



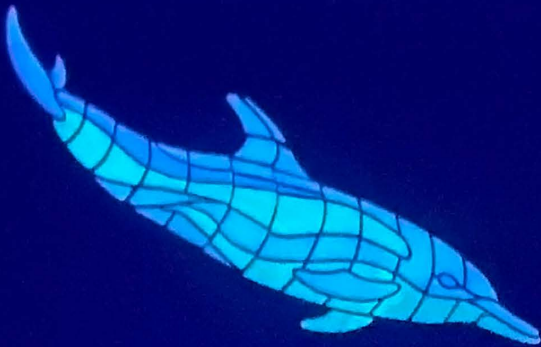
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10 THINGS TO KNOW ABOUT
GLOW IN THE DARK MOSAICS

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- 1. Your mosaics are designed and hand-made** by professional artists.
- 2. No two tiles are the same** - You may notice slightly variable day colors and night glow. We go through great lengths to ensure consistent glow throughout each tile, but the day color and night glow may vary slightly from tile to tile.
- 3. Your mosaic tiles are resin-based** - This quality is distinctly different from glass or ceramic. Because they are resin-based makes them susceptible to surface damage. Ironically, muriatic acid is okay and water, while alcohol is not.
- 4. Thin striations on your mosaic tile surfaces** - Some of your mosaic tiles have very thin striations from the hardening process. When viewing them in the dark, these striations are not visible and will not be visible once underwater.
- 5. The mesh helps your application** - Some contractors like to leave the mesh that we have applied to the back because it helps adhere the tiles to your surface. The mesh helps keep each tile in the appropriate place for application.

We recommend trimming the mesh to the desired size, which your contractors can do, and leaving the mesh on the back during application to avoid misplaced tiles.
- 6. Disregard rough mosaic tile sides and bottoms** - Any deviations you see on the sides and bottoms of your tiles help promote adhesion to your surface. They will not be visible after application.
- 7. Broken mosaic tiles replacement** - Please inspect your glow mosaics when you receive them. If any tiles are broken, please call us immediately to send you a replacement for the broken tile.
- 8. Your tiles can be replaced at no charge** in the first year.
- 9. The glow of your mosaic tiles can be enhanced exponentially by frequent exposure to light or UV light.** Consider installing our **NUVO-Glo™ Nicheless UV Lights** in your pool.
- 10. Once applied, your mosaic tiles will withstand all weather conditions and glow every night.**



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