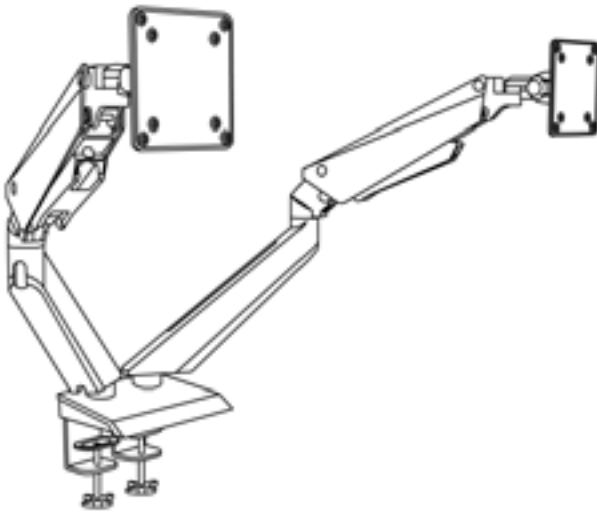# V·I·V·O

Dual Gaming Pneumatic Monitor - Blue LED Lights
Instruction Manual

SKU: STAND-GM2BB

Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

https://vivo-us.com/products/stand-gm2bb

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com   www.vivo-us.com   309-278-5303
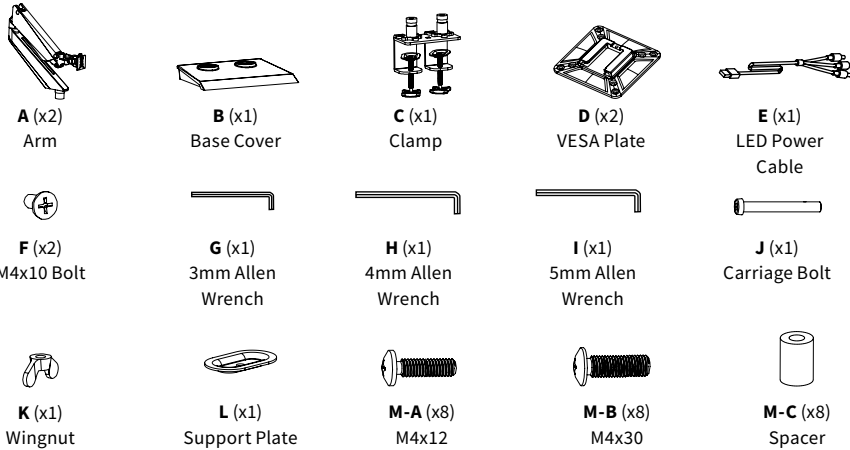*Chat live with an agent!*

⚠ **WARNING!**

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

⚠ **WARNING: CHOKING HAZARD**

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS

A (x2) Arm	**B** (x1) Base Cover	**C** (x1) Clamp	**D** (x2) VESA Plate	**E** (x1) LED Power Cable
F (x2) M4x10 Bolt	**G** (x1) 3mm Allen Wrench	**H** (x1) 4mm Allen Wrench	**I** (x1) 5mm Allen Wrench	**J** (x1) Carriage Bolt
K (x1) Wingnut	**L** (x1) Support Plate	**M-A** (x8) M4x12	**M-B** (x8) M4x30	**M-C** (x8) Spacer

NOTE: SOME HARDWARE MAY NOT BE USED

TOOLS NEEDED

Phillips Screwdriver

DO NOT EXCEED WEIGHT CAPACITY.
Failure to do so may result in serious injury.

0 - 17.6lbs (0-8kg)
PER SCREEN

ASSEMBLY STEPS
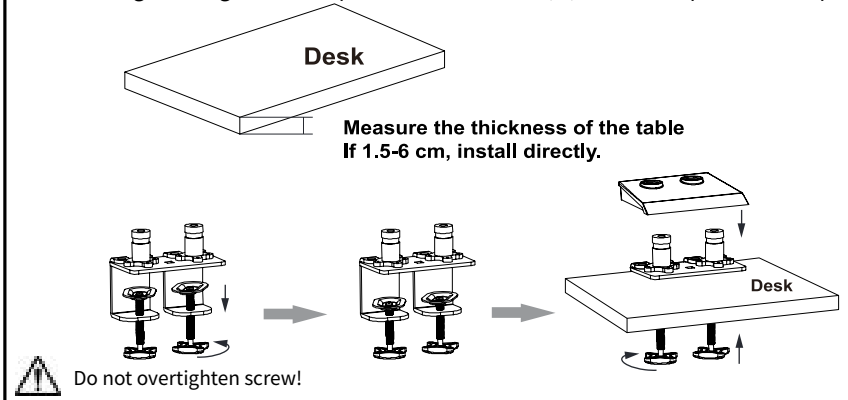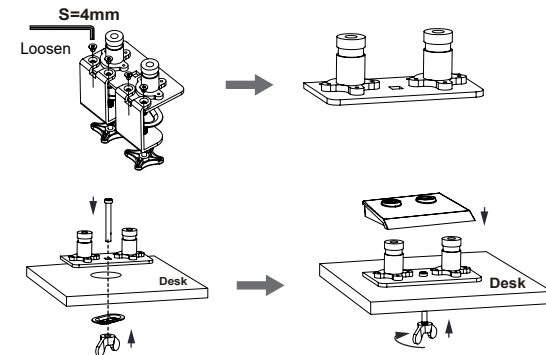
STEP 1

OPTION A: Clamp Installation
Loosen the hand bolts on the clamp **(C)** to fit the desk thickness. Place the clamp on the desk edge and tighten, then press the base cover **(B)** over the top of the clamp.
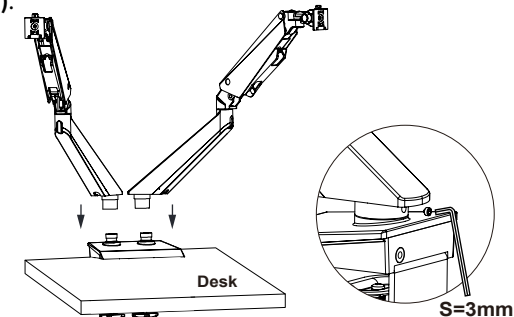

Desk

Measure the thickness of the table If 1.5-6 cm, install directly.

Desk

⚠ Do not overtighten screw!

OPTION B: Grommet Installation
Remove the clamps from the base **(C)** using the 4mm Allen wrench **(H)**. Drop the carriage bolt **(J)** down through the square hole in the base and position over the desk grommet hole (if needed, drill a 3/8" [10mm] hole through desk), and secure using the support plate **(L)** and wingnut **(K)**. Press the base cover **(B)** over the top of the base.

S=4mm
Loosen

Desk

Desk

STEP 2

Place the arms **(A)** on top of the base **(C)**.
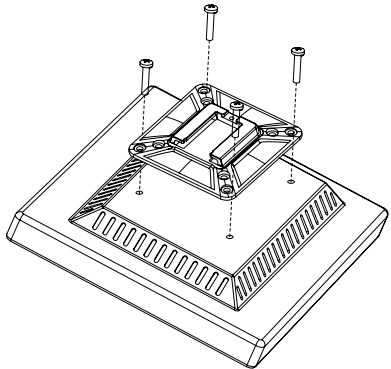

Desk

S=3mm

STEP 3

OPTION A: Flat Back Monitors
Attach the VESA plates **(D)** to the monitors using M4x12 bolts **(M-A)**, making sure the opening on each is facing towards the bottom of the monitor, and tighten with a Phillips screwdriver.
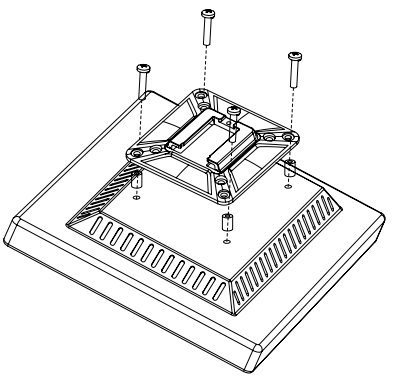
OPTION B: Curved or Recessed Back Monitors
Attach the VESA plates **(D)** to the monitors using M4x30 bolts **(M-B)** and spacers **(M-C)**, making sure the opening on each is facing towards the bottom of the monitor, and tighten with a Phillips screwdriver.
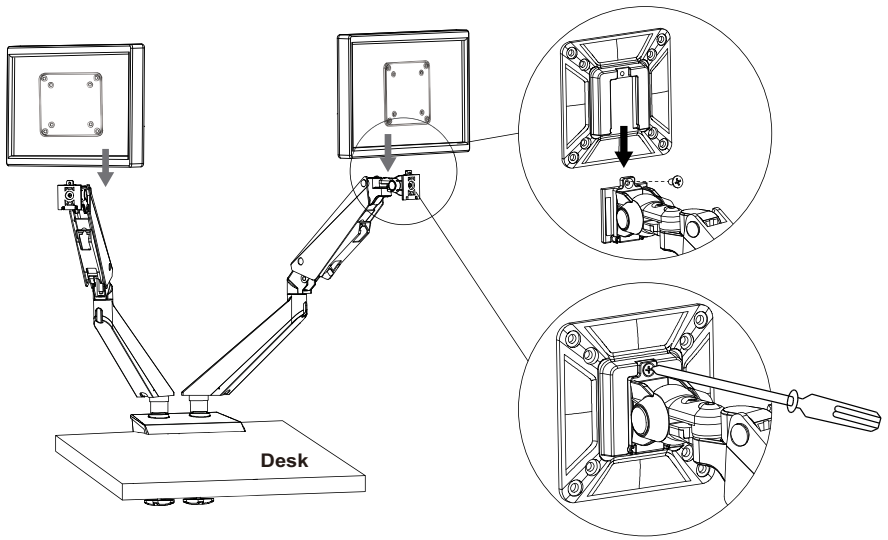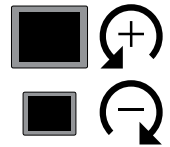
FLAT SCREEN MONITORS

CURVED SCREEN MONITORS

STEP 4

Slide the monitors with VESA plates **(D)** onto the heads of the arms **(A)**, and secure using M4x10 bolts **(F)** with a Phillips screwdriver.
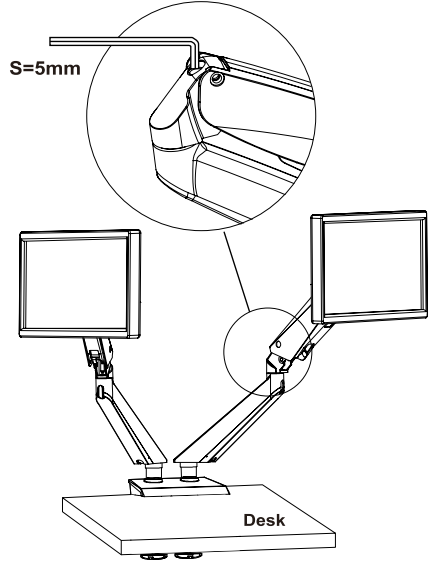
Desk

STEP 5

Slide the monitors with VESA plates **(D)** onto the heads of the arms **(A)**, and secure using M4x10 bolts **(F)** with a Phillips screwdriver. If needed, adjust the gas spring in each arm to support the monitors using the 5mm Allen wrench **(I)**. While holding the arm in the straight forward position, turn the screw in back clockwise to decrease support, and counter-clockwise to increase.
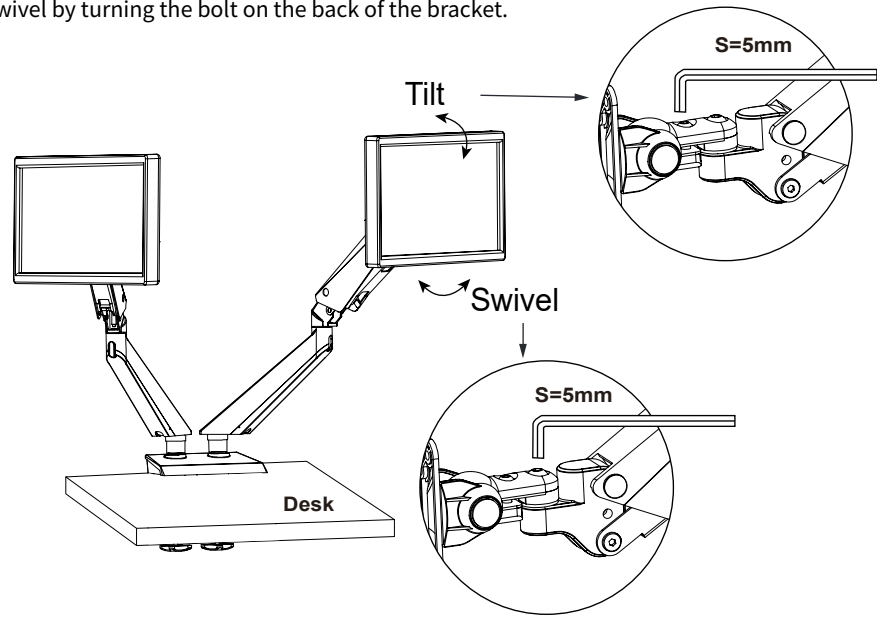
S=5mm

+

−

Be sure to keep the arm in horizontal position during adjustment. Or else, it would be difficult to adjust the mount.
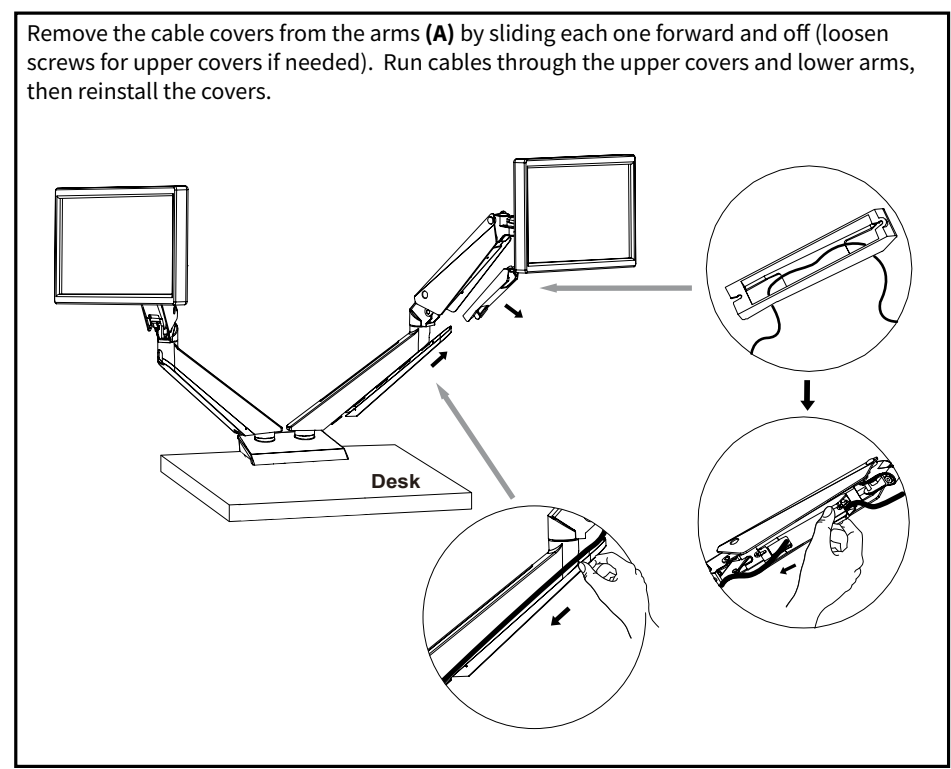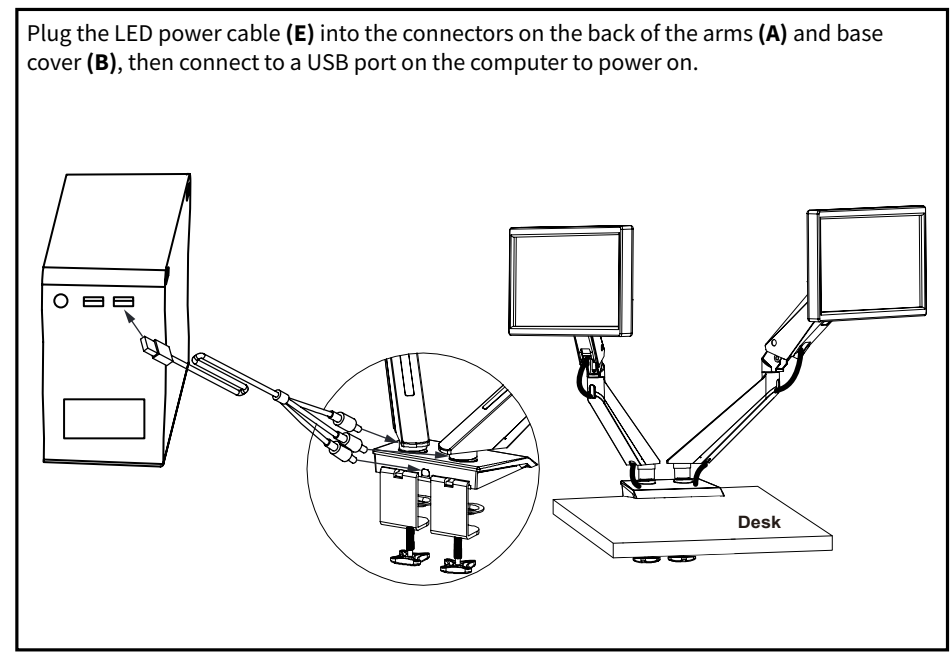
Desk

STEP 6

Adjust the tilt support by turning the bolt immediately behind each tilt joint, and the swivel by turning the bolt on the back of the bracket.

S=5mm

Tilt

Swivel

S=5mm

Desk

STEP 7

Remove the cable covers from the arms **(A)** by sliding each one forward and off (loosen screws for upper covers if needed). Run cables through the upper covers and lower arms, then reinstall the covers.

Desk

STEP 8

Plug the LED power cable **(E)** into the connectors on the back of the arms **(A)** and base cover **(B)**, then connect to a USB port on the computer to power on.

Desk

Love your new VIVO setup and want to share?
Tag us in your photo! **@vivo_us**

LAST UPDATED: 03/05/2020

Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

help@vivo-us.com

AVG. RESPONSE TIME *(within office hrs)*: **1HR 8M**
  - 23% within < 15m
  - 38% within < 30m
  - 61% within < 1hr
  - 83% within < 2hr
  - 92% within < 3hr

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AVG. RESOLUTION TIME *(within office hrs)*: **< 15 M**

309-278-5303

AVG. RESOLUTION TIME *(within office hrs)*: **5M 4S**