V·I·V·O

Dual Monitor Desk Stand
Instruction Manual
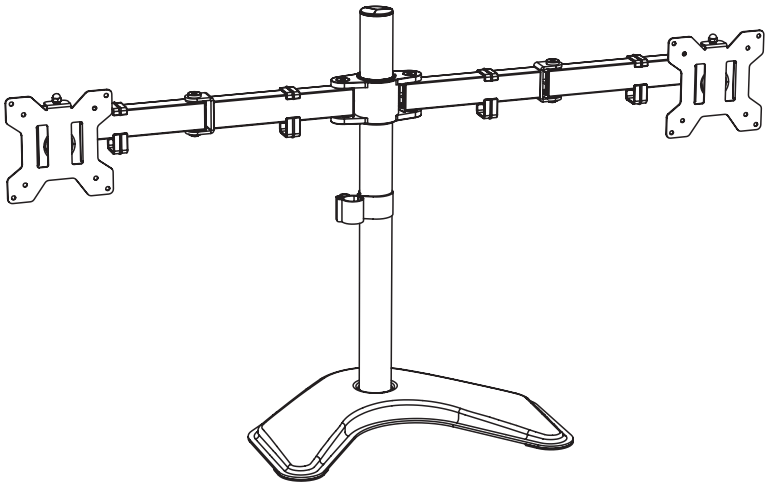
GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com

www.vivo-us.com
Chat live with an agent!

309-278-5303

⚠ WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

⚠ TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- **TO PREVENT TIPPING, PLEASE BE CAREFUL NOT TO EXTEND THE ARMS TOO FAR FORWARD OR BACKWARD.**

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.

- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

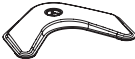**USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.**

⚠ WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.
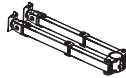
PACKAGE CONTENTS

A (x1) Pole	**B** (x1) Base	**C** (x1) Swivel Arm	**D** (x2) VESA Plate	**E** (x1) Pole Cap
F (x4) Cable Clip	**G** (x1) Pole Cable Clip			

S-A (x2) Security Nut	**S-B** (x3) M6x16mm Screw	**M-A** (x8) M4x12mm Thumbscrew	**M-B** (x8) M4x30mm Screw	**M-C** (x8) M6 Spacer
T-A (x1) 3mm Allen Wrench	**T-B** (x1) 5mm Allen Wrench			

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

TOOLS NEEDED

DO NOT EXCEED WEIGHT CAPACITY.
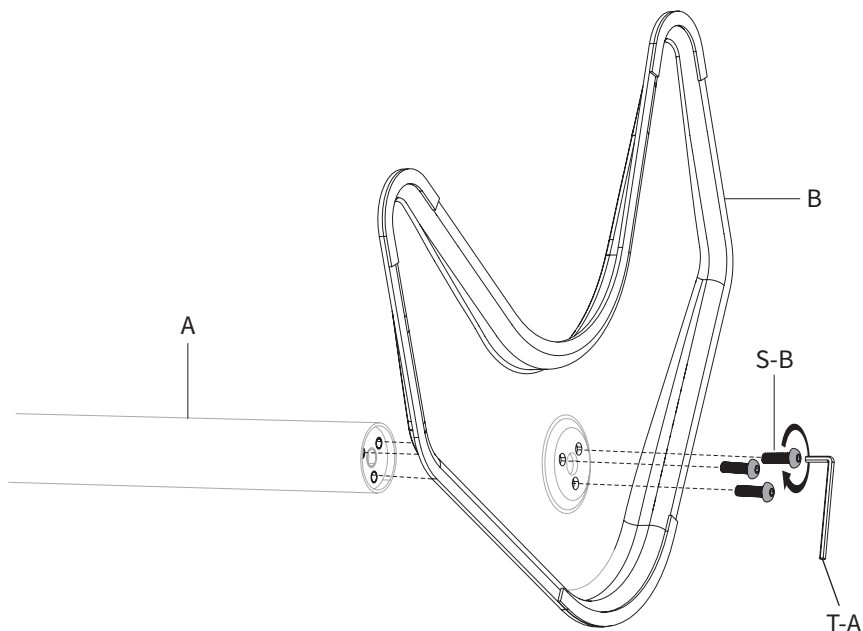
Failure to do so may result in serious injury.

22 lbs (10kg)

PER ARM

```
Phillips
Screwdriver
```

ASSEMBLY STEPS

STEP 1

Install Pole **(A)** to Base **(B)** using M6x16mm Screws **(S-B)**. Tighten with 3mm Allen Wrench **(T-A)**.

B

A

S-B

T-A

STEP 2

Slide Pole Cable Clip **(G)** and Swivel Arm **(C)** down onto Pole **(A)** and tighten the screw with 5mm Allen Wrench **(T-B)**. Attach Pole Cap **(E)** to the top of Pole **(A)**. Attach Cable Clips **(F)** to the Arms.
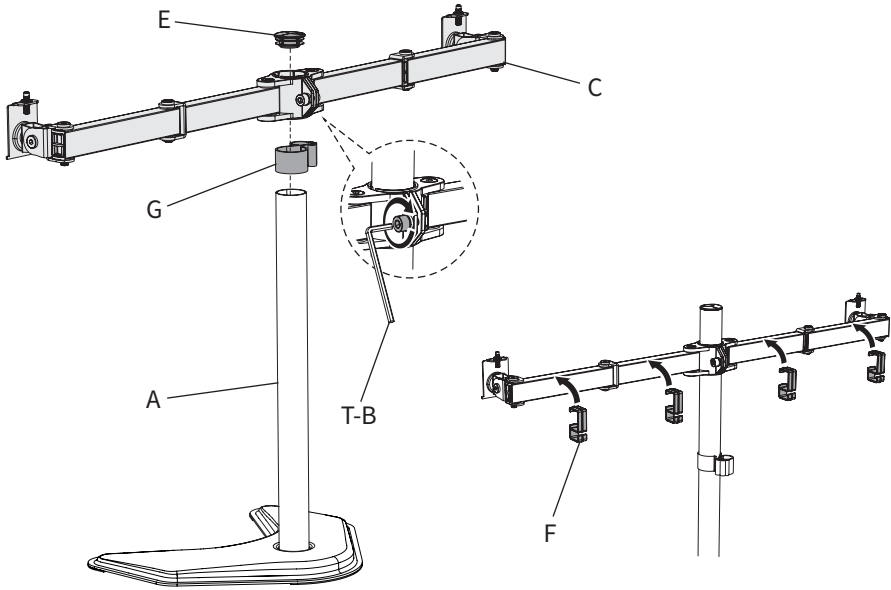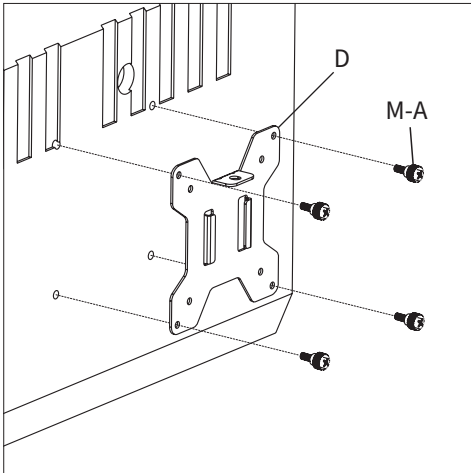
STEP 3

OPTION A: Flat Back Monitor
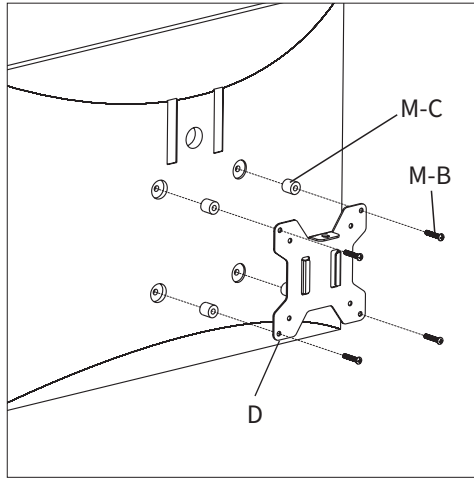Attach VESA plates **(D)** to the monitors using M4x12mm Thumbscrews **(M-A)**.

NOTE: Hand tighten screws to avoid stripping the plastic screw heads.
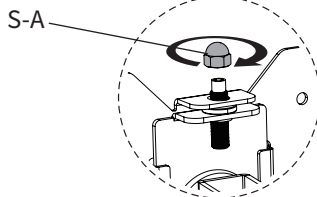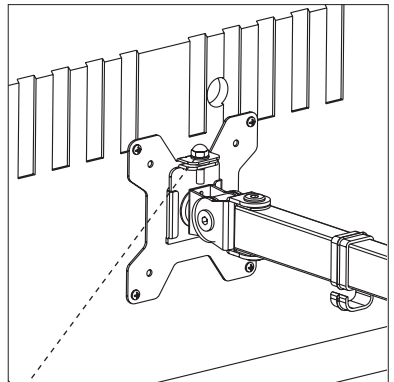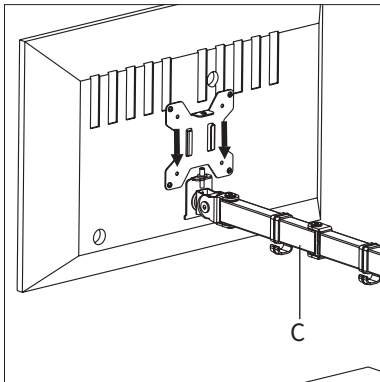
STEP 3 (Continued)

OPTION B: Curved Back Monitor
Attach VESA plates **(D)** to the monitors using M6 Spacers **(M-C)** and M4x30mm Screws **(M-B)**. Tighten with a Phillips screwdriver.
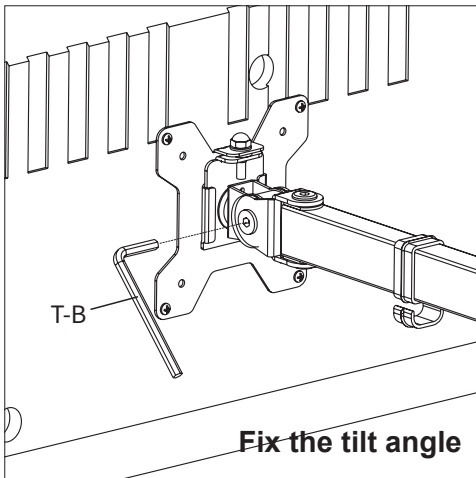

STEP 4

Slide the monitors onto the heads of Swivel Arm **(C)** and install Security Nuts **(S-A)**. Make sure Security Nuts **(S-A)** are installed before you rotate the monitors.
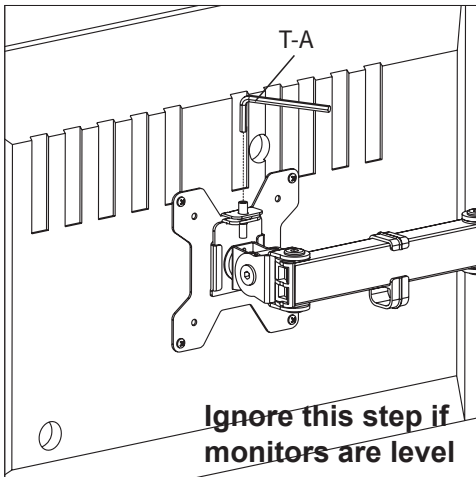
STEP 5

Tighten the bolt on the side of the tilt joint with the 5mm Allen Wrench **(T-B)** to fix the tilt angle.
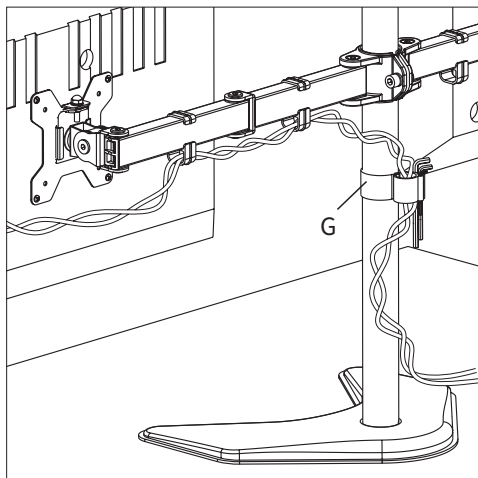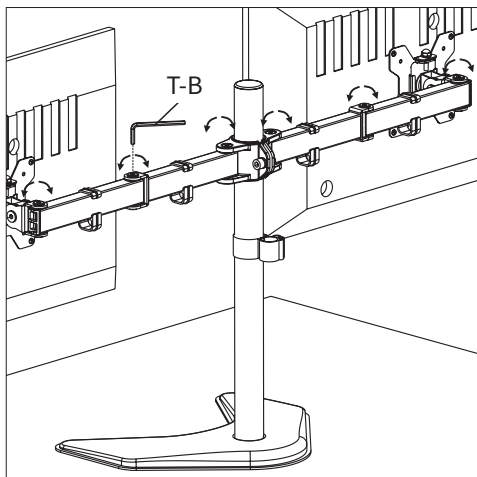
T-B

Fix the tilt angle

To level the monitors, remove the security nut and turn the bolt with the 3mm Allen Wrench **(T-A)** to raise or lower the monitor. Replace nut after the adjustment.
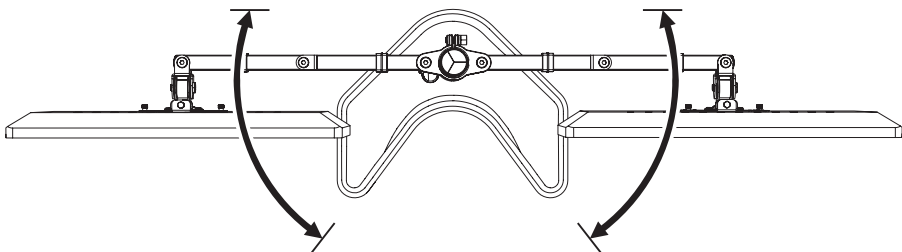
T-A

Ignore this step if monitors are level

STEP 6

Use 5mm Allen Wrench **(T-B)** to adjust swivel joints if needed. Manage cables and store Allen Wrenches **(T-A, T-B)** in Pole Cable Clip **(G)** for future use.

STEP 7

CAUTION: To prevent tipping, please be careful not to extend the arms beyond arrow range.

Love your new VIVO setup and want to share?
Tag us in your photo! **@vivo_us**

LAST UPDATED: 05/01/2023
REV2

Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any
parts are received damaged or defective, please contact us. We are happy to replace parts to
ensure you have a fully functioning product.

309-278-5303

AVG. RESOLUTION TIME *(within office hrs)*: **5M 4S**

www.vivo-us.com
Chat live with an agent!

AVG. RESOLUTION TIME *(within office hrs)*: **< 15 M**

help@vivo-us.com

AVG. RESPONSE TIME *(within office hrs)*: **1HR 8M**
 - 23% within < 15m
 - 38% within < 30m
 - 61% within < 1hr
 - 83% within < 2hr
 - 92% within < 3hr