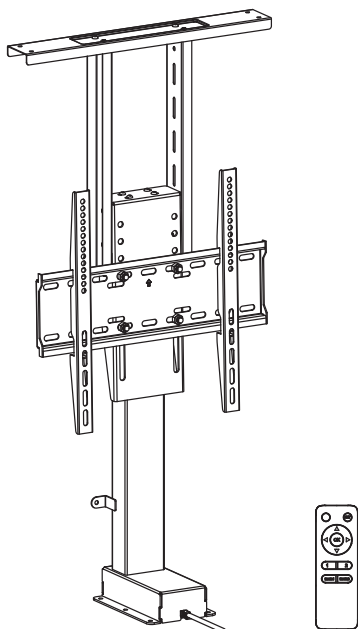


Motorized TV Stand with Remote Control

Instruction Manual



SKU: MOUNT-E-UP65A/AW



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-e-up65a>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com

Chat live with an agent!



309-278-5303



WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



TIPOVER WARNING

SERIOUS OR FATAL CRUSHING INJURIES CAN OCCUR FROM TIPOVER. TO HELP PREVENT TIPOVER:

- NEVER ALLOW CHILDREN TO CLIMB, STAND, HANG, OR PLAY ON ANY PART OF MONITOR OR STAND.
- USE TIPOVER RESTRAINT OR ANCHOR STAND TO WALL

USE OF TIPOVER RESTRAINTS MAY ONLY REDUCE, BUT NOT ELIMINATE RISK OF TIPOVER.



WARNING: CHOKING HAZARD

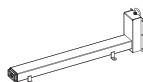
SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.



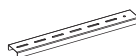
PACKAGE CONTENTS



A (x1)
Motorized Lift



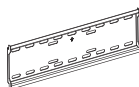
B (x1)
Mounting Plate



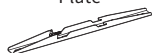
C (x2)
Shelf Support



D (x1)
Shelf



E (x1)
TV Bracket



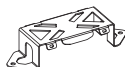
F (x2)
VESA Bracket



G (x1)
Control Unit



H (x1)
AC Adapter



I (x1)
Adapter Cover



J (x1)
Power Cable



K (x1)
Remote



S-A (x16)
ST5.5x16mm
Screw



S-B (x2)
ST4.2x20mm
Screw



S-C (x12)
M6x12mm
Screw



S-D (x4)
M10x20mm
Screw



S-E (x4)
M10 Nut



M-A (x4)
M6x14mm
Screw



M-B (x4)
M8x16mm
Screw



M-C (x4)
M6x30mm
Screw



M-D (x4)
M8x35mm
Screw



M-E (x4)
M8 Washer



M-F (x4)
Small Spacer



M-G (x4)
Large Spacer



T-A (x1)
4mm Allen
Wrench



T-B (x1)
6mm Allen
Wrench



T-C (x1)
17mm Wrench

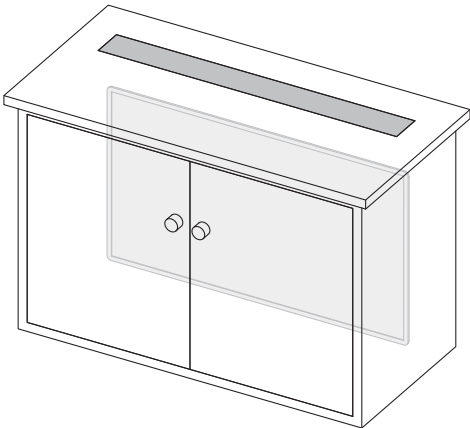
TOOLS NEEDED



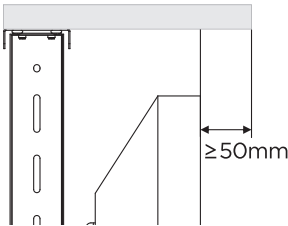
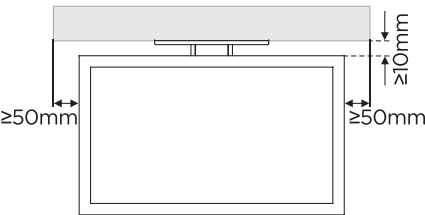
NOTE: SOME HARDWARE INCLUDED MAY NOT BE USED

PRE-ASSEMBLY

Building or Selecting a Custom Cabinet



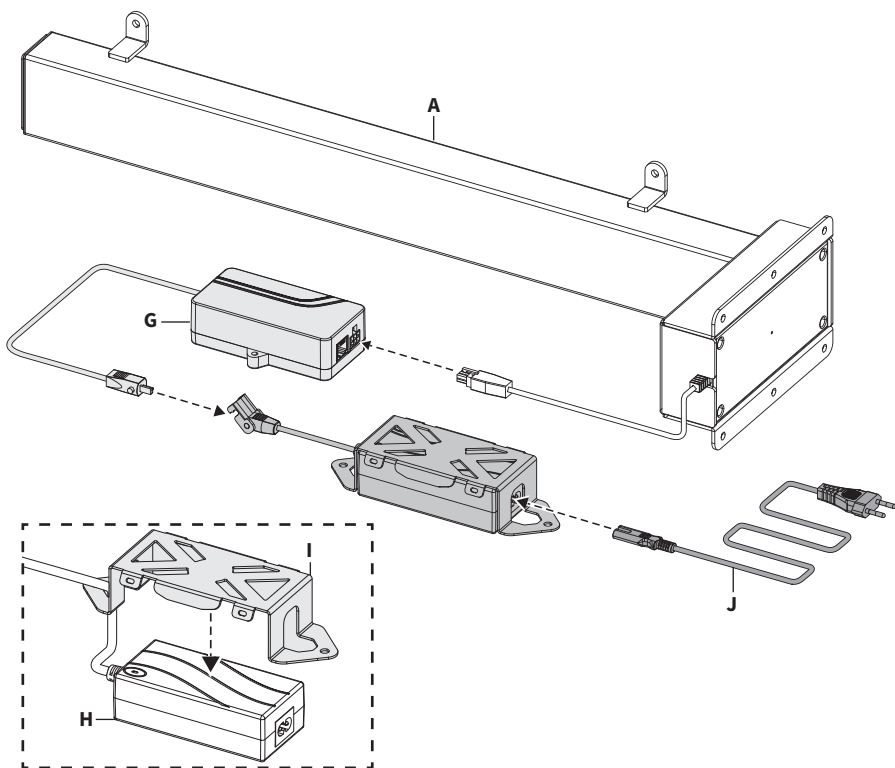
When fabricating custom cabinetry for your motorized TV mount, ensure there will be at least 50mm of clearance on the sides and front of the TV along with at least 10mm of clearance on the top.



ASSEMBLY STEPS

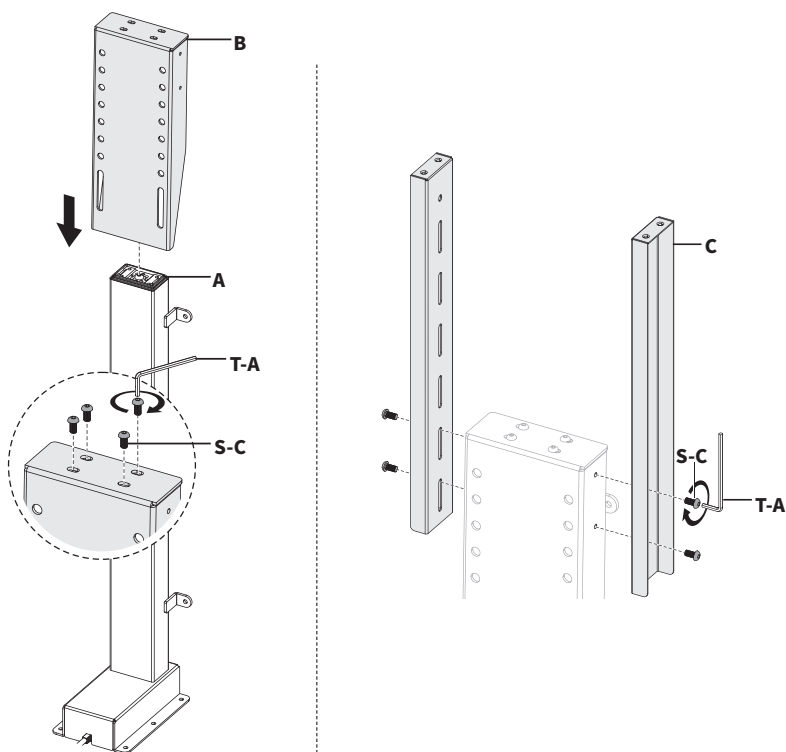
STEP 1

Connect cable from Motorized Lift **(A)** to Control Unit **(G)**. Place AC Adapter Cover **(I)** over AC Adapter **(H)**. Connect Control Unit **(G)** cable and Power Cable **(J)** to AC Adapter **(H)**.

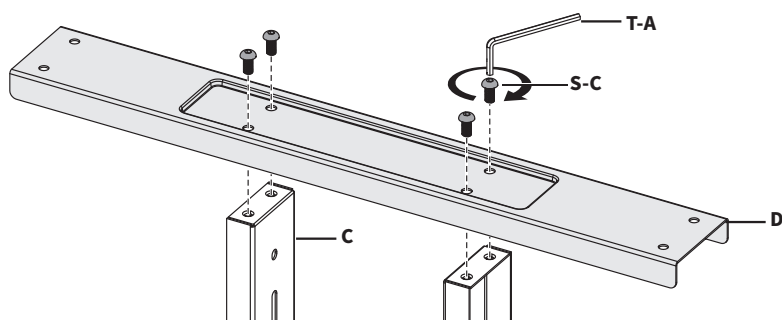


STEP 2

Slide Mounting Plate **(B)** onto Motorized Lift **(A)** and secure using M6x12mm Screws **(S-C)** and 4mm Allen Wrench **(T-A)** . Connect Shelf Supports **(C)** to the sides of Motorized Lift **(A)** using M6x12mm Screws **(S-C)** and 4mm Allen Wrench **(T-A)**. Attach Shelf **(D)** to top of Shelf Supports **(C)** using M6x12mm Screws **(S-C)** and 4mm Allen Wrench **(T-A)**.



Attach Shelf **(D)** to top of Shelf Supports **(C)** using M6x12mm Screws **(S-C)** and 4mm Allen Wrench **(T-A)**.

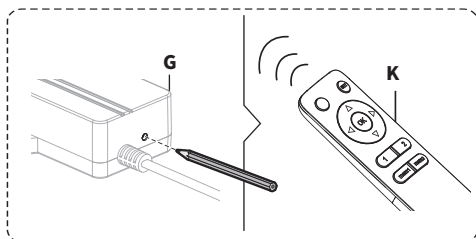
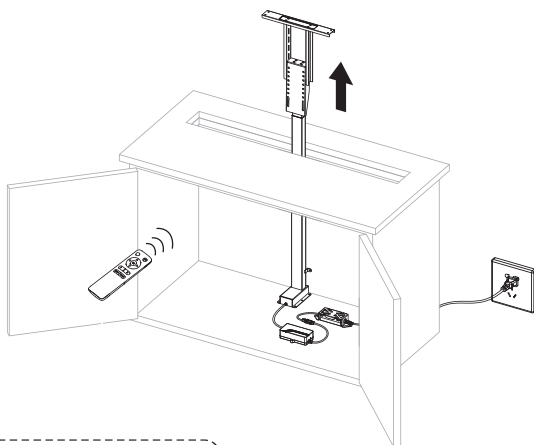


STEP 3

Place the lift assembly inside of your custom cabinetry and plug into nearby outlet.

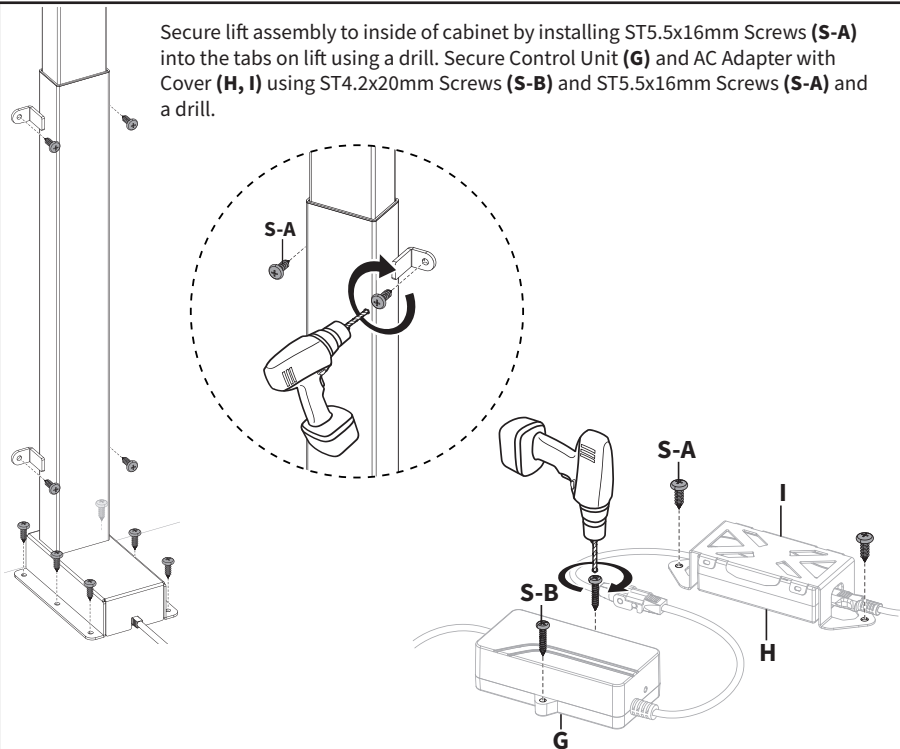
Press the side button on Control Unit **(G)** using a pencil or small tool. The lift will beep once, indicating the lift is ready to be paired with the Remote **(K)**.

Press the **⏻** button on the remote. Remote will beep for 10 seconds, and then emit one final beep to indicate successful pairing. Press the **⬆** arrow to raise the lift.



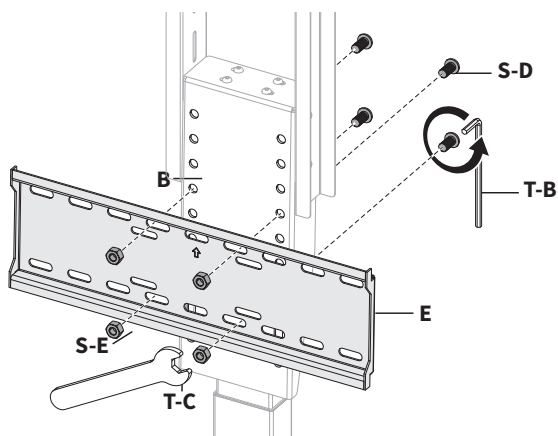
STEP 4

Secure lift assembly to inside of cabinet by installing ST5.5x16mm Screws **(S-A)** into the tabs on lift using a drill. Secure Control Unit **(G)** and AC Adapter with Cover **(H, I)** using ST4.2x20mm Screws **(S-B)** and ST5.5x16mm Screws **(S-A)** and a drill.

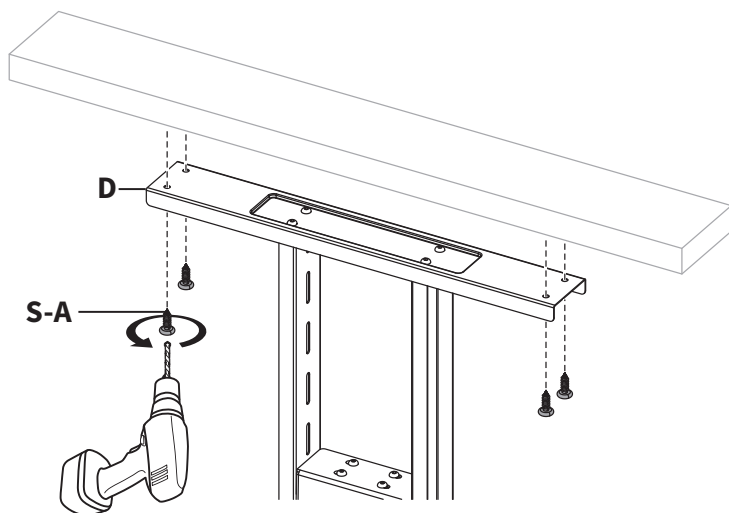


STEP 5

Attach TV Bracket (**E**) to Mounting Plate (**B**) using M10x20mm Screws (**S-D**), M10 Nuts (**S-E**), 6mm Allen Wrench (**T-B**), and 17mm Wrench (**T-C**).

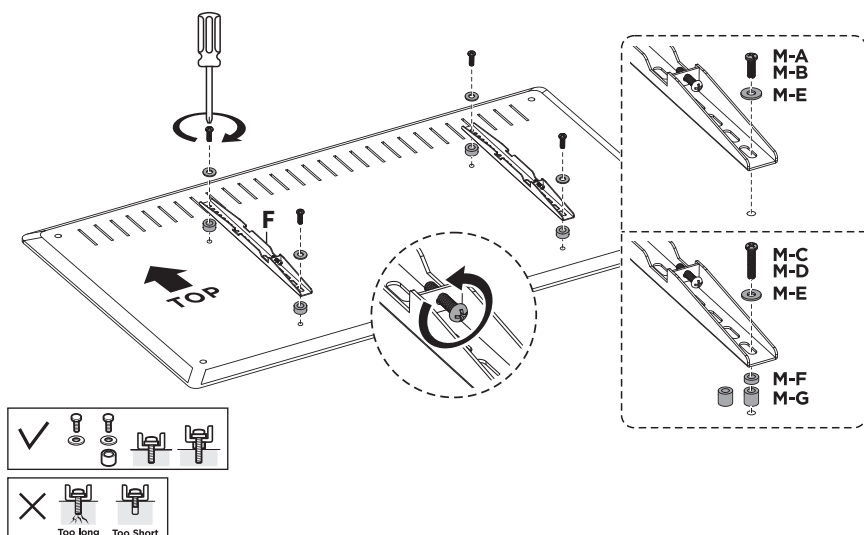


Secure custom cabinet cutout to Shelf (**D**) using ST5.5x16mm Screws (**S-A**) and a drill.



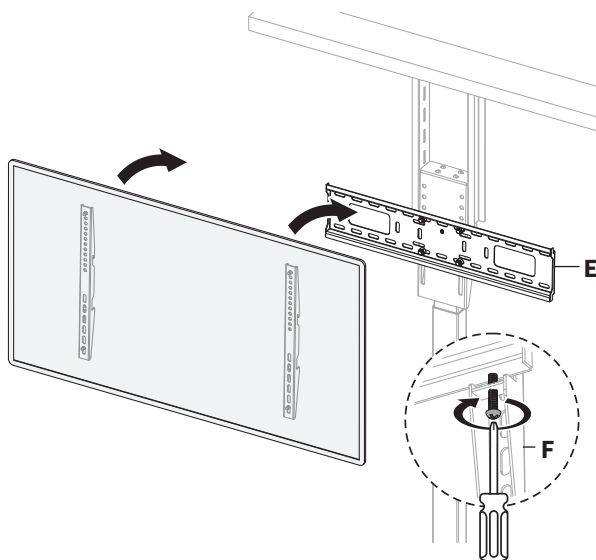
STEP 6

Install VESA Brackets (**F**) to TV using appropriate Screws (**M-A, M-B, M-C, M-D**), M8 Washers (**M-E**), Spacers (**M-F, M-G**) and a Phillips screwdriver.



STEP 7

Place TV with VESA Brackets (**F**) onto TV Bracket (**E**). Tighten set screw on VESA Brackets (**F**) with Phillips screwdriver to secure.

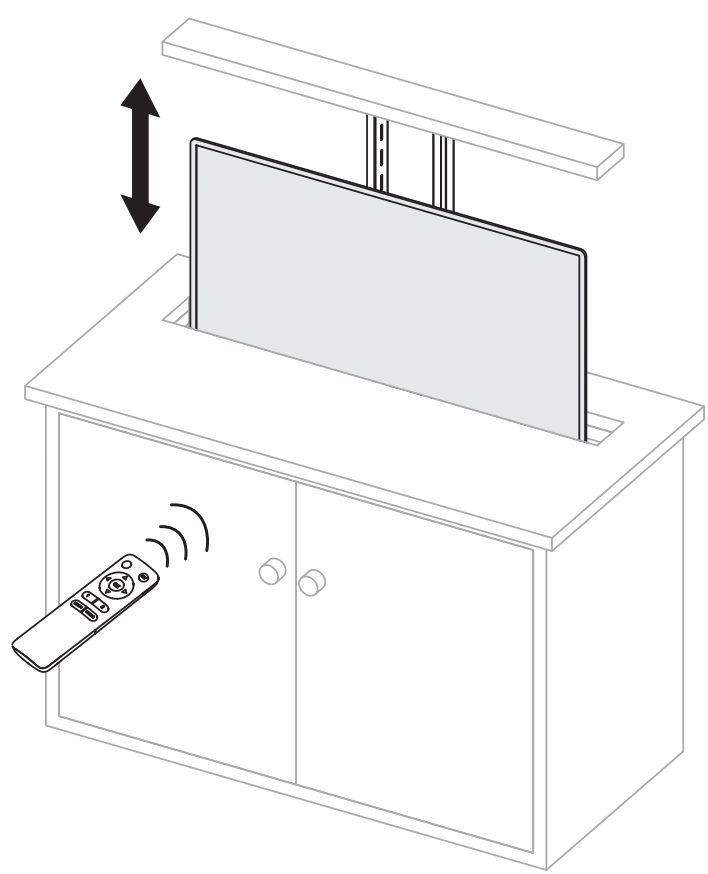


NOTE:

For heavier TV's, it is recommended to have a second person assist with placing the TV.

STEP 8

Motorized lift is now ready for use.





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LAST UPDATED: 08/04/2023
REV1.1



Open **Monday - Friday 7:00am - 7:00pm CST**,
our dedicated support team can offer immediate assistance with rapid response times. If any
parts are received damaged or defective, please contact us. We are happy to replace parts to
ensure you have a fully functioning product.



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr