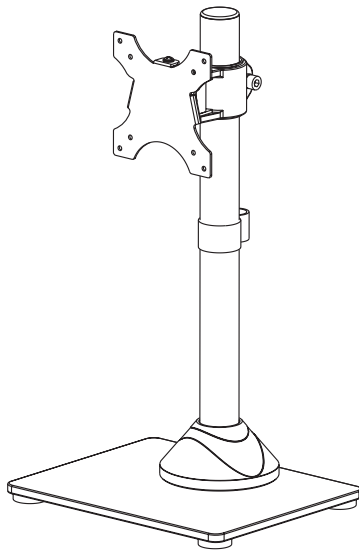




Single Monitor Desk Stand

Instruction Manual



SKU: STAND-V001HG



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/stand-v001hg>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



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309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.

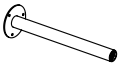
WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

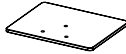
PACKAGE CONTENTS



a (x1)
Upper Pole



b (x1)
Lower Pole



c (x1)
Glass Base



d (x1)
Monitor Arm



e (x1)
VESA Plate



f (x1)
Decorative Cover



g (x3)
M6x10



h (x3)
Connecting Bolt



i (x3)
M8 Washer



j (x4)
Rubber Feet



k (x1)
Soft Pad



l (x1)
Wire Clip



m (x1)
M4x6



n (x4)
M4x12



o (x4)
M4x30



p (x4)
M4 Spacer



q (x1)
3mm Allen
Wrench



r (x1)
4mm Allen
Wrench



s (x1)
6mm Allen
Wrench

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

TOOLS NEEDED



DO NOT EXCEED WEIGHT CAPACITY.

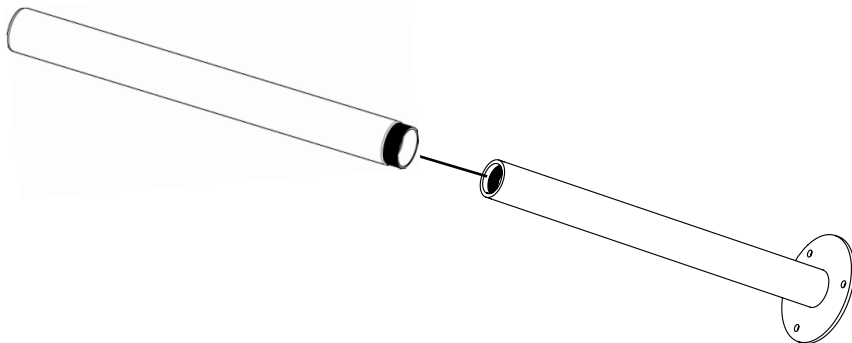
Failure to do so may result in serious injury.



ASSEMBLY STEPS

STEP 1

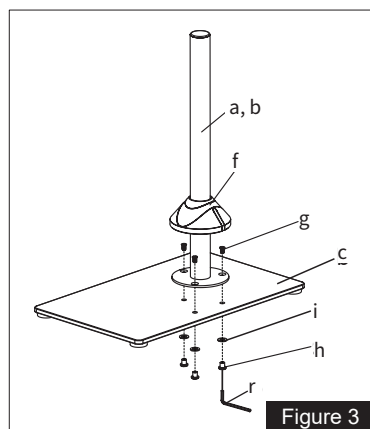
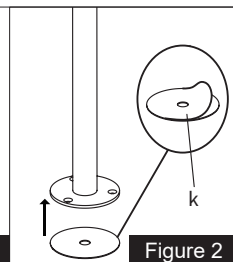
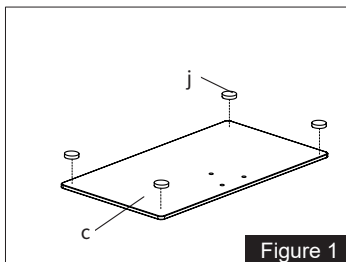
Thread the Upper Pole (a) to the Lower Pole (b) as shown below.



STEP 2

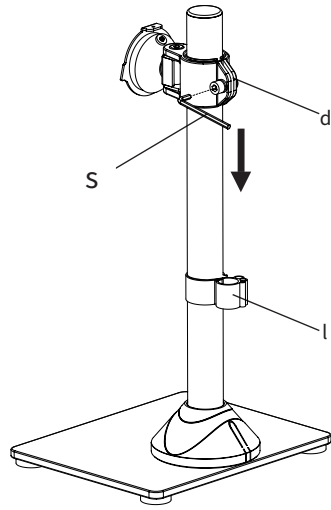
Weighted Base Installation

Attach Rubber Feet (j) to the underside of the Glass Base (c). See Figure 1. Attach Soft Pad (k) to the Pole (a). See Figure 2. Use a screwdriver to poke holes for screws through the pad. Install Pole to Glass Base using M6x10 Bolts (g), Connecting Bolts (h) and M8 Washers (i), and tighten with 4mm Allen Wrench (r) and s crewdriver. Slide Decorative Cover (f) over the Pole. See Figure 3.



STEP 3

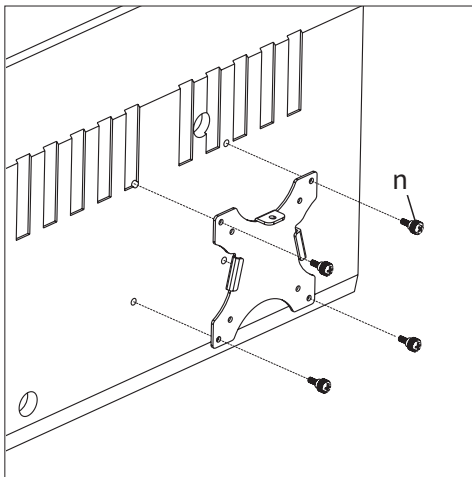
Install Monitor Arm (**d**) to the Pole (**a**). Fasten the bolt with supplied 6mm Allen Wrench (**s**). Attach the Wire Clip (**l**) to the Pole (**a**).



STEP 4

OPTION A: Flat Back Monitor

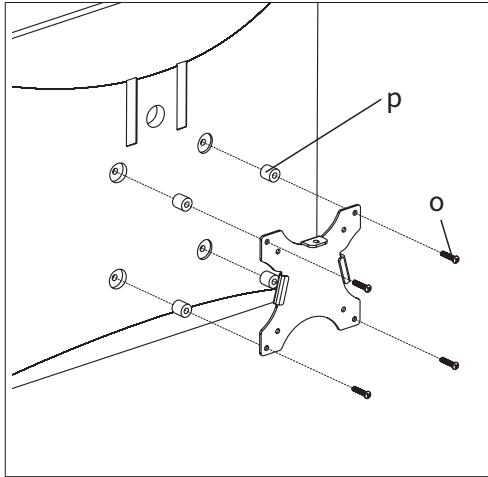
For monitor with flat back, attach VESA plate (**e**) to monitor using thumb screws (**n**).



STEP 5 (Continued)

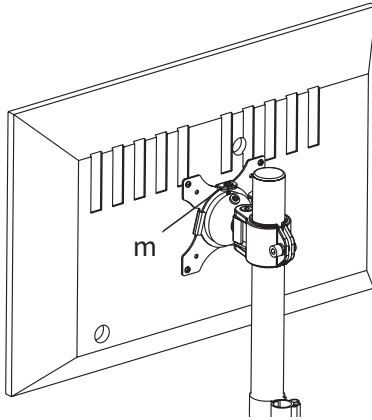
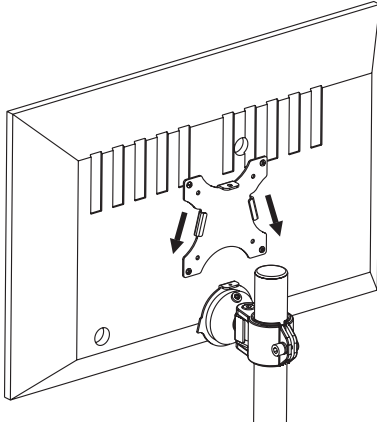
OPTION B: Curved Back Monitor

For monitor with curved back, attach VESA plate (e) to monitor using M4x30 bolts (o) with spacers (p).



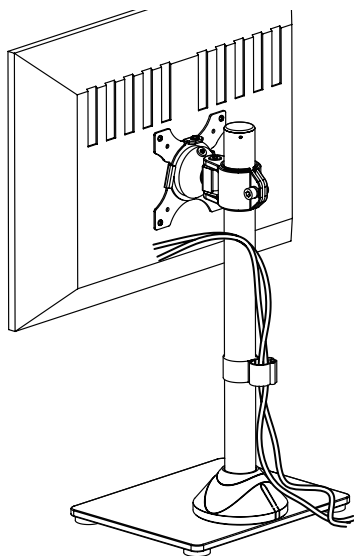
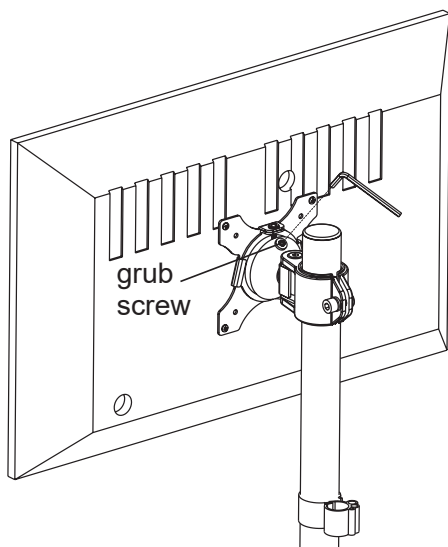
STEP 6

Slide the monitor onto the head of Monitor Arm (**d**) as shown in the diagram. Secure the VESA Plate (**e**) using M4x6 Bolt (**m**). Make sure the bolt is installed before you rotate the monitor.



STEP 7

Tighten the grub screw in the Monitor Arm (**d**) using the 3mm Allen Wrench (**q**) to fix the tilting angle. Manage the cables and store tools using the Wire Clip (**l**).





Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.


 help@vivo-us.com

AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**

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AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**