

Pneumatic Arm Single Monitor Desk Mount

SKU: STAND-V101G1/W
Instruction Manual

Assembly Video & Product Info
www.vivo-us.com/products/stand-v101g1



! CAUTION! !

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.



TIPOVER WARNING

**SCREEN WEIGHT MUST BE BALANCED FOR STAND TO REMAIN BALANCED.
TO HELP PREVENT TIPOVER:**

- NEVER ADJUST OR PULL MOUNT ARMS BEYOND CENTER POINT OF BASE
- NEVER ALLOW CHILDREN TO CLIMB, STAND, OR PLAY ON ANY PART OF MONITOR MOUNT

ALWAYS EXERCISE CAUTION WHEN ADJUSTING THE PLACEMENT OF YOUR MONITORS.

We're Here for You

Open **Monday - Friday 7:00am - 7:00pm** CST, our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



Give us a Call:
309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



Chat Us:
www.vivo-us.com

AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**

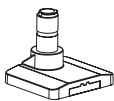


Email Us:
help@vivo-us.com

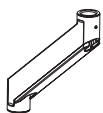
AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

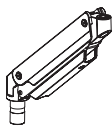
Package Contents



A (x1)
Base



B (x1)
Lower Arm



C (x1)
Gas Spring Arm



D (x1)
VESA Bracket



E (x1)
Clamp Plate



F (x1)
Grommet Plate



G (x1)
Soft Pad



H (x1)
Cover



I (x1)
Clamp Brace



J (x1)
Clamp

Included Hardware & Tools



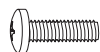
S-A (x4)
M6x12mm Screw



S-B (x1)
Spacer



S-C (x1)
M8x25mm Screw



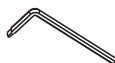
M-A (x4)
M4x12mm Screw



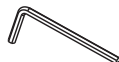
M-B (x4)
M5x12mm Screw



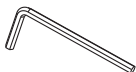
M-C (x4)
M5 Washer



T-A (x1)
3mm Allen Wrench



T-B (x1)
4mm Allen Wrench



T-C (x1)
6mm Allen Wrench

Tools Needed:



**Phillips
Screwdriver**

Weight Capacity:

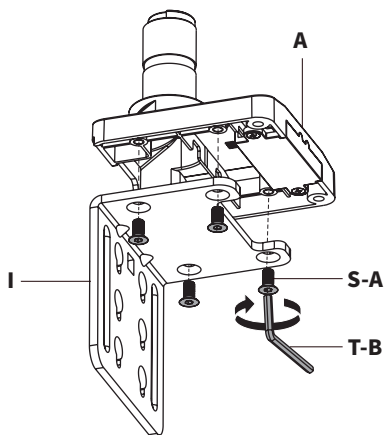


ASSEMBLY STEPS

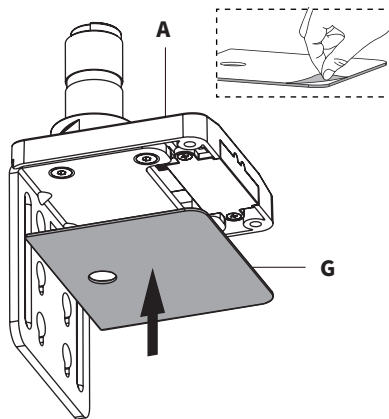
STEP 1

Option 1: Clamp Assembly

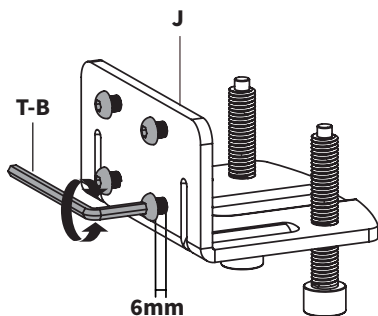
Desktop Thickness: 0.40" - 3.35" (10mm - 85mm)



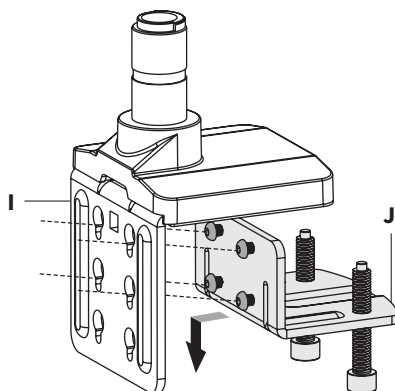
Attach Clamp Brace (**I**) to Base (**A**) using M6x12mm Screws (**S-A**) and 4mm Allen Wrench (**T-B**).



Peel off adhesive cover from Soft Pad (**G**) and apply to underside of Base (**A**).



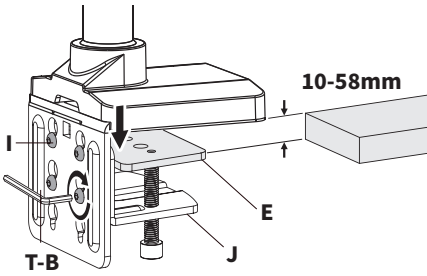
Loosen screws on the back of Clamp (**J**), leaving 6mm of thread exposed.



Assemble Clamp (**J**) to Clamp Brace (**I**) in the correct position to fit the thickness of your desktop, and retighten screws using 4mm Allen Wrench (**T-B**).

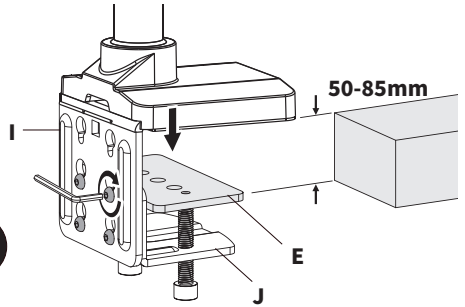
Option 1: Clamp Assembly Cont'd

Place Clamp Plate (**E**) on top of clamp bolts.

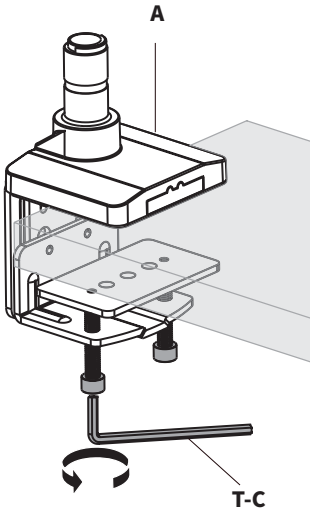


If your desktop is 0.4-2.28" (10-58mm) thick, assemble the Clamp (**J**) to the top four holes of the Clamp Brace (**I**).

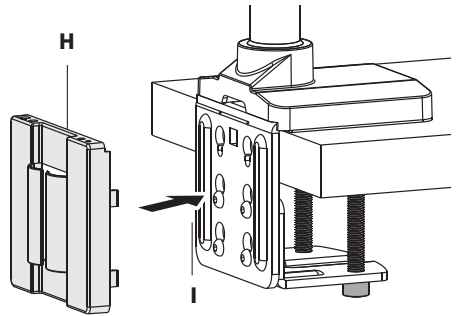
OR



If your desktop is 1.97-3.35" (50-85mm) thick, assemble the Clamp (**J**) to the bottom four holes of the Clamp Brace (**I**).



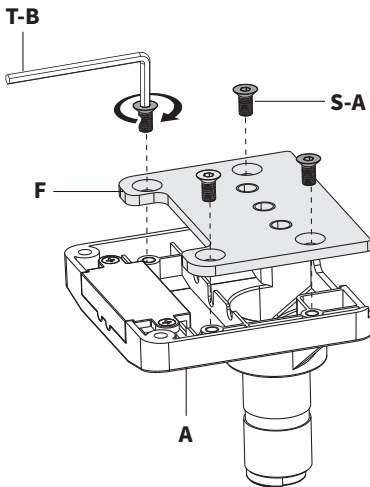
Position Base (**A**) on desktop and tighten clamp bolts evenly using 6mm Allen Wrench (**T-C**).



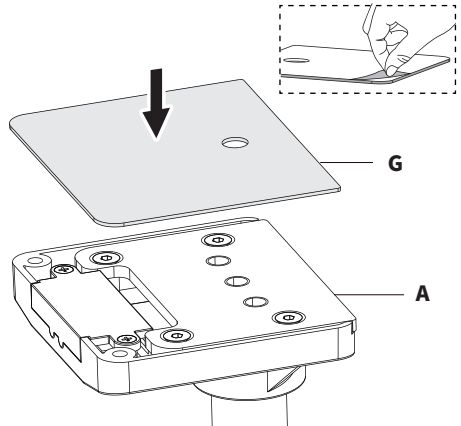
Attach Cover (**H**) to back of Clamp Brace (**I**).

Proceed to **STEP #2**
on **Page #8**

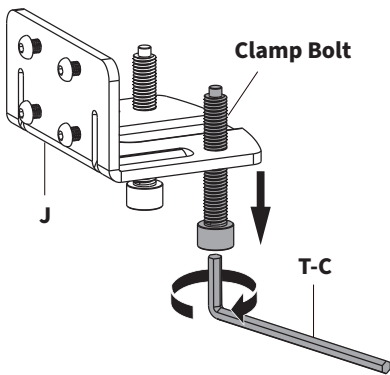
Option 2: Grommet Mount
 For Desktop Thickness .39 - 1.57" (10mm - 40mm)



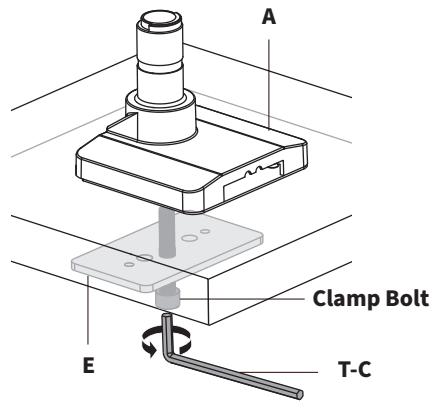
Attach Grommet Plate (F) to Base (A) using M6x12mm Screws (S-A) and 4mm Allen Wrench (T-B).



Peel off adhesive cover from Soft Pad (G) and apply to underside of Base (A).



Remove one **Clamp Bolt** from Clamp (J) using 6mm Allen Wrench (T-C).



Position Base (A) over grommet hole in desktop. Insert **Clamp Bolt** with Clamp Plate (E) up through the underside of the desk and tighten to Base (A) using the 6mm Allen Wrench (T-C).

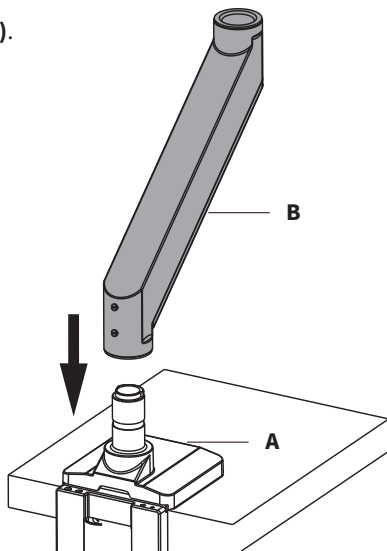


No Grommet Hole?

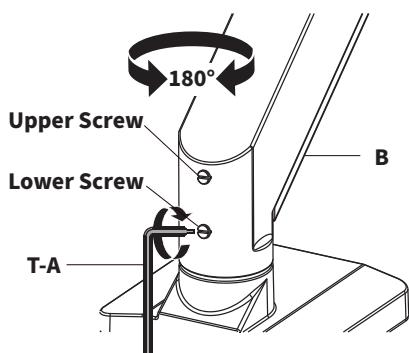
If you do not have an existing hole for installation, drill a hole through your desktop in your desired mounting location using a 3/8" (10mm) drill bit. The hole size must be between 0.40" and 2.75" (10mm and 70mm).

STEP 2

Place Lower Arm (**B**) on top of Base (**A**).

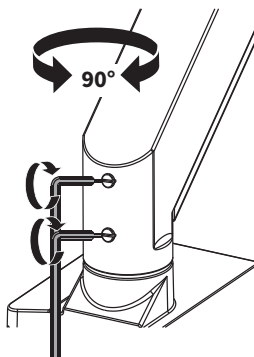


Secure by turning the **Lower Screw** on Lower Arm (**B**) in back with 3mm Allen Wrench (**T-A**).



Secure Lower Arm (**B**) with only the **Lower Screw** for full 180 degree swivel movement.

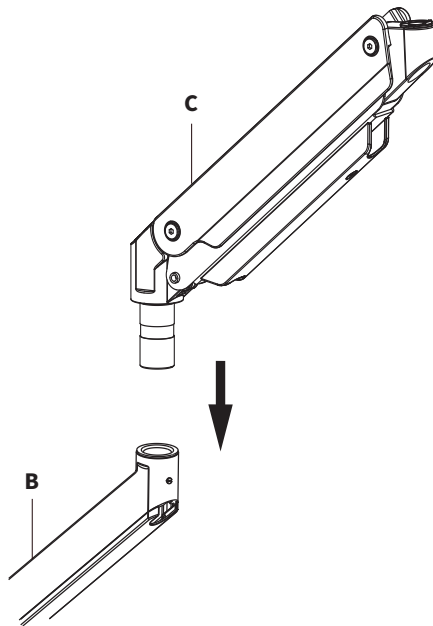
OR



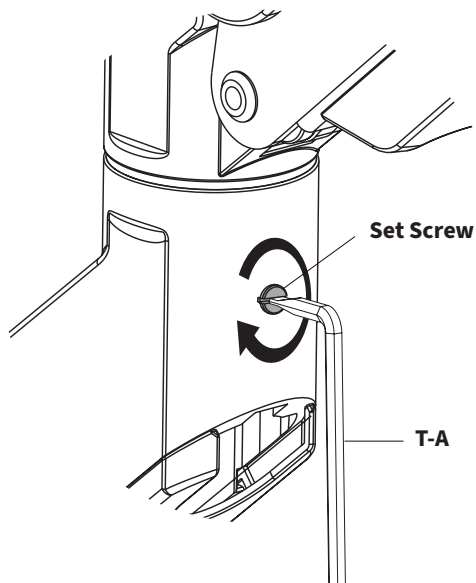
Secure Lower Arm (**B**) with both the **Lower Screw** and the **Upper Screw** to restrict swivel movement to 90 degrees.

STEP 3

Assemble Gas Spring Arm (C) to Lower Arm (B).

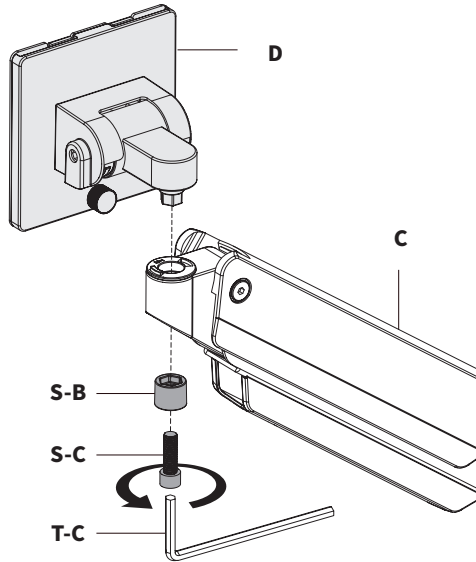
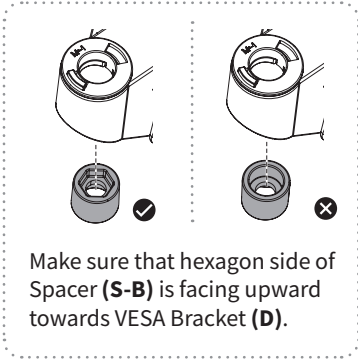


Secure by tightening the **Set Screw** in Lower Arm using 3mm Allen Wrench (**T-A**).

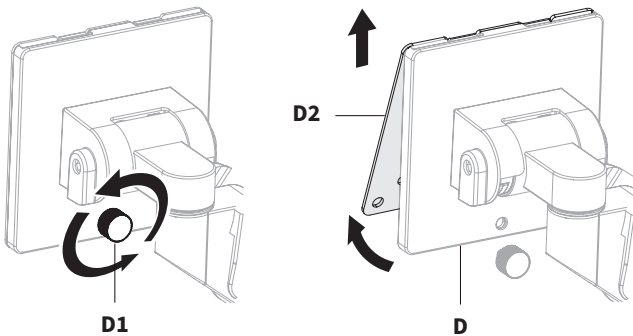


STEP 4

Connect VESA Bracket (**D**) to Gas Spring Arm (**C**) using Spacer (**S-B**), M8x25mm Screw (**S-C**), and 6mm Allen Wrench (**T-C**).

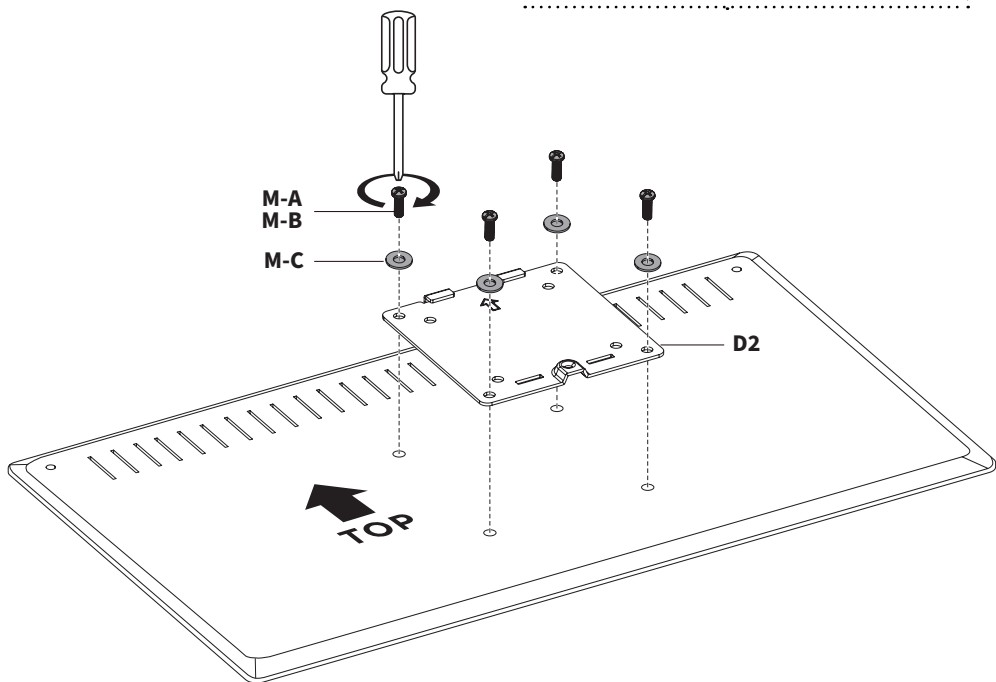
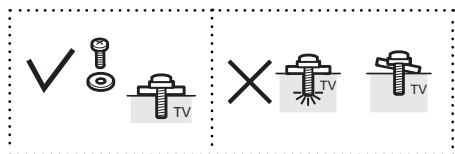


Remove Thumbscrew (**D1**) from back of VESA Bracket (**D**). Separate VESA Plate (**D2**) from VESA Bracket (**D**). Set aside Thumbscrew.

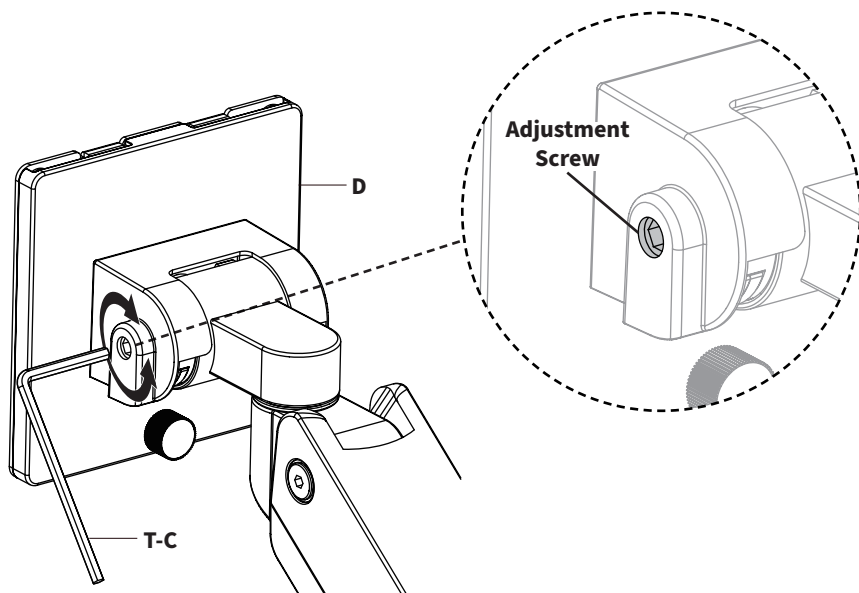


STEP 5

Install VESA Plate (**D2**) to monitor using M4x12mm Screws (**M-A**) or M5x12mm Screws (**M-B**) with M5 Washers (**M-C**), making sure the arrow on Front VESA Plate (**D2**) is pointing up.



Adjusting the Tilt Joint



1 Loosen Tilt Joint:

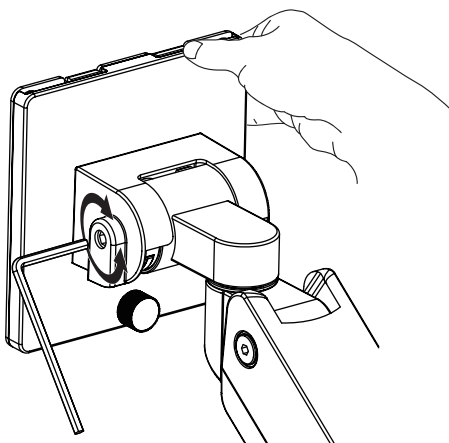
Use 6mm Allen Wrench (**T-C**) to loosen the **Tilt Joint Adjustment Screw**, located on the side of VESA Bracket (**D**).

2 Set Angle

Firmly grip the VESA Bracket and adjust to your desired viewing angle, and hold in place.

3 Lock Angle

Tighten as much as possible using the 6mm Allen Wrench (**T-C**) to lock the angle.



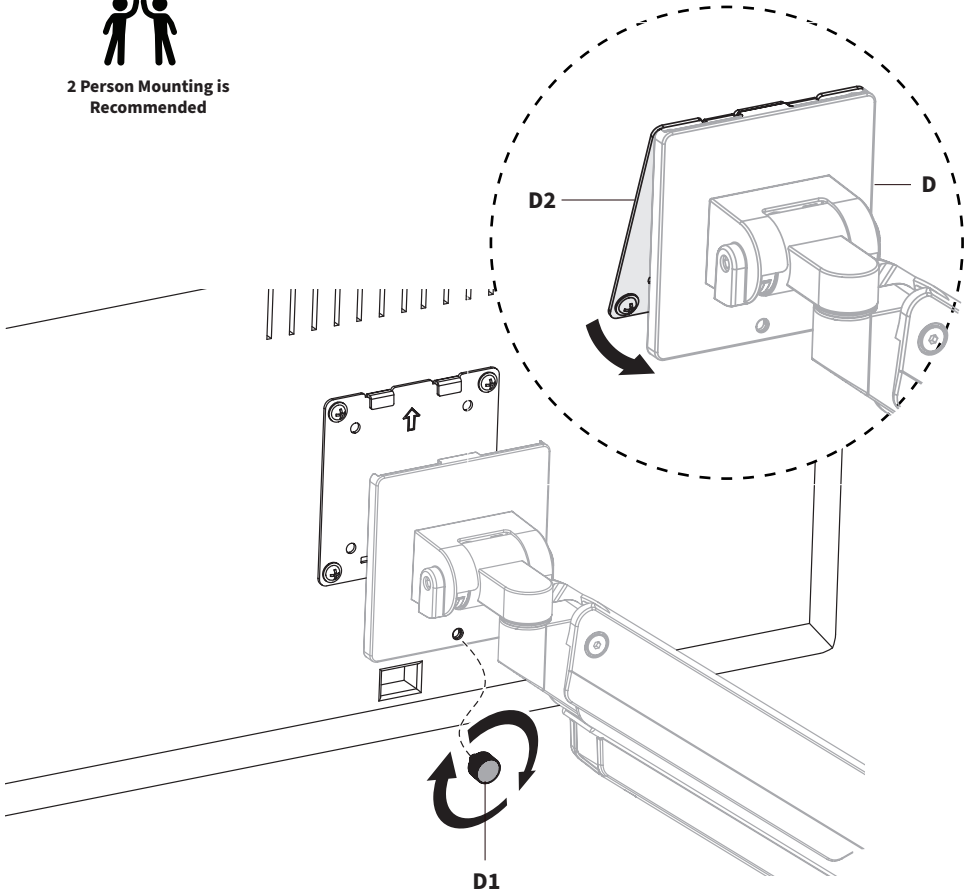
***Firmly hold VESA Bracket in place while adjusting tilt angle.**

STEP 7

With the assistance of a second person, line up the VESA Plate (**D2**) on your monitor with the **VESA Bracket (D)** and the Plate Hooks into the pockets of the VESA Brackets. Monitor & VESA Bracket may need to be angled backwards slightly when sliding on. Secure using Thumbscrew (**D1**).



2 Person Mounting is Recommended



**Monitor & VESA Bracket may need to be angled backwards slightly when sliding on.*



Monitor Tilted Too Far?

**** See Next Step ****

Refer to instructions in next step to adjust. **DO NOT** try to adjust angle freely. Doing so may result in accidental damage to your screen.

Fine Tune Tilt Angle

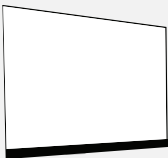
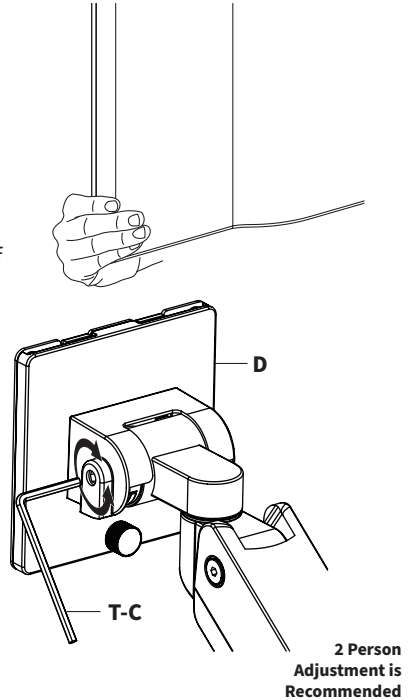
If the monitor is angled further than intended...



Heavy Weighted/ Ultrawide Monitors

[22lbs - 44lbs]

- 1 Firmly Hold Monitor**
Firmly grasp and hold the monitor in place. Do NOT release monitor until you have completed steps below.
- 2 Loosen Tilt Joint:**
With a hand still on the monitor, use 6mm Allen Wrench (**T-C**) to loosen the tilt joint **Adjustment Screw**, located on the side of VESA Bracket (**D**).
- 3 Set & Lock Angle**
Adjust screen slightly past your desired viewing angle, then tighten the screw as much as possible using 6 mm Allen Wrench (**T-C**).
- 4 Straighten Angle**
Slowly adjust the monitor down until your desired angle is reached. Release monitor and check angle. Repeat process as necessary



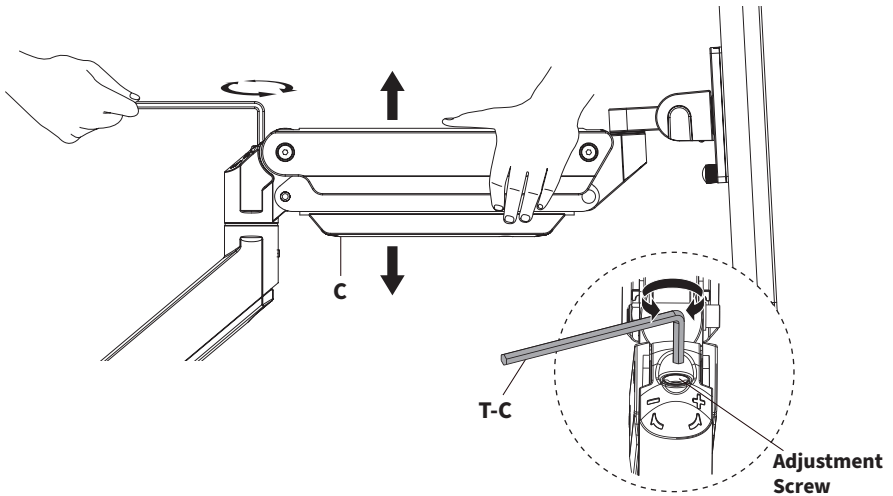
Ultra Thin Monitors



ALWAYS REMOVE MONITOR BEFORE RE-ADJUSTING

To prevent accidental damage to your screen, remove monitor and then follow Tilt Adjustment instructions. Reinstall monitor when desired angle is reached.

Adjusting Monitor Height



1 Position Mount Arm

Position the arm horizontally, as shown above, and firmly hold in place.

2 Insert 6mm Allen Wrench (T-C) Into Adjustment Screw

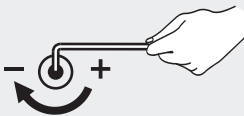
Insert the 6mm Allen Wrench (T-C) in to the adjustment screw on the back of the monitor arm.

3 Turn 10-20x to Set Monitor Height

Turn 6mm Allen Wrench (T-C) 10-20 times to obtain proper support for your monitor. Use the guide below to adjust the tension according to the amount of counterbalance needed to support the monitor.

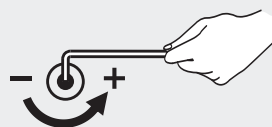
Tension Adjustment Guide

Clockwise:
Decrease Support
[if monitor will not lower]



Turn the adjustment screw **clockwise** to **decrease** the support for your monitor, allowing it to be lowered.

Counter-Clockwise
Increase Support
[if monitor will not raise]

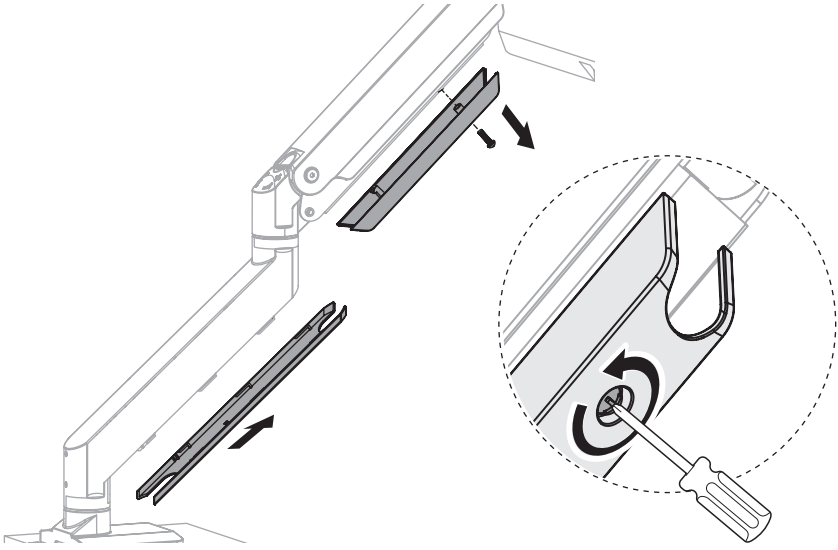


Turn the adjustment screw **counter-clockwise** to **increase** the support for your monitor, allowing it to be raised up.

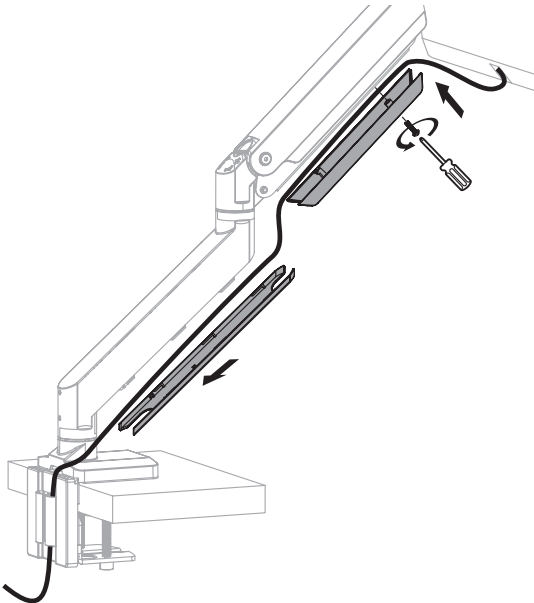
Note: Requires 10-20 Turns

STEP 9

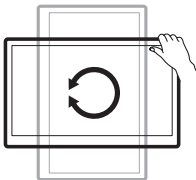
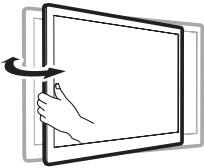
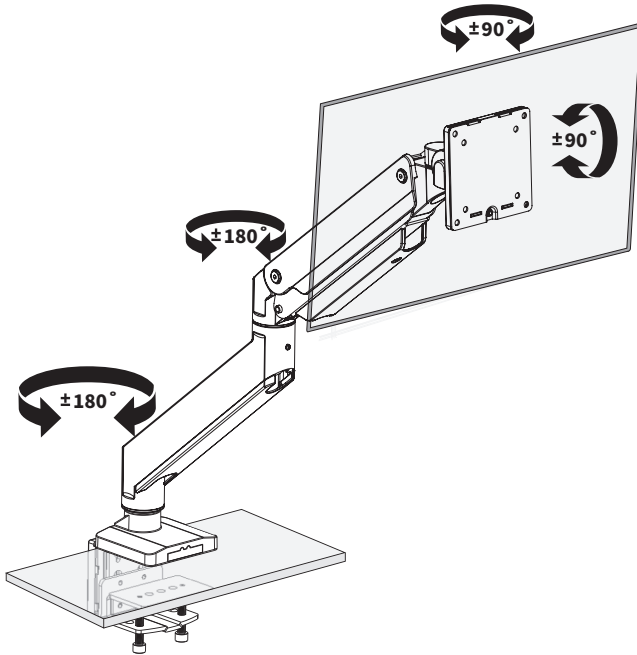
Remove Cable Cover on Gas Spring Arm (**C**) using a Phillips screwdriver. Slide Cable Cover on Lower Arm (**B**) forward to remove.



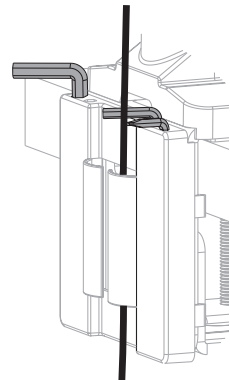
Organize cables, then reinstall cable covers to Gas Spring Arm and Lower Arm (**B**).



Adjustment Range and Storage



Your monitor can be turned left and right up to 90 degrees, and can be turned on it's side for a vertical display.

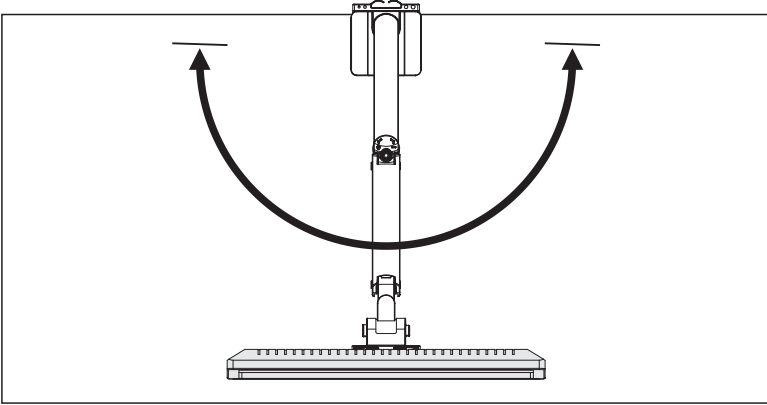


Allen Wrenches (**T-A through T-C**) can be stored in the Clamp Cover (**H**).



**** WARNING - RISK OF TIPPING****

DO NOT extend the monitor behind the desk, as this may cause instability and tip the desk over.



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Need Help? Get In Touch

Monday-Friday from 7:00am-7:00pm CST



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www.vivo-us.com

Chat live with an agent!



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