V·I·V·O

Mechanical Arm Dual Monitor Desk Mount
Instruction Manual
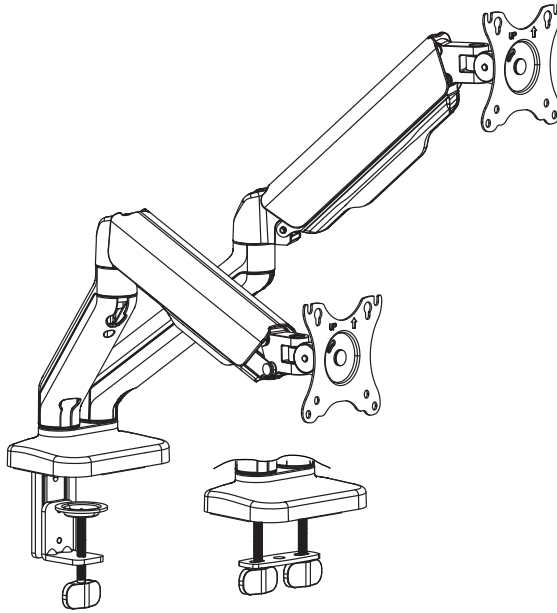
GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com   www.vivo-us.com   309-278-5303
                          Chat live with an agent!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity.
We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

⚠ TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:
- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

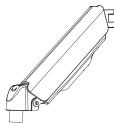**USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.**

⚠ WARNING: CHOKING HAZARD

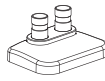SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.
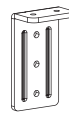
PACKAGE CONTENTS
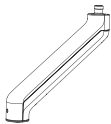
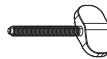| **A** (x2) Lower Arm	**B** (x2) Upper Arm	**C** (x1) Base	**D** (x2) VESA Plate	**E** (x1) Upper Clamp
F (x1) Lower Clamp	**G** (x1) Grommet Plate	**H** (x1) Knob		

S-A (x2) M6x8mm Screw	**S-B** (x2) M6x10mm Screw	**S-C** (x2) M8x30mm Screw	**M-A** (x8) M4x12mm Screw	**M-B** (x8) M5x12mm Screw
M-C (x8) M5 Washer	**T-A** (x1) 4mm Allen Wrench	**T-B** (x1) 5mm Allen Wrench		

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

DO NOT EXCEED WEIGHT CAPACITY.
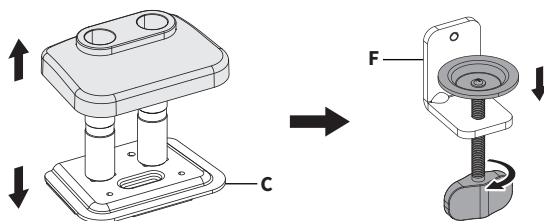
Failure to do so may result in serious injury.

4.4-19.8lbs (2-9kg)

**PER ARM**

ASSEMBLY STEPS

STEP 1 *(Option A)*

Clamp Installation
Remove plastic shroud from Base **(C)**. Adjust the knob completely down on Lower Clamp **(F)**.

For 0.4"-1.90" (10-50mm) desktops install Upper Clamp **(E)** to Base **(C)** using M6x8mm Screws **(S-A)** and 5mm Allen Wrench **(T-B)**. Reinstall the plastic shroud onto Base **(C)**. Attach Lower Clamp **(F)** to the top two holes on Upper Clamp **(E)** using M6x10mm Screws **(S-B)** and 4mm Allen Wrench **(T-A)**. Secure clamp assembly to the desktop.

10~50mm
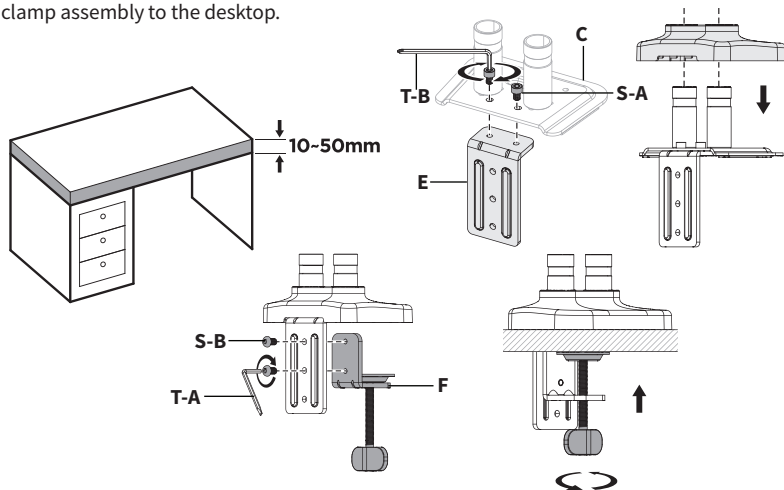
------------------------------ **OR** ------------------------------

For 1.8"-3.1" (45-80mm) desktops install Upper Clamp **(E)** to Base **(C)** using M6x8mm Screws **(S-A)** and 5mm Allen Wrench **(T-B)**. Reinstall the plastic shroud onto Base **(C)**. Attach Lower Clamp **(F)** to the bottom two holes on Upper Clamp **(E)** using M6x10mm Screws **(S-B)** and 4mm Allen Wrench **(T-A)**. Secure clamp assembly to the desktop.

45~80mm
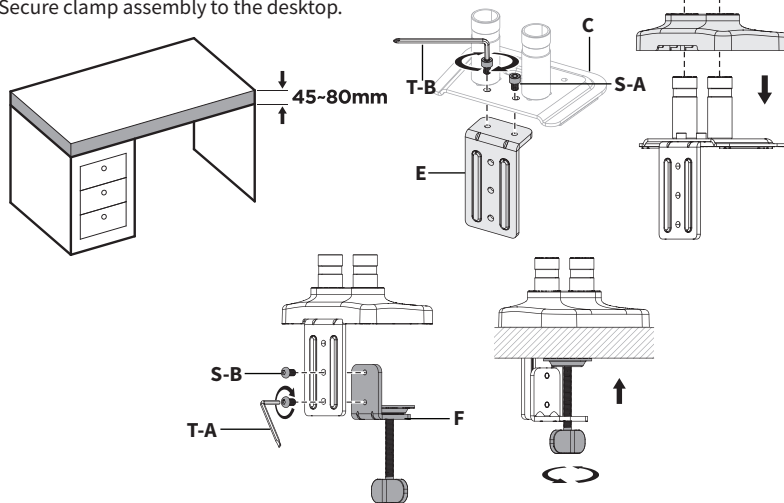
STEP 1 *(Option B)*

**Grommet Installation**

Mark two drilling locations 2" (51mm) apart in desired location. Drill grommet holes using a ⅜" (10mm) drill bit drilling completely through the desktop. Disassemble Lower Clamp **(F)** using the Phillips end on 5mm Allen Wrench **(T-B)**. Place Grommet Plate **(G)** on Knobs **(F1,H)** and secure assembly to the desktop.

10~45mm
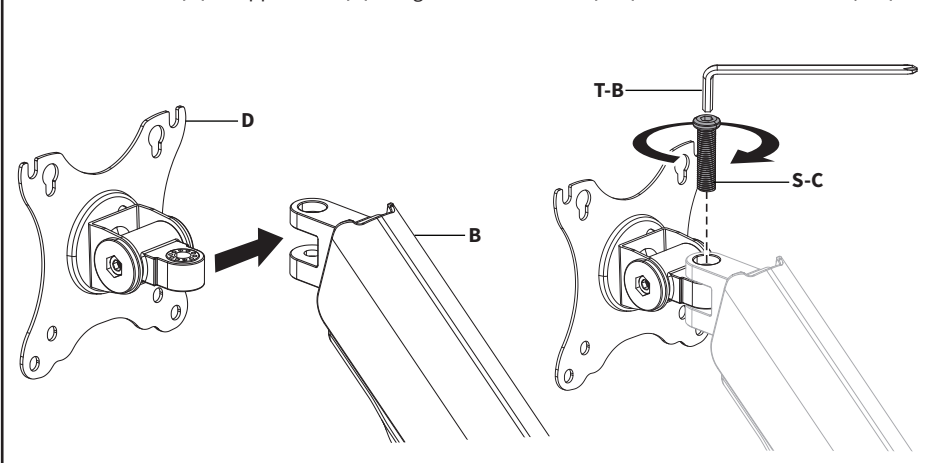
51mm

Ø10mm
(Ø3/8")

T-B

F

F1

G

F1

H
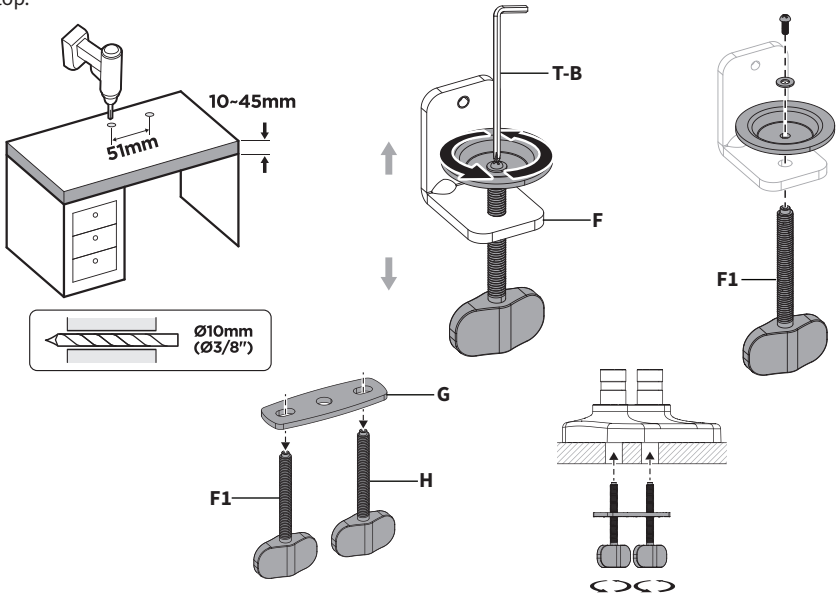
STEP 2

Place Lower Arms **(A)** onto Base **(C)** and Upper Arms **(B)** onto Lower Arms **(A)**. Tighten set screws using the flathead end on 4mm Allen Wrench **(T-A)**.

B

T-A

A

C
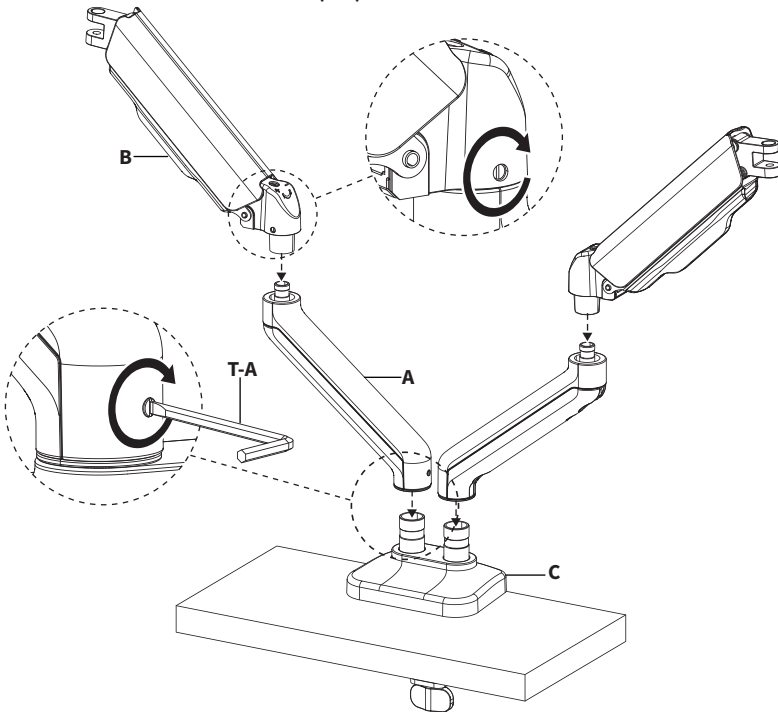
STEP 3

Attach VESA Plates **(D)** to Upper Arms **(B)** using M8x30mm Screws **(S-C)** and 5mm Allen Wrench **(T-B)**.


STEP 4

Install two Screws **(M-A or M-B)** and M5 Washers **(M-C)** using the Phillips end on 5mm Allen Wrench **(T-B)** to the top VESA holes on the monitor leaving at least 3mm of clearance between the screw and monitor. Slide the monitor onto VESA Plate **(D)** making sure the screws sit within the slots.
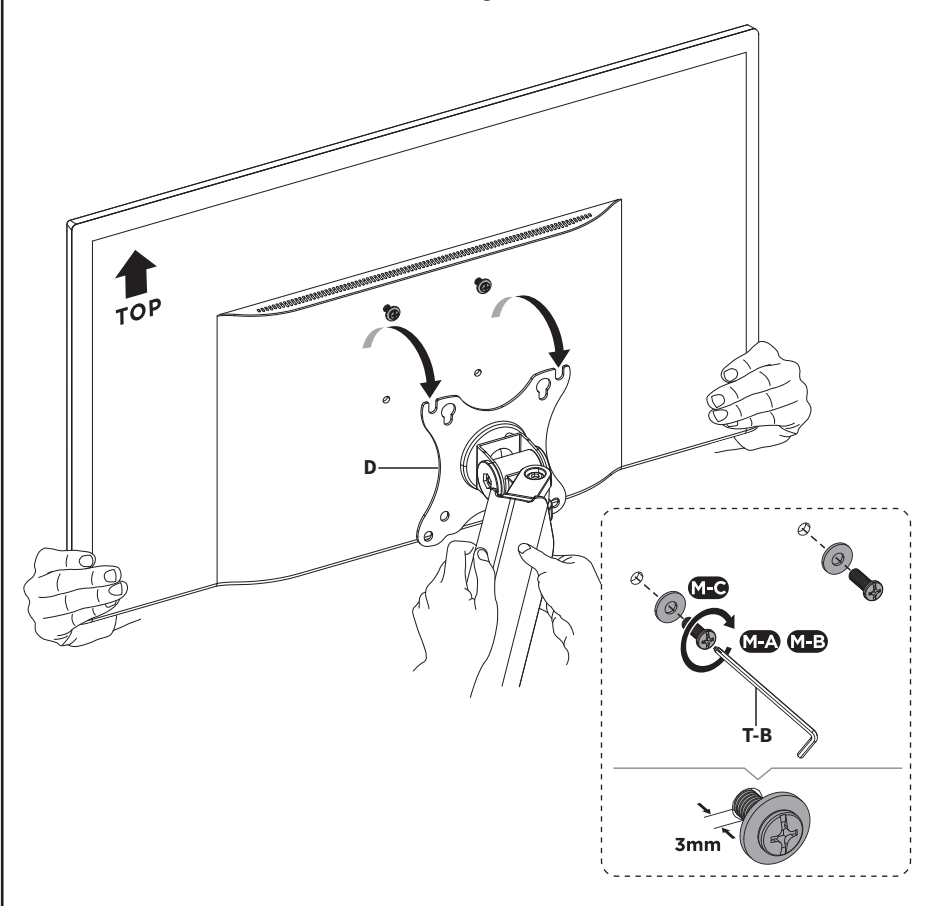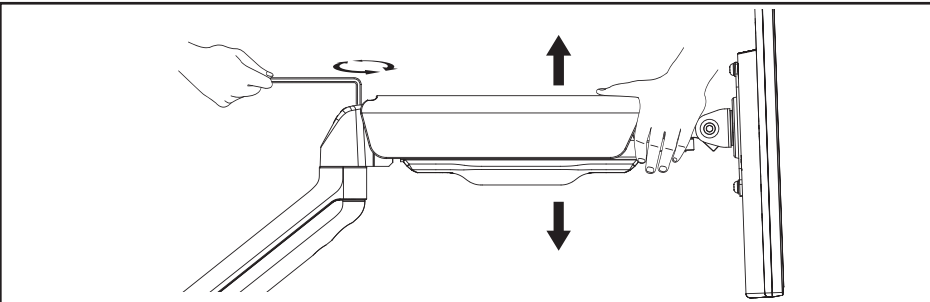
STEP 5

Tighten the top two screws and install the remaining Screws **(M-A or M-B)** and 5mm Washers **(M-C)** using the Phillips end on 5mm Allen Wrench **(T-B)**.

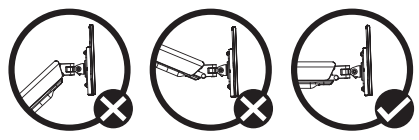**TOP**

M-C

M-A M-B

T-B
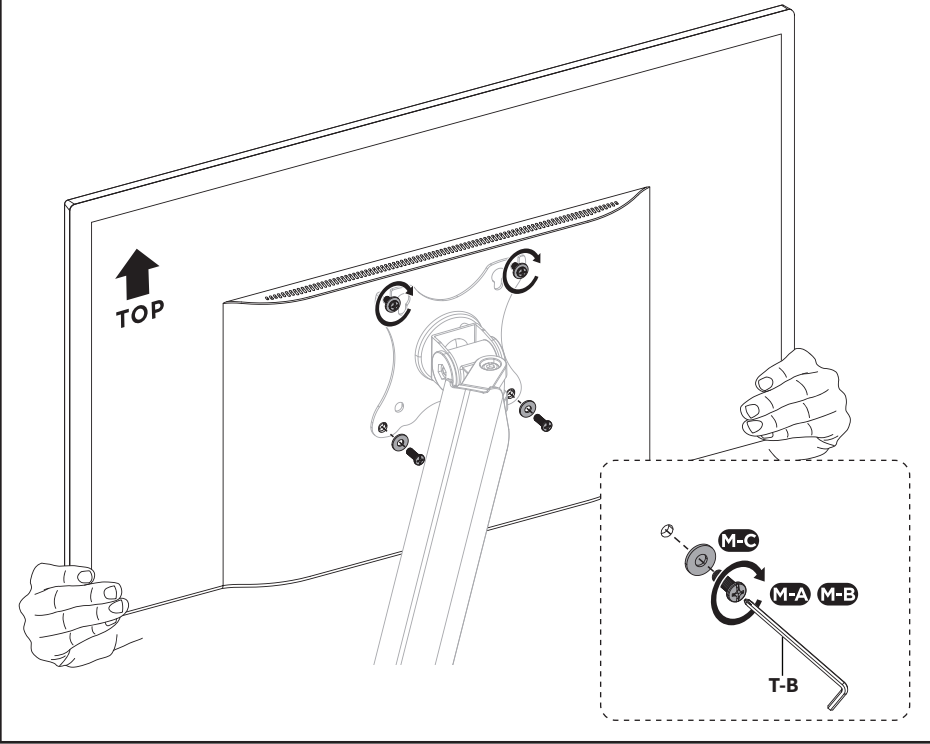
STEP 6

To properly balance the arm with monitors mounted, adjust the spring tension using the supplied Allen Key as follows:

First, position and firmly hold the arm horizontally as shown. Ask for assistance should you require it.

If the arm **drops,** turn the adjustment screw clockwise until it stays in a horizontal position.

If the arm **rises,** turn the adjustment screw counter-clockwise until it stays in a horizontal position.

CAUTION: To avoid damage to monitors or mount, always keep the arm in a horizontal position while making adjustments. Again, ask for assistance if required.

CAUTION:
• Do not over tighten the screws.

STEP 7

Remove bottom plastic covers from Lower Arm **(A)** using the Phillips end of 5mm Allen Wrench **(T-B)**. Slide plasic covers off of Upper Arms **(B)**. Run cables from monitors through bottom of Upper Arms **(A)** and Lower Arms **(B)**, then reattach plastic covers.
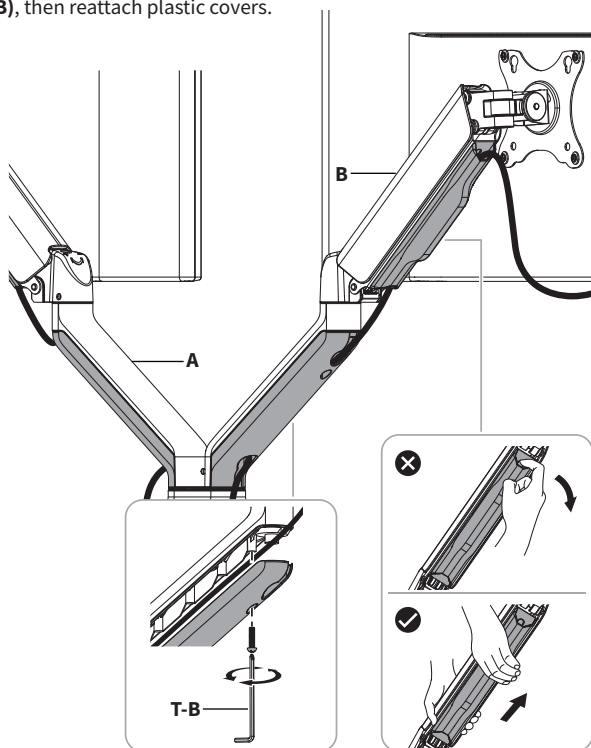
STEP 5

Adjust monitor tilt support using 5mm Allen Wrench **(T-B)** as shown. Adjust monitor position as desired.
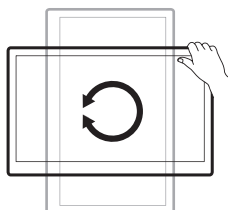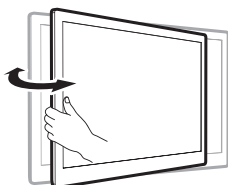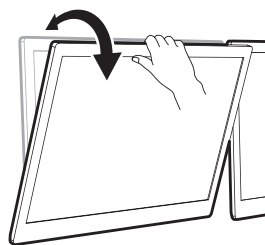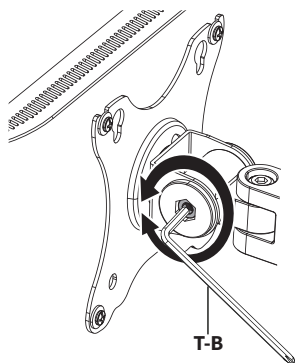
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LAST UPDATED: 09/15/2023
REV3

Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

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AVG. RESOLUTION TIME *(within office hrs)*: **< 15 M**

309-278-5303

AVG. RESOLUTION TIME *(within office hrs)*: **5M 4S**

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AVG. RESPONSE TIME *(within office hrs)*: **1HR 8M**
- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr