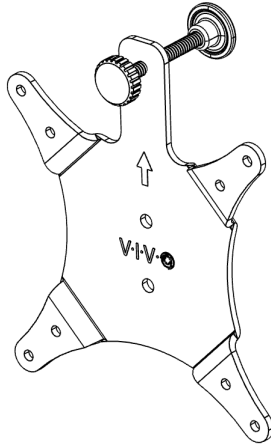


VESA Adapter for Compatible Viotek and MSI Monitors

Instruction Manual



SKU: MOUNT-MSIG24



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-msig24>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com
Chat live with an agent!



309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
VESA Adapter



B (x1)
M5x45
Thumbscrew



C (x1)
Pad



D (x4)
M4x12
Thumbscrew



E (x4)
Washer

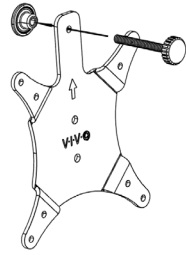
TOOLS NEEDED



ASSEMBLY STEPS

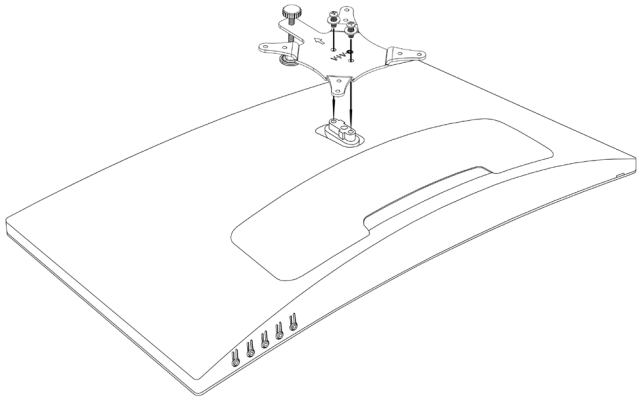
STEP 1

Insert M5x45mm thumbscrew **(B)** into the upper hole of the VESA adapter **(A)** until approximately 1/2" of thread is visible on the front, then place the pad **(C)** on the end of the screw.



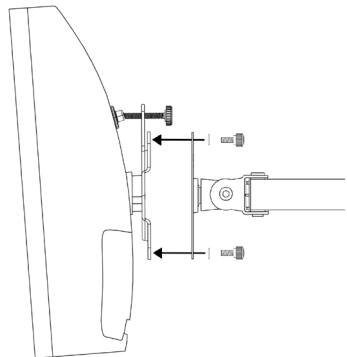
STEP 2

Attach VESA adapter **(A)** to the monitor using original screws from the monitor's post. Tilt the adapter down fully, and tighten the M5x45 thumbscrew **(B)** until the pad **(C)** presses against the back of the monitor.



STEP 3

Mount the monitor with adapter to your VESA mount using the M4x12 thumbscrews **(D)** with washers **(E)**.





Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.


 help@vivo-us.com

AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**

 309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**