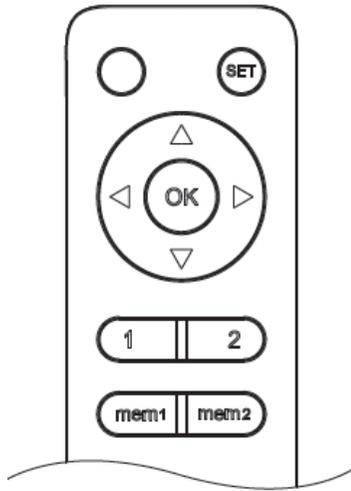


MOUNT-E-FD55 Remote Control

Instruction Manual



SKU: MOUNT-E-FD55 Remote Control



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/mount-e-fd55>



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1-800-371-5654

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

BUTTON FUNCTIONS



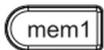
Downward Movement



Upward Movement



Stop



Memory Button 1: Press and hold for 5 seconds, the buzzer will beep twice. Location 1 is saved.



Memory Button 2: Press and hold for 5 seconds, the buzzer will beep twice. Location 2 is saved.

REMOTE CONTROL OPERATING INSTRUCTIONS

STEP 1

Plug the mount in. The buzzer on the mount will beep once.

STEP 2

Press and release OK to return the TV ceiling mount flat against the ceiling surface.

IF MOUNT IS INSTALLED ON A PITCHED SURFACE:

1. Reset tilt angle. Press and hold "1" for 5 seconds.
2. Repeat 4x. The system will automatically find the correct position, and it will automatically stop at the maximum position.

RECALL MEMORY

To recall **Location 1**, press and release the (1) button, then press the OK button. After the buzzer sounds once, the TV ceiling mount will automatically adjust to **Location 1**.

To recall **Location 2**, press and release the (2) button, then press the OK button. After the buzzer sounds once, the TV ceiling mount will automatically adjust to **Location 2**.

MANUAL POSITION ADJUSTMENT

Minimum Position: To adjust TV mount to minimum position (resting against the ceiling), simply give it a slight push. The mount will automatically return to minimum position.

Maximum Position: To adjust TV mount to maximum position (lowered completely), follow above instruction to return it to minimum position. Once in the minimum position, give it a slight push. The mount will automatically lower to maximum position.

LEARN MODE OPERATING INSTRUCTIONS

The TV ceiling mount will become unusable if the remote is lost, so a TV remote may be programmed to control the mount as a backup in case the original remote is lost (ONLY works for IR type remotes from popular brands; compatibility with all remotes is not guaranteed).

NOTE: TV remote can't operate all functions of the original remote control. Only basic UP, DOWN, and STOP functions will be available.

Please follow the steps when using a TV remote to control the ceiling mount. Select alternate buttons from the TV remote that do not directly control the TV.

If you need to erase all learned functions, press and hold (1) for 4 seconds on the original remote and repeat 5 times. If the functions are not erased, any new button function learned will overwrite the last function learned.

STEP 1

Press and hold (SET) for 5 seconds until the LED light on the original remote control stays on, and then press (OK). The mount will beep once, and the red LED light on the IR receiver will stay on to indicate the mount has entered LEARN MODE.

STEP 2

To learn the (↑) function, press the (↑) button on the original remote until the mount beeps twice. The light on the IR receiver will change from being constant to a slow flash.

STEP 3

Aim the TV remote at the IR receiver, and press the button on the TV remote you would like to set as the (↑) function until the mount beeps three times. The light on the IR receiver will change from a slow flash to a quick flash.

STEP 4

Press the (OK) button on the original remote until the mount beeps four times. The light on the IR receiver will turn off, and the (↑) function will be learned successfully. If the mount only beeps once, then the learn function has failed (indicating that the TV remote may not be compatible with the TV ceiling mount).

Please also follow steps 1 through 4 to program other functions. All 3 functions must be programmed before operating mount with programmed TV remote.

Learn "Power" Button on the TV Remote

Press and hold the (SET) button for 5 seconds until the LED light on the original remote stays on, then press (OK). The mount will beep once, and the red LED light on the IR receiver will stay on. Press and hold the (1) button on the original remote until the mount beeps twice, then release the button. The light on the IR receiver will change from being constant to a slow flash.

Aim the TV remote at the IR receiver and press the "Power" button on the remote. The mount will beep three times. The light on the IR receiver will change from a slow flash to a quick flash. Press the (OK) button on the original remote until the mount beeps four times. The light on the IR receiver will turn off. The "Power" button will be learned successfully. If the "Power" button is pressed, the TV ceiling mount will automatically reset.

NOTE: When there is no activity for over 20 seconds in any step, the TV ceiling mount will automatically exit from LEARN MODE.

Reset Mode

If the TV ceiling mount operates abnormally, it may be necessary to perform a reset of the mount. To reset the TV ceiling mount:

1. Unplug the power cable and leave unplugged for approximately 1 minute.
2. Reconnect power cable.
3. Aim the remote toward the IR sensor, press and hold the "1" button on remote for 5 seconds (the light on the remote will turn constant), and repeat 6x.
4. The TV ceiling mount will then cycle up and down to determine correct positions. Once the mount has stopped moving, press "OK" on the remote to complete the reset process.

TROUBLESHOOTING

Problem	Solution
Remote Control Range is Too Short	Replace the batteries. If the problem is not resolved, please contact us to replace the remote control and IR receiver.
Abnormal Operation	Reset the system by following instructions under Reset Mode. If problem is not resolved, contact us to replace the product.
Mount will Not Operate	Ensure power supply is properly connected to the product. If so, ensure power outlet is working. If there is no beeping sound or red light (power indication) on the TV mount, please contact us to replace the power supply.
Abnormal Noise	Please contact us to replace the product.



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Last Updated: 9/24/2018



If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



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