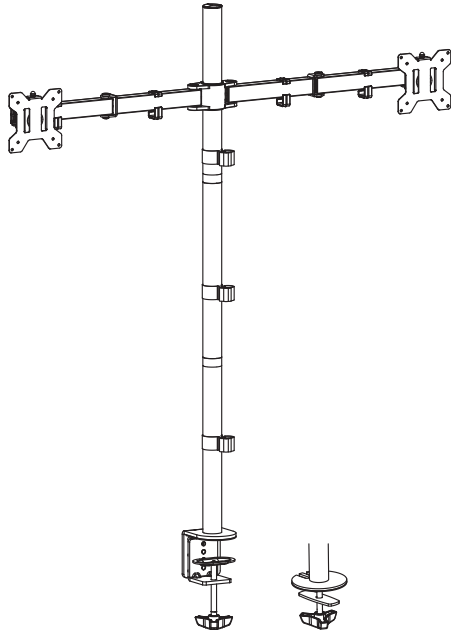




Dual Monitor Extra Tall Desk Mount Instruction Manual



SKU: STAND-V032T



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-v032t>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



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309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
Lower Pole



B (x1)
Middle Pole



C (x1)
Upper Pole



D (x1)
Clamp



E (x1)
Mount Arms



F (x2)
VESA Plate



G (x1)
Pole Cap



H (x3)
Pole Cable
Clip



I (x4)
Cable Clip



J (x1)
Grommet
Plate



K (x1)
Soft Pad



L (x1)
Support Plate



S-A (x3)
M6x16mm
Screw



S-B (x2)
M6 Security
Nut



M-A (x8)
M4x12mm
Thumb Screw



M-B (x8)
M4x30mm
Screw



M-C (x8)
M6 Spacer



T-A (x1)
3mm Allen
Wrench



T-B (x1)
5mm Allen
Wrench



T-C (x1)
6mm Allen
Wrench

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

TOOLS NEEDED



DO NOT EXCEED WEIGHT CAPACITY.

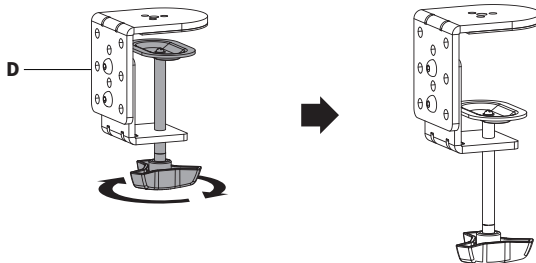
Failure to do so may result in serious injury.

22 lbs
Per Arm
(10 kg)

ASSEMBLY STEPS

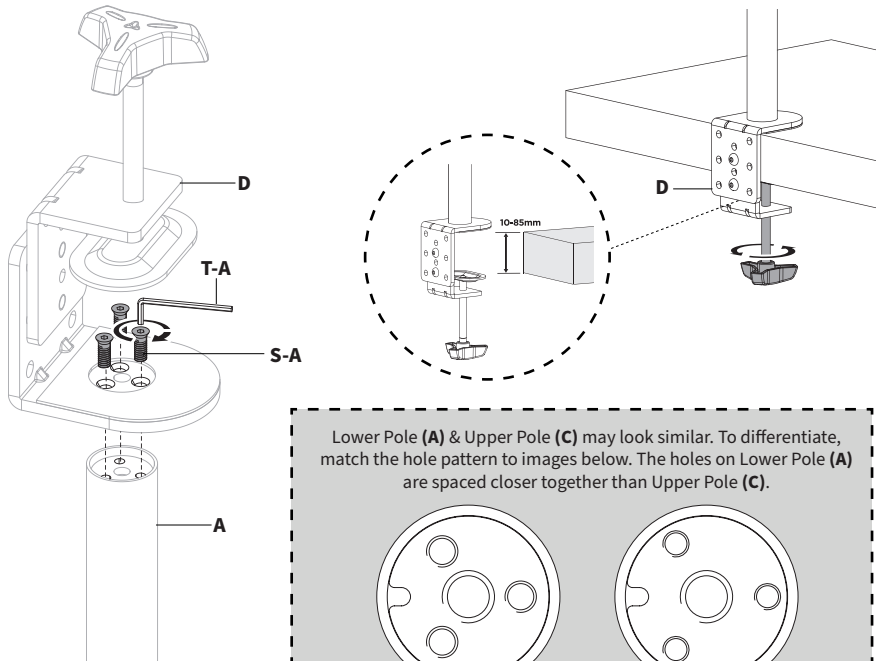
STEP 1

Loosen knob on Clamp **(D)**, as shown below.

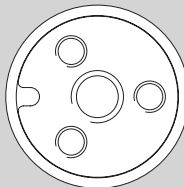


STEP 2: Option A - Desk Clamp

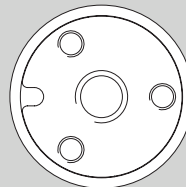
Connect Clamp **(D)** to Lower Pole **(A)** using M6x16mm Screws **(S-A)** and 3mm Allen Wrench **(T-A)**. Place assembly on desktop and secure by tightening knob on Clamp **(D)**.



Lower Pole **(A)** & Upper Pole **(C)** may look similar. To differentiate, match the hole pattern to images below. The holes on Lower Pole **(A)** are spaced closer together than Upper Pole **(C)**.



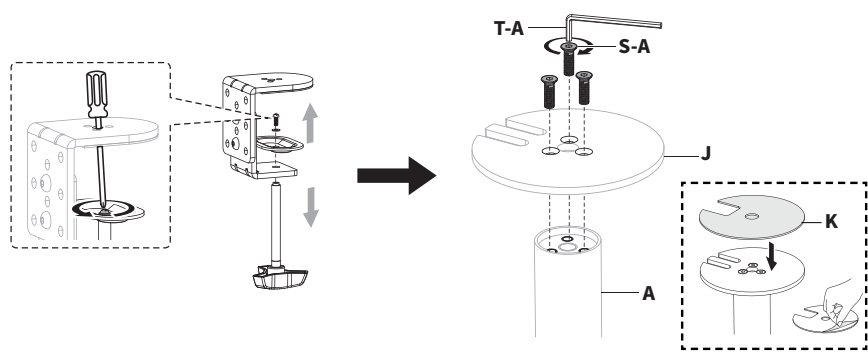
Lower Pole
(A)



Upper Pole
(C)

STEP 2: Option B - Grommet

Using a phillips screwdriver, remove the screw from Clamp (D) and disassemble. Set Knob (D1) aside. Connect Grommet Plate (J) to Lower Pole (A) using M6x16mm Screws (S-A) and 3mm Allen Wrench (T-A). Remove adhesive backing from Soft Pad (K) and adhere to Grommet Plate (J).



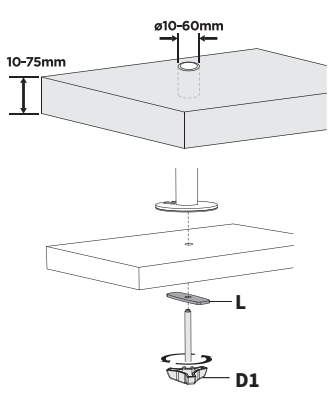
Lower Pole (A) & Upper Pole (C) may look similar. To differentiate, match the hole pattern to images below. The holes on Lower Pole (A) are spaced closer together than Upper Pole (C).

Lower Pole
(A)

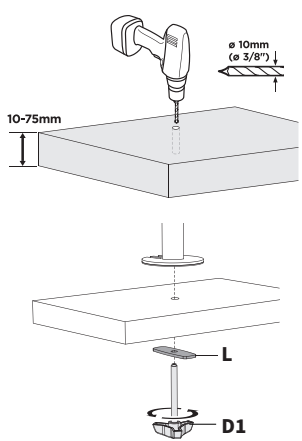
Upper Pole
(C)

Place the pole assembly over grommet hole in desk, and connect using Support Plate (L) and previously removed Knob (D1) from underneath desk, as shown. Secure by tightening Hand Bolt (D1). For desktops without an existing grommet hole, use a 3/8" (10mm) drill bit to drill through desktop, then secure assembly as previously described.

EXISTING GROMMET HOLE

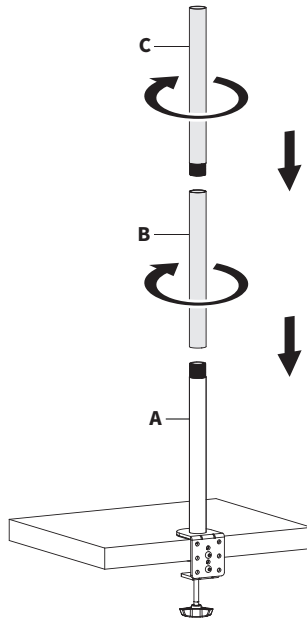


DRILLING A GROMMET HOLE



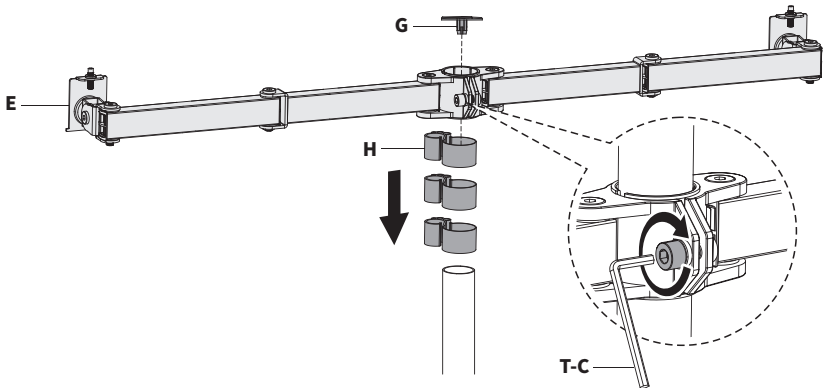
STEP 3

Tighten and secure Middle Pole (B) to Lower Pole (A), then connect Upper Pole (C) to Middle Pole (B).

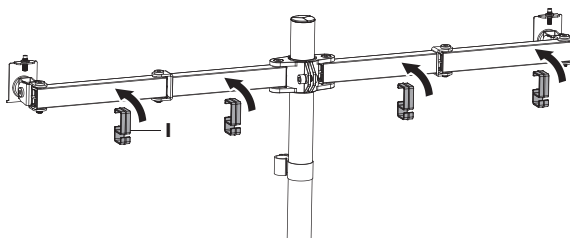


STEP 4

Slide Pole Cable Clips (H) over pole assembly, then attach Mount Arms (E) and secure using 6mm Allen Wrench (T-C). Press Pole Cap (G) into pole assembly.

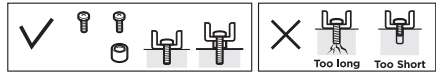
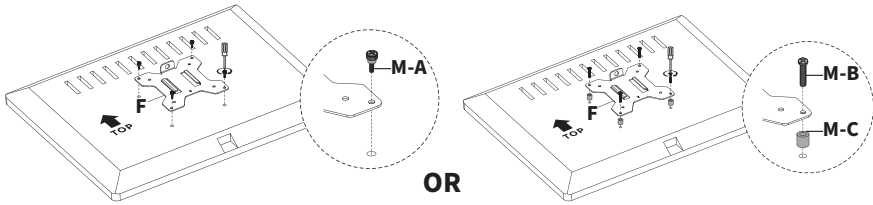


Attach Cable Clips (I) to Monitor Arms (E) by snapping into place.

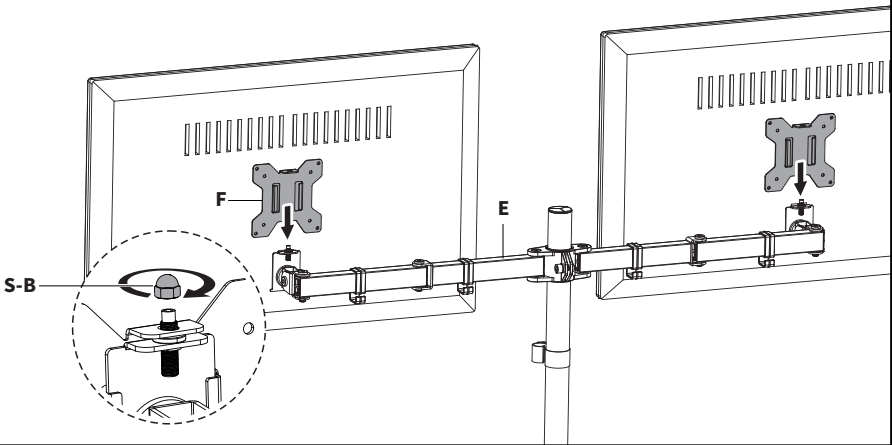


STEP 5

Secure VESA Plates (**F**) to monitors using M4x12mm Thumbscrews (**M-A**) or M4x30mm Screws (**M-B**). M6 Spacers (**M-C**) may be required.

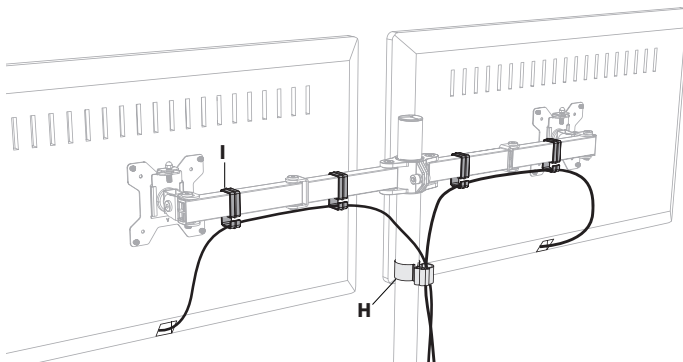


Slide monitors with VESA Plates (**F**) onto Mount Arms (**E**). Secure VESA Plates (**F**) in place using M6 Security Nuts (**S-B**).



STEP 6

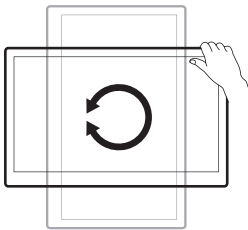
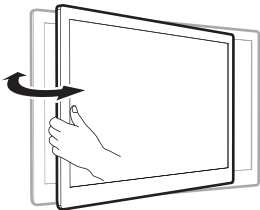
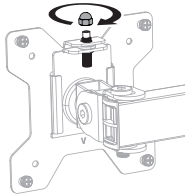
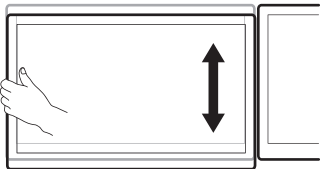
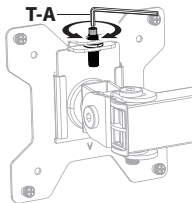
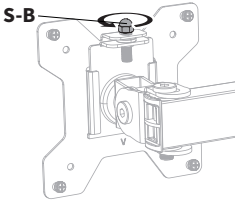
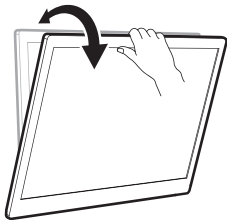
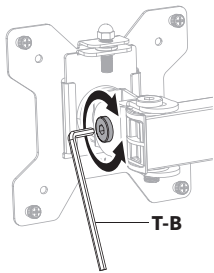
Route cables through Cable Clips (**I**) and Pole Cable Clips (**H**).



STEP 7

Adjust the monitor tilt using 5mm Allen Wrench (**T-B**). To level monitors, remove M6 Security Nuts (**S-B**) and tighten or loosen adjustment screws using 3mm Allen Wrench (**T-A**). Once level, fasten M6 Security Nuts (**S-B**) back into place.

Note: If the display does not stop at your desired position, tighten the screw as shown.





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LAST UPDATED: 11/16/2022
REV1.1



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AVG. RESOLUTION TIME *(within office hrs):* **5M 4S**



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AVG. RESOLUTION TIME *(within office hrs):* **< 15 M**



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AVG. RESPONSE TIME *(within office hrs):* **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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