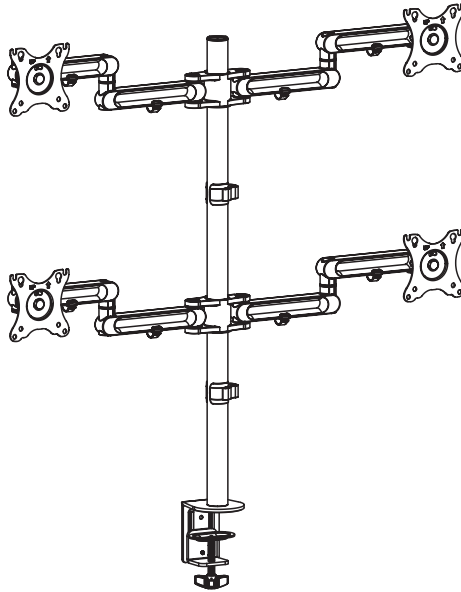


Quad Monitor Desk Mount

Instruction Manual



SKU: STAND-V104Y



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-v104y>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



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WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
Clamp Brace



B (x1)
Clamp



C (x2)
Monitor Arm



D (x1)
Pole



E (x2)
Cable Clip



F (x2)
M6x10



G (x3)
M6x16



H (x1)
4mm Allen
Wrench



I (x1)
6mm Allen
Wrench



J (x1)
Grommet Base



K (x1)
Support Plate



L (x4)
Soft Pad



M-A (x16)
M4x12



M-B (x16)
M5x12



M-C (x16)
D5 Washer

TOOLS NEEDED



NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.

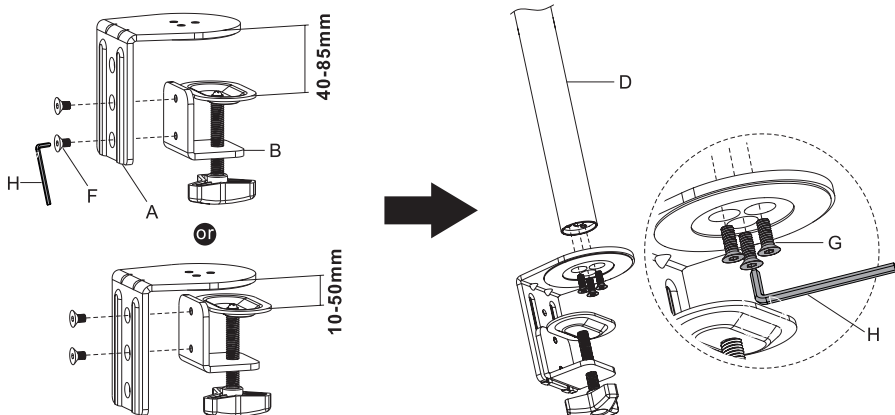


ASSEMBLY STEPS

STEP 1

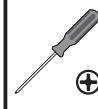
OPTION A: Clamp Installation

Attach clamp (B) to the upper or lower holes of the clamp brace (A) using M6x10 flat head bolts (F), and tighten using the 4mm Allen wrench (H). Attach the pole (D) to the clamp brace using M6x16 flat head bolts (G). Tighten using the 4mm Allen wrench. Attach the assembled clamp to your desktop.

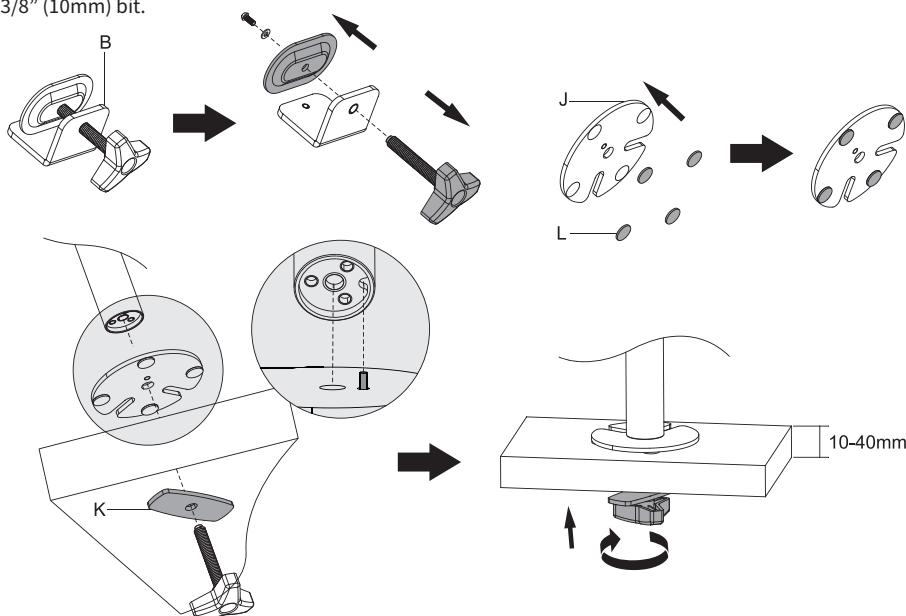


OPTION B: Grommet Installation

Remove the screw in the top of the hand bolt on the clamp (B) and remove the hand bolt from the clamp. Stick soft pads (L) to the bottom of the grommet base (J). Place the grommet base and pole (D) over the grommet hole in the desktop, making sure the pin on the base is aligned with the small hole in the pole. Place the support plate (K) onto the hand bolt, and screw in from underneath to secure the base and pole to the grommet hole.

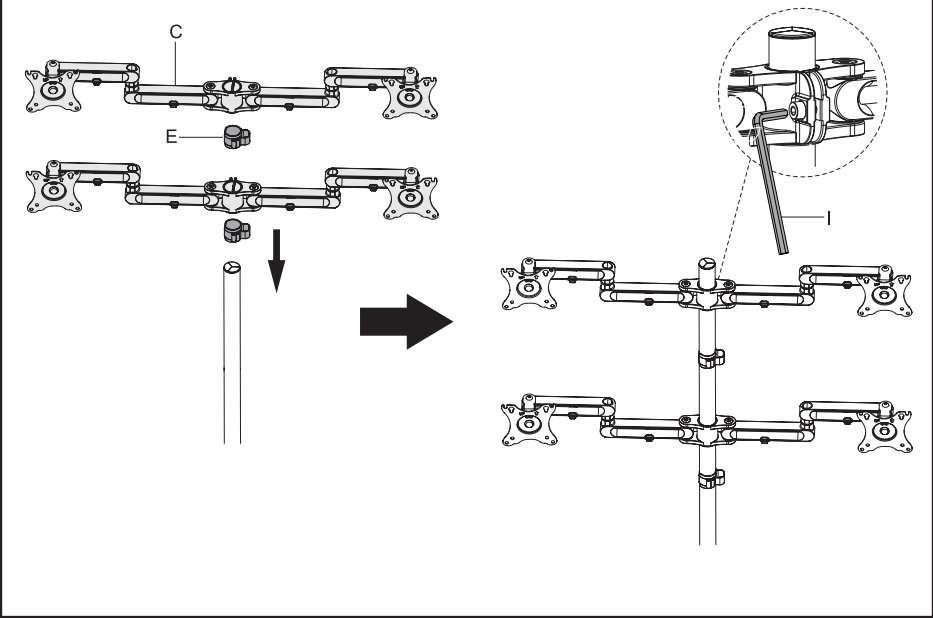


NOTE: If desk does not have an existing grommet hole where needed, drill a hole using a 3/8" (10mm) bit.



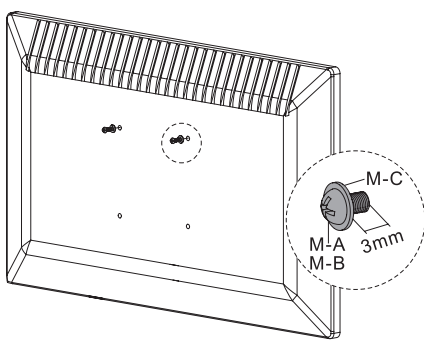
STEP 2

Slide the monitor arms (**C**) and cable clips (**E**) onto the pole to the desired height, and tighten the center brackets to the pole using the 6mm Allen wrench (**I**).



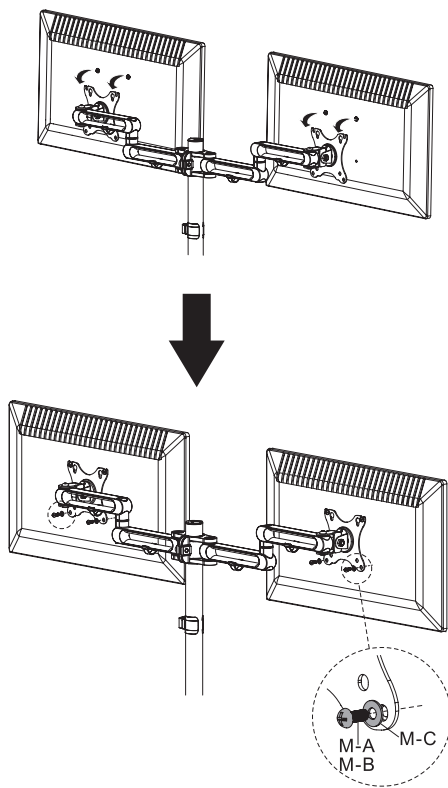
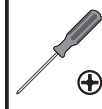
STEP 3

Attach two bolts (**M-A or M-B**) and washers (**M-C**) to the top mounting holes of each monitor, making sure to leave 3mm of thread exposed.



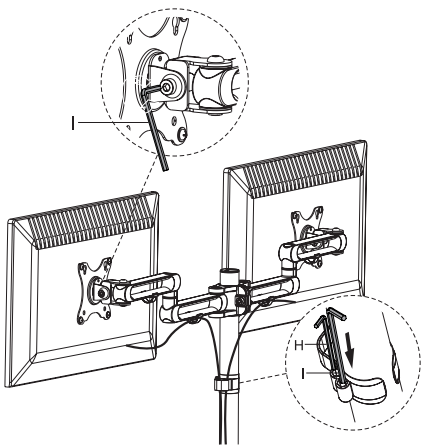
STEP 4

Align bolts (**M-A**, **M-B**) in VESA plates. Secure using two more bolts (**M-A or M-B**) and washers (**M-C**) in the bottom two holes of each monitor. Tighten all bolts using a Phillips screwdriver.

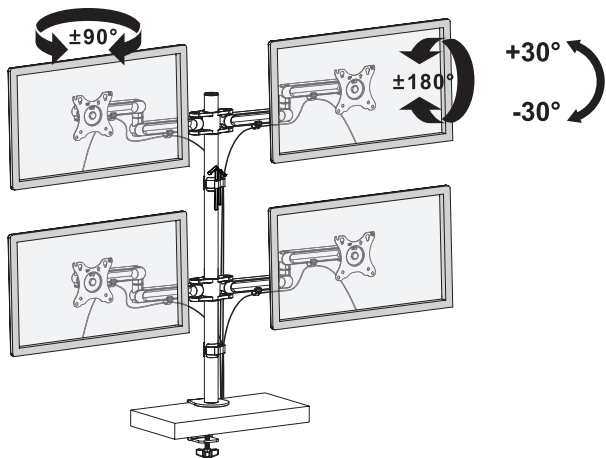


STEP 5

Tighten or loosen the tilt joints using the 6mm Allen wrench (I). Store tools in the cable clip.



Adjust as Desired





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LAST UPDATED: 03/05/2020



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our dedicated support team can offer immediate assistance with rapid response times. If any
parts are received damaged or defective, please contact us. We are happy to replace parts to
ensure you have a fully functioning product.



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



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AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**

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