

The electronic touch signal is extremely small, assuring the signal level is within the requirements set by the joint commission of hospitals regarding safety and protection for electrically sensitive patients. Because of these safety requirements, there are some conditions that may affect the touch control signal:

A—Lamp will not touch on

(Remember, only metallic surfaces will become touch sensitive.)

1. Screw-In Dimmer should be attached to metal lamp socket only.
2. Check if the outlet is controlled by a wall switch, the lamp switch is ON and the lamp is plugged in.
3. Replace the light bulb or test in another lamp.
4. Move lamp to another part of the house and try again.

B—Light does not step to the next light level when lamp is touched

1. Callouses on the fingers may act as an insulator. Try touching the lamp with your other hand or the back of your hand.

C—Light steps with no one touching the lamp

1. A cracked filament in the bulb emits bursts of electrical energy which overwhelm the small electronic touch signal – change the bulb.
2. A ham radio, CB transmitter or some garage door openers will emit high levels of energy that interfere with the small electronic touch signal. These conditions are difficult to correct, try moving lamp out of range of those energy bursts.
3. Cordless telephone / intercom operation can cause interference. Use ground insulator plug between telephone base station / intercom unit and the power outlet or use a power line filter.

D—Light bulb has noticeable hum

1. Tolerance between filament and filament holders cause filament to beat in sync with the electrical signal. A 100 watt bulb will have a less noticeable hum than a 150 watt bulb. A long life bulb is less noticeable than a standard bulb - try a new bulb.

1 Year Warranty

AmerTac™ warrants this product to be free from defects in material and workmanship for a period of 1 year from the date of purchase. AmerTac's obligations are limited to repairing or replacing any defective units and are effective only if such units are returned within 1 year of the purchase date, to AmerTac™, 250 Boulder Drive, Breinigsville, PA 18031. Warranty void if damage is due to accident, negligence, misuse, alteration or improper installation. In no circumstance will AmerTac be liable for consequential or incidental damages relating in any way to this product.

Questions, ¿Preguntas?, La question? 1-800-777-0802

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I04-0038-A

