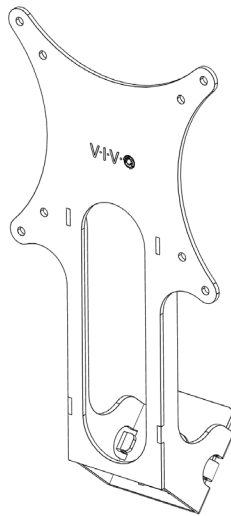




VESA Adapter for Compatible Samsung Monitors

Instruction Manual



SKU: MOUNT-SGS24D



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-sgs24d>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com
Chat live with an agent!



309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
VESA Adapter



B (x1)
M4x6mm
Screw



C (x1)
D4x16mm
Washer



D (x4)
M4x12mm
Thumbscrew



E (x4)
Washer

TOOLS NEEDED

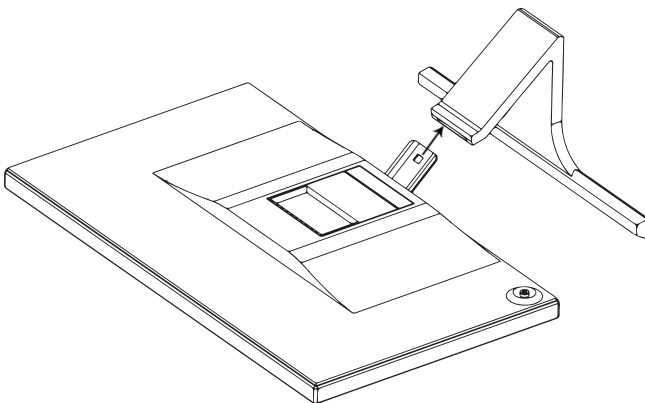


**Phillips
Screwdriver**

ASSEMBLY STEPS

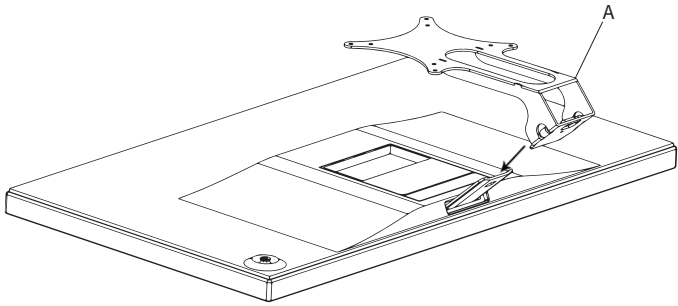
STEP 1

Lay the monitor face down onto a soft surface. Firmly pull on the base to remove it from the monitor.
NOTE: Be sure you are pulling straight out. This may require some force to remove.



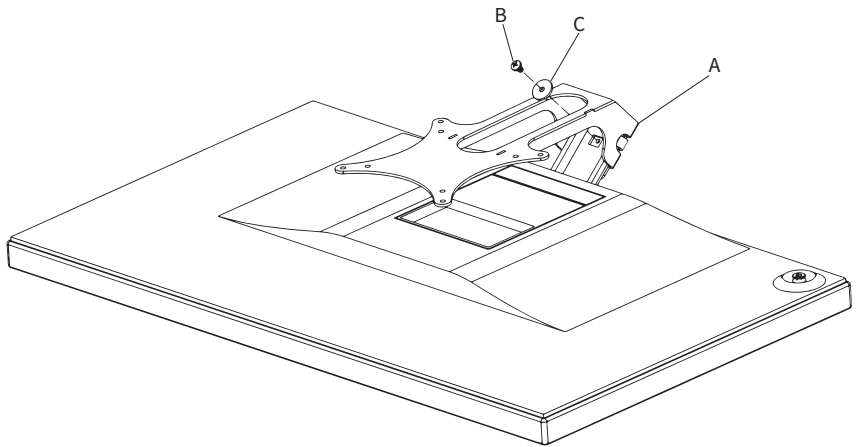
STEP 2

Slide VESA Adapter **(A)** onto the monitor, making sure that it is fully seated.



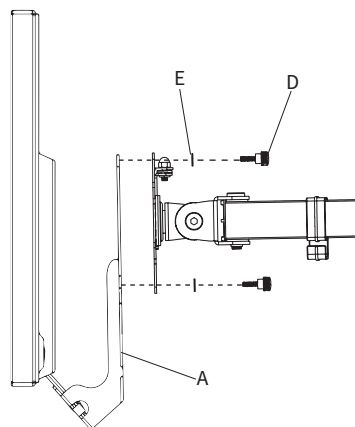
STEP 3

Secure VESA Adapter **(A)** using M4x6mm Screw **(B)** with D4x16mm Washer **(C)** and tighten with a Phillips screwdriver.



STEP 4

Mount the monitor with VESA Adapter **(A)** to your VESA mount using M4x12mm Thumbscrews **(D)** with Washers **(E)**.





Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



www.vivo-us.com
Chat live with an agent!

AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



help@vivo-us.com

AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr