V·I·V·O

4" Desk C-Clamp for Monitor Mount
Instruction Manual
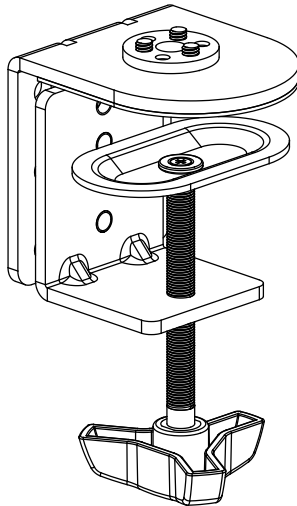
GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com

www.vivo-us.com
Chat live with an agent!

309-278-5303

⚠ WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.
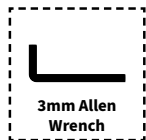
PACKAGE CONTENTS

A (x1)
Clamp

B (x1)
Adapter

S-A (x3)
M6x12mm Screw

TOOLS NEEDED

3mm Allen Wrench

⚠ WARNING: CHOKING HAZARD
SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

ASSEMBLY STEPS

STEP 1

Set Clamp **(A)** aside until the next step. Test fit one M6x12 mm Screw **(S-A)** with your pole.
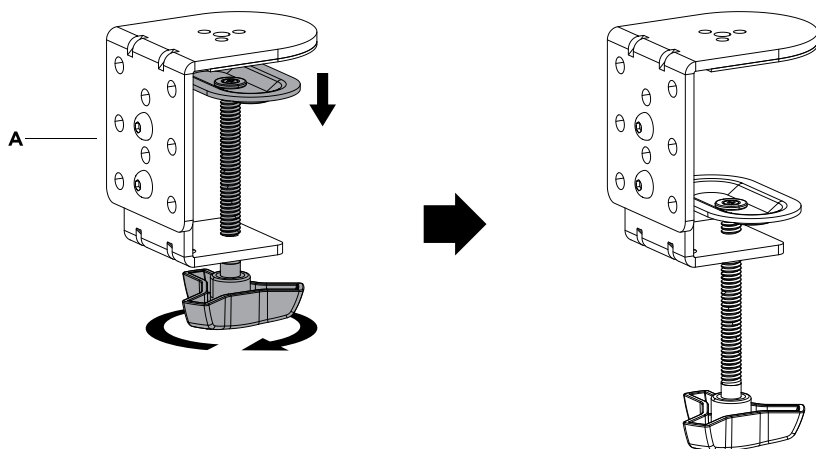
If the screw fits: Remove the screw and move on to the next step.
If the screw is too large: Attach Adapter **(B)** to the pole using the screws and a 3mm Allen Wrench that came with the stand.
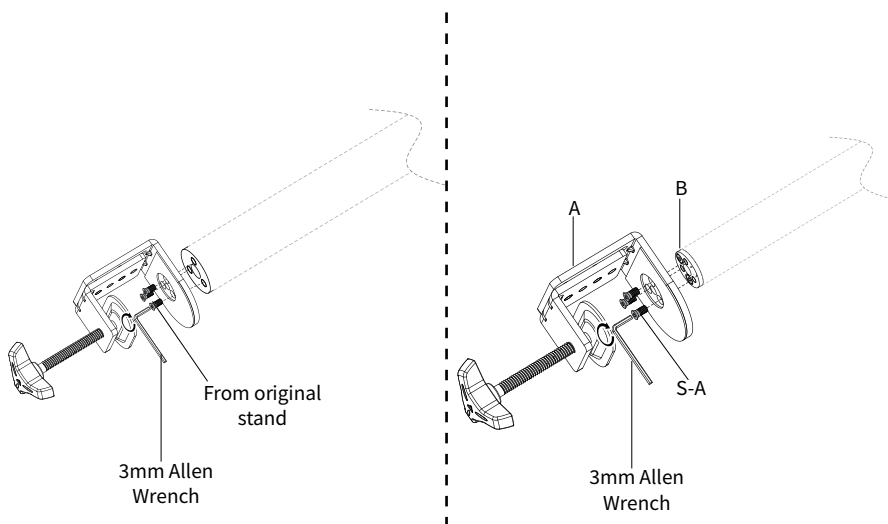
From original stand

B
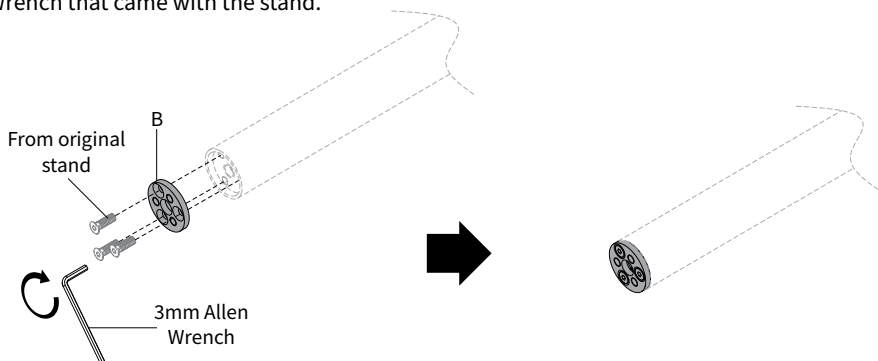
3mm Allen Wrench

STEP 2

Loosen the knob on Clamp **(A)**.

STEP 3

If Adapter (B) is not used: Assemble Clamp **(A)** to the pole using the M6x16mm screws and a 3mm Allen Wrench that came with the original stand.

If Adapter (B) is used: Assemble Clamp **(A)** to the pole using M6x12mm Screws **(S-A)** and a 3mm Allen Wrench.

From original stand

3mm Allen Wrench

A
B
S-A

3mm Allen Wrench

Love your new VIVO setup and want to share?
Tag us in your photo! **@vivo_us**

Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

309-278-5303

AVG. RESOLUTION TIME *(within office hrs)*: **5M 4S**

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AVG. RESOLUTION TIME *(within office hrs)*: **< 15 M**

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AVG. RESPONSE TIME *(within office hrs)*: **1HR 8M**
  - 23% within < 15m
  - 38% within < 30m
  - 61% within < 1hr
  - 83% within < 2hr
  - 92% within < 3hr