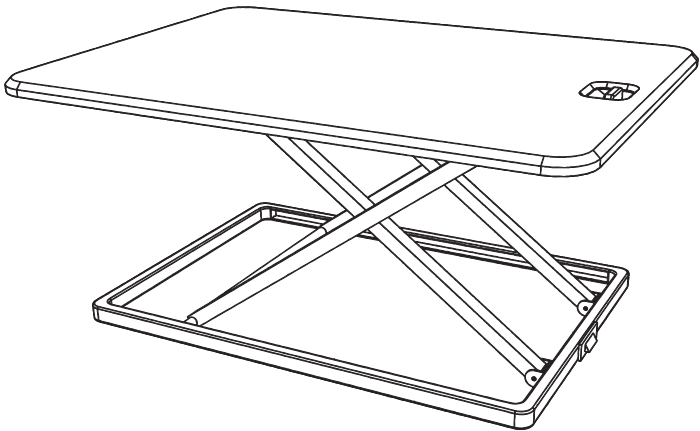


Black Single Top Desk Riser

Instruction Manual



SKU: DESK-V001J



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/desk-v001j>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



www.vivo-us.com
Chat live with an agent!



309-278-5303

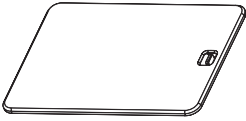
WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.



SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
Desk Riser

DO NOT EXCEED WEIGHT CAPACITY.

Failure to do so may result in serious injury.



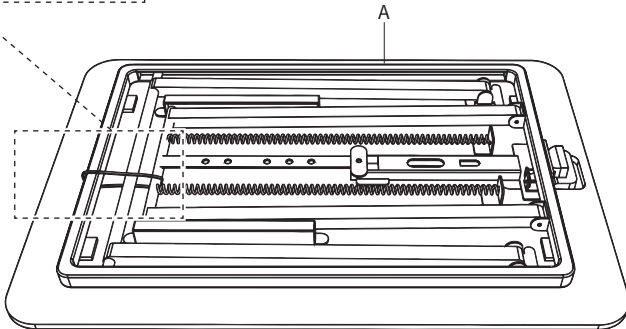
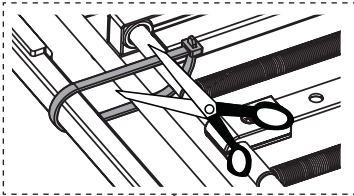
TOOLS NEEDED



ASSEMBLY STEPS

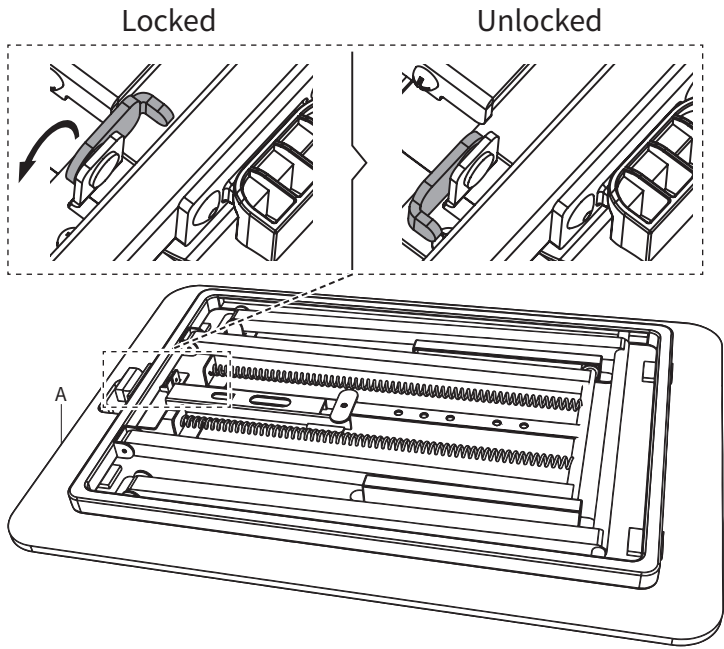
STEP 1

Place Desk Riser (**A**) upside down on a clean, flat surface. Use scissors to cut the shipping tie around the frame.



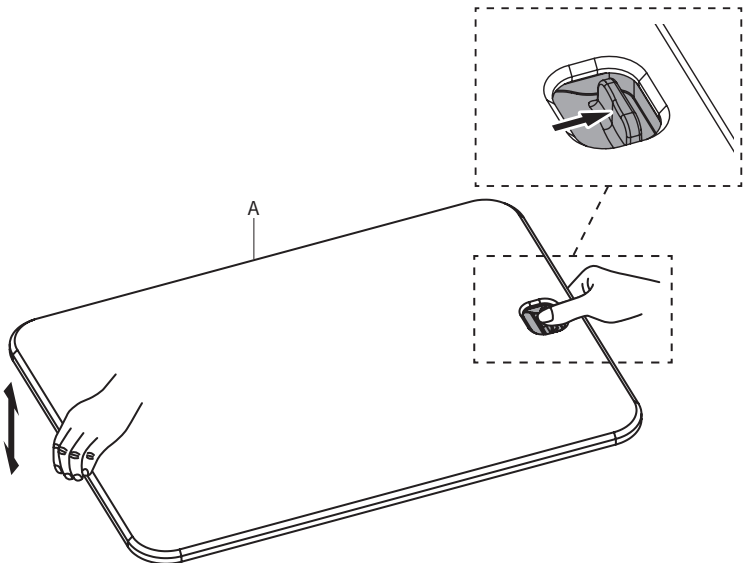
STEP 2

With one hand on the frame to prevent Desk Riser (A) from lifting, flip the lever on the underside from the locked position to the unlocked position.



STEP 3

Carefully flip Desk Riser (A) over. With both hands on the desktop, squeeze the handle to raise the desk to the desired height. To lower, squeeze the handle and push down with both hands.





Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr