

# Dragon<sup>®</sup> Professional Group. The right corporate solution.

If you work in a corporate environment, Dragon Professional Group is the perfect documentation productivity solution for you and your staff.

Dragon Professional Group provides powerful, enterprise ready capabilities for easily deploying speech recognition across multiple users to drive higher documentation productivity.

Dragon Professional Group enterprise ready speech recognition software enables fast, accurate dictation with robust customisation features to improve documentation productivity for multiple users within an organisation – whether they're in the office or on the road. This powerful solution, which provides support for Citrix virtualised environments, helps corporations work smarter and more efficiently for bottom line results.

#### **Fast, easy deployment, customisation and management**

Dragon Professional Group, along with Nuance User Management Center, enables administration across multiple Dragon users to save time and reduce support needs. The enterprise ready solution makes it easy for IT administrators to:

- Customise the installation and deployment to multiple computers
- Manage and maintain (modify, repair, upgrade, remove) Dragon and all associated user profiles and configurations

You can deploy Dragon to multiple desktops using the built-in Windows Installer (MSI) with customised options. Because all Dragon Professional custom commands and vocabularies can be shared, it's fast and easy to push out customisation updates as needed.

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Designed specifically for enterprise use, Dragon Professional Group offers many benefits for:

- Business managers who wish to increase employee productivity within a department or across the company for bottom line impact
  - Information Technology (IT) administrators who need efficient deployment, support and customisation
  - Professionals within a company who are looking for immediate personal productivity gains in the office or on the road, without having to worry about which setup options or customised configurations to use
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The solution's centralised administration features allow you to track which employees have created user profiles and control where they are stored to facilitate licence management compliance. With control over all user configurations, you can more efficiently schedule maintenance tasks, such as tuning using the Acoustic and Language Model Optimizer.

#### **Support for Citrix®**

Dragon Professional Group delivers support for published applications in Citrix virtualised environments. Get more information in our Citrix guide.

#### **Share customisations with Dragon Anywhere mobile app**

Dragon Anywhere is a separate, cloud based app that provides continuous dictation capabilities, letting enterprise users create and edit documents of any length by voice – using their own customised words, shortcuts and commands – directly on an iOS or Android device. It adapts to a user's voice and terminology to enable fast, accurate dictation, editing, navigation and formatting within documents from anywhere. Customisations can be pushed out through Nuance User Management Center so users can enjoy continued productivity wherever their job takes them – whether on their Dragon Anywhere enabled mobile device or their Dragon Professional Group desktop. Users gain immediate access to their dictation without having to wait or rely on a costly transcription service, so they can spend more time contributing to the bottom line and less time behind a desk completing administrative tasks.

#### **Central administration of Dragon Professional Group**

The Nuance User Management Center (available separately) provides central user administration capabilities that allow corporations to easily enable and manage Dragon Professional Group deployments. It helps businesses use licences more efficiently, better meet requirements for reporting accuracy, and centrally manage their Dragon deployments to save time and reduce operating costs.

#### **Drive productivity with custom commands**

Dragon Professional Group makes it easy for organisations to create custom commands to automate repetitive or manual processes, integrate them into existing workflows, and share them across the user community. Because these custom commands can be distributed to multiple users, employees are able to use them for immediate productivity gains instead of having to create them on their own.

Dragon Professional Group offers many options for creating custom commands to meet your workflow needs:

- Open ended custom commands: Dragon Professional Group allows for custom command types that support open ended dictation, letting you to end the command's name with any word or phrase in Dragon's vocabulary, as opposed to a word or phrase from a defined list of command variables. This enables users to have, for instance, commands that search for given words within their company's intranet (similar to the built-in search commands such as "search Wikipedia for...").

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#### **Dragon Professional Group benefits at a glance:**

- Get support for Citrix virtualised environments
  - Share customisations with the Dragon Anywhere app through the Nuance User Management Center
  - Speed and simplify central administration with Nuance User Management Center
  - Enjoy easy deployment and customisation across multiple Dragon desktops
  - Create and deploy custom commands and vocabularies for multiple users
  - Enhance on-the-go employee productivity
  - Perform easy batch processing and post-editing of transcriptions
  - Meet accessibility compliance requirements
  - Save with volume licensing program
  - Stay up-to-date and running smoothly the way you need
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- Dragon Templates: Filling out forms and files that have fields can be a challenge, but Dragon Professional Group makes it easy to complete the task using your voice. With the ability to add variable fields to a template in any text document, Dragon Professional Group speeds and simplifies the process of filling in commonly used forms. You just have to say “Next Field” to navigate to each form field.
- Macro Recorder: Use Dragon’s Macro Recorder to record your keystrokes and mouse-clicks, and then save the series of actions under a single voice command. This is a great feature for instantly executing commonly used tasks that would normally require a series of multiple commands or hand actions.
- Step-by-Step Commands: The Step-by-Step option in Dragon’s command creation wizard lets you automate a series of actions (such as launching applications or invoking certain application features). This feature makes it easy to automate an action or series of actions with a single voice command, even if you’re not a programmer.
- Advanced Scripting: Those with some programming knowledge can use Dragon’s VBA-like advanced scripting to voice enable specific custom functions on the computer in order to better integrate with your existing applications and workflows.

#### **Increase dictation accuracy with custom vocabularies**

Depending on their industry, business, department, or role, different employees use different vocabulary on the job. For example, people who work in the insurance industry would use distinctly different words, phrases and acronyms than those who work in government. Likewise, people in marketing roles would use different terminology than those in manufacturing.

Dragon Professional Group lets you add custom words with any preferred formatting properties directly to the vocabulary so the software accurately types your dictation the way you want it to appear. You can import and export these vocabularies as needed – in formats such as XML – for easy sharing of customisations across specific user groups, departments, or the entire organisation. Multiple vocabularies can be created, and managed by administrators to meet employee requests.

#### **Enhance productivity for on-the-go employees**

With roaming profiles and preferences stored and synchronised in a central network location, users can dictate from different computers on the network without having to create and train new profiles and preferences at each location. Users can even continue to use Dragon even if the network is unavailable. If HTTP roaming is configured, the administrator can manage security by setting up username and password authorisation for specific user profiles.

Dragon Professional Group supports remote use on a computer running Windows Server 2012 or Window Server 2008 R2. With Microsoft’s free Remote Desktop connection software (formerly called Terminal Services Client), users can utilise Dragon from a local Windows computer on which Dragon itself is not installed.

### **Easy batch processing and post-editing of transcriptions**

With Dragon Professional Group, you can automatically transcribe into a selected directory with a specified profile and the audio portion of your dictation can be embedded in the document through the AFTA (Auto Transcribe Folder Agent) process. Storing the audio file with the automatically transcribed documents saves time and simplifies editing by the user or a third party. You can even include “voice notations” – spoken instructions for third party editors that you don’t want transcribed – in Microsoft Word.

### **Meet accessibility and reporting requirements**

With all its shared customisation capabilities, Dragon Professional Group can be easily adapted as needed to meet stringent compliance requirements for accessibility or industry reporting.

### **Save with Volume Licence Program**

The Nuance Volume Licence Program is a convenient, easy-to-use volume purchasing program designed to help enterprise customers maximise their savings potential. This licensing program is only available for Dragon Professional Group edition.

A certificate based program, the Volume Licence Program allows companies, government and education institutions to licence software for use rather than purchasing “boxed” products. A company can use single electronic download and single serial number for faster installation. Plus, a low initial purchase requirement makes it easy to qualify for the Volume Licence Program.

This program offers numerous benefits:

- Reduced costs to organisations when purchasing volume licences, upgrade assurance and technical support
- Simplified purchasing with no contract required
- Program policies that are easy to understand and administer
- No commitment beyond the first purchase.

### **Stay up-to-date and running smoothly the way you need**

If you have limited IT resources, need to support specific workflow requirements, or just want to get up and running quickly with customisations, deployment and training, we have you covered. Via a UK wide network of independent, qualified and accredited Dragon partners, Nuance offers complete Professional Services tailored to your needs that can help you start realising significant documentation productivity gains from Dragon for accelerated return on investment.

Nuance also offers maintenance and support programs that allow you to:

- Stay up to date with the latest version of Dragon, including major and minor releases with all related enhancements
- Resolve issues quickly and maximise user productivity with access to Dragon resources and customer support

Professional service and maintenance and support programs are only available with Dragon Professional Group.

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#### Additional resources

Numerous resources are available on the Nuance website to help users maximise the power of Dragon Professional Group. Tools include a Getting Started guide, an administrator manual, a user manual, a hardware compatibility list, demo videos, workbooks, datasheets, white papers, a KnowledgeBase with helpful “TechNote” articles, and a forum where users can exchange tips and discuss feature requests.

– **Product support:**

[www.nuance.co.uk/support/dragon-naturallyspeaking](http://www.nuance.co.uk/support/dragon-naturallyspeaking)

– **Product information:**

[www.nuance.co.uk/go/dragon-group](http://www.nuance.co.uk/go/dragon-group)

Contact your local Dragon sales representative for more details.

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#### About Nuance Communications, Inc.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit [www.nuance.com](http://www.nuance.com).

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