



Order #: \_\_\_\_\_  
 Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 \_\_\_\_\_  
 Phone: \_\_\_\_\_  
 e-mail \_\_\_\_\_

Reason for Return:  
 wrong size                     just not me\*  
 wrong fit\*                     not item ordered  
 Something is wrong with item (oh no!  
 We are so sorry!) Please specify defect:

Please send return to:  
 Mom's the Word  
 Attn: Returns  
 3385 Sacramento Street  
 San Francisco, CA 94118

**ALL RETURNS MUST BE ACCOMPANIED BY A RETURN FORM**

We strongly recommend insuring your return.

Item/s being sent back:

Style #	Color	Size	Price

- only items purchased on our website can be returned
- clearance items (anything marked lower than original price) are final sale- no exceptions
- swim suits may be returned with original panty liner protector and all tags attached
- evening/wedding gowns with tags attached and unworn may be exchanged- no refunds, no exceptions
- web purchases may be exchanged for other items in one of our stores, refunds cannot be processed in a store, items requiring a refund must be shipped to the address above, or dropped off at a location and the refund will be processed within 72 business hours
- shipping costs will not be refunded
- goods must be received within 21 days of original receipt date
- all returns must be in saleable condition (tags attached, unworn, you know, the usual)
- We value your feedback. Please write any comments and suggestions on the back of this form.

\*If you check either of these and have time to give us further information so we can make our online shopping experience better for you in the future, and better for other moms, we truly would value that info, either written here, or sent to [hello@momstheword.com](mailto:hello@momstheword.com). Thank you☺