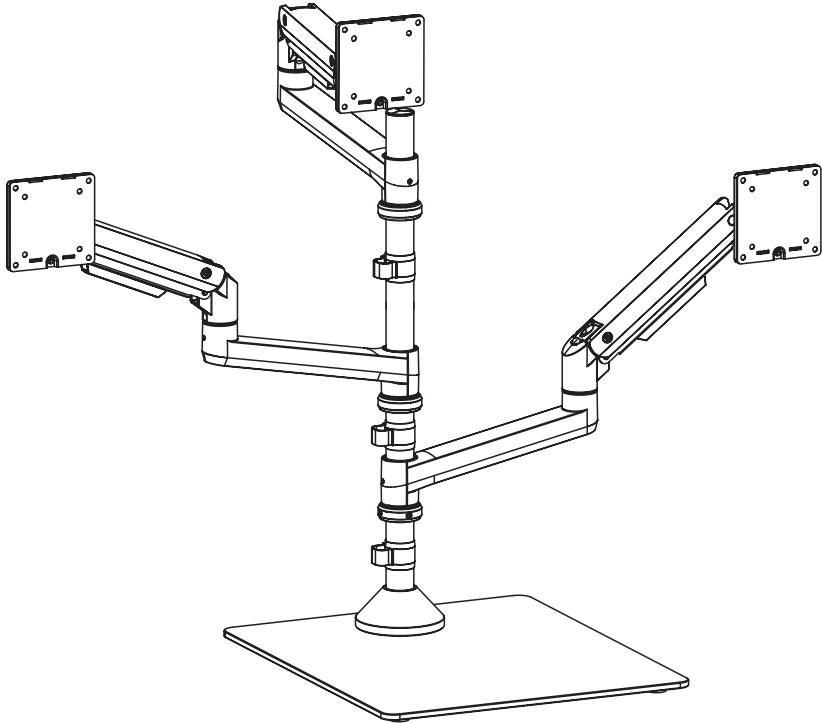




Pneumatic Arm Triple Ultrawide Monitor Extra Tall Desk Stand

STAND-V300FG

Assembly Manual

**** DO NOT RETURN ITEM ****

Contact Us First!

Our friendly US-Based Product Support Team is here to help!



We're Here For You

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST

US-Based Customer Support from Trained Professionals



Email Us

help@vivo-us.com



Chat with Live Agent

www.vivo-us.com



Give Us a Call

309-278-5303 ext. 1

Assembly Video Available

Navigate to the middle of the product page to watch as our product specialists walk you through the assembly process.

www.vivo-us.com/products/stand-v300fg



WATCH NOW



PLEASE READ



General Notice:

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

Missing Parts:

If any parts are received damaged / defective OR you are missing a part, please reach out to us ***within 30 days of product delivery to have it replaced at no cost.*** **PLEASE NOTE:** Failure to report missing parts within the stated time frame may result in denial of free replacement.

Returns:

We offer a hassle-free 30 day return on all products. Contact customer support at 309-278-5303 or help@vivo-us.com. Please note: For items ordered in error or no longer needed, the return shipping charges will be at the buyer's expense.

Product Specific Warnings:



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



WEIGHT LIMITS: 4.4-33lbs(2-15kg) *per monitor*

DO NOT EXCEED OR FALL SHORT OF STATED WEIGHT LIMITS. Exceeding the maximum may result in product failure, damage to monitor, and/or personal injury. Using less than minimum may cause instability or limit overall function.



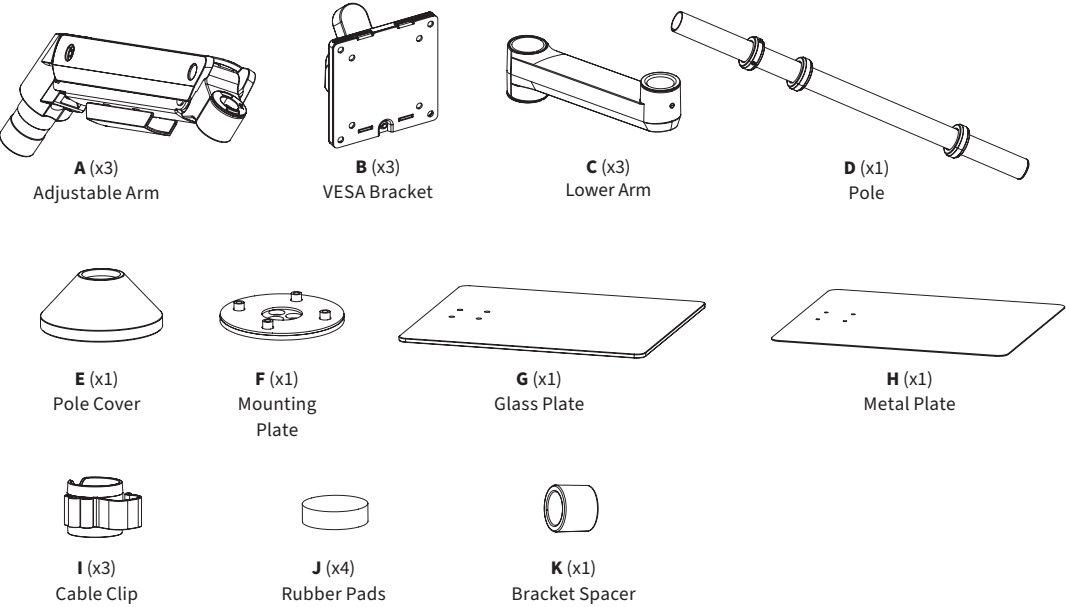
TIPOVER WARNING

FAILURE TO ADHERE TO WARNINGS BELOW MAY CAUSE STAND TO TIP OVER, RESULTING IN ACCIDENTAL DAMAGE TO SCREEN AND/OR SERIOUS PERSONAL INJURY. ALWAYS EXERCISE CAUTION WHEN ADJUSTING MONITORS.

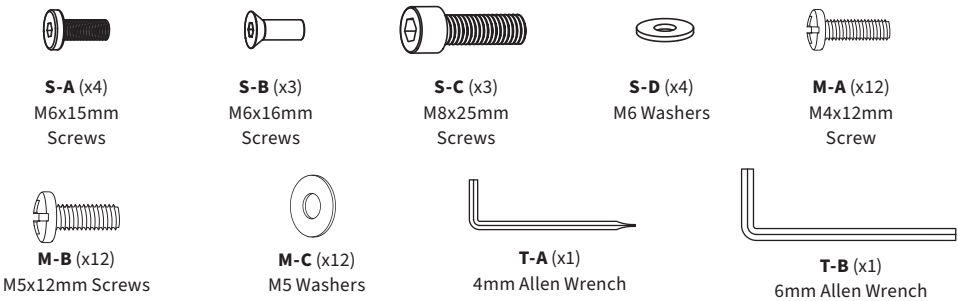
- ▶ DO NOT mount outer monitors prior to securing the center monitor; doing so may cause the stand to become unbalanced and tip over.
- ▶ NEVER push or pull monitors into position as this may cause the stand to tip over.

- Do secure center monitor *first*
- Do gently move support arms to position monitors

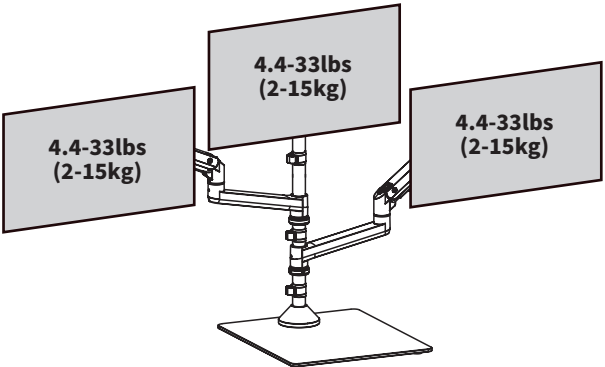
Package Contents



Included Hardware & Tools



Weight Limit: 4.4-33lbs(2-15kg) per monitor



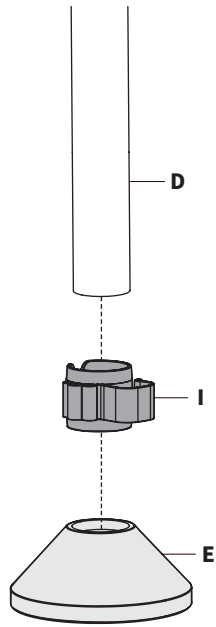
Tools Needed



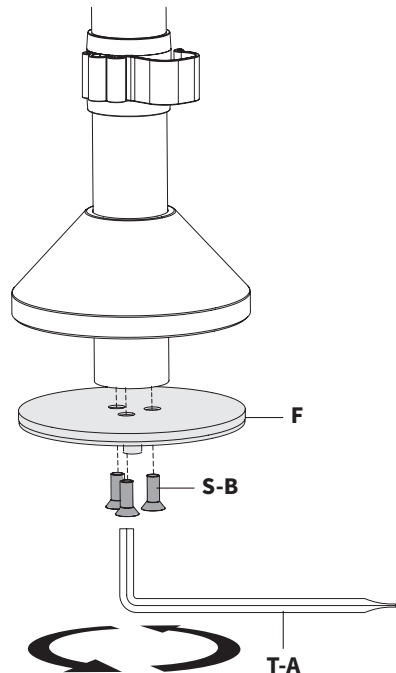
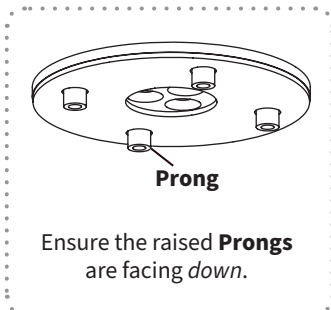
Assembly Steps

STEP 1

Slide a Cable Clip (**I**) and Pole Cover (**E**) onto the lower portion of Pole (**D**).



Attach the Mounting Plate (**F**) to the bottom of Pole using the M6x16mm Screws (**S-B**) and 4mm Allen Wrench (**T-A**).

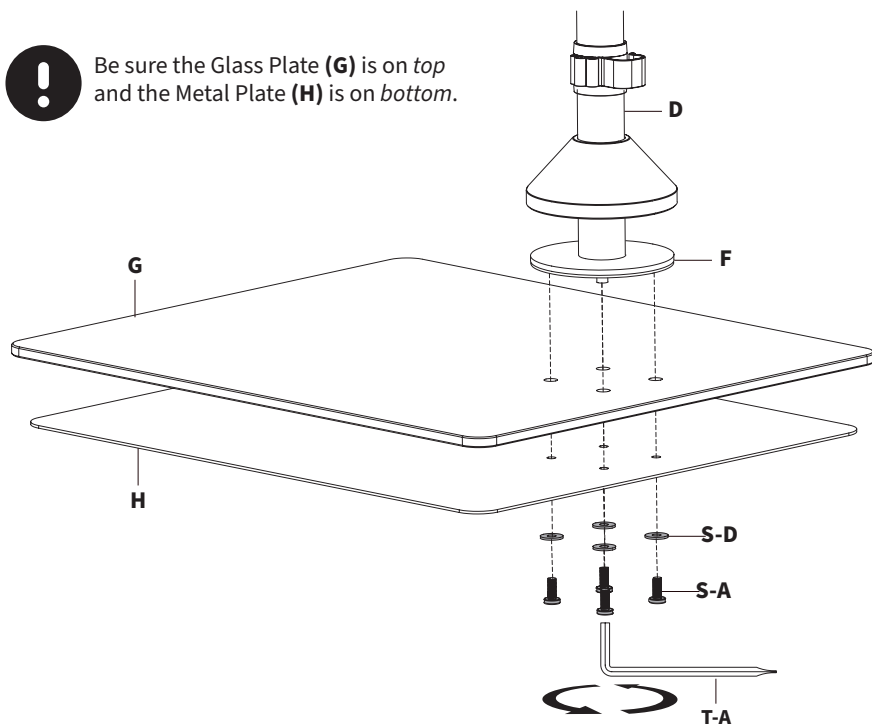


STEP 2

Place the Glass Plate (**G**) on top of the Metal Plate (**H**) then fasten the Pole (**D**) and Mounting Plate (**F**) onto the two Plates using the M6x15mm Screws (**S-A**) and M6 Washers (**S-D**) with the 4mm Allen Wrench (**T-A**).

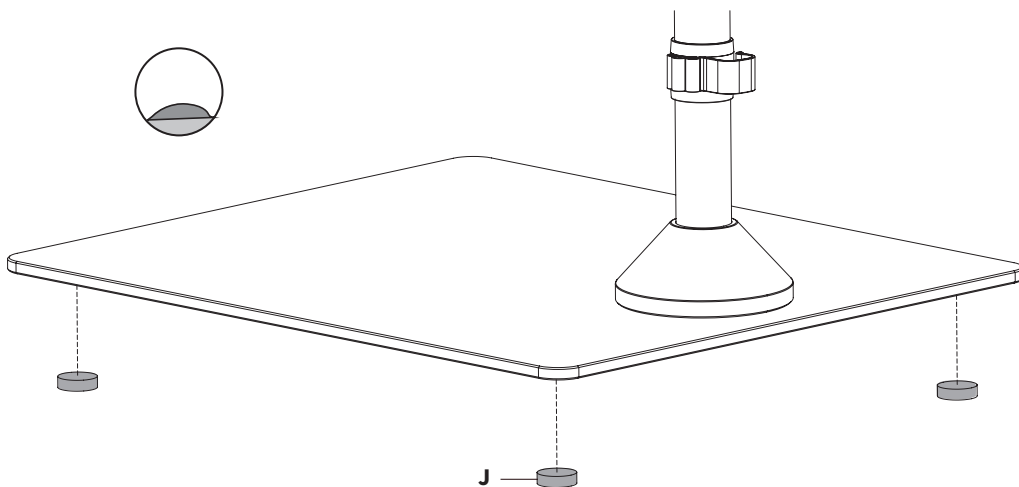


Be sure the Glass Plate (**G**) is on top and the Metal Plate (**H**) is on bottom.

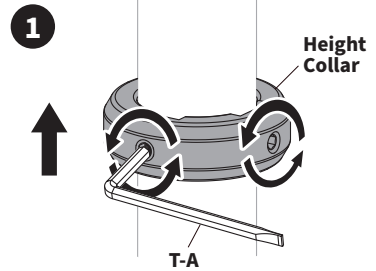
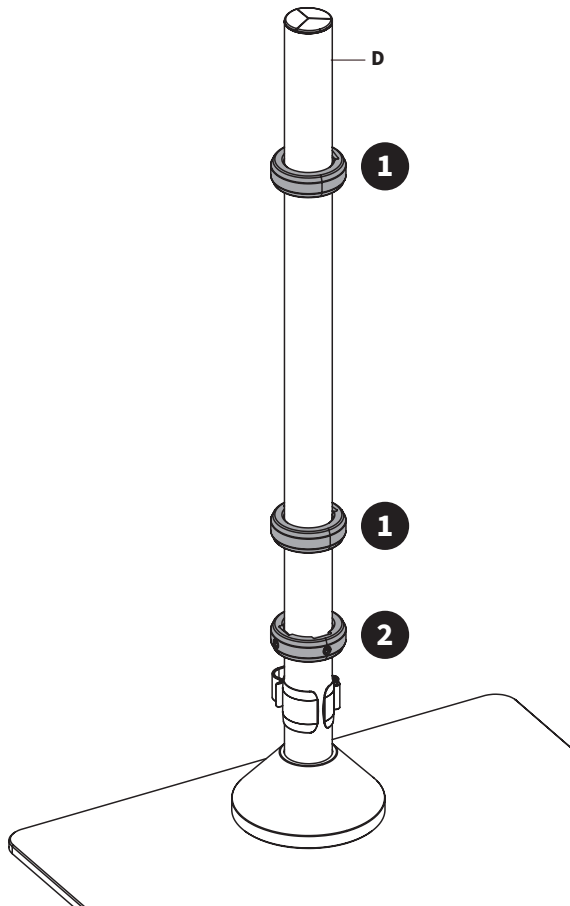


STEP 3

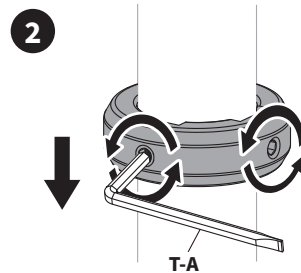
Remove adhesive backing from Rubber Pads (**J**) and apply them to each corner on the bottom of the base assembly.



STEP 4



Loosen the set screws on the top two pre-installed **Height Collar** using the 4mm Allen Wrench (**T-A**) and remove from the Pole (**D**). Set aside for use in a later step.



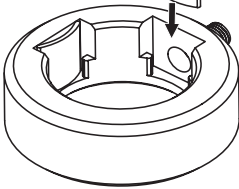
Use 4mm Allen Wrench to loosen the set screw on the remaining **Height Collar** and slide down the Pole. Leave in lowest position until arms are installed in next step.

STEP 5

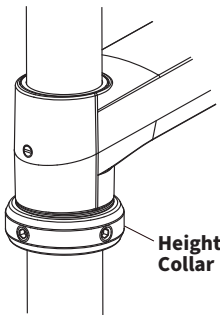
Slide a Lower Arm (**C**) onto the **Height Collar** on Pole (**D**). Slide another Height Collar and Lower Arm onto Pole, followed by two Cable Clips (**I**), then the remaining Height Collar and second Lower Arm.



Contact Plate

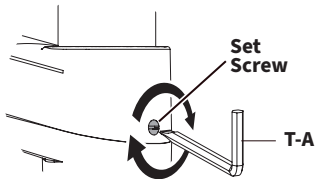


Height Collars feature **Contacts Plates** that may have slid out of place when removing the Collars. Ensure Plates are secure when mounting Height Collars.

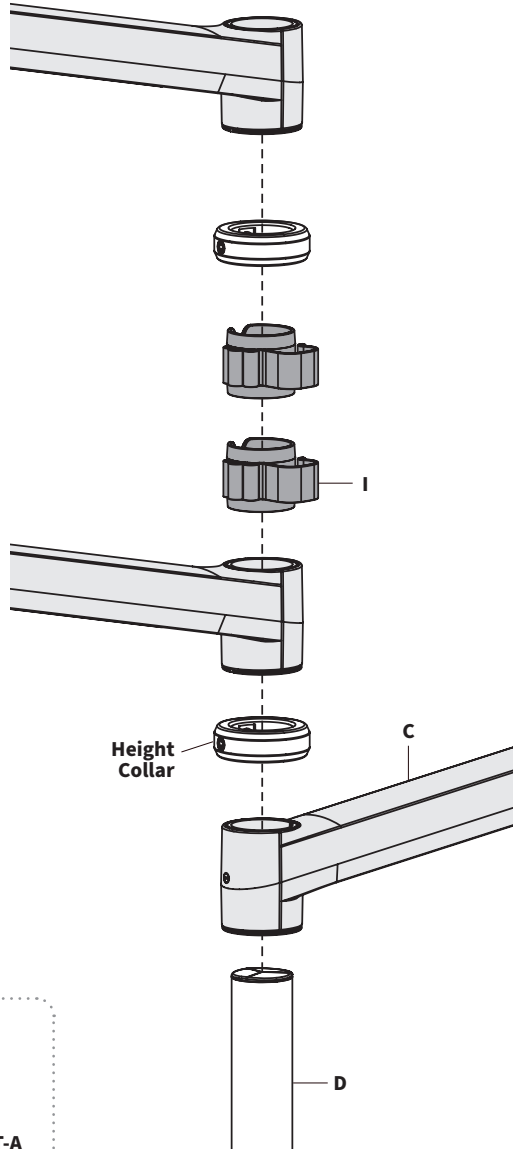


Height Collar

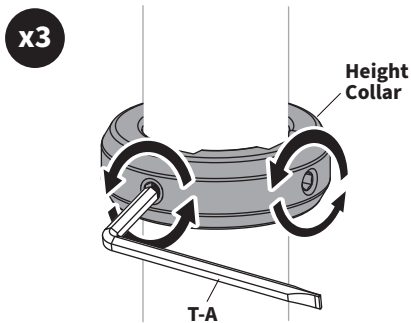
The **Height Collars** must then be installed directly below the Lower Arms to provide stability when mounted.



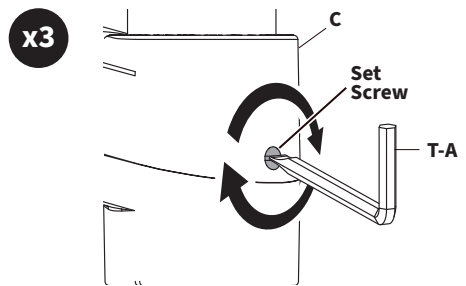
The Set Screws on the Lower Arms (**C**) may need to be loosened with the flat head end of the 4mm Allen Wrench (**T-A**) before sliding onto Pole (**D**).



STEP 5 - Cont'd



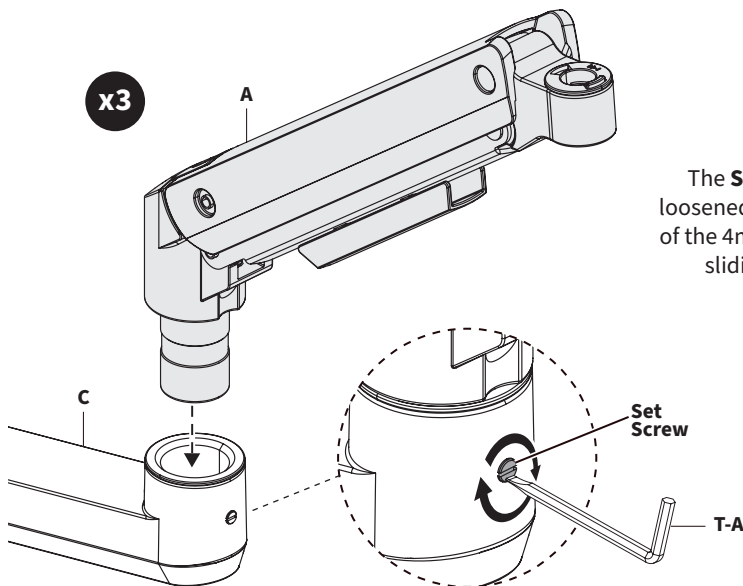
Secure the **Height Collars** at desired position using the 4mm Allen Wrench (**T-A**).



With each Lower Arm positioned directly above each Height Collar, tighten the **Set Screw** on Lower Arms (**C**) using the flat head end of 4mm Allen Wrench (**T-A**).

STEP 6

Slide the Adjustable Arms (**A**) into the Lower Arms (**C**). Secure by tightening the **Set Screws** using the flat head end of the 4mm Allen Wrench (**T-A**).

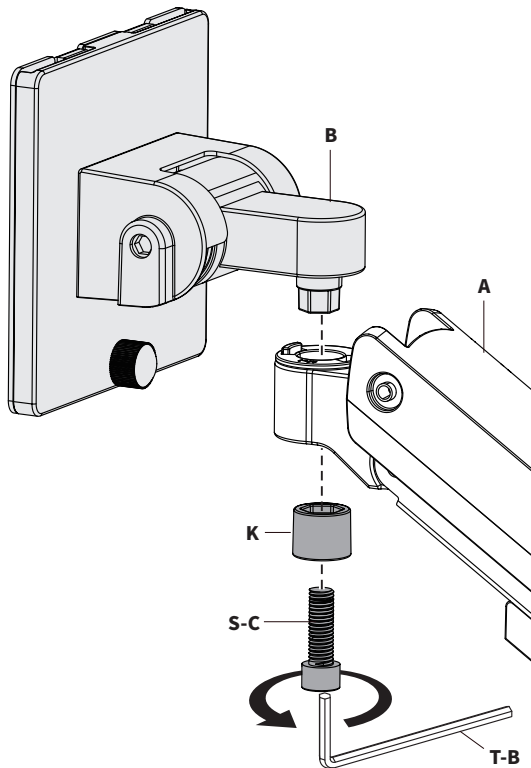
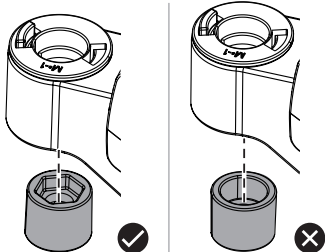


The **Set Screws** may need to be loosened with using the flat head end of the 4mm Allen Wrench (**T-A**) *before* sliding onto Lower Arms (**C**).

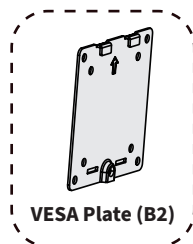
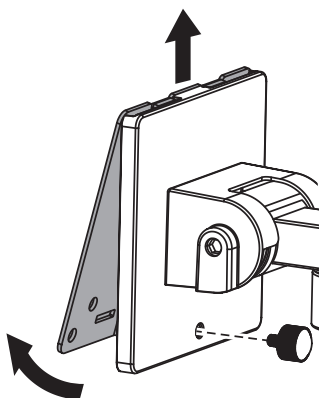
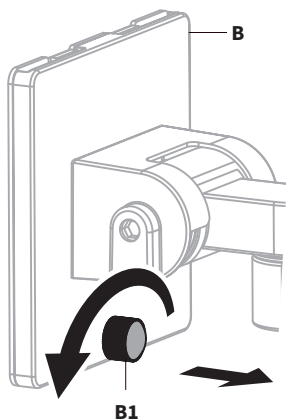
STEP 7

Place the VESA Brackets (**B**) into the Adjustable Arms (**A**) and install using Bracket Spacers (**K**) with the hex side up, and M8x25mm Screw (**S-C**). Tighten using the 6mm Allen Wrench (**T-B**).

Note: Ensure the hex side of Bracket Spacers are facing up.

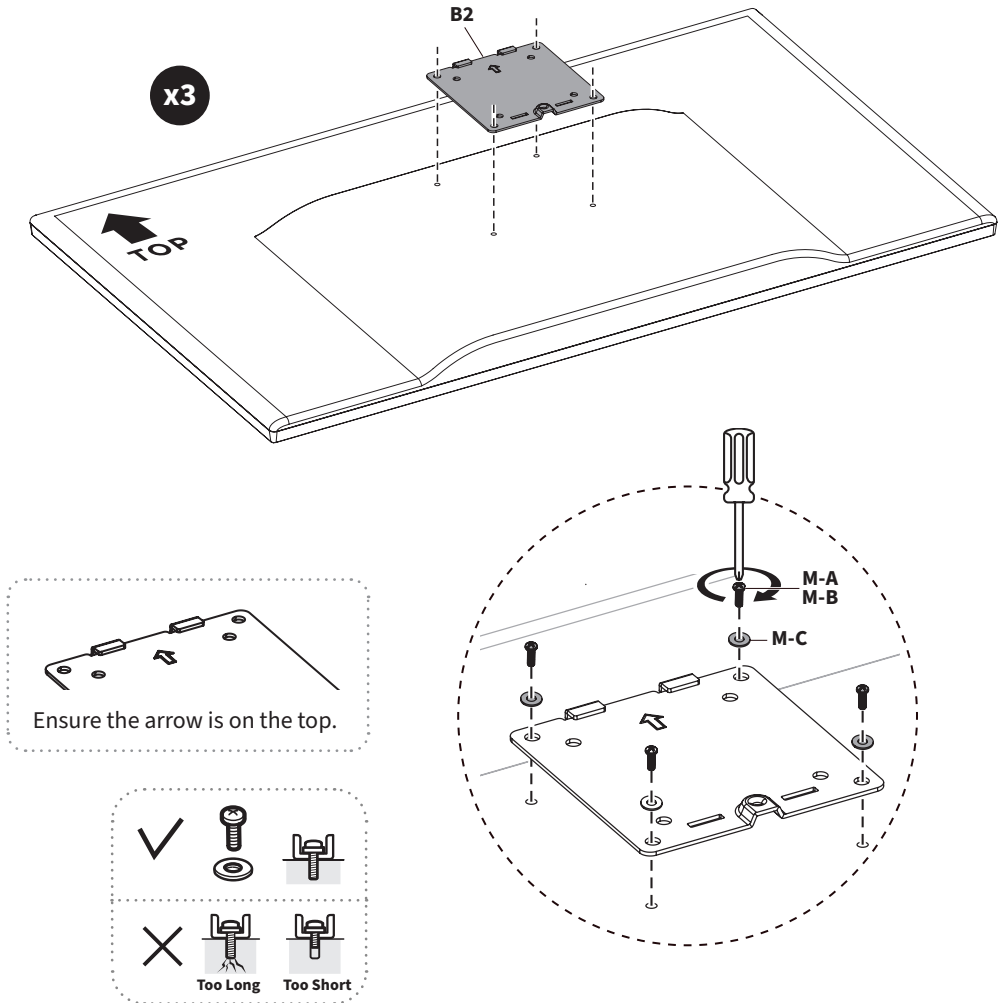


Loosen the Thumbscrew (**B1**) on each VESA Bracket (**B**) and remove the VESA Plate (**B2**) by pulling away and sliding upwards.

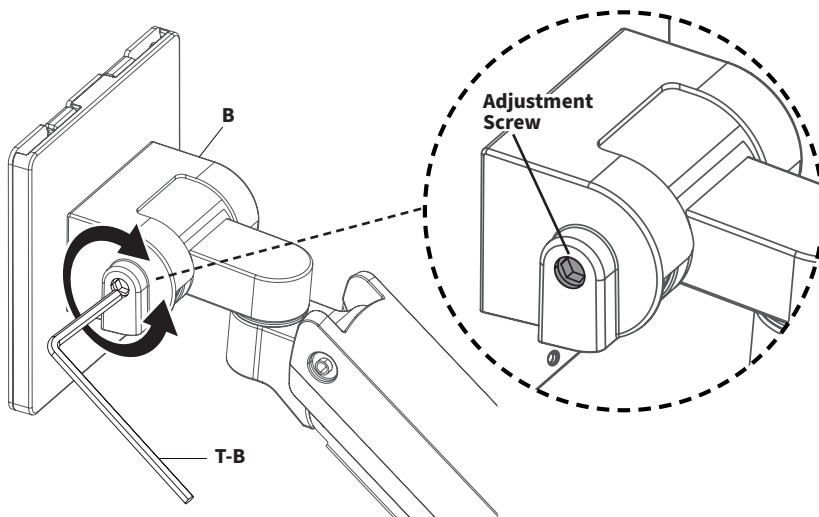


STEP 8

Attach the VESA Plates (**B2**) to the monitors using the M4x12mm Screws (**M-A**) or M5x12mm Screws (**M-B**) with the M5 Washers (**M-C**) and a Phillips screwdriver.



Adjusting the Tilt Joint



***Firmly hold VESA Bracket in place while adjusting tilt angle.**

1 Loosen Tilt Joint:

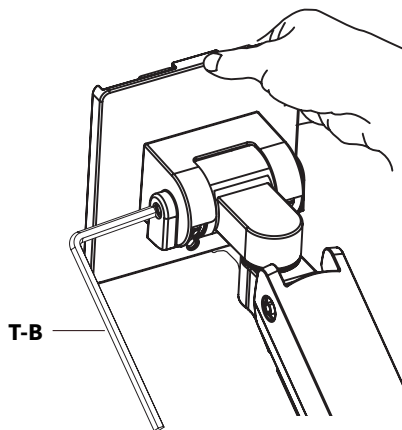
Use 6mm Allen Wrench (**T-B**) to loosen the **Tilt Joint Adjustment Screw**, located on the side of VESA Bracket (**B**).

2 Set Angle:

Firmly grip the VESA Bracket and adjust to your desired viewing angle, and hold in place.

3 Lock Angle:

Tighten as much as possible using the 6mm Allen Wrench (**T-B**) to lock the angle.



Scan to Watch
Steps 9 thru 11



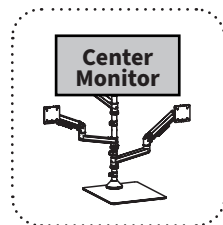
**Guided Visual for Tilt Adjustment
& Monitor Mounting**

**This is a general adjustment video and may show a stand that differs in appearance to this product.*

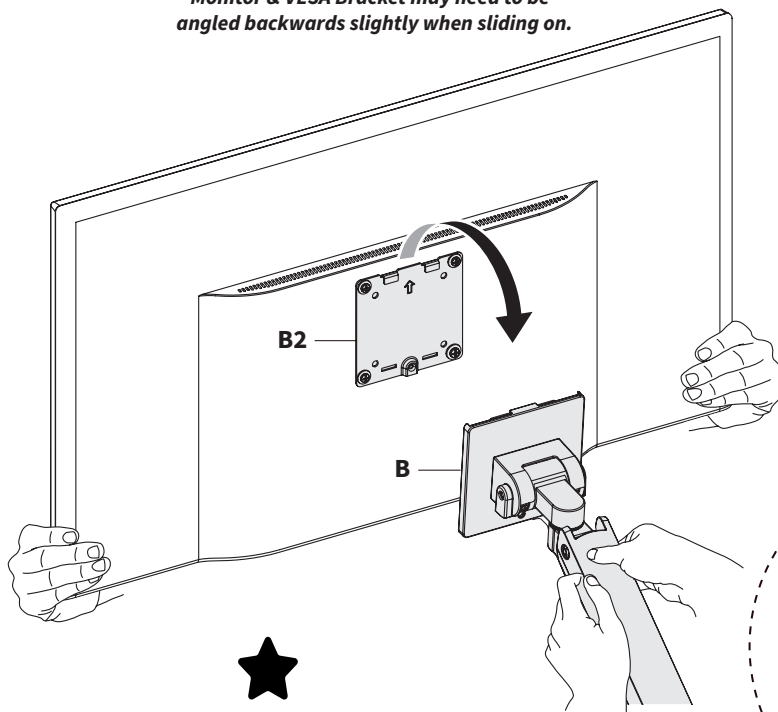
Mount Center Monitor

With the assistance of a second person, line up the VESA Plate (**B2**) on your center monitor with the center VESA Bracket (**B**) and slide the hooks into the pockets of the VESA Bracket. Secure with Thumbscrew (**B1**).

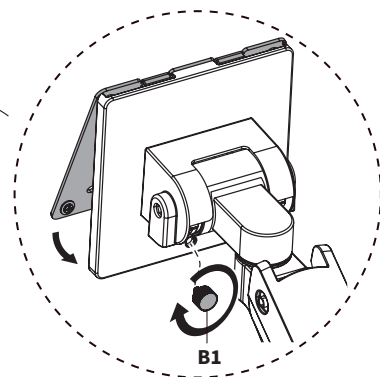
** Monitor & VESA Bracket may need to be angled backwards slightly when sliding on.*



2 Person Mounting Recommended



Assembly Options: the Center Monitor can be mounted *above* or *below* the Side-By-Side Monitors. However, the Center Monitor must always be mounted first.

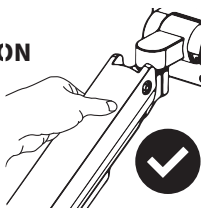


KEEP MONITOR CLOSE TO POLE

Avoid extending center monitor away from Pole.

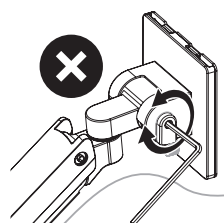
DO NOT PUSH OR PULL MONITORS INTO POSITION

Adjust monitor position by gently moving the Arm Supports.



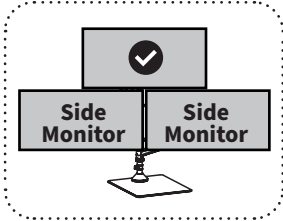
DO NOT ADJUST TILT WHILE MONITOR IS MOUNTED

Keep the tilt locked in place. Remove the monitor before adjusting the tilt angle of the VESA Bracket.



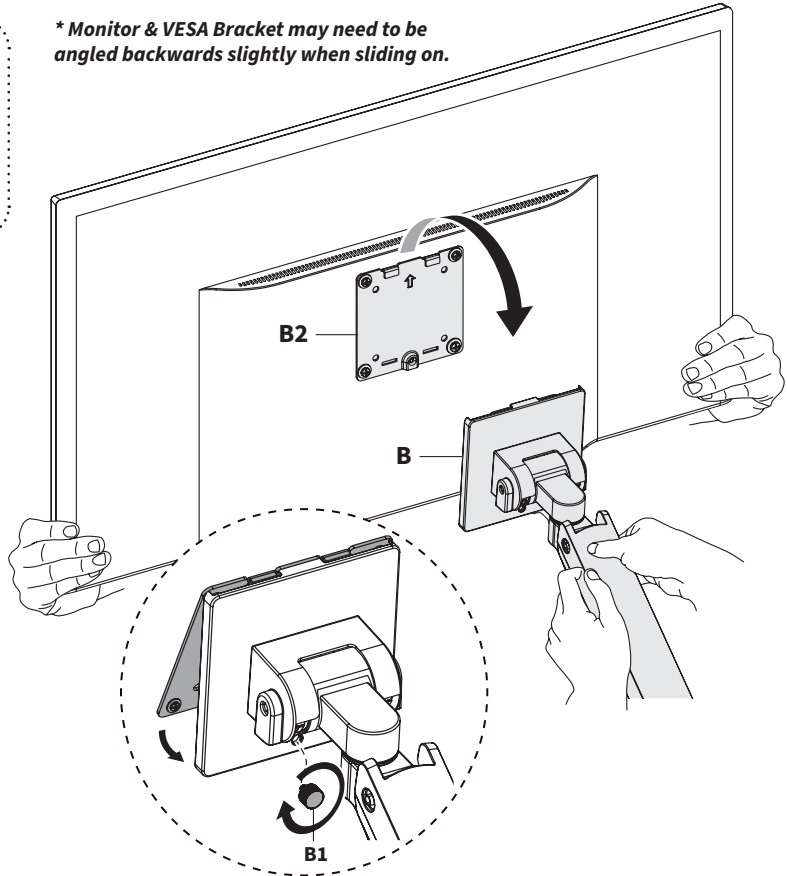
Mount Side-By-Side Monitors

With the assistance of a second person, line up the VESA Plates (**B2**) on your side monitors with the side VESA Brackets (**B**) and slide the hooks into the pockets of the VESA Bracket. Secure with Thumbscrews (**B1**).



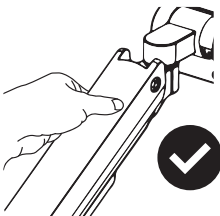
2 Person Mounting Recommended

** Monitor & VESA Bracket may need to be angled backwards slightly when sliding on.*



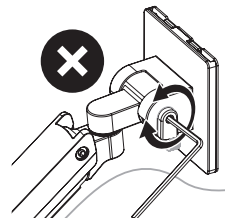
DO NOT PUSH OR PULL MONITORS INTO POSITION

Adjust monitor position by gently moving the Arm Supports.



DO NOT ADJUST TILT WHILE MONITOR IS MOUNTED

Keep the tilt locked in place. Remove the monitor before adjusting the tilt angle of the VESA Bracket.

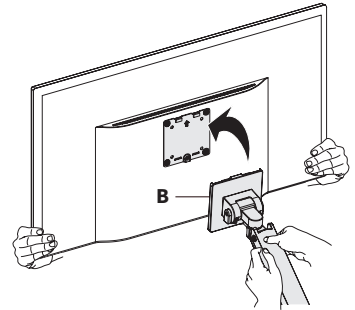




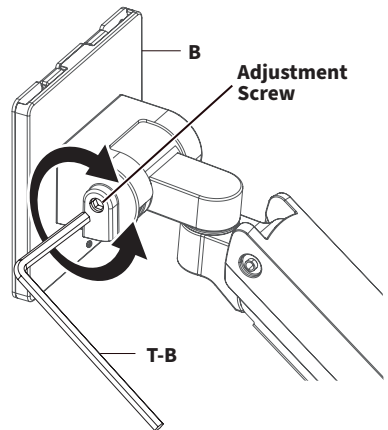
Tilt Adjustment



- 1 Remove Monitor**
Remove monitor from VESA Bracket (**B**) by removing Thumbscrew and lifting VESA Plate hooks out of Bracket pockets.

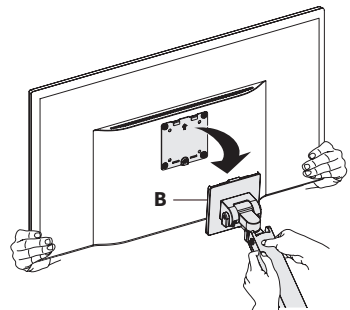


- 2 Loosen Tilt Joint:**
Use 6mm Allen Wrench (**T-B**) to loosen the tilt joint **Adjustment Screw**, located behind VESA Plate (**B**).



- 3 Set & Lock Angle**
Adjust Bracket slightly past your desired viewing angle, then tighten the screw as much as possible using 6mm Allen Wrench (**T-B**).

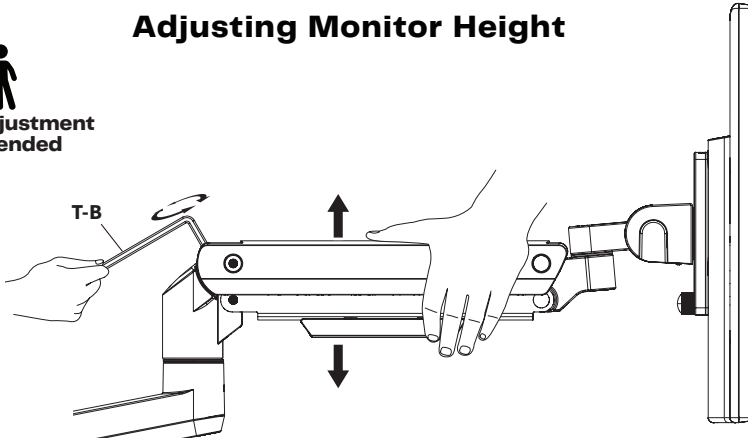
- 4 Re-mount and Adjust Monitor**
Slide the hooks of the VESA Plate into the pockets of the VESA Bracket (**B**). Secure with Thumbscrew. Slowly adjust monitor down until desired angle is reached.



Adjusting Monitor Height



**2 Person Adjustment
Recommended**



1 Position the Arm

With the monitor installed, position the arm horizontally, as shown above, and firmly hold in place.

2 Insert 6mm Allen Wrench (T-B) Into Adjustment Screw

Insert the 6mm Allen Wrench (T-B) in to the adjustment screw on the back of the monitor arm.

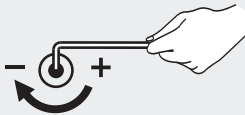
3 Turn to Slowly Adjust the Arm Support

Turn 6mm Allen Wrench (T-B) several times to obtain proper support for your monitor. Use the guide below to adjust the tension according to the amount of counterbalance needed to support the monitor.

Note: May require 10-20 turns

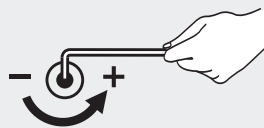
Pneumatic Tension Adjustment Guide

**Clockwise:
Decrease Support**
[if monitor will not lower]



Turn the adjustment screw **clockwise** to decrease the support for your monitor, allowing it to be lowered.

**Counter-Clockwise:
Increase Support**
[if monitor will not raise]



Turn the adjustment screw **counter-clockwise** to increase the support for your monitor, allowing it to be raised up.

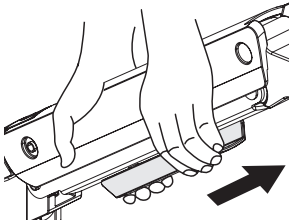
PLEASE NOTE:

If unable to obtain proper support, ensure your monitor falls within the weight limit range of 4.4lb(2kg) to 33lb(15kg).

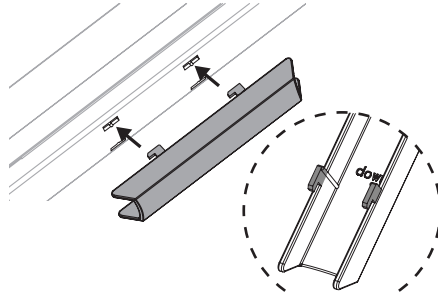
STEP 13

Manage cables using Cable Covers (**A1,C1**).

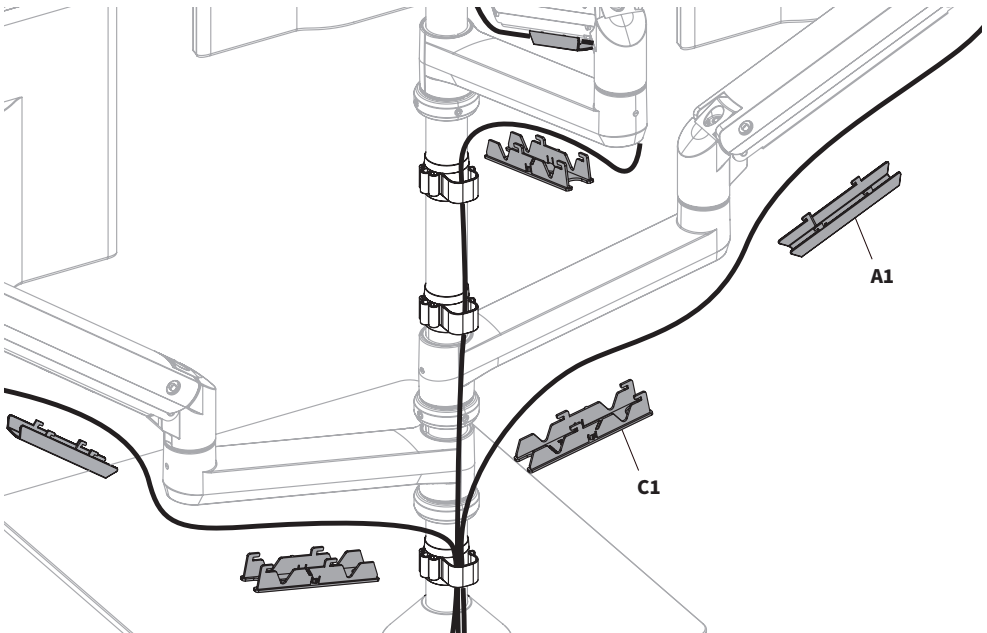
Slide Cable Covers Forward to Remove



Align Prongs to Reinstall



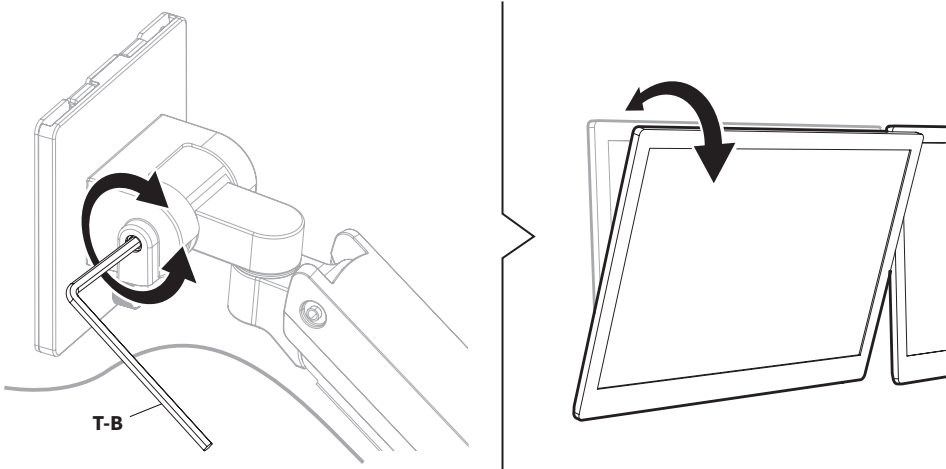
Press the prongs on the Covers (**A1,C1**) into the slots on the underside of the Arms, then slide down to lock in place.



Adjustments

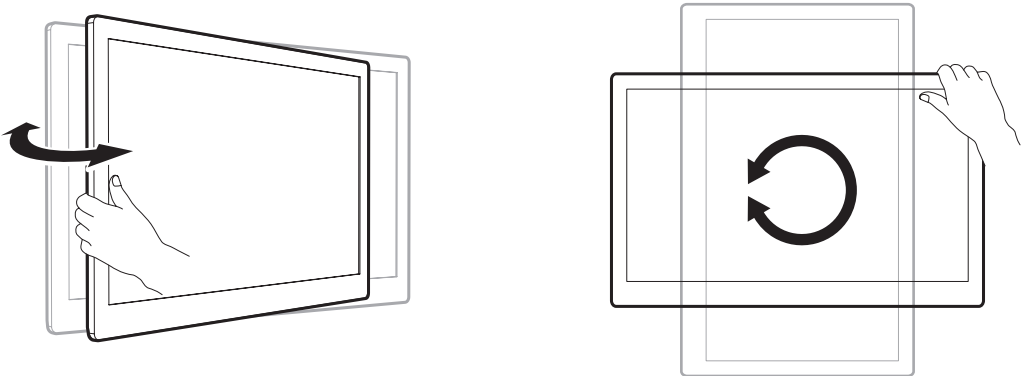
Tilt Adjustment

Refer to **Page 15** for full Tilt Adjustment instructions.



Swivel and Rotation

Your monitors can be turned and rotated by hand.



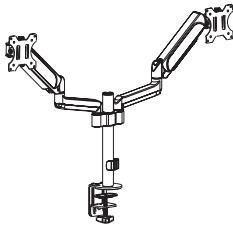
TIP OVER WARNING

DO NOT push or pull monitors into position.
Adjust monitor position by gently moving the Arm Supports.



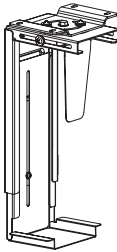
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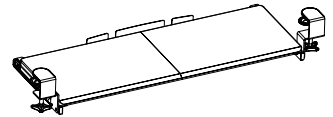
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