

LAPCO FR™

Manufacturer's Warranty

LAPCO Manufacturing Inc. ("LAPCO") provides warranty against defects in manufacturing of the products only. LAPCO will repair or replace any garment that has a manufacturing defect. LAPCO will determine whether a returned garment will be repaired or replaced.

This warranty does not cover:

- Normal wear and tear (including zippers and other hardware)
- Misuse
- Neglect
- Obvious abuse of the garment
- Garments that have had changes or alterations that significantly varies from the original design

No warranty is implied or intended as to the use, handling, or results and performance to be obtained. LAPCO does not guarantee the suitability of products for specific uses or purposes.

LAPCO's obligation is to ensure our flame-resistant apparel will meet the requirements of the standards specified on the garment's labels. When laundered correctly, the flame-resistance of LAPCO FR™ apparel is guaranteed for the life of the garment.

LAPCO endeavors to ensure that all orders are shipped correctly. In the event an error should occur due to LAPCO, the order will be corrected at no extra cost to the customer. Please call or email customer service to request a return authorization (RA) number.

Please contact our customer service team for all warranty questions:

Phone: 800-385-5380

Email: info@lapco.com

Monday through Friday, 8am to 4:30pm

Saturday & Sunday, Closed

