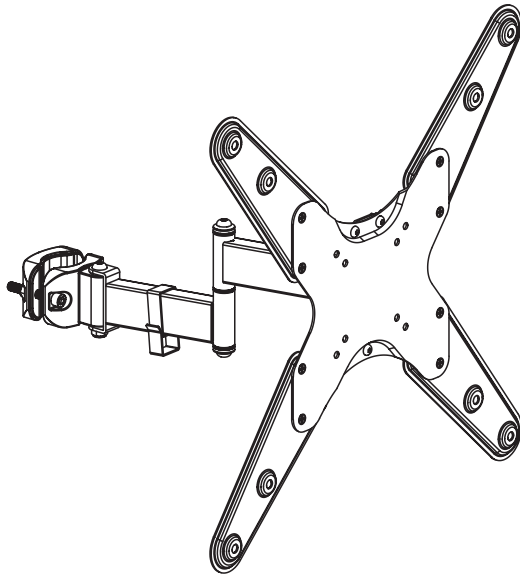




Pole Mount TV Arm Instruction Manual



SKU: MOUNT-POLE4A



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-pole4a>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



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309-278-5303

⚠️ WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

⚠️ TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

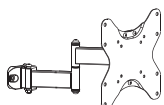
- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.

⚠️ WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
VESA Plate
with Arm



B (x2)
Left Bracket



C (x2)
Right Bracket



D (x1)
Clamp



E (x1)
Cable Clip



S-A (x2)
M8x55mm Bolt



S-B (x2)
M8 Nut



S-C (x8)
Bracket Bolt



M-A (x4)
M6x14mm
Screw



M-B (x4)
M8x16mm
Screw



M-C (x4)
M6x30mm
Screw



M-D (x4)
M8x35mm
Screw



M-E (x4)
M8 Washer



M-F (x4)
Small Spacer



M-G (x4)
Large Spacer



T-A (x1)
4mm Allen
Wrench



T-B (x1)
6mm Allen
Wrench



T-C (x1)
Wrench

TOOLS NEEDED



Phillips
Screwdriver

NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

DO NOT EXCEED WEIGHT CAPACITY.

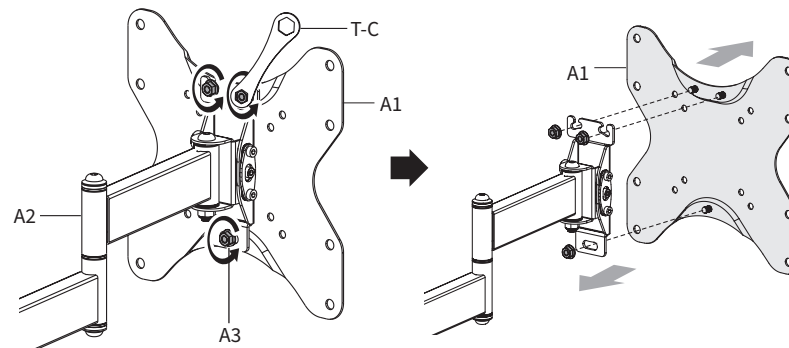
Failure to do so may result in serious injury.



ASSEMBLY STEPS

STEP 1

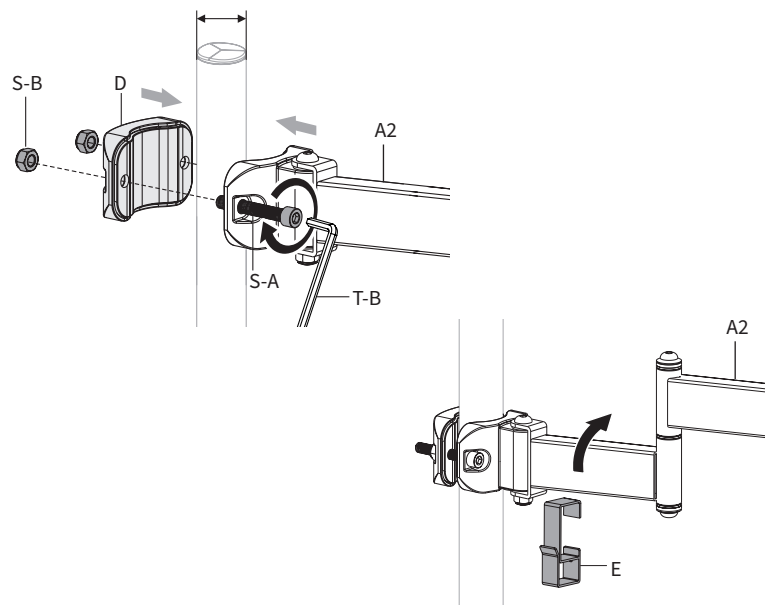
Remove the Nuts (**A3**) that hold the Mounting Bracket Arm (**A2**) to the VESA Plate (**A1**) using Wrench (**T-C**). Keep these aside for re-attaching the brackets. Remove VESA Plate (**A1**) from Mounting Bracket Arm (**A2**).



STEP 2

Attached the Mounting Bracket Arm (**A2**) around a compatible pole to Clamp (**D**) using 6mm Allen Wrench (**T-B**), M8x55mm Bolts (**S-A**), and M8 Nuts (**S-B**) as shown below. Attach Cable Clips (**E**) to Arm (**A2**).

NOTE: These are NOT the nuts that were removed in STEP 1.

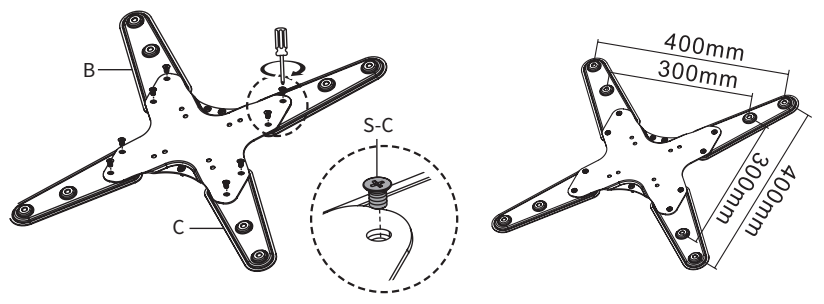


A2

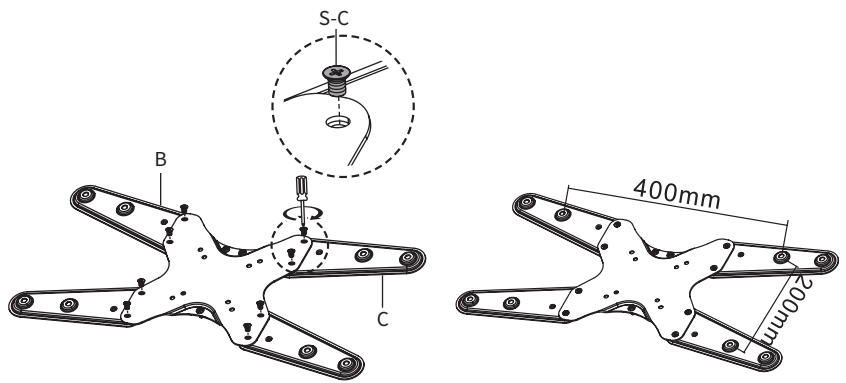
STEP 3

Follow steps below corresponding to your VESA pattern. Attach the Left & Right Brackets (**B, C**) to VESA Plate (**A**) using a M6x8mm Screws (**S-C**) and a Phillips screwdriver.

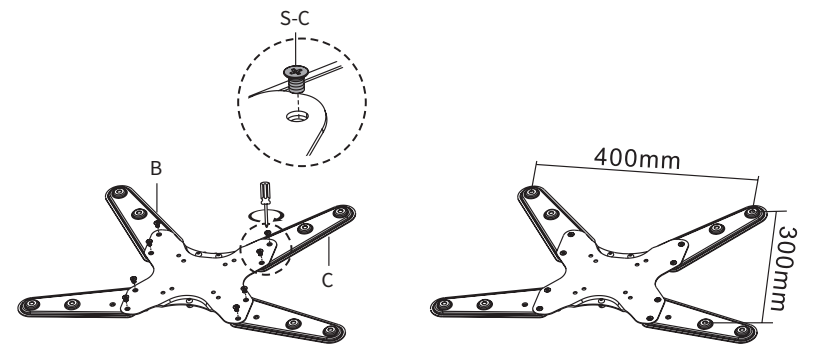
VESA 300x300, 400x400



VESA 400x200

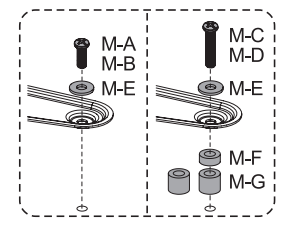
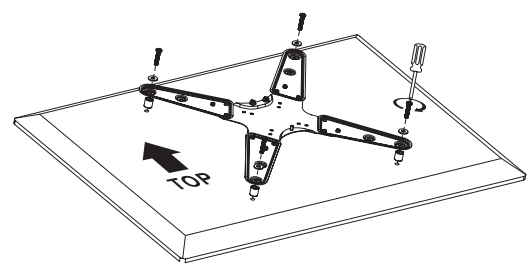
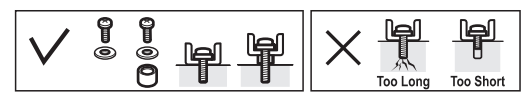


VESA 400x300



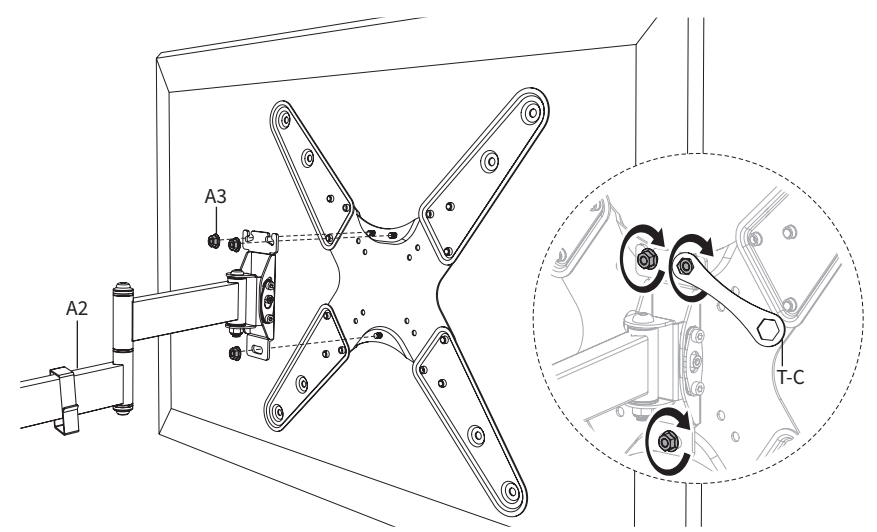
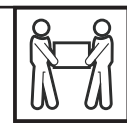
STEP 4

Use appropriate Screws (**M-A thru M-D**), M8 Washers (**M-E**), and Spacers (**M-F, M-G**) and secure VESA bracket assembly to your screen using a Phillips screwdriver.

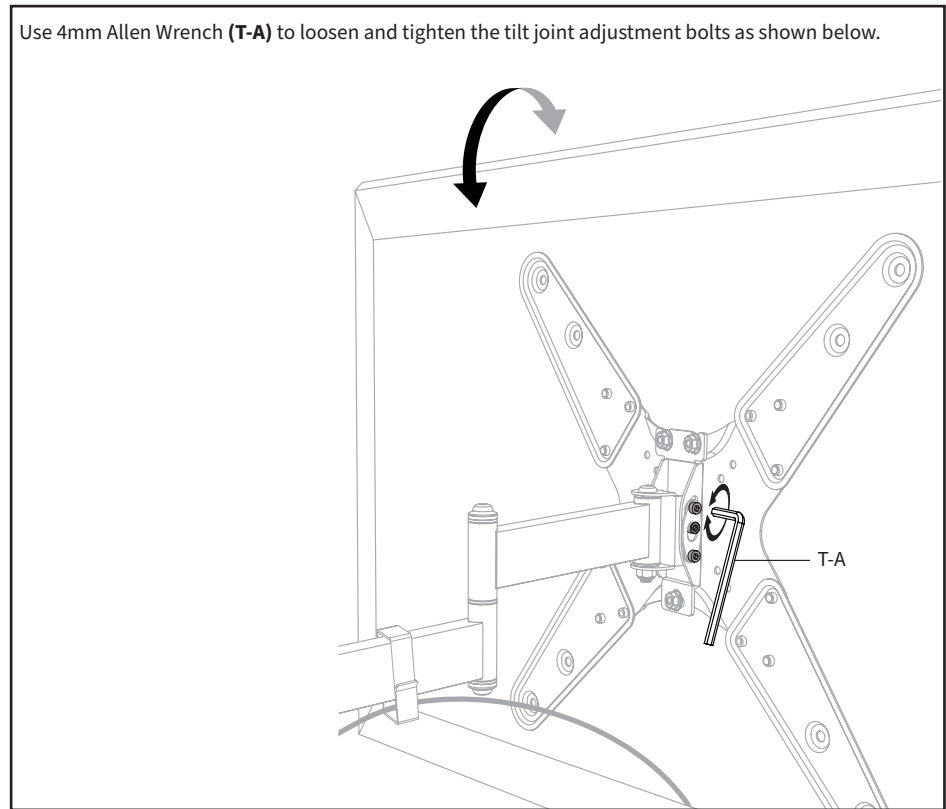


STEP 5

Attach TV and VESA assembly to Mounting Bracket (**A2**) using Nuts (**A3**) removed in STEP 1 and Wrench (**T-C**).

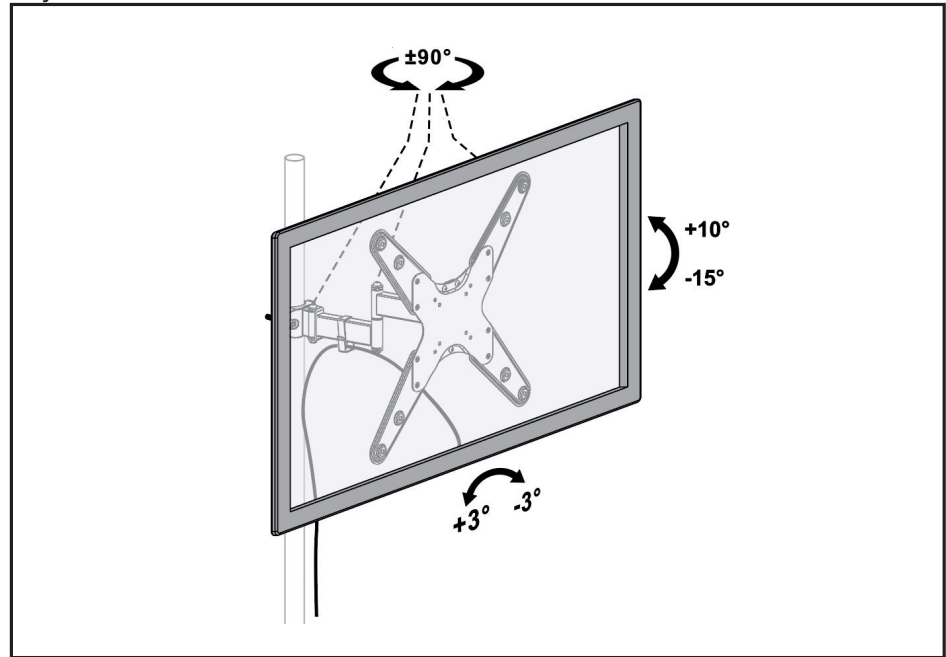



STEP 6



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Adjust as Desired



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LAST UPDATED: 03/01/2023
REV1



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our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



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AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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