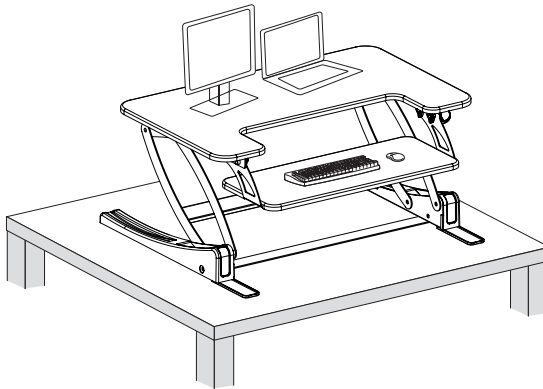




Black Desk Riser

Instruction Manual



SKU: DESK-V000VS



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/desk-v000vs>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



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Chat live with an agent!



309-278-5303

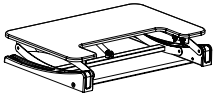
WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

PACKAGE CONTENTS



A (x1)
Desk Riser



B (x2)
Foot Extension



C (x1)
Keyboard
Brackets



D (x1)
Keyboard
Tray



S-A (x10)
M5x10



S-B (x1)
Cable Clip



S-C (x2)
Ziptie

WARNING

PINCH POINT

DO NOT place hands on or near support bars. Moving parts can crush and cut. Pinch points are created during lifting and lowering the worksurface. Failure to follow these instructions may result in serious personal injury.



DO NOT EXCEED WEIGHT CAPACITY.
Failure to do so may result in serious injury.



TOOLS NEEDED



**Phillips
Screwdriver**

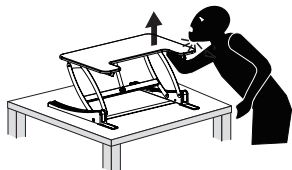
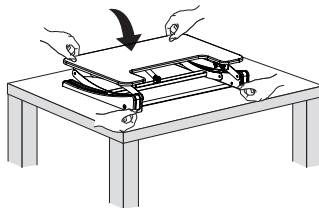
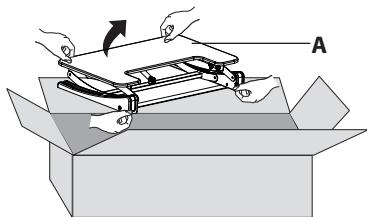


Scissors

ASSEMBLY STEPS

STEP 1

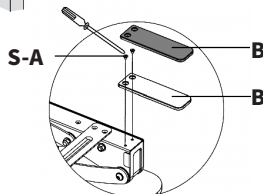
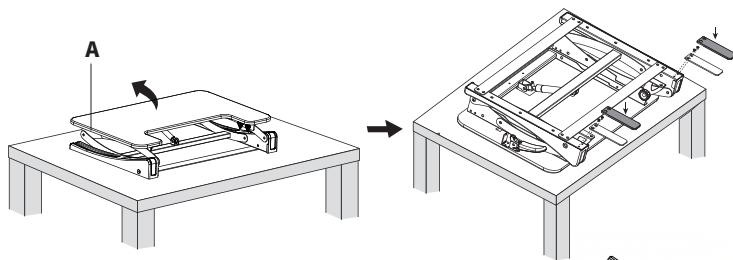
Carefully remove the Desk Riser (A) from the packaging.



WARNING: Impact Hazard!
Moving Parts can Crush and Cut!

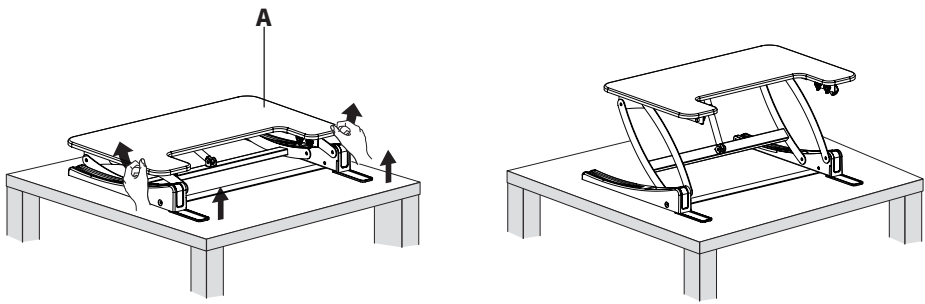
STEP 2

Flip Desk Riser (A) upside down, then attach Feet Extensions (B) to the frame using M5x10mm Screws (S-A).



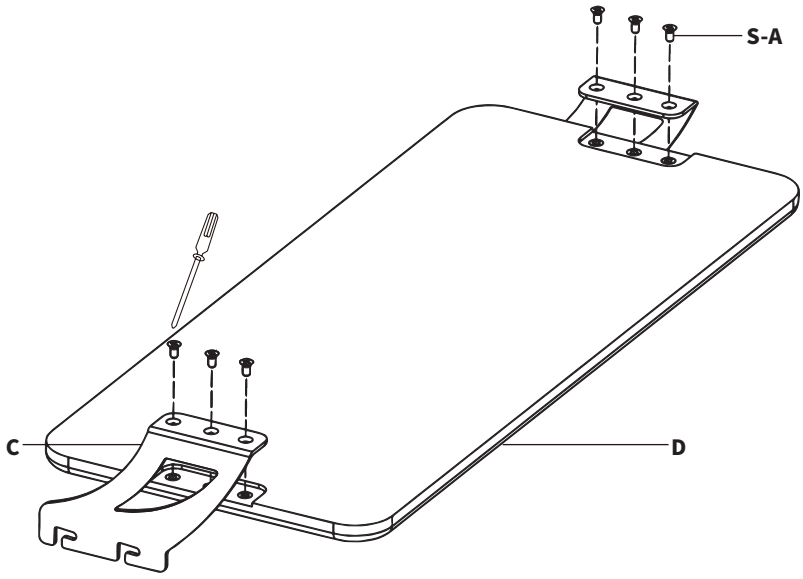
STEP 3

Press the handles on each side and lift Desk Riser (A).



STEP 4

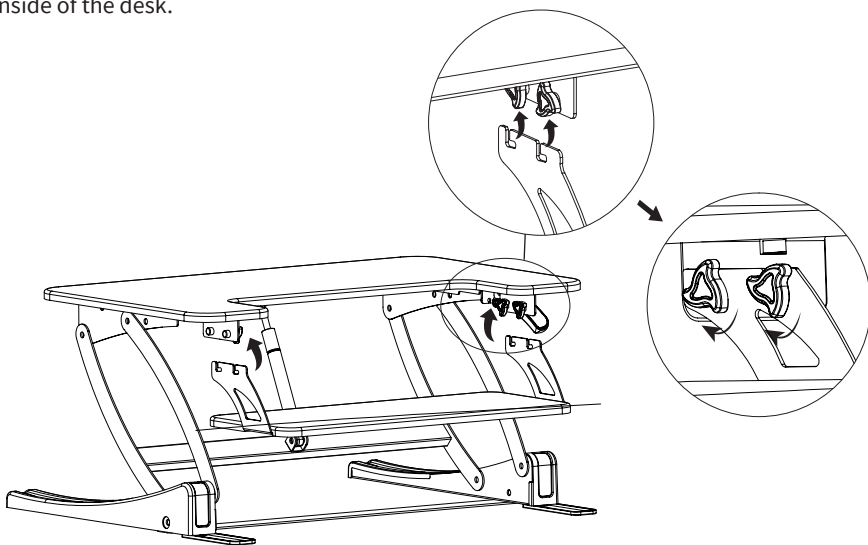
Mount Keyboard Brackets (C) to Keyboard Tray (D) using M5x10mm screws (S-A).



STEP 5

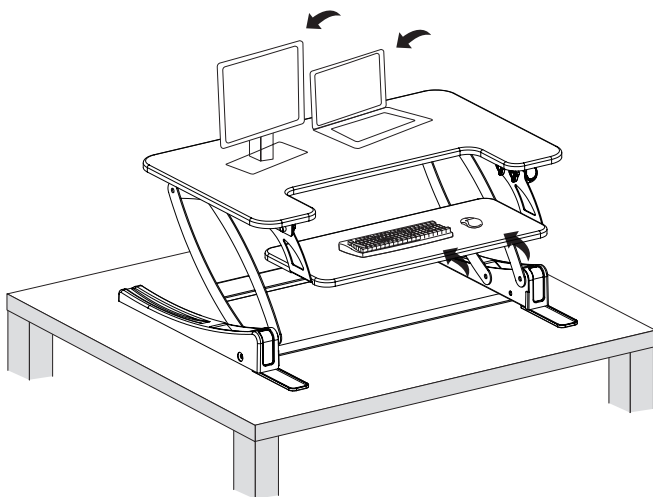
Hang assembled keyboard tray onto pre-installed knobs, and tighten knobs to secure.

NOTE: Make sure the keyboard brackets are curving towards the user, not towards the inside of the desk.



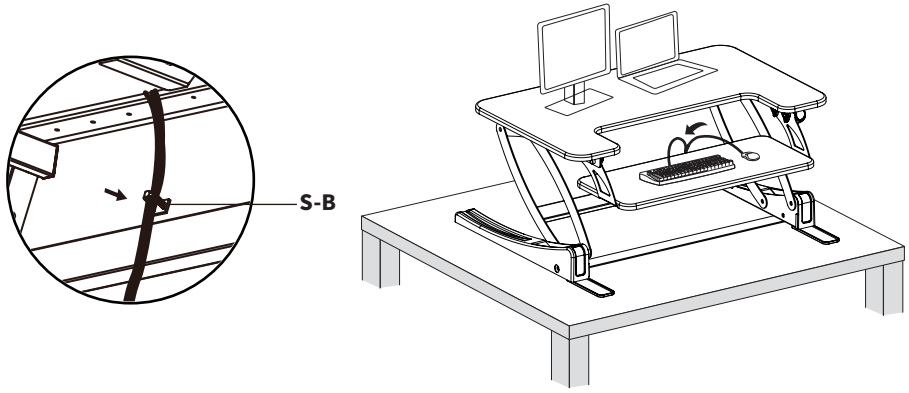
STEP 6

Place monitor, laptop and other items on desk surface.



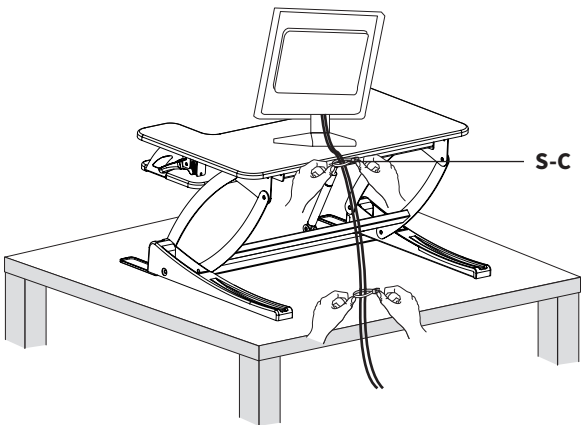
STEP 7

Attach Cable Clip (**S-B**) to desk to manage keyboard and mouse cables.



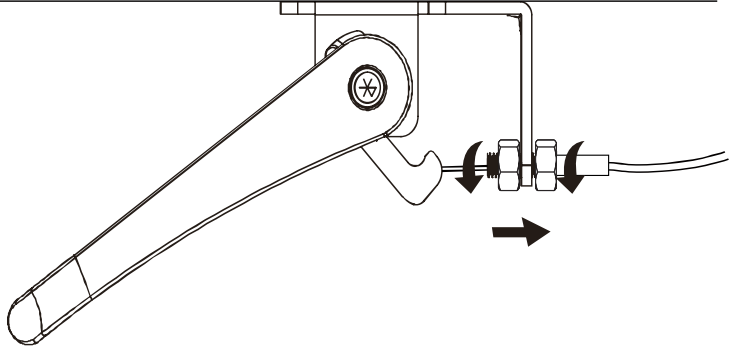
STEP 8

Manage cables using Zip Ties (**S-C**).



STEP 9

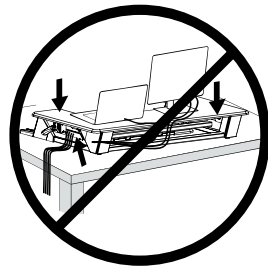
If locks are not releasing properly to change desk height, adjust the position of the black tube containing the steel release cable. Turn the nuts at the end of the tube just behind the handle as shown, moving the tube away from the handle until the cable once again has proper tension, then tighten the nuts.



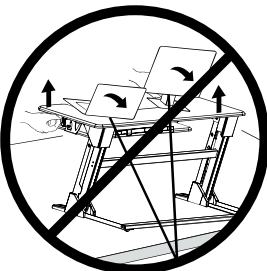
CAUTION!



Keep monitor and laptop base fully on the desktop.



Follow the cable routing instructions to avoid the potential to pinch cables.



Leave enough slack in cable to allow for full range of vertical motion (15" / 38 cm).



Raise desktop slowly to keep items stable.

Failure to follow these instructions may result in property damage and/or personal injury.



Open **Monday - Friday 7:00am - 7:00pm** CST,
our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



309-278-5303

AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr