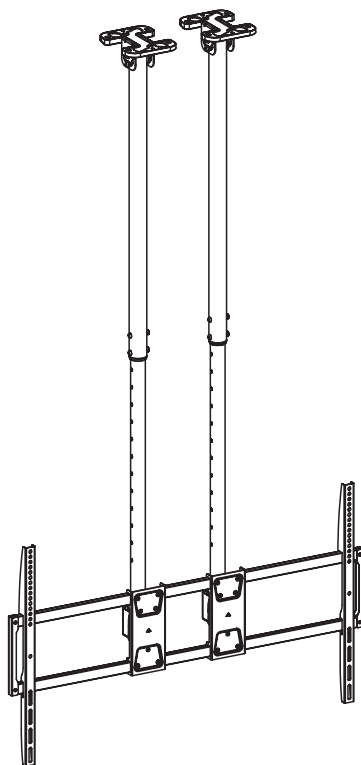




User Manual



Dual Pole Large TV Ceiling Mount with 5.5ft Pole

MOUNT-VC120-5



WARNING



If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Failure to report missing parts within 30 days may result in denial of free replacement. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.



WEIGHT LIMIT: 264lbs (120kg)

DO NOT EXCEED WEIGHT LIMIT. FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY AND DAMAGE TO PROPERTY.



DO NOT INSTALL INTO DRYWALL ALONE

DRYWALL ALONE CANNOT SUPPORT WEIGHT OF YOUR TV. Mount must be installed into wood stud or concrete/brick walls ONLY. Failure to follow instructions may result in damage to TV and/or serious personal injury. Please verify intended mounting location before proceeding. If unsure, please contact us at 309-278-5353 or help@vivo-us.com.

Need Help? We're Here For You

US-Based Customer Support from Trained Professionals

Monday-Friday from 7am-7pm CST

Saturday 8am-4pm CST



Email Us

help@vivo-us.com



Chat with Live Agent

www.vivo-us.com



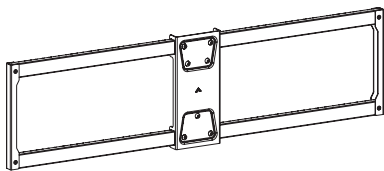
Give Us a Call

309-278-5303 ext. 1

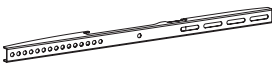


Assembly Video & Product Info
www.vivo-us.com/products/mount-vc120-5

Package Contents



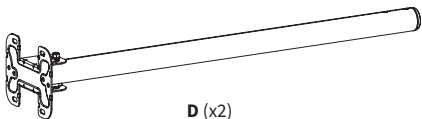
A (x1)
Mounting Plate



B (x2)
VESA Bracket



C (x2)
Lower Pole



D (x2)
Upper Pole



E (x2)
Pole Bracket



F (x4)
Cover

Included Hardware & Tools



S-A (x4)
M8x55mm Screw



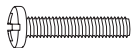
S-B (x4)
M8 Nut



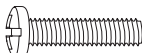
M-A (x4)
M6x14mm Screw



M-B (x4)
M8x16mm Screw



M-C (x4)
M6x30mm Screw



M-D (x4)
M8x35mm Screw



M-E (x4)
Small M8 Washer



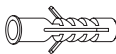
M-F (x4)
Small Spacer



M-G (x4)
Large Spacer



W-A (x8)
ST8x90mm Screw



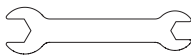
W-B (x8)
Concrete Anchor



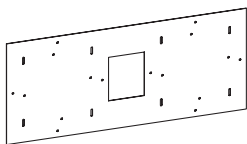
W-C (x8)
Large M8 Washer



T-A (x1)
5mm Allen Wrench



T-B (x1)
10-13mm Wrench



T-C (x1)
Template

Tools Needed

Wood Installation



Stud Finder



Pencil



Drill



1/4" (6mm)
Drill Bit



Phillips
Screwdriver



Socket Wrench
13mm

Concrete Installation



Masonry Drill



1/2" (12mm)
Masonry Drill Bit



Phillips
Screwdriver

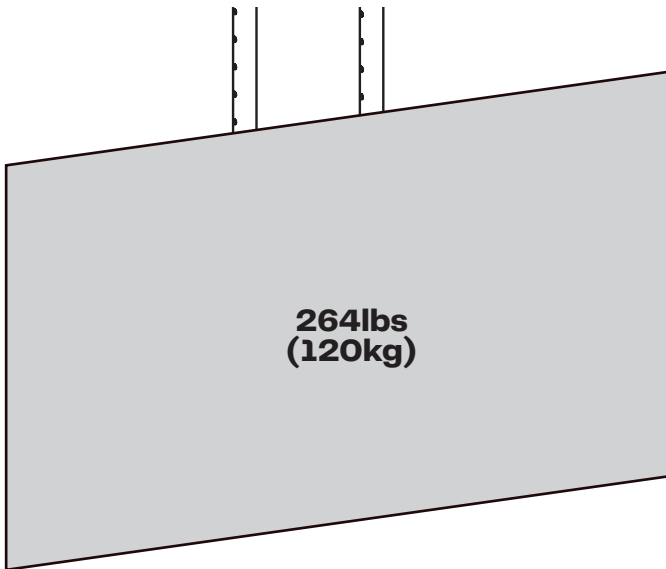


Socket Wrench
13mm



Pencil

Weight Limit:

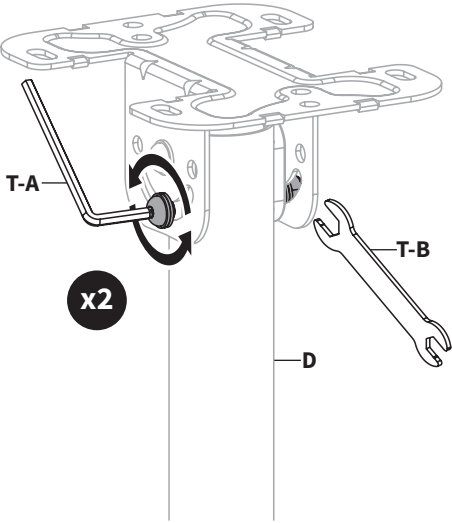


Assembly Steps

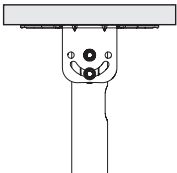
STEP 1

Ceiling Mounting

Use the 5mm Allen Wrench (**T-A**) and 10-13mm Wrench (**T-B**) to loosen the tilt screws on Upper Poles (**D**). Adjust to the appropriate angle and retighten. Proceed to step 2.

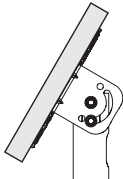


Straight



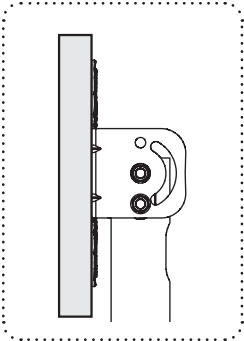
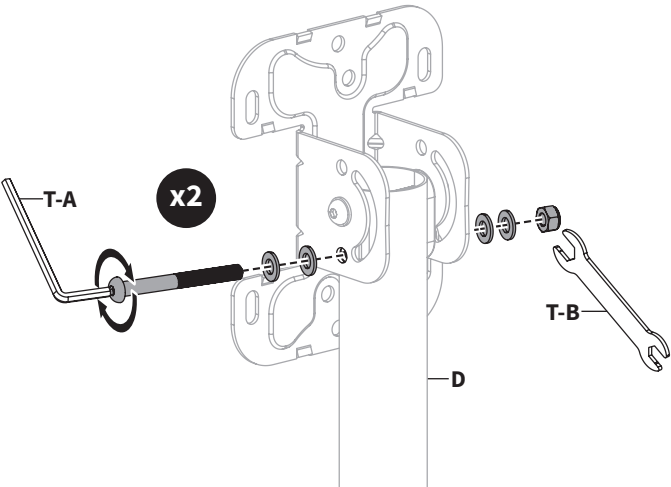
Pitched

*Not compatible with wood studs. Solid wood or concrete ceiling required.



Wall Mounting

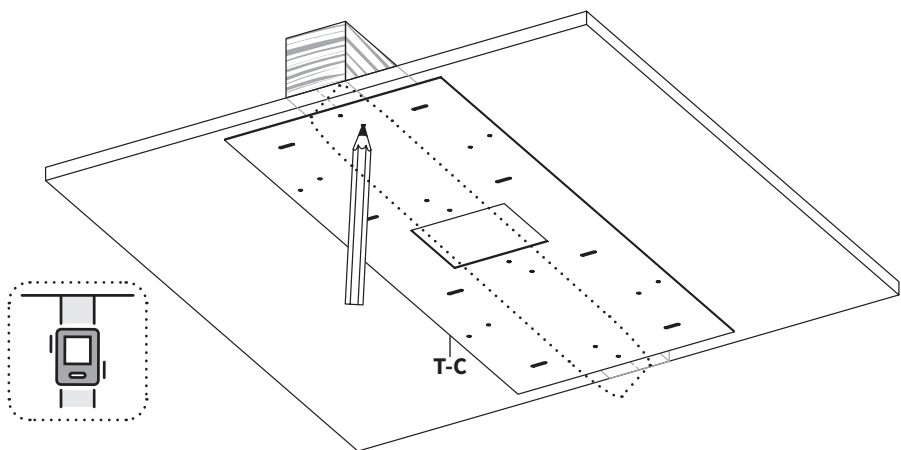
Use 5mm Allen Wrench (**T-A**) and 10-13mm Wrench (**T-B**) to remove the tilt screws, nuts and washers. Adjust the Upper Poles (**D**) 90 degrees and reinstall hardware in the bottom holes.



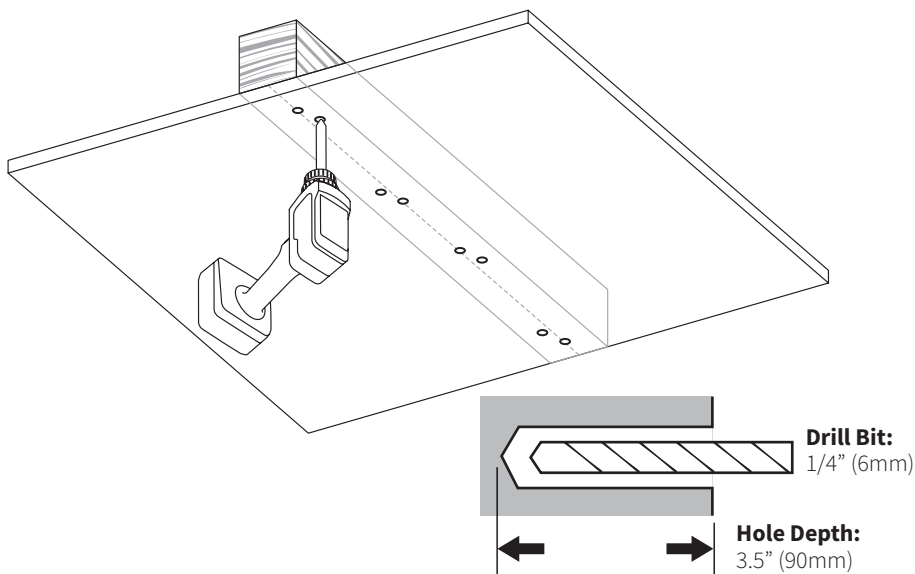
– Mounting Option 1 –

Wood Stud Mounting*For Concrete/Brick Mounting, go to page 8*

Align the center holes on Template (T-C) with the stud and mark the center holes using a pencil. Use of a stud finder is recommended. Please note the length of the TV will run parallel with the stud, and can not swivel to an alternate angle.

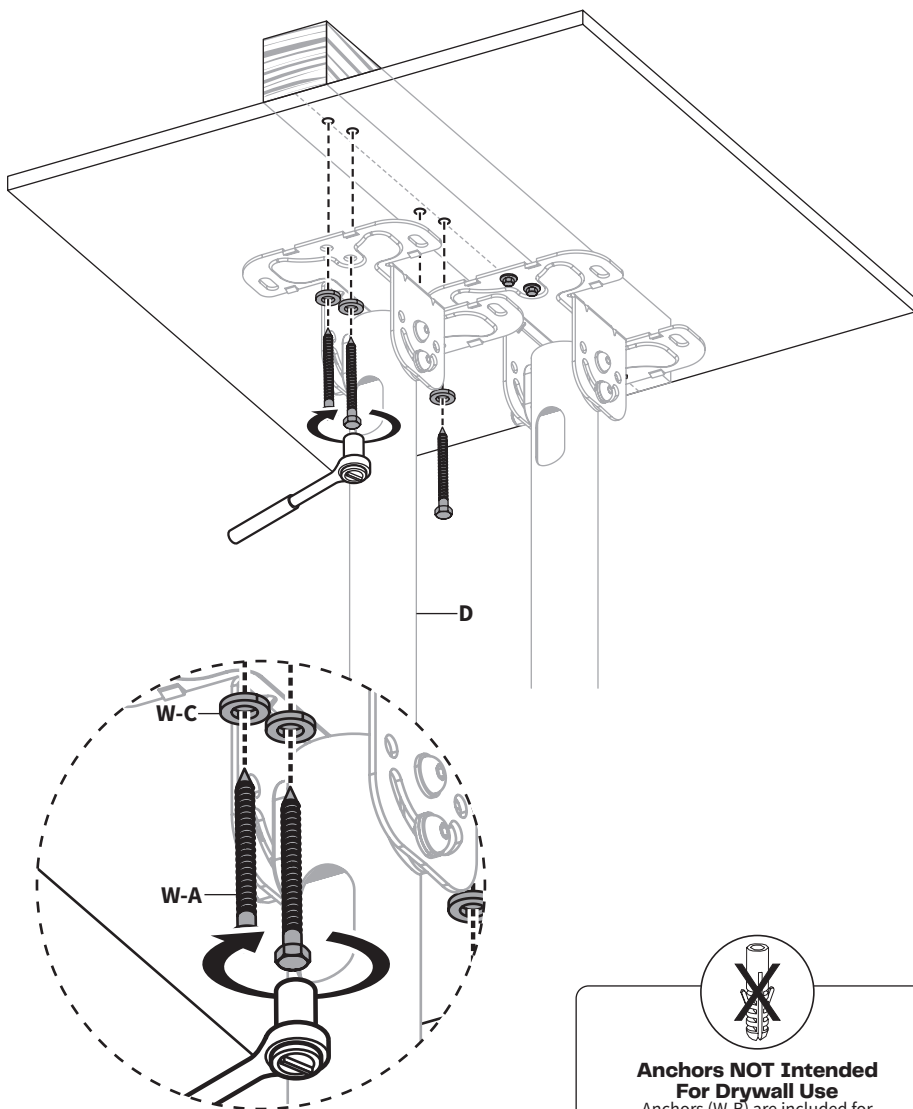


Drill mounting holes at marked locations using the diagram below.



Option 1 - Cont'd

Attach the Upper Pole (**D**) to the stud using ST8x90mm Screws (**W-A**) with Large M8 Washers (**W-C**). Tighten using a 13mm socket wrench or 10-13mm Wrench (**T-B**).



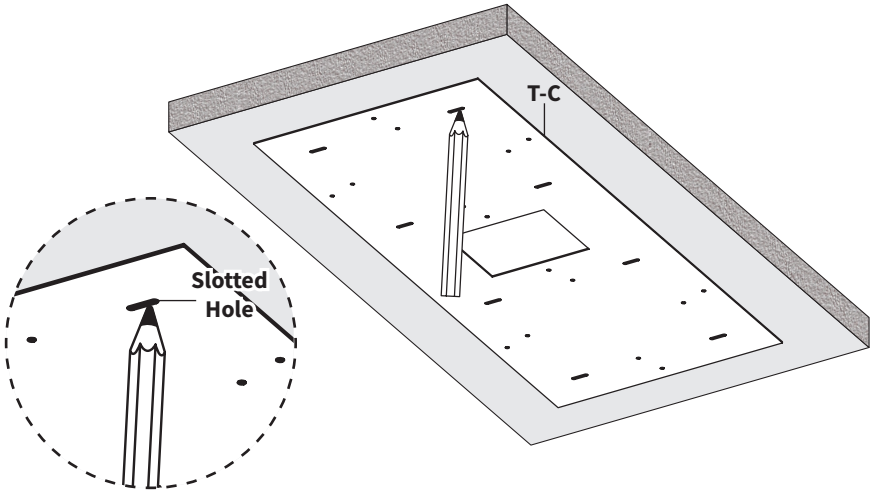
**Anchors NOT Intended
For Drywall Use**

Anchors (W-B) are included for
concrete/brick installations ONLY.

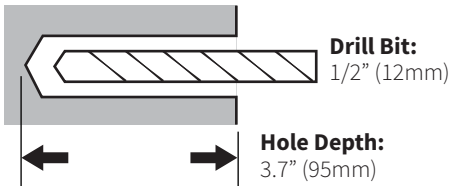
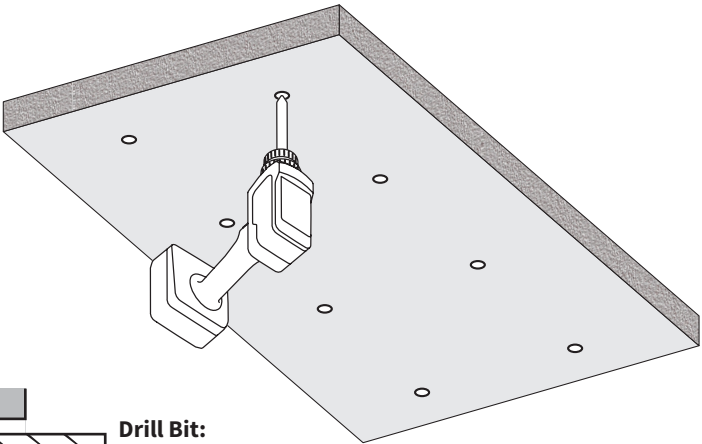
Proceed to STEP 3 on **Page 10**

- Mounting Option 2 -
Concrete Mounting

Position the Template (**T-C**) where desired and mark the **Slotted Holes** using a pencil.

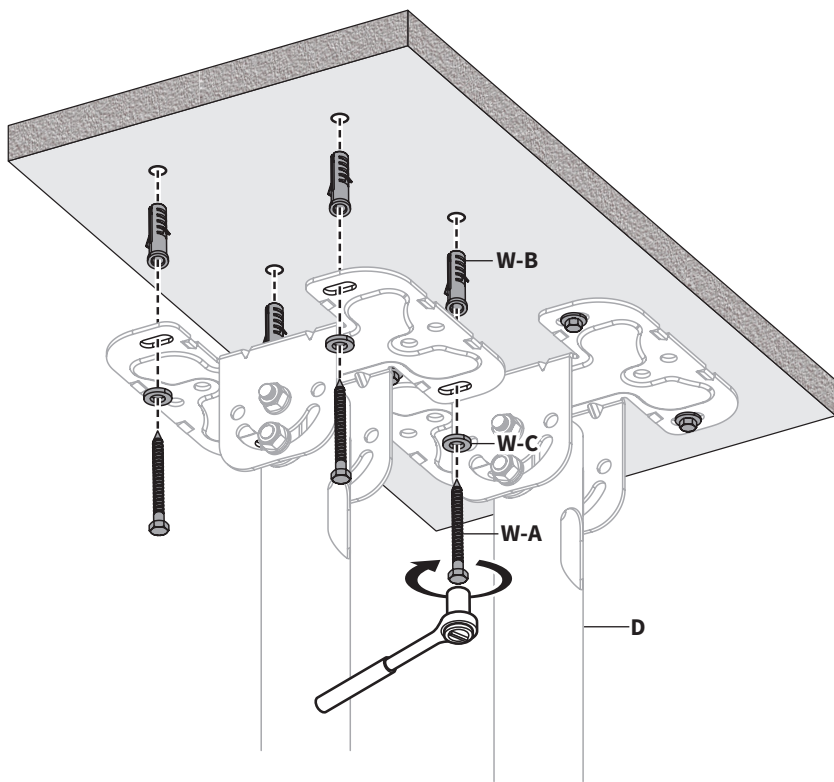


Drill mounting holes at marked locations using the diagram below.



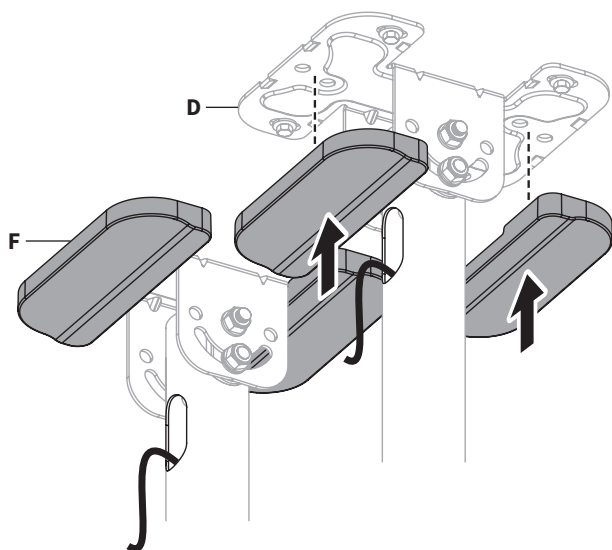
Option 2 - Cont'd

Insert Concrete Anchors (**W-B**) into the drilled holes. Attach the Upper Pole (**D**) to the concrete using ST8x90mm Screws (**W-A**) with Large M8 Washers (**W-C**). Tighten using a 13mm socket wrench or 10-13mm Wrench (**T-B**).

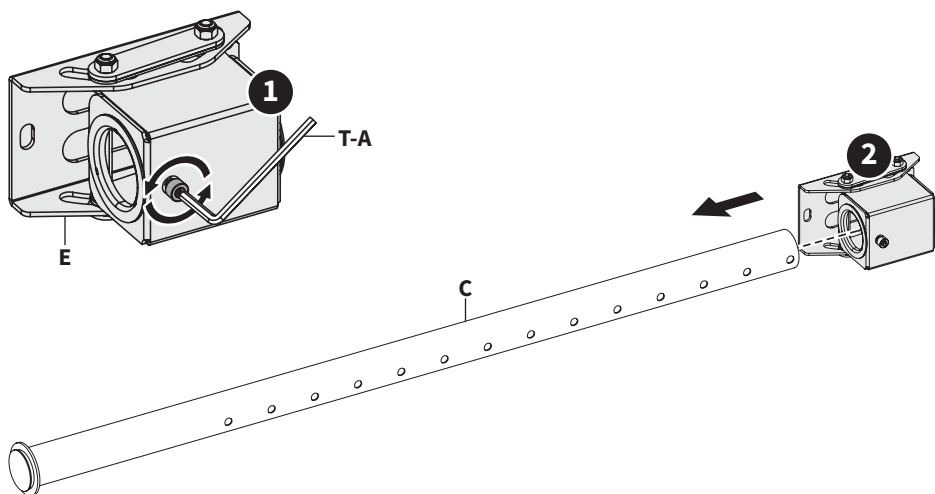


STEP 3

Press the Covers (**F**) onto the Lower Poles (**D**).



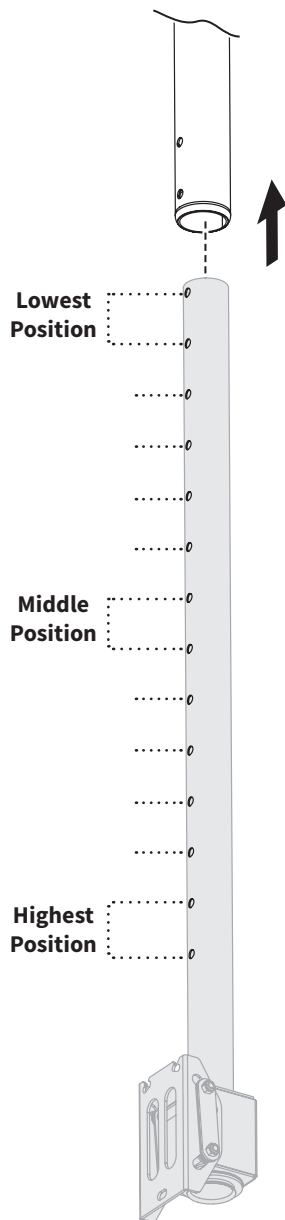
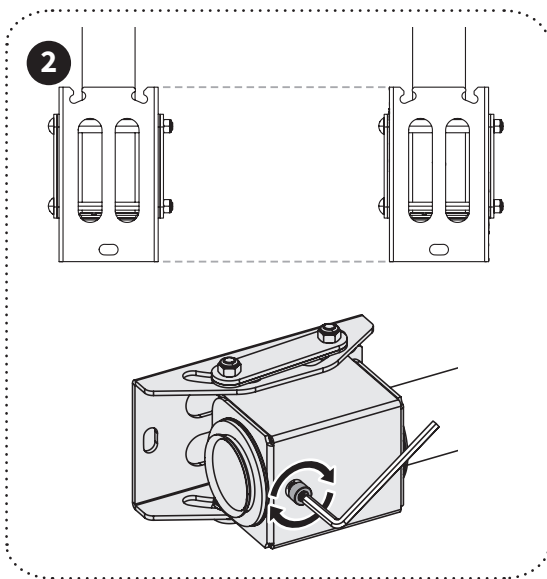
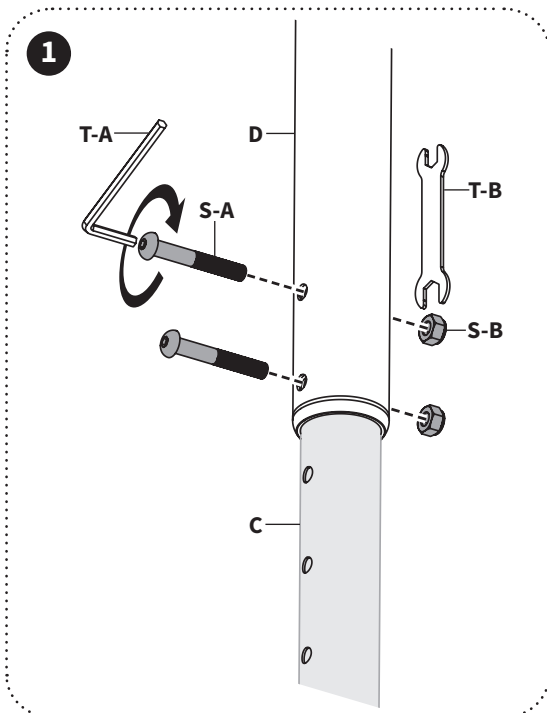
Use 5mm Allen Wrench (**T-A**) to loosen the screw on the back of Pole Bracket (**E**). Slide the Pole Bracket down to the bottom of Lower Pole (**C**).



STEP 4

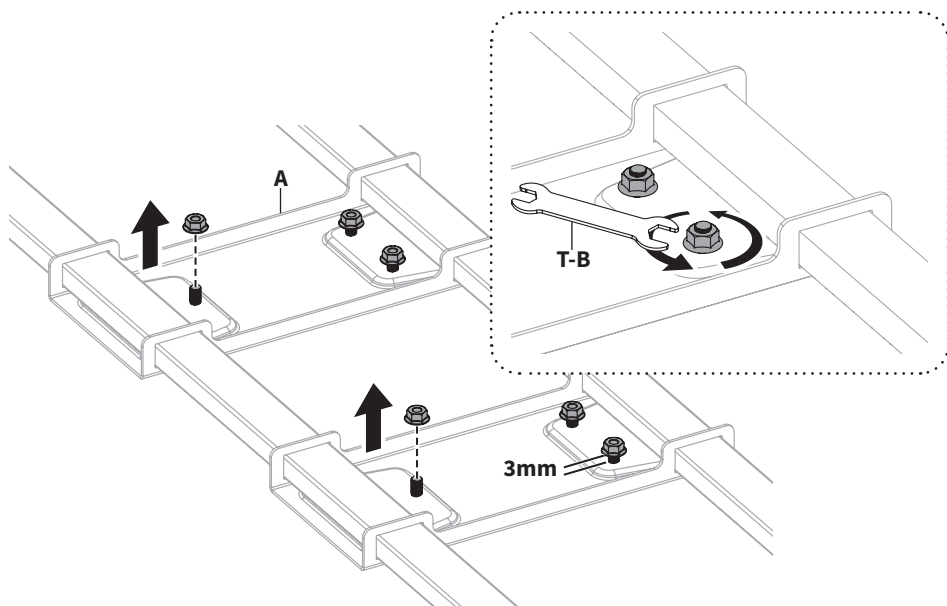
Insert the Lower Pole **(C)** into Upper Pole **(D)** and align the holes at the desired height. Secure using M8x55mm Screws **(S-A)** and M8 Nuts **(S-B)**. Tighten using 5mm Allen Wrench **(T-A)** and 10-13mm Wrench **(T-B)**.

Rotate Pole Brackets **(E)** so they are facing forward and even. Secure by retightening the screw.

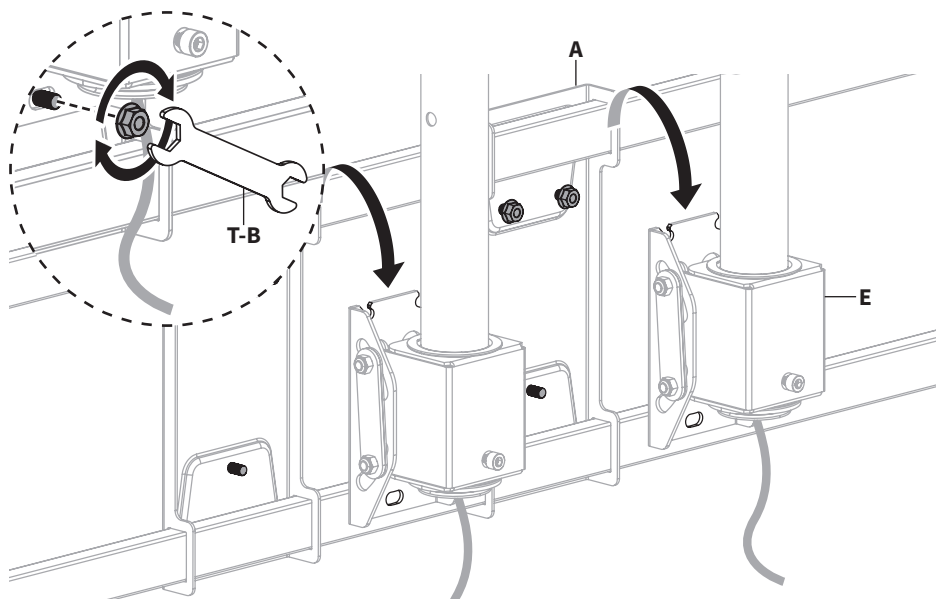


STEP 5

On the back of Mounting Plate **(A)**, loosen the pair of nuts leaving a 3mm gap. Remove the single nut using 10-13mm Wrench **(T-B)** and set aside.

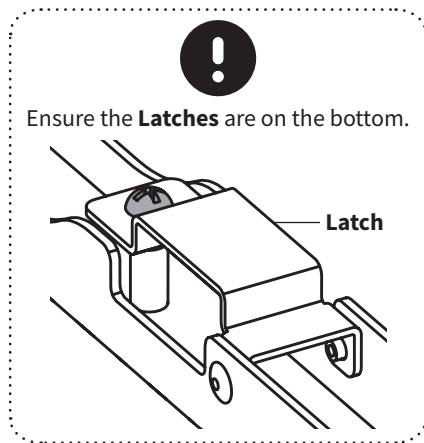
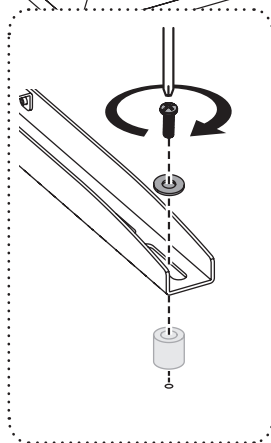
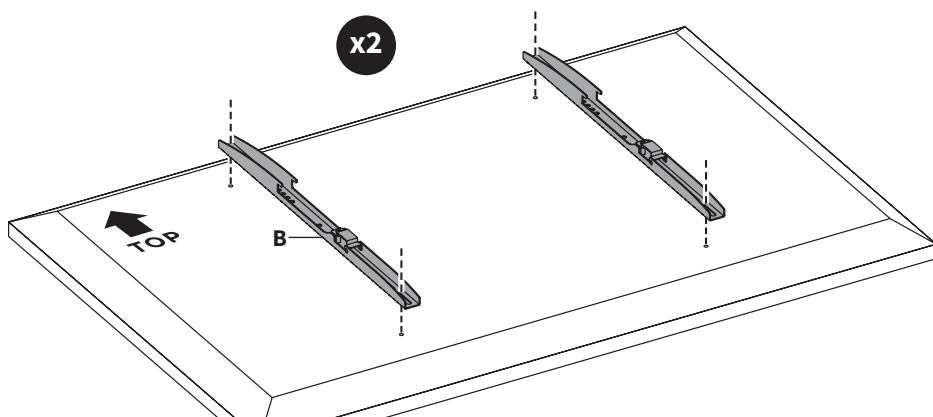
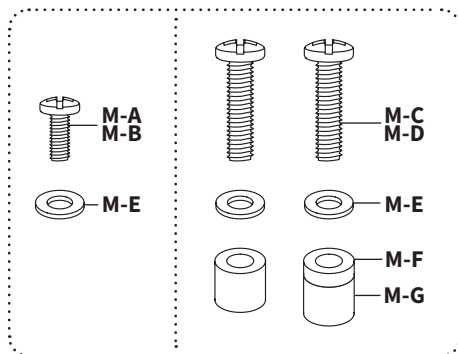
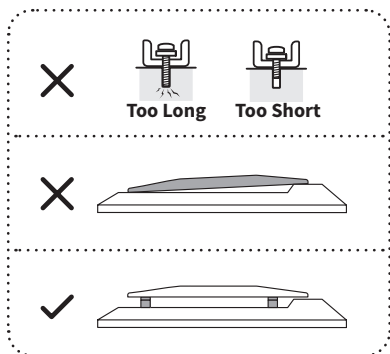


Ensuring the Pole Brackets **(E)** are still even, hook the Mounting Plate **(A)** onto the Pole Brackets and secure by tightening the two upper screws and reinstalling the single nut using 10-13mm Wrench **(T-B)**.



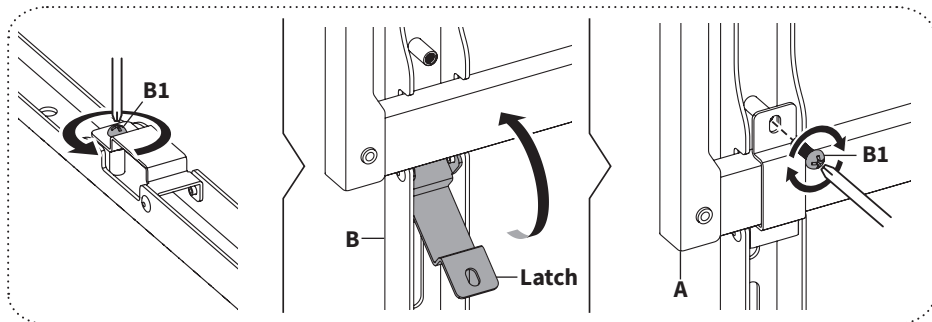
STEP 6

Attach the VESA Brackets (**B**) to the back of the TV using appropriate Screws (**M-A thru M-D**) with Small M8 Washers (**M-E**) and any necessary Spacers (**M-F, M-G**). Tighten using a Phillips screwdriver.

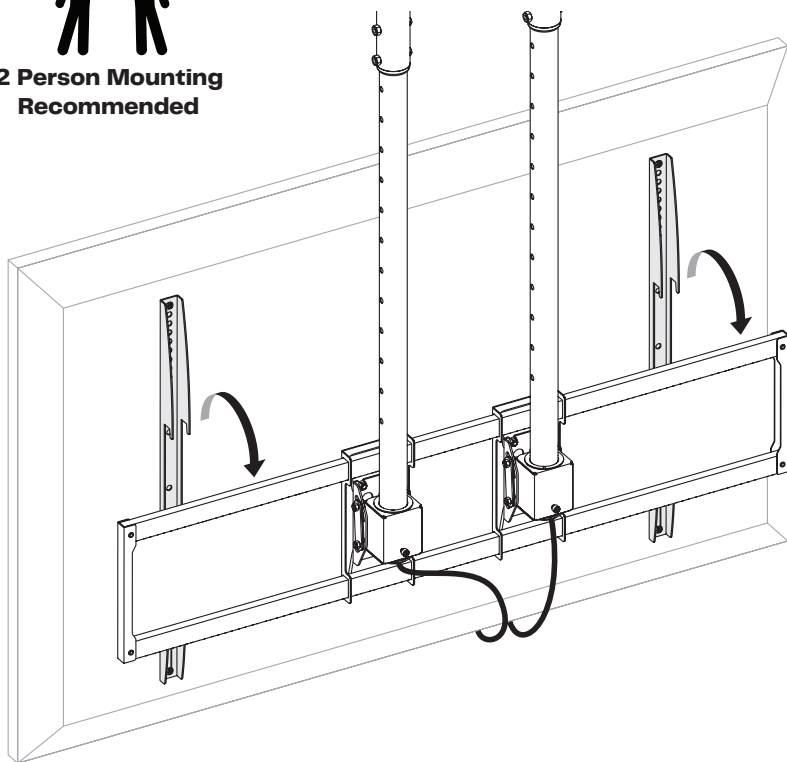


STEP 7

Use a Phillips screwdriver to remove the Screws (**B1**) and open the **Latches** on VESA Brackets (**B**). With the help of another person, hook the VESA Brackets onto the Mounting Plate (**A**) and secure by closing the **Latches** and reinstalling the Screws.



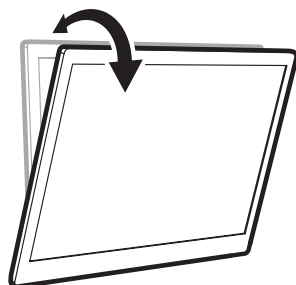
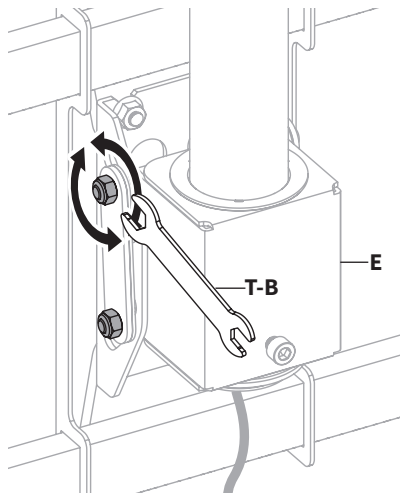
**2 Person Mounting
Recommended**



Adjustments

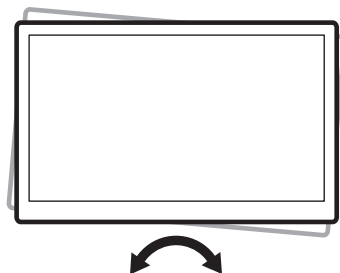
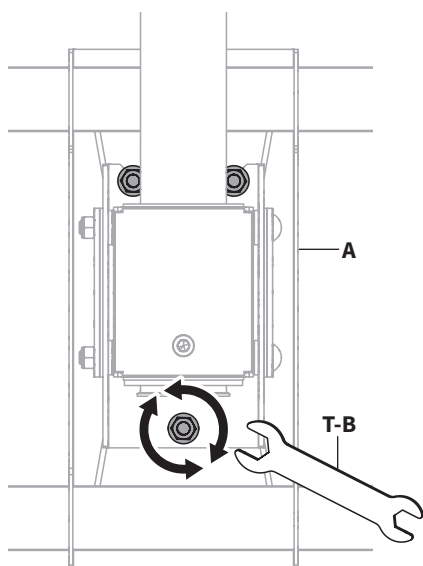
Forward & Back Tilt

Loosen the nuts on the side of Pole Bracket **(E)** using 10-13mm Wrench **(T-B)**. Adjust as desired and retighten.



Side to Side Tilt

Loosen the nuts on the back of Mounting Plate **(A)** using 10-13mm Wrench **(T-B)**. Adjust as desired and retighten.





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Saturday 8am-4pm CST



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