



SINCE 2014

WiFi CONTROLLED BILTONG DRYER

Thank you for purchasing a Billies & Tong Dryer.

You can monitor real time temperature and humidity through eWeLink. It supports presetting a temperature or humidity range to auto turn on/off the connected device.

1. Install the 'eWeLink' App



iOS

2. Add a Device

Power up your dryer.

Press the button on the white box on the back of the dryer for 7 seconds until the green LED blinks 3 times and on repeatedly.

Refer to your eWeLink app and click the 'Add' icon to search for the device.



Android Users: Please select the first icon and click 'next'.

You will see two pairing method icons to select. Please select the corresponding iOS Users: icon and click 'next'.

The app will auto-search for the device.



3. Input our home SSID and password.

If there is no password, keep it blank.

eWeLink only supports 2.4G WiFi communication protocol, 5G WiFi is not supported.

3min

Connecting the device, please wait...

- 4. The device will be registered by eWeLink and added to your account, this will take 1-3 mins.
- 5. Name the device to complete.
- 6. The device may appear as 'Offline' on your eWeLink app, as the device needs a minute to connect to your router and server.

When the green LED light is on, the device is 'Online'. If your app still shows the device as offline, please restart your eWeLink app.

7. App Features

7.1. WiFi remote control and device state, temperature and humidity checking.

In manual mode, turn on/off by tapping on the device icon. In auto mode, you can set a specified temperature or humidity range to turn device on/off. Preset timers will work as usual in auto mode.

7.2. Share Control



The owner can share devices to other eWeLink accounts. While sharing devices, make sure both eWeLink accounts are online. If the account you want to share with is not online, he/she will not receive the invitation message.

To share a device: Tap the share button and input the eWeLink account you wish to connect with (phone number or email address). Tick the timer permissions (edit/delete/change/enable) you wish to give, then click 'next'. The other account will then receive an invitation message. Click 'accept' on the other account to share successfully. The other user will now have access to control the device.

7.3. Timing



Supports a maximum of 8 enabled single/repeat/countdown timing schedules on on each device. Preset timers can work when a network is unavailable, but the device must keep power on.

7.4. Security Mechanism

One device, one owner. Other people can not add devices that have already been added to an account. If you want to add your device to another account, don't forget to delete the device from your original account first.

- 7.5. Insert Sensor to Start Sevice or Not
 - Insert sensor: App will display the temperature/humidity values and can be set in auto mode.

Without sensor: App will not display temperature/humidity values and it does not have an auto mode

8. Cleaning Your Dryer

Please take care not to get the sensor wet when cleaning your dryer. Wipe down with a damp cloth after every use.

9. Problems and Solutions

9.1. My device has been added successfully but stays 'Offline'.

The newly added device needs 1-2 minutes to connect to your router and the internet. However, if it stays offline for a long time, check the green LED light status:

Green LED light quickly blinks once, then repeats:

This means the device has failed to connect to the router. You may have entered the wrong WiFi password or your device could be too far away from the router causing a weak WiFi signal. This device is only compatible with 2.4G WiFi, not 5G. Finally, make sure your router is MAC-open.

Green LED light slowly blinks once, then repeats: The device has connected to the router and server, but failed to add to a device list. Turn the device off and on again. If it is still not working, just add the device again.

Green LED light quickly blinks twice, then repeats: The device has connected to the router, but failed to connect to the server. Check that your WiFi router is working normally.

9.2. Why can't the app find the device in pairing status?

This is because of your phone's cache. Please close the WLAN on your phone, then reopen it after a minute. At the same time, turn off the device if you can and turn on to try again.

9.3. My WiFi has expired. Can I connect the devices to LAN?

Currently, this product does not support LAN and can not connect to a hotspot, it must be connected to a WiFi router.

9.4. The green LED light stays off, even when the device is switched on.

Please contact Billies & Tong on 07716852129 or billiesandtong@gmail.com.

QUESTIONS OR QUERIES? PLEASE CONTACT US ON:

TELEPHONE 07716852129 6 WILLSON CLOSE, BISHOPS BROOK, WELLS, SOMERSET BA5 1SX

÷

BILLIESANDTONG@GMAIL.COM WWW.BILLIESANDTONG.COM