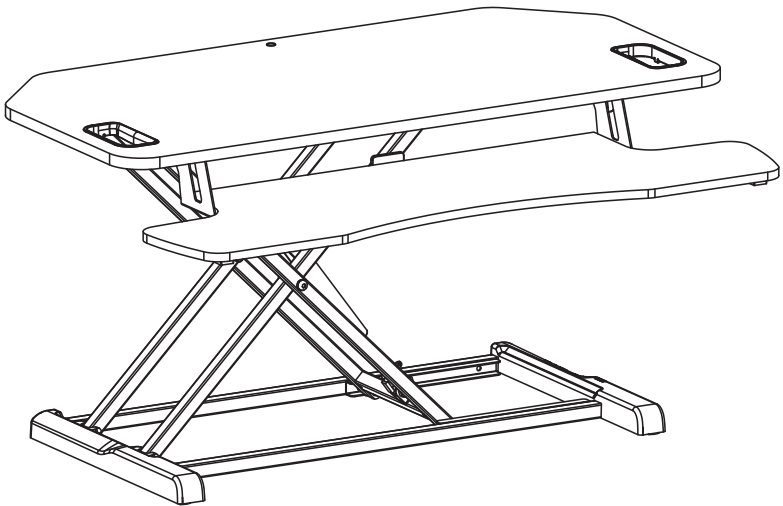


38" Corner Desk Riser

Instruction Manual



SKU: DESK-V000KL/LA/LN/LW



Scan the QR code with your mobile device or follow the link for helpful videos and specifications related to this product.

<https://vivo-us.com/products/desk-v000kl>

GET IN TOUCH | Monday-Friday from 7:00am-7:00pm CST



help@vivo-us.com



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Chat live with an agent!

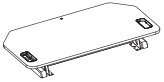


309-278-5303

WARNING!

If you do not understand these directions, or if you have any doubts about the safety of the installation, please call a qualified technician. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual and do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly, or inappropriate use.

PACKAGE CONTENTS



A (x1)
Desk



B (x1)
Keyboard Tray



C (x2)
Cable Clip



D (x3)
Foam Pad



E (x4)
Foot Pad



F (x1)
Stopper



S-A (x4)
M5x10mm
Screw



S-B (x2)
ST4.2x12mm
Screw

TOOLS NEEDED



Scissors



Phillips
Screwdriver

DO NOT EXCEED WEIGHT CAPACITY.
Failure to do so may result in serious injury.



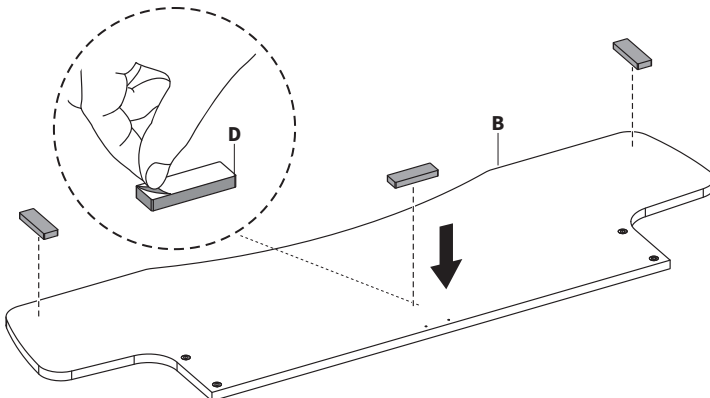
WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

ASSEMBLY STEPS

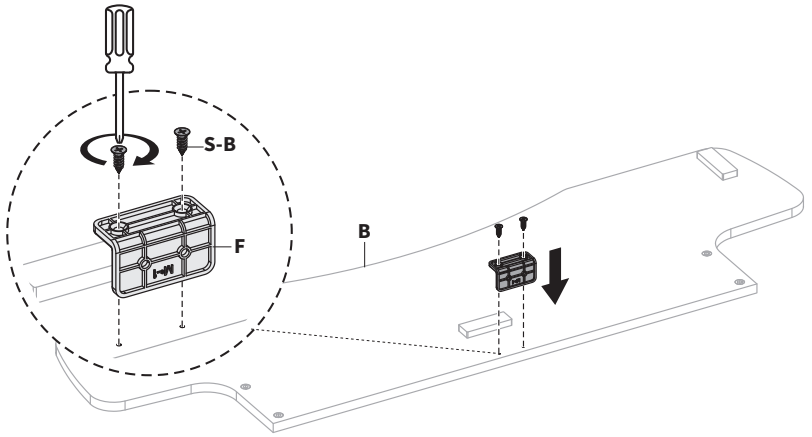
STEP 1

Apply Pads **(D)** to underside of Keyboard Tray **(B)**.



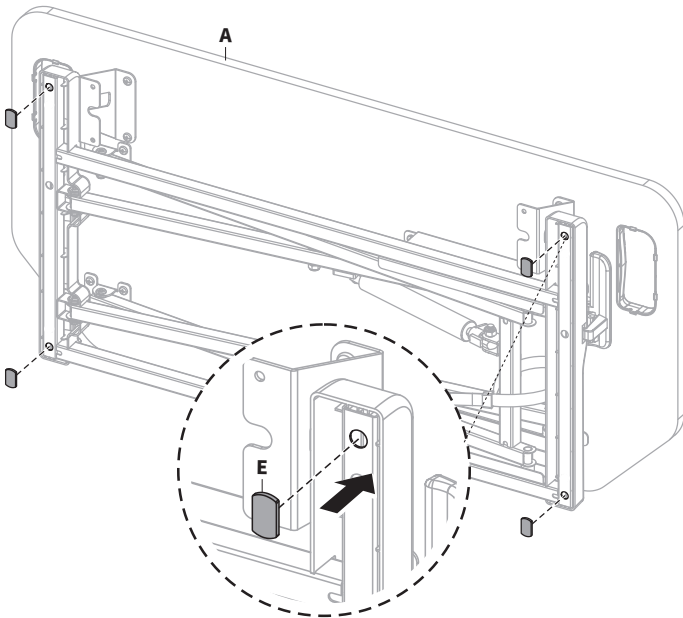
STEP 2

Install Stopper (**F**) to underside of Keyboard Tray (**B**) using ST4.2x12mm Screws (**S-B**) and a Phillips screwdriver.



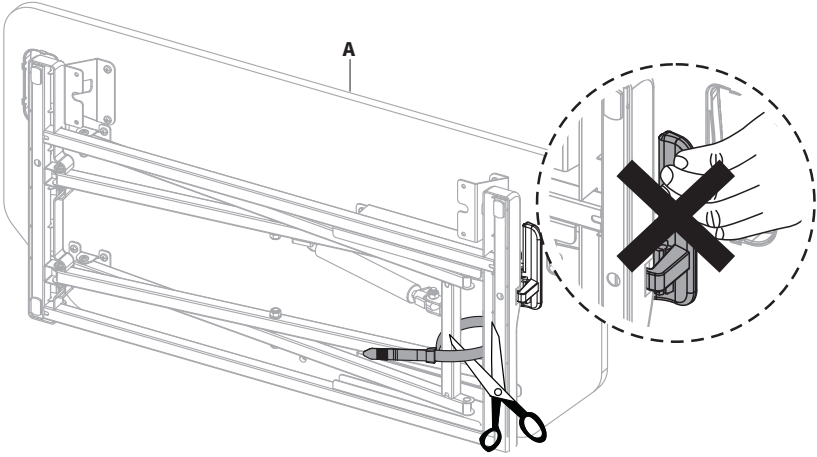
STEP 3

Press Foot Pads (**E**) into holes in base of Desk (**A**).



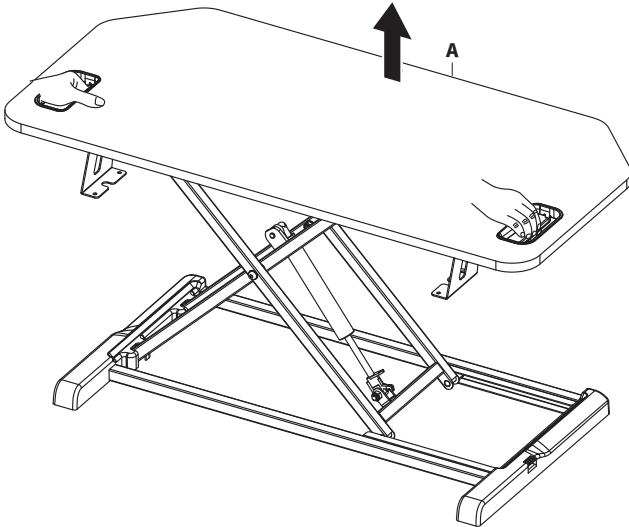
STEP 4

Cut the large plastic ties on bottom of Desk **(A)**. **CAUTION:** Do not squeeze the release handle with the desk in a sideways or upside-down position.



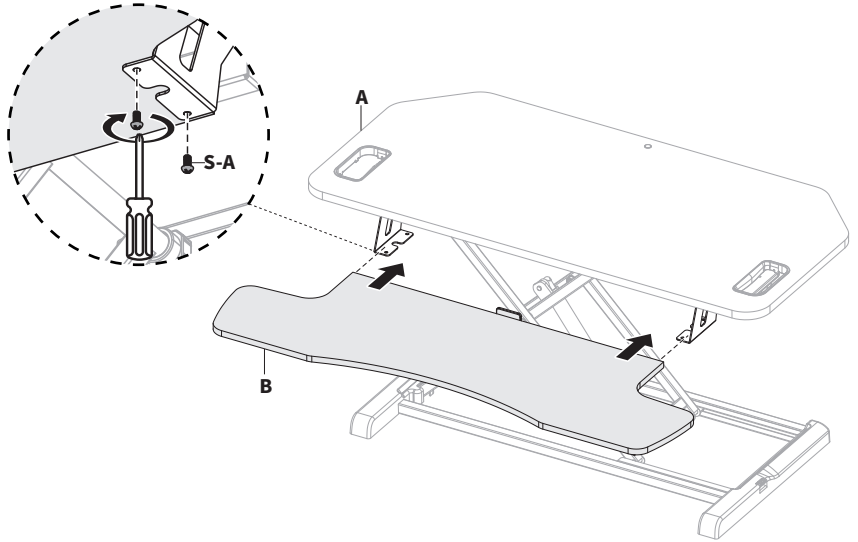
STEP 5

Place Desk **(A)** right-side up on a table. Raise the desk by squeezing the handle underneath the desktop.



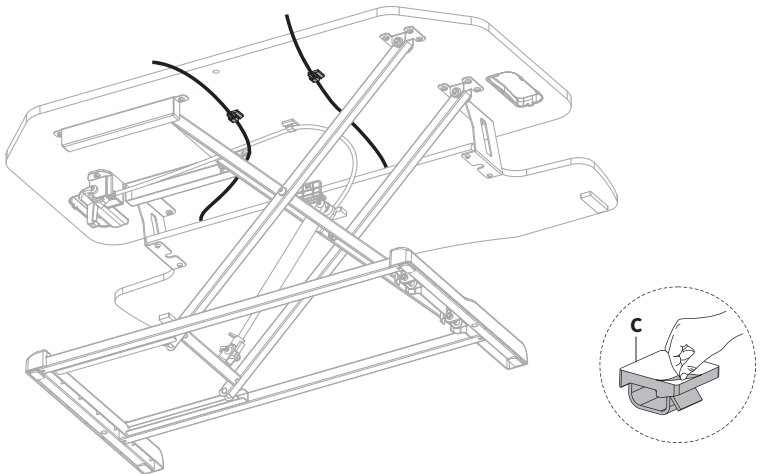
STEP 6

Place Keyboard Tray (**B**) on metal brackets on Desk (**A**). Secure keyboard tray to brackets using M5x10mm Screws (**S-A**) and a Phillips screwdriver.



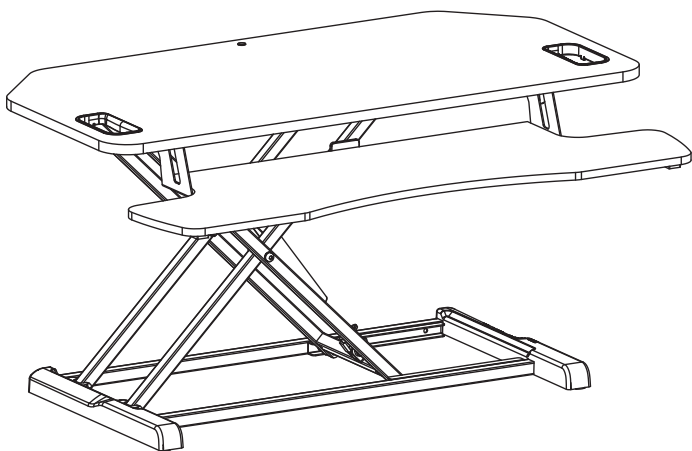
STEP 7

Apply Cable Clips (**C**) to underside of desk assembly.



Assembly Complete

Desk riser is now ready for use



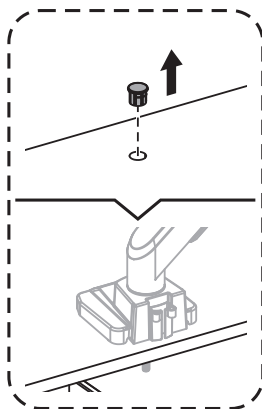
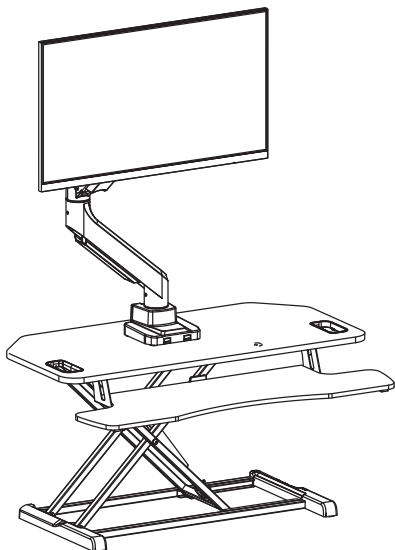
Press the side levers to raise or lower your desk riser.

When lowering without any weight on the desktop, lightly press down on riser as you lower it to allow for a smoother lowering process. If it feels difficult to lower after placing laptop and other intended setup items, apply light pressure to lower smoothly or add additional weight.

Please note the 33lb weight capacity when adding weight.

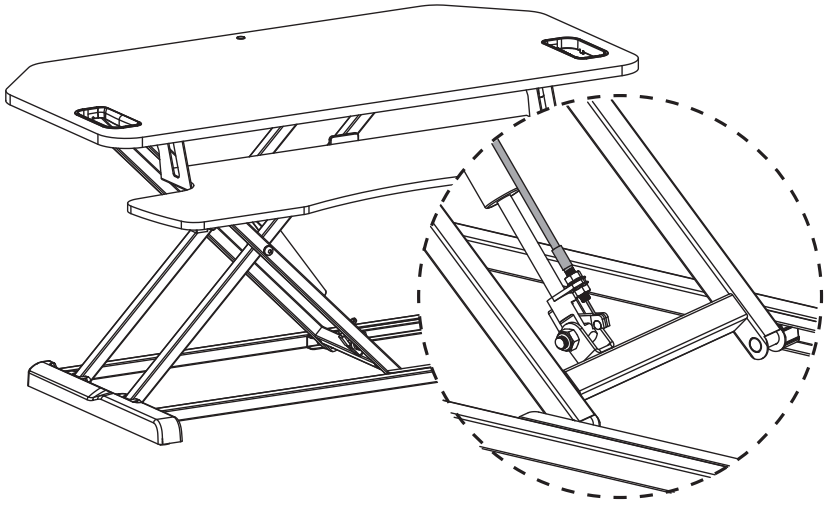
Grommet Installation

If installing a grommet compatible monitor mount, remove the plastic cap from the rear-center of the desktop. Install the mount to the open hole according to the mount's directions.

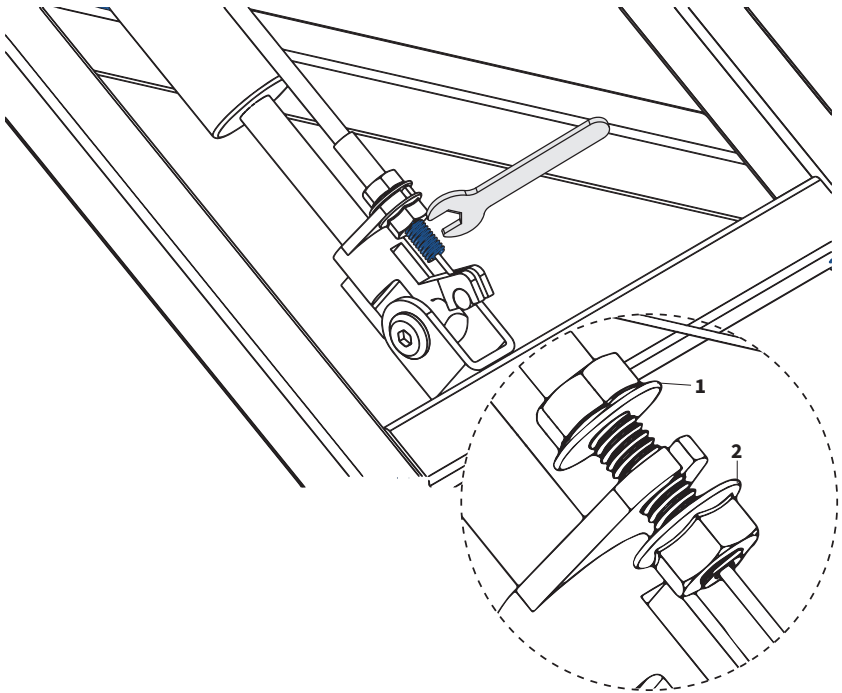


Tension Adjustment

If your desk riser lifts up or down too easily, or is too difficult, the gas spring cable can be adjusted to your desired tension. The adjustment is located at the base of your riser.

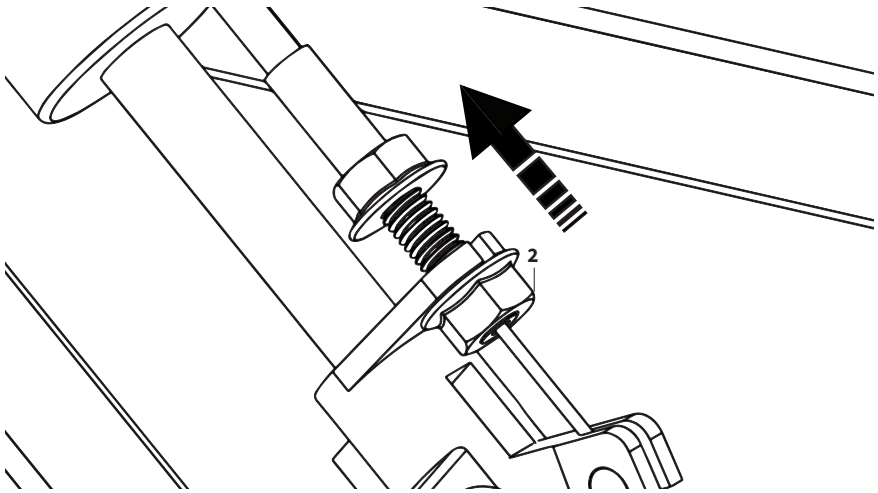


Start by loosening the Upper **(1)** and Lower **(2)** Nuts using an adjustable wrench. Loosen Nuts until they are both on the opposite ends of the Gas Spring Cable.

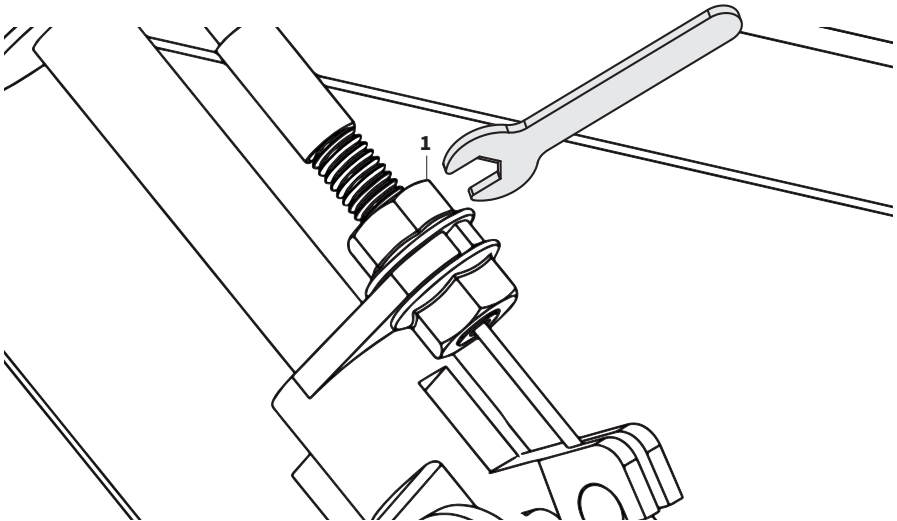


**Option A:
Desk Is Difficult to Raise/Lower | Increase Tension**

If the desk feels difficult to raise and lower, you will need to increase the Gas Spring Cable tension. Gently pull the cable away from the Lever until the Inner Nut **(2)** is firmly pressed against the middle divider.

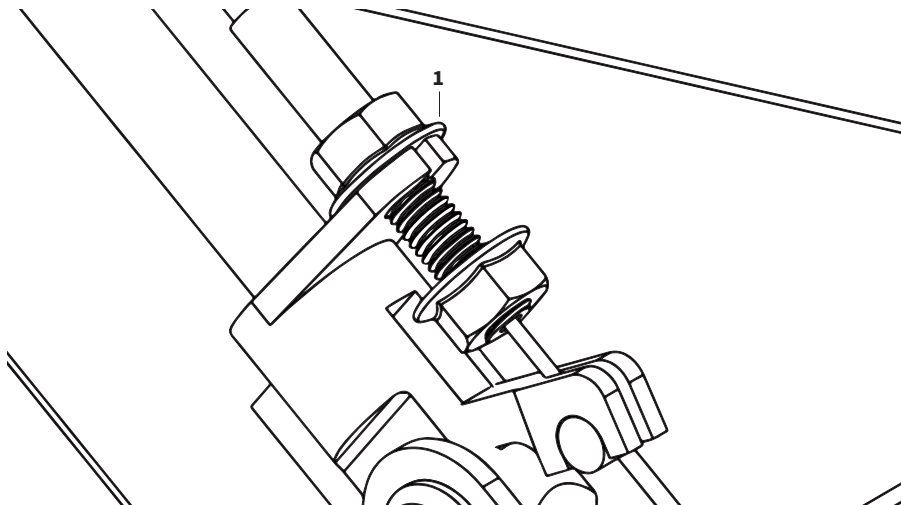


Tighten Upper Nut **(1)** until it firmly holds the cable in its position, as shown below.

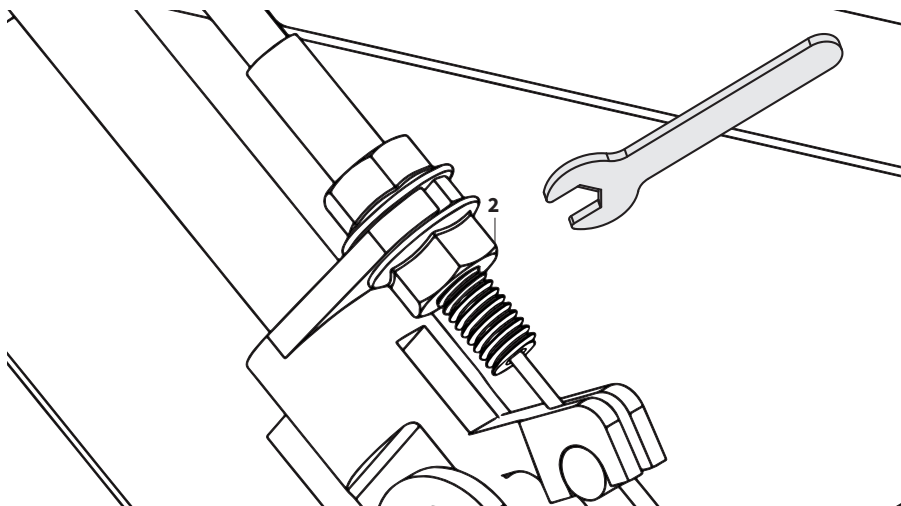


**Option B:
Desk Raises/Lowers Too Easily | Decrease Tension**

If the desk is raising or lowering without the handle being pressed, the tension will need loosened. Gently push the cable down towards the base of the riser until the Upper Nut (1) is firmly pressed against the middle divider.



Tighten Lower Nut (2) until it firmly holds the cable in its position, as shown below.



 **CAUTION!**



Keep monitor and laptop base fully on the desktop.



Follow the cable routing instructions to avoid the potential to pinch cables.



Leave enough slack in cable to allow for full range of vertical motion (15" / 38 cm).



Raise desktop slowly to keep items stable.

Failure to follow these instructions may result in property damage and/or personal injury.

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LAST UPDATED: 01/11/2024
REV5



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our dedicated support team can offer immediate assistance with rapid response times. If any parts are received damaged or defective, please contact us. We are happy to replace parts to ensure you have a fully functioning product.



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AVG. RESOLUTION TIME (*within office hrs*): **5M 4S**



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AVG. RESOLUTION TIME (*within office hrs*): **< 15 M**



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AVG. RESPONSE TIME (*within office hrs*): **1HR 8M**

- 23% within < 15m
- 38% within < 30m
- 61% within < 1hr
- 83% within < 2hr
- 92% within < 3hr

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