V·I·V·O

Remote for MOUNT-E-FD55 / FD70 / FD70S / FD85
Instruction Manual

SKU: PT-RT-70N

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https://vivo-us.com/products/pt-rt-70n

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309-278-5303

Instructions for MOUNT-E-FD55 / FD70

BUTTON FUNCTIONS

▽	△	OK	mem1	mem2
Downward Movement	**Upward Movement**	**Stop**	**Memory Button 1: Press and hold for 2 seconds, the mount will beep. Location 1 is saved.**	**Memory Button 2: Press and hold for 2 seconds, the mount will beep. Location 2 is saved.**

1	2
Recall Memory Position 1	**Recall Memory Position 2**

REMOTE CONTROL OPERATING INSTRUCTIONS

Install two AAA batteries *(not included)* in the remote.

STEP 1

Plug the mount in. The mount will beep once, and will be ready for operation.

NOTE: The mount relies on gravity for correct operation and will only operate when in the correct orientation. The mount will not operate while resting on a table or other surface.

IF MOUNT IS INSTALLED ON A PITCHED SURFACE:

1. Press and hold the OK button for 6 seconds. The mount will retract to the minimum (folded) position.
2. Press the down button to lower the TV. Press OK when the TV has reached it's proper position.
3. Press and hold the mem1 button until the mount beeps. Repeat 4 times. Mount will give a long beep, indicating that the maximum tilt angle has been set. The mount is now ready for use.

SAVE AND RECALL MEMORY

To save a certain location to memory, press and hold the mem1 or mem2 buttons for 2 seconds. The mount will beep, indicating the position has been saved to memory. To recall memory locations, press the (1) or (2) button. The TV mount will automatically adjust to saved memory locations 1 or 2.

MANUAL POSITION ADJUSTMENT

To adjust TV mount to minimum position (resting against the ceiling), simply give it a slight push. The mount will automatically return to minimum the position.
NOTE: The mount must be lowered using the remote.

REPLACING THE REMOTE CONTROL

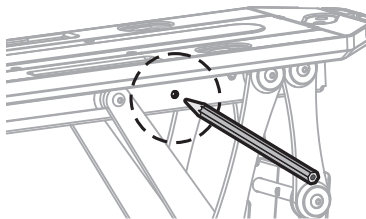To pair the replacement remote with the mount:

1. Use a thin tool (such as a paperclip) to press the small button on the left side of the mount. The mount will beep once.

2. Press the SET button on the replacement remote. The mount will beep repeatedly for 10 seconds to indicate that the remote is being programmed to the mount. When the beeping has stopped, the mount will be ready for operation.

PAIRING A REMOTE TO MULTIPLE UNITS

The included remote may be paired to multiple units, allowing all installed mounts to be controlled simultaneously. Follow the steps outlined above in "Replacing the Remote Control" for each mount to pair to a single remote.

To clear remote memory from the mount, press and hold the Remote Control Pairing Button on the mount for 5 seconds to unpair and clean all prior data. The mount will beep twice to confirm successful unpairing and data removal.

To change each unit back to using individual remotes, repeat the programming steps using the individual remotes for each.

RESET MOUNT

If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount, unplug the mount from power for 10 seconds and plug back in. Hold the OK button for 6 seconds to return mount to the minimum (folded) position. Press the down button and allow mount to fully lower.

PROBLEM	SOLUTION
Remote Control Range is Too Short	Replace the batteries. If the problem is not resolved, please contact us to replace the remote control.
Abnormal Operation	Reset the system by following instructions under Reset Mount. If problem is not resolved, contact us to replace the product.
Mount Will Not Operate	Ensure power supply is properly connected to the product. If so, ensure power outlet is working. If there is no beeping sound or red light (power indication) on the TV mount, please contact us to replace the power supply.
Abnormal Noise	Please contact us to replace the product.

Instructions for MOUNT-E-FD70S

BUTTON FUNCTIONS

▽	△	(OK)	mem1	mem2
Downward Movement	**Upward Movement**	**Retract/Stop**	**Memory Button 1**	**Memory Button 2**

◁	▷		1	2
Left Adjustment	**Right Adjustment**		**Recall Memory Position 1**	**Recall Memory Position 2**
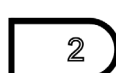
REMOTE CONTROL OPERATING INSTRUCTIONS

Install two AAA batteries *(not included)* in the remote. Plug the mount in. The mount will beep once, and will be ready for operation.

NOTE: The mount relies on gravity for correct operation and will only operate when in the correct orientation. The mount will not operate while resting on a table or other surface.

USING ARROW KEYS
Press any arrow key once to begin movement, then press (OK) to **STOP** movement. For example, press ▽ once for mount to begin tilting downward, then press (OK) once for movement to stop.

USING MEMORY FUNCTIONS
Use the arrow buttons to set your desired TV position. Then press and hold any of the Memory Buttons for **2 seconds**. The mount will beep once to indicate that the location has been saved. To return to a preset, simply press the acommpanying recall button. For example, to return to Memory Setting 1, press (1).

PAIRING THE NEW REMOTE

1. Use a thin tool (such as a paperclip) to press the small button on the left side of the mount. The mount will beep once.

2. Press the SET button on the replacement remote. The mount will beep repeatedly for 10 seconds to indicate that the remote is being programmed to the mount. When the beeping has stopped, the mount will be ready for operation.
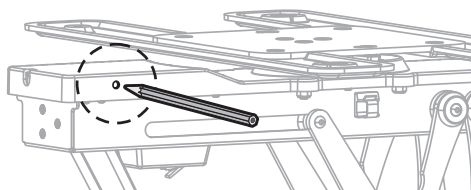
RESET MOUNT

If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount, unplug the mount from power for 10 seconds and plug back in. Hold the OK button for 6 seconds; the mount will go up and down to the lowest position and then it will turn left and right. When the process has finished, it return to the middle default position.

PAIRING TO MULTIPLE UNITS

The included remote may be paired to multiple units, allowing all installed mounts to be controlled simultaneously. Follow the steps outlined above in "Replacing the Remote Control" for each mount to pair to a single remote.

To clear remote memory from the mount, press and hold the Remote Control Pairing Button on the mount for 5 seconds to unpair and clean all prior data. The mount will beep twice to confirm successful unpairing and data removal.

To change each unit back to using individual remotes, repeat the programming steps using the individual remotes for each.
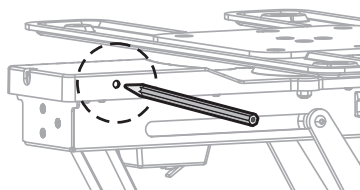
TROUBLESHOOTING

PROBLEM	SOLUTION
Remote Control Range is Too Short	Replace the batteries. If the problem is not resolved, please contact us to replace the remote control.
Abnormal Operation	Reset the system by following instructions under Reset Mount. If problem is not resolved, contact us to replace the product.
Mount Will Not Operate	Ensure power supply is properly connected to the product. If so, ensure power outlet is working. If there is no beeping sound or red light (power indication) on the TV mount, please contact us to replace the power supply.
Abnormal Noise	Please contact us to replace the product.

Instructions for MOUNT-E-FD85

BUTTON FUNCTIONS

▽	△	(OK)	mem1	mem2
Downward Movement	**Upward Movement**	**Stop**	**Memory Button 1: Press and hold for 1 second, the mount will beep. Location 1 is saved.**	**Memory Button 2: Press and hold for 1 second, the mount will beep. Location 2 is saved.**
1	2			
Recall Memory Position 1	**Recall Memory Position 2**			

REMOTE CONTROL OPERATING INSTRUCTIONS

Install two AAA batteries *(not included)* in the remote.

Plug the mount in. The mount will beep once, and will be ready for operation.

NOTE: The mount relies on gravity for correct operation and will only operate when in the correct orientation. The mount will not operate while resting on a table or other surface.

IF MOUNT IS INSTALLED ON A PITCHED SURFACE:
1. Press and hold the "OK" button for 5 seconds. The mount will retract to the the heighest position, which means the system has been successfully reset.
2. Press the down or up arrow buttons to adjust position. Press "OK" when the TV has reached proper position.
3. Press and hold the mem1 button until the mount beeps. Repeat 5 times. Mount will give a long beep, indicating that the maximum tilt angle has been set. The mount is now ready for use.

SAVE AND RECALL MEMORY
To save a certain location to memory, press and hold the mem1 or mem2 buttons for 1 seconds. The mount will beep, indicating the position has been saved to memory. To recall memory locations, press the (1) or (2) button. The TV mount will automatically adjust to saved memory locations 1 or 2.
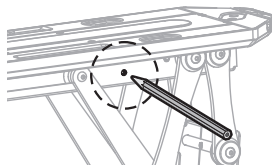
REPLACING THE REMOTE CONTROL

To pair the replacement remote with the mount:

1. Use a thin tool (such as a paperclip) to press the small button on the left side of the mount. The mount will beep once.

2. Press the SET button on the replacement remote. The mount will beep repeatedly for 10 seconds to indicate that the remote is being programmed to the mount. When the beeping has stopped, the mount will be ready for operation.

PAIRING A REMOTE TO MULTIPLE UNITS

The included remote may be paired to multiple units, allowing all installed mounts to be controlled simultaneously. Follow the steps outlined above in "Replacing the Remote Control" for each mount to pair to a single remote.

To clear remote memory from the mount, press and hold the Remote Control Pairing Button on the mount for 5 seconds to unpair and clean all prior data. The mount will beep twice to confirm successful unpairing and data removal. To change each unit back to using individual remotes, repeat the programming steps using the individual remotes for each.

RESET MOUNT

If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount, unplug the mount from power for 10 seconds and plug back in. Hold the OK button for 6 seconds to return mount to the minimum (folded) position. Press the down button and allow mount to fully lower.

PROBLEM	SOLUTION
Remote Control Range is Too Short	Replace the batteries. If the problem is not resolved, please contact us to replace the remote control.
Abnormal Operation	Reset the system by following instructions under Reset Mount. If problem is not resolved, contact us to replace the product.
Mount Will Not Operate	Ensure power supply is properly connected to the product. If so, ensure power outlet is working. If there is no beeping sound or red light (power indication) on the TV mount, please contact us to replace the power supply.
Abnormal Noise	Please contact us to replace the product.
Mount beeps when pressing up and/or down and won't move	Follow Reset procedure. Verify that you are using the pitch ceiling function if your mount is installed on a pitched ceiling.

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LAST UPDATED: 11/16/2022
REV1.1

Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

309-278-5303   AVG. RESOLUTION TIME *(within office hrs)*: **5M 4S**

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help@vivo-us.com   AVG. RESPONSE TIME *(within office hrs)*: **1HR 8M**
                           - 23% within < 15m
                           - 38% within < 30m
                           - 61% within < 1hr
                           - 83% within < 2hr
                           - 92% within < 3hr