

Bonschelle Returns Form

Before returning any items, please ensure you have read and understood the Bonschelle Returns Policy, which you can find on the Terms & Conditions information page at <https://bonschelle.co.uk/pages/terms-conditions> (or browse directly from the main store page).

If you wish to return an item please print, fully complete, and send this form with the item to be returned to:

Bonschelle
18 St. James Gardens
Westcliff-on-Sea
Essex
SS0 0BU

Items should be returned in the same condition received, unworn/unused and in the original packaging, within 14 days of receipt for a replacement or refund. It is strongly recommended that you obtain a Proof of Posting Certificate or use a 'Signed For' or tracked delivery service to verify the item has been sent in case of any delivery problems.

ORDER INFORMATION

Name			
Address			
Postcode			
Email		Telephone	
Order Date		Order ID No.	

PRODUCT INFORMATION

Product Name			
Product Code			
Quantity			
Reason for Return (please tick and provide details):			
<input type="checkbox"/> Faulty	<input type="checkbox"/> Order Error	<input type="checkbox"/> Received Wrong Item	
<input type="checkbox"/> Other			
Would you like a refund or replacement? (please tick)			
<input type="checkbox"/> Refund	<input type="checkbox"/> Replacement		
<input type="checkbox"/> I have read and agree to the returns policy (required)			