



If you are not entirely satisfied with the product that you have received, whether it is the wrong size, wrong colour, or just not quite what you wanted, you can send it back to us to be exchanged for another product, if within 30 days from purchase. Just follow these 3 easy steps:

- 1) Check on the website to see if we have the product you want to exchange for in stock (including size and colour) – everything on the website is live stock unless otherwise stated.
- 2) Fill in the form below.
- 3) Repackage the product you want to send back, and send it to:

Exit Surf Shop - Returns
1020 Ferry Rd
Ferrymead
Christchurch 8023

We recommend using a Track & Trace courier as we do not take responsibility for items lost in postage. If you have any issues please feel free to contact us, either via email at shop@exitsurf.co.nz, or by calling us on 03 3842-813. Please include your order number in any emails, and have it ready if you call us.

Name: _____

Order/Invoice Number: _____

Phone: _____

Date: _____

Email: _____

GOODS RETURNED:			
Product Name	Colour	Size	Price

Please Note: product must be returned in resalable condition. Boxed goods must be in original unmarked packaging and in good condition. Please ensure all returns are well packaged in a box or courier bag, and do not attach anything to the outside of the original packaging.

Reason for Return: _____

EXCHANGE REQUESTED: (Y/N)			
Product Name	Colour	Size	Price

OR

REFUND REQUESTED: (Y/N)	
Store Credit	Bank Account #:
Credit Card:	

Note: We refund using the same method as payment, i.e if you pay by credit card we will refund your credit card

OFFICE USE ONLY	
Date Received: _____	Date Processed: _____
Customer Number: _____	Invoice Number: _____
Outcome: _____	