



SCHULMERICH

— *est. 1935* —

Dear Schulmerich Customer,

We have received many inquiries about Schulmerich's business continuity planning in light of the worldwide Novel Coronavirus (COVID-19) outbreak. Our primary production facility is located in Bucks County, Pennsylvania. As of now, public health officials in our community have not ordered the closure of any businesses. We have been given guidance on supplemental cleaning protocols to use in our facility and have implemented those protocols in an effort to keep our people safe and our business moving.

We know that the instruments we manufacture are important to you and to your organization. It is therefore our intention to stay open with a normal production schedule and to continue manufacturing and servicing your instruments. At this time many groups have chosen to suspend their rehearsals in an effort to slow the spread of COVID-19. If you are continuing to rehearse but are still concerned about the spread of COVID-19, we recommend cleaning your bells, chimes, and mallets before and after every rehearsal and/or performance. Disinfectant wipes can be used on bell handles, chimes, and mallets. Please try to avoid using disinfectants on your bell castings, as the chemicals will strip away the polished finish and gradually eat away at the metal castings. However, as long as these are only temporary precautions the damage will not be permanent, and if you absolutely must disinfect your bell castings they can always be polished again. If your ringers wear gloves, please make sure that they are washed after every use. Otherwise, we recommend ringing without gloves and washing your hands or using hand sanitizer before and after touching the bells/chimes/mallets.

Please reach out to us if you have any specific questions. Thank you for your patience and your continued patronage.