

Ultra-Low Profile TV and Soundbar Wall Mount

Instruction Manual









SKU: MOUNT-VW00



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

https://vivo-us.com/products/mount-vw00

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



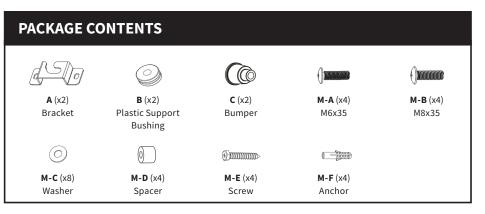
www.vivo-us.com Chat live with an agent!



309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



NOTE: NOT ALL HARDWARE INCLUDED WILL BE USED



A CAUTION!

DO NOT INSTALL INTO DRYWALL ALONE. VERIFY YOUR WALL CONSTRUCTION. USE WOOD STUDS TO MOUNT. We include mounting for brick and concrete walls. If unsure, please contact us at vivo-us. com, email at help@vivo-us.com, or call us at 309-278-5303.

TOOLS NEEDED





DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.





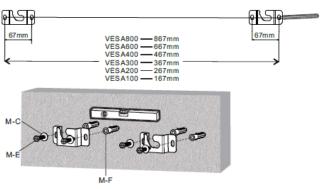
WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

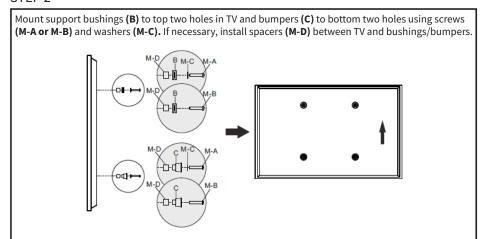
ASSEMBLY STEPS

STEP 1

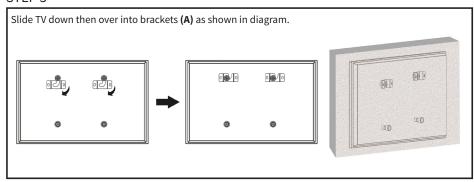
Measure distance according to your TV's VESA mounting pattern as shown in the diagram (use of a level is recommended). Drill 2.4" (60mm) deep holes using a ¾" (10mm) drill bit and press anchors (M-F) into holes. Mount brackets (A) to wall using screws (M-E) and washers (M-C). NOTE: anchors are designed for concrete and brick, and will not work for drywall.



STEP 2



STEP 3





Open Monday - Friday 7:00am - 7:00pm CST,

our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.

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help@vivo-us.com

AVG. RESPONSE TIME (within office hrs): 1HR 8M

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr



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AVG. RESOLUTION TIME (within office hrs): < 15 M



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AVG. RESOLUTION TIME (within office hrs): 5M 4S