

## ***Bonschelle Order Cancellation Form***

If you wish to cancel your order please read, print, complete and return this form, either by scanning the completed form and sending it as an attachment via email to [contact@bonschelle.co.uk](mailto:contact@bonschelle.co.uk), or send it by post to:

Bonschelle  
18 St. James Gardens  
Westcliff-on-Sea  
Essex  
SS0 0BU

Please keep a copy of the completed form for your records. You may alternatively give notification of the request for cancellation via the Bonschelle Contact form which can be found on the Contact Us page at <https://bonschelle.co.uk> or by sending an email to [contact@bonschelle.co.uk](mailto:contact@bonschelle.co.uk). If notification is by email or contact form the following information must be included:

- Order No.
- Item Description
- Your name
- Your email address
- Product Code
- Date Ordered
- Your address

**Please note:** Any goods received prior to, during or after submitting your cancellation notification must be returned in good condition, unworn and in their original packaging. Bonschelle can not accept responsibility for loss of or damage to goods returned under order cancellation. It is strongly recommended that goods be returned using a 'Signed For' or tracked mail delivery service to ensure the returned goods have been received. The buyer will bear the direct cost of returning the goods. It will be the buyer's responsibility to send back the goods without delay (the return address is given above) and not later than 14 days from the day on which you communicate your request for cancellation of the order.

For full details of the Bonschelle cancellation policy please read the Terms & Conditions at <https://bonschelle.co.uk>

### **PLEASE COMPLETE THE FOLLOWING:**

To: Bonschelle, 18 St. James Gardens, Westcliff-on-Sea, Essex SS0 0BU  
I/We (\*) hereby give notice that I/We (\*) wish to cancel our order of the following good(s):

Order No	
Product Code	
Item Description	
Date Ordered	
Date received (if applicable)	
Your Name	
Your Address	
Your email address	
Reason for cancellation ( <i>optional</i> )	

Signed.....

Date .....

(\*) Delete as appropriate.