



## The OXO Better Guarantee\*

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At OXO, we believe in better – better design, better functionality, better experience – and that’s exactly how we make our products. For more than two decades, we’ve made tools that delight and exceed expectations. Our curiosity drives us. Your satisfaction inspires us. And we hope our attention to detail is why you’ll reach for our products again and again. If you’re not satisfied with your purchase, we want to hear about it. We’ll replace it or refund you, because we’re here to make it better – guaranteed.

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\*This guarantee is only applicable to defects in material or workmanship under normal household use and when cared for according to the Use & Care guidelines we provide. The OXO Better Guarantee does not apply to OXO Brew appliances, select OXO Tot items, bakeware, cookware and knives. Please see your individual OXO product packaging or instruction manual for more details on the applicable OXO warranty terms. Please retain all items until a resolution is met.

This is the guarantee that is in all of the ON Products

Our Guarantee TWO-YEAR Warranty: Your OXO Brew appliance is guaranteed by OXO for two years from the date of purchase in the case of any manufacturing defects in materials or workmanship. This OXO warranty is only offered on OXO Brew appliances sold new and utilized in the US and Canada. The OXO warranty covers all costs related to restoring the proven defective product through the repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. OXO’s exclusive obligation under this warranty is limited to such repair or replacement. A receipt indicating the purchase date is required for any claims, so please keep it in a safe place. We recommend that you register your product on our website, [www.oxo.com/registration.aspx](http://www.oxo.com/registration.aspx). Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty does not cover damages resulting from misuse or abuse of the product and/or uses inconsistent with this Instruction Manual, attempts at repair, theft, use with unauthorized attachments or failure to follow the instructions provided with the product. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by OXO, are used. You may also arrange for service after the warranty expires at an added cost. For questions, returns, repairs or warranty claims within the U.S., please visit [www.oxo.com](http://www.oxo.com) or contact OXO Customer Service at (800) 545-4411. We will be glad to assist you. For customer service, claims, or questions on sales in Canada, OXO Customer Service will gladly put you in touch with the appropriate individuals. This warranty gives you specific legal rights, and you may have other legal rights which vary from state to state, country to country, or province to province. The customer may assert any such rights at their sole discretion. CONTACT INFO: If you have any trouble with the product during the warranty period, do not attempt to return it to a retail store. Instead, please visit us online at [www.oxo.com](http://www.oxo.com) or contact us here: OXO U.S. Customer Service Hours: Monday–Friday, 8:00am – 5:00pm (ET) Phone: (800) 545-4411 Mail: OXO International, Inc. 1331 S Seventh St., Building 1, Chambersburg, PA 17201-9912 Outside the U.S. Please contact your local distributor or email [info@oxo.com](mailto:info@oxo.com).