V·I·V·O

47" x 47" Corner Electric Desk

SKU: DESK-E1L94B/C/N/W

Instruction Manual

Contact Us First!

DO NOT RETURN ITEM

Our friendly product support team is here to help!

PERSONABLE CUSTOMER SUPPORT

7AM - 7PM

Monday-Friday

Give us a Call:	Chat Us:	Email Us:
309-278-5303	**www.vivo-us.com**	**help@vivo-us.com**

We're Here for You!

Our customer-minded support team is here for YOU,
Monday-Friday 7am-7pm CST.
We offer immediate assistance with rapid response times
from customer service agents and product techncians to
help you every step of the way!

Missing a Part?

If any parts are received damaged / defective OR you are
missing a part, please reach out to us *within 30 days of
product delivery to have it replaced at no cost.*
We are happy to replace parts to ensure you have a fully
functioning product

⚠ CAUTION! ⚠

If you do not understand these directions, or if you have any doubts about the safety of the installation, please contact our product support team at 309-278-5303 or help@vivo-us.com for further assistance. Check carefully to make sure there are no missing or defective parts. Improper installation may cause damage or serious injury. Do not use this product for any purpose that is not explicitly specified in this manual. Do not exceed weight capacity. We cannot be liable for damage or injury caused by improper mounting, incorrect assembly or inappropriate use.

WARNING: CHOKING HAZARD

SMALL PARTS - NOT FOR CHILDREN UNDER 3 YEARS. ADULT SUPERVISION IS REQUIRED.

DO NOT EXCEED WEIGHT CAPACITY

FAILURE TO DO SO MAY RESULT IN SERIOUS INJURY.

ELECTRICAL SAFETY INSTRUCTIONS

THIS PRODUCT IS POWERED BY ELECTRICITY. IN ORDER TO AVOID BURNS, FIRE AND ELECTRIC SHOCK, PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY.

- DO NOT CLEAN PRODUCT WHILE POWER IS CONNECTED.
- DO NOT DISASSEMBLE OR REPLACE COMPONENTS WHILE POWER IS CONNECTED.
- NEVER OPERATE THE SYSTEM WITH A DAMAGED CORD OR PLUG. PLEASE CONTACT YOUR SELLER TO REPLACE DAMAGED PARTS.
- NEVER OPERATE SYSTEM IN DAMP ENVIRONMENTS OR IF ANY ELECTRICAL COMPONENTS HAVE MADE CONTACT WITH LIQUIDS.
- ALTERATIONS OF THE GIVEN POWER UNIT ARE NOT ALLOWED.
- OUTDOOR USE IS PROHIBITED.

Product Warranty

For the most up to date details on your product's warranty, please visit the product's listing on our website or reach out to customer support. **vivo-us.com/products/desk-el194b**
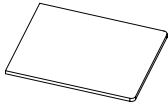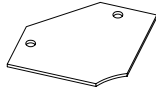
Returns | Product Didn't Work Out?

We offer a hassle-free 30 day return on all products. Contact customer support at 309-278-5303 or help@vivo-us.com. Please note: For items ordered in error or no longer needed, the return shipping charges will be at the buyer's expense.

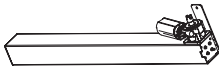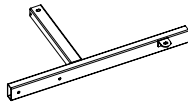# Package Contents

A (x1)
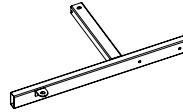Left Panel

B (x1)
Middle Panel

C (x1)
Right Panel

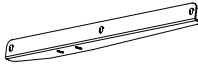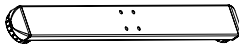**D** (x1)
Leg

E (x1)
Motorized Leg

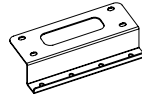**F** (x1)
Left Crossbar

G (x1)
Right Crossbar
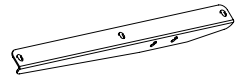
H (x1)
Left Side Bracket

I (x1)
Right Side Bracket

J (x2)
Foot

K (x1)
Crossbar
Connector

L (x1)
Sync Rod

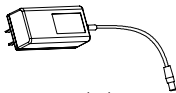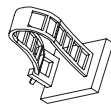**M** (x2)
Foot Extension
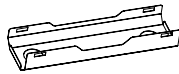
N (x1)
Shelf
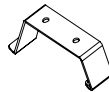
O (x2)
Shelf Bracket
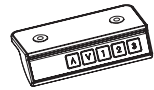
P (x1)
Controller
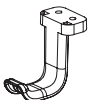
Q (x1)
AC Adapter

R (x2)
Cable Clips

S (x2)
Grommet Cover

T (x4)
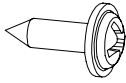Desktop
Connecting Plate

U (x2)
Hook

Included Hardware & Tools

S-A (x14)
M6x11mm Screw

S-B (x42)
ST5x15mm Screw

S-C (x8)
M6x35mm Screw

S-D (x2)
M8x16mm Screw

T-A (x1)
2mm Allen Wrench
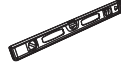
T-B (x1)
5mm Allen Wrench

Tools Needed:

**Phillips
Screwdriver**

**Power
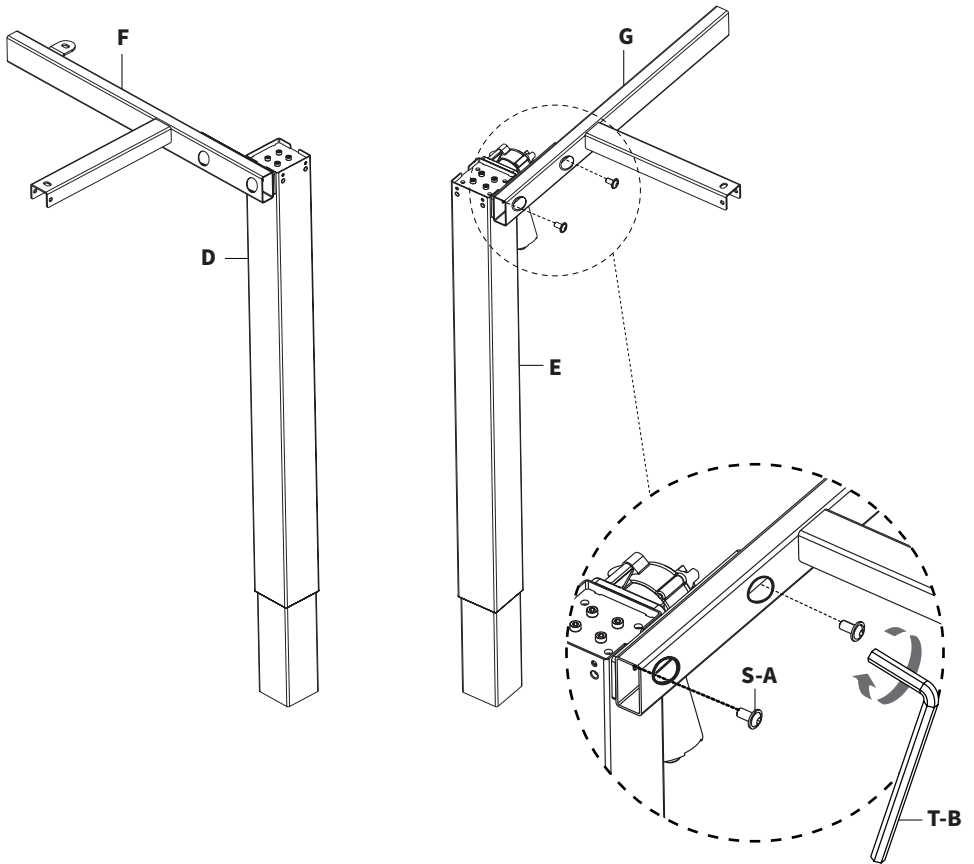Drill**

Level

Weight Capacity:

**154lbs
(70kg)**

ASSEMBLY STEPS

STEP 1

Connect Left Crossbar **(F)** to Leg **(D)**, and Right Crossbar **(G)** to Motorized Leg **(E)**, using M6x11mm Screws **(S-A)** and 5mm Allen Wrench **(T-B)**.

S-A (x4)　　**T-B**

Attach Left Side Bracket **(H)** to Leg **(D)**, and Right Side Bracket **(I)** to Motorized Leg **(E)** using M6x11mm Screws **(S-A)** and 5mm Allen Wrench **(T-B)**.

D

E

H

I

S-A

T-B

S-A (x4)   **T-B**
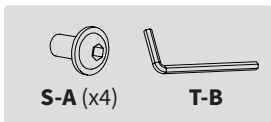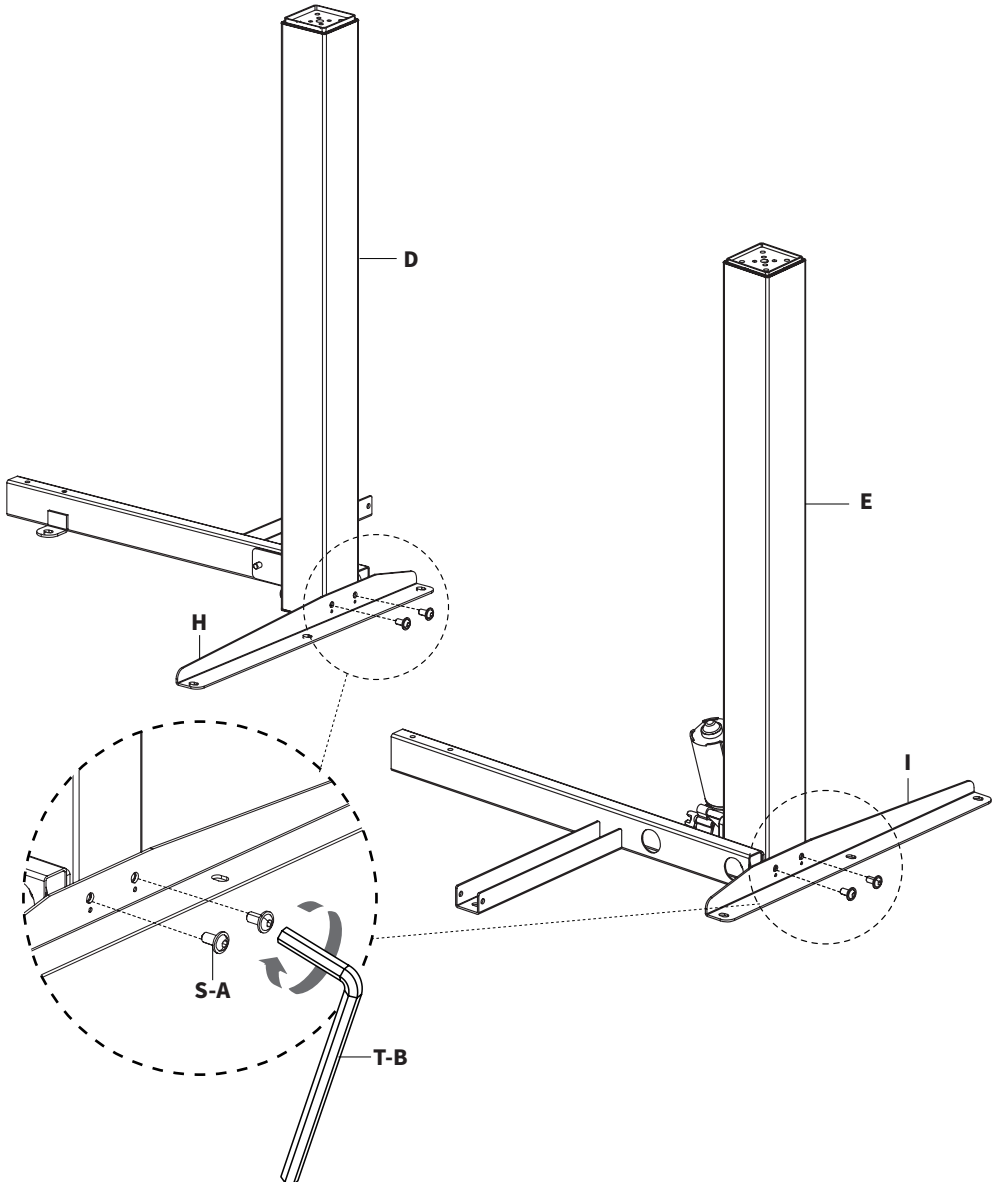
Attach Feet **(J)** to Legs **(D, E)** using M6x35mm Screws **(S-C)** and 5mm Allen Wrench **(T-B)**.

T-B

S-C

D

J

E

NOTE: Each Foot should be offset and in-line with the side brackets below it.

S-C (x8)   **T-B**
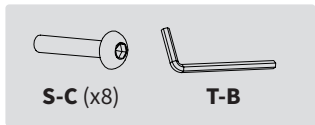
Connect Left and Right Crossbars **(F,G)** together using Crossbar Connector **(K)**, M6x11mm Screws **(S-A)**, and 5mm Allen Wrench **(T-B)**.

S-A (x4)   **T-B**
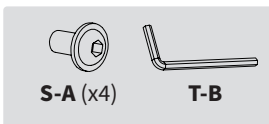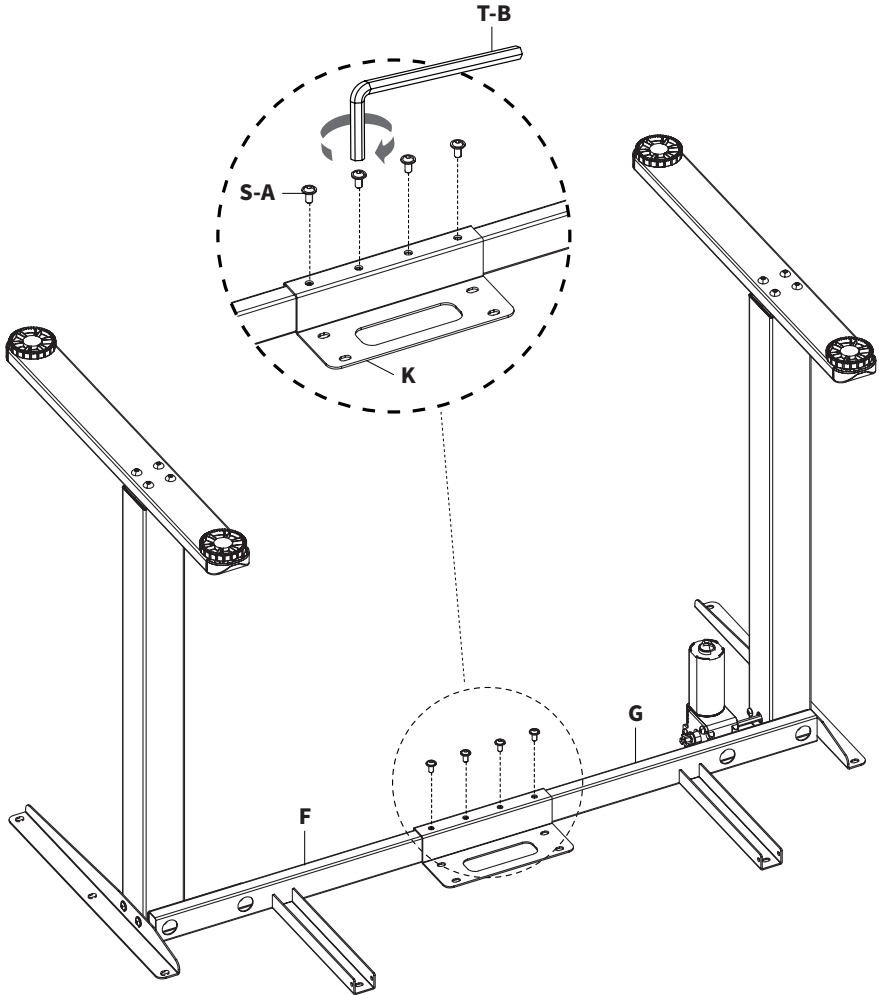
STEP 5

1). Loosen the nut on Sync Rod **(L)**.
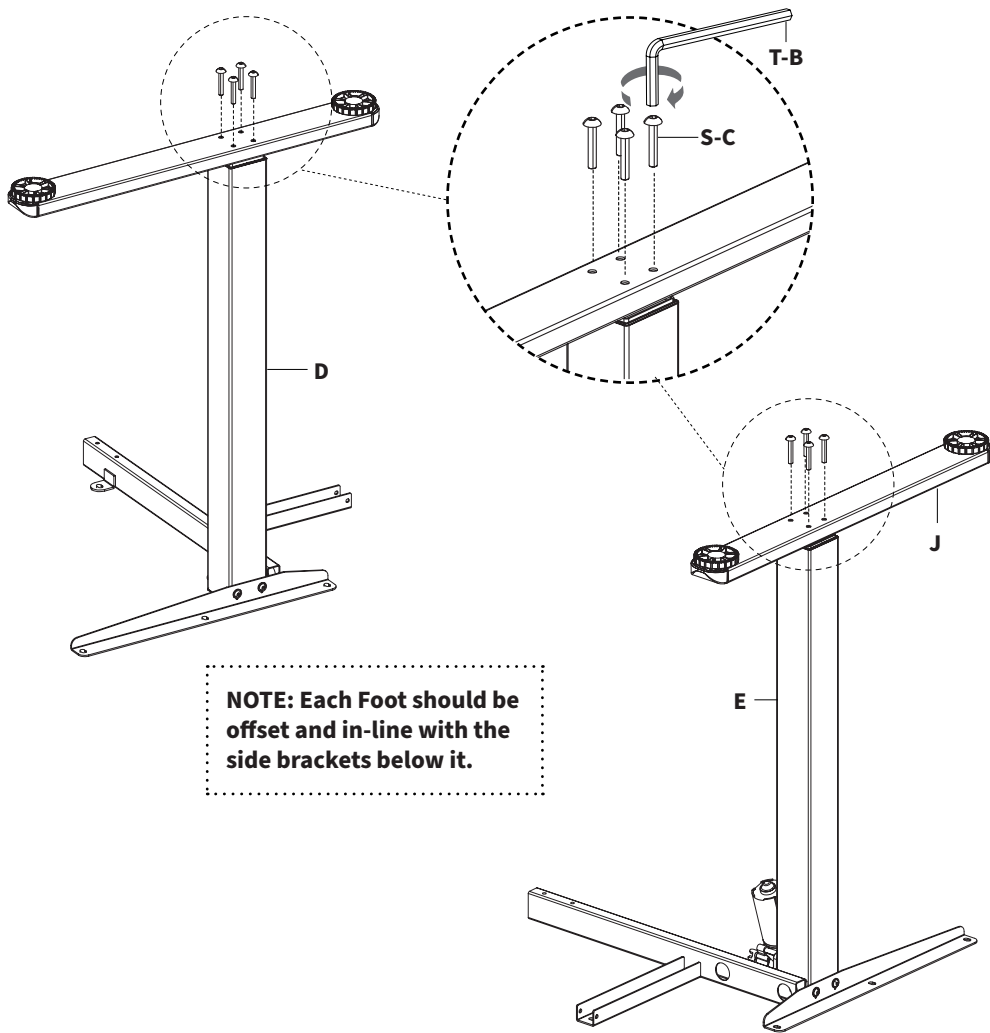
2). Insert the hex rod end into Leg **(D)**.

3). While holding the hex end, pull the larger rod out until the connector engages with Motorized Leg **(E)**. Tighten the set screw on Sync Rod **(L)** using 2mm Allen Wrench **(T-A)**.

4). Tighten Sync Rod **(L)**.

T-A

1

L

2

D

3

T-A

4
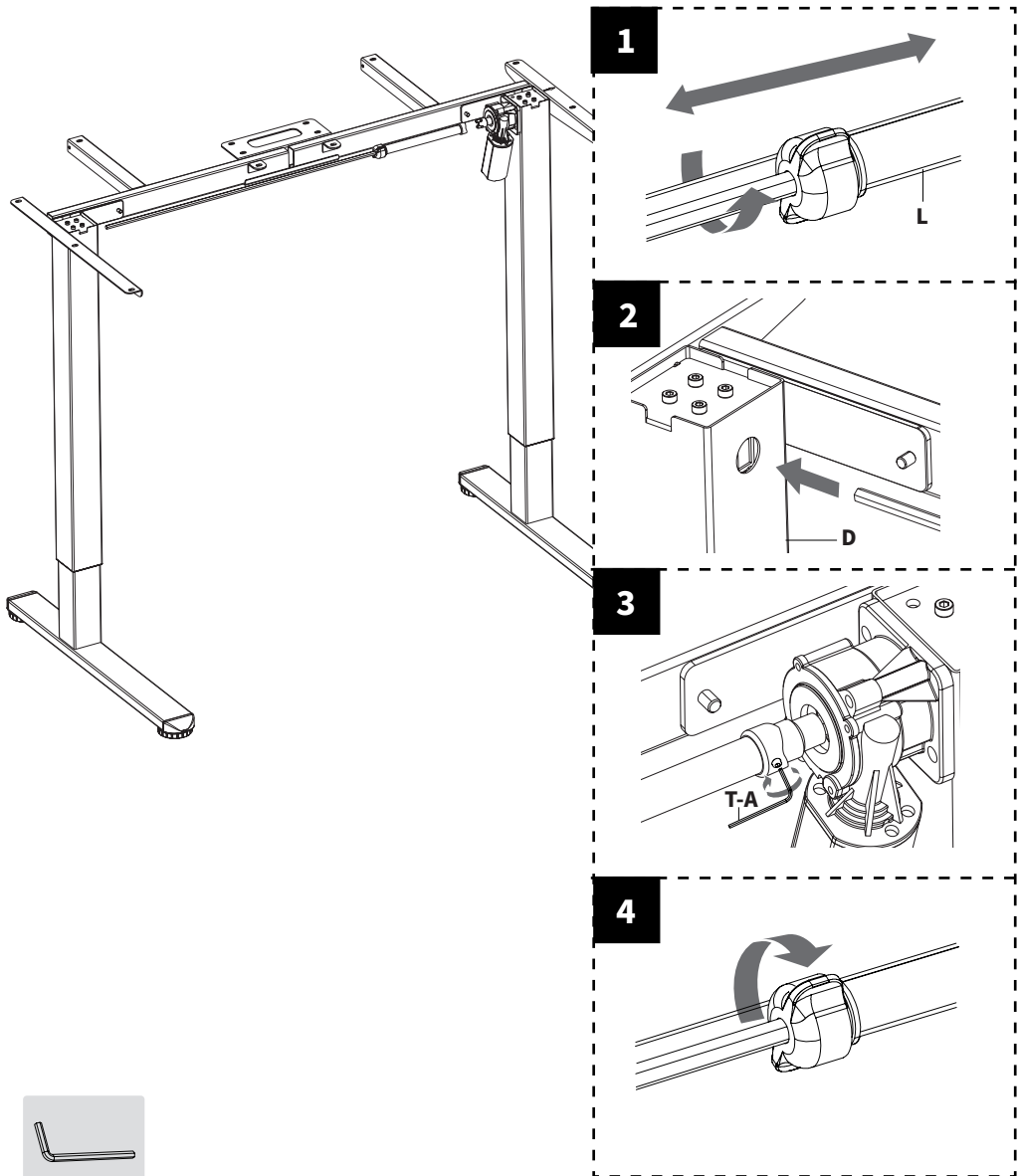
STEP 6

Lay Desktop Panels **(A, B, C)** upside down on a soft surface. Connect Panels using Connecting Plates **(T)**, ST5x15mm Screws **(S-B)**, and a power drill or Phillips screwdriver.

S-B (x16)

OR
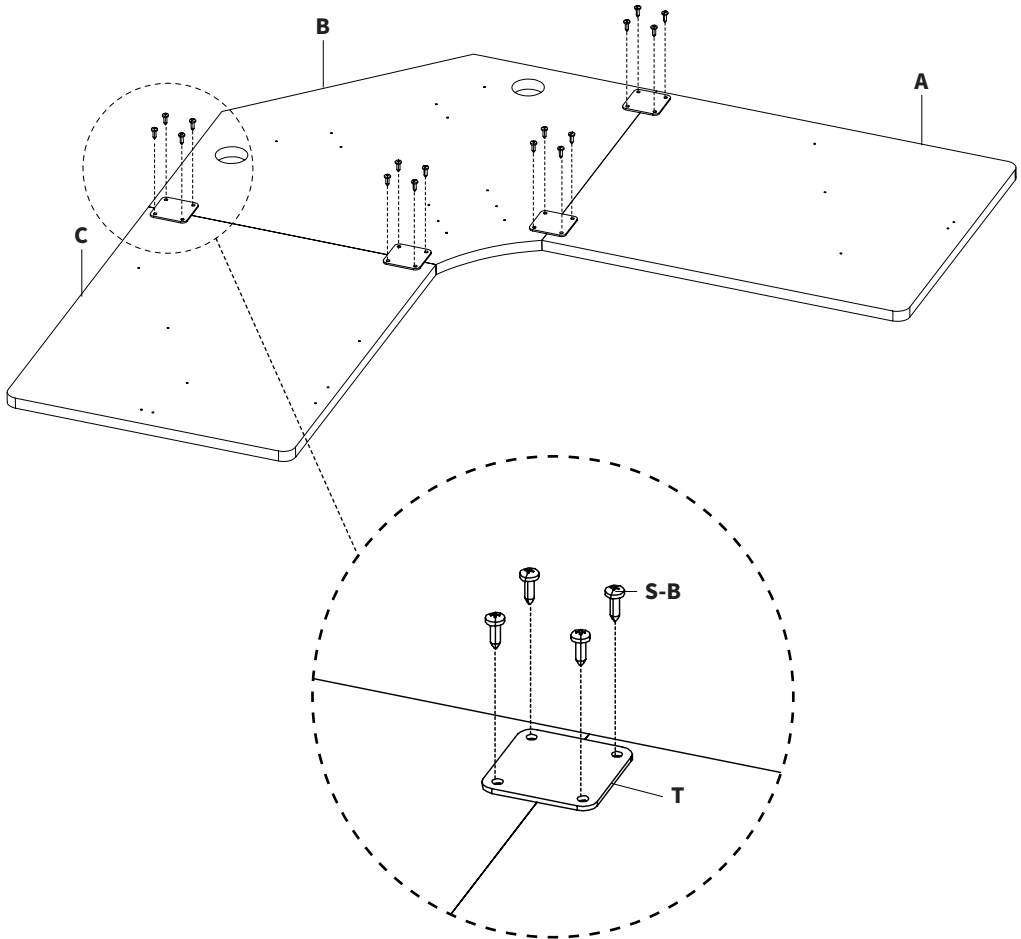
1. Align frame assembly with pre-drilled holes on desktop panels. Secure the frame assembly to desktop using ST5x15mm Screws **(S-B)** and either a power drill or Phillips screwdriver.

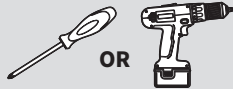**2.** Attach Shelf Brackets **(O)** to pre-drilled holes on the back of desktop using ST5x15mm Screws **(S-B)** and either a power drill or Phillips screwdriver.

3. Install Control Panel **(P)** and Hooks **(U)** to the provided pre-drilled holes in desktop using ST5x15mm Screws **(S-B)** and either a power drill or Phillips screwdriver.

1

S-B

2

S-B

J

3

J

4

S-B

S-B (x24)

OR
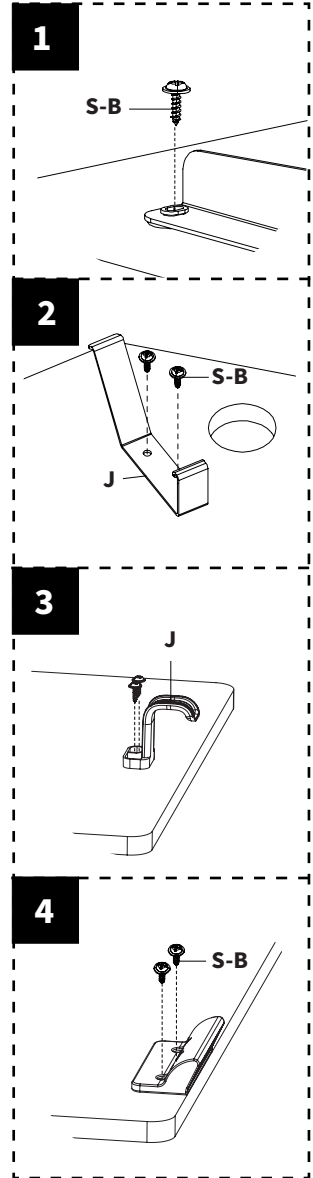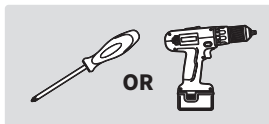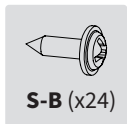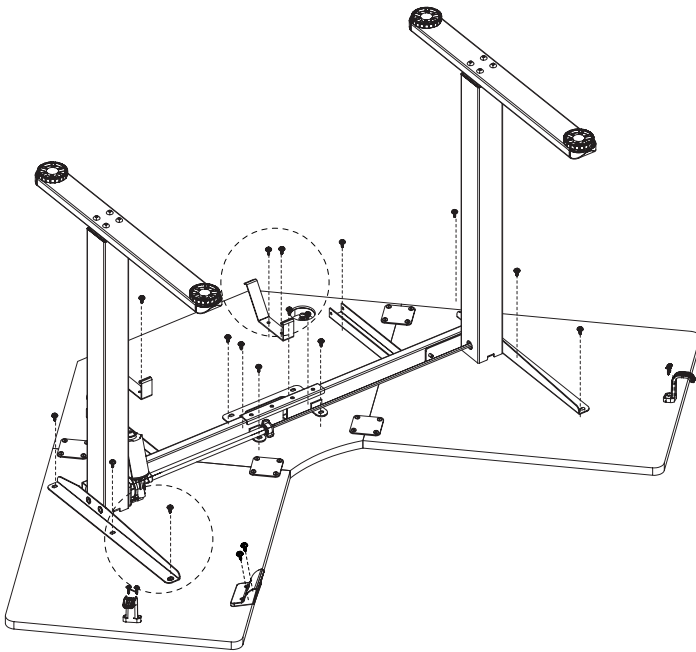
1. Connect the Cable **(E1)** from Motorized Leg **(E)** and Cable **(Q1)** from AC Adapter **(Q)** into the back of Control Panel **(P)**. Plug the AC Adapter into an available wall outlet.

2. Remove the protective film off of Cable Clips **(R)** and use to organize cables on the underside of desktop, adhering to the desktop panels.
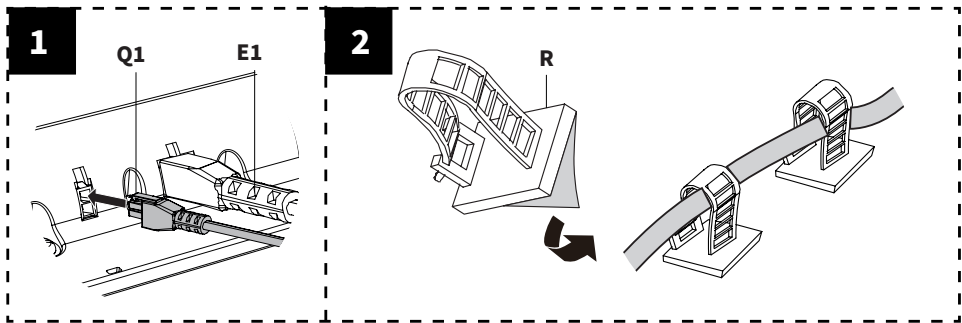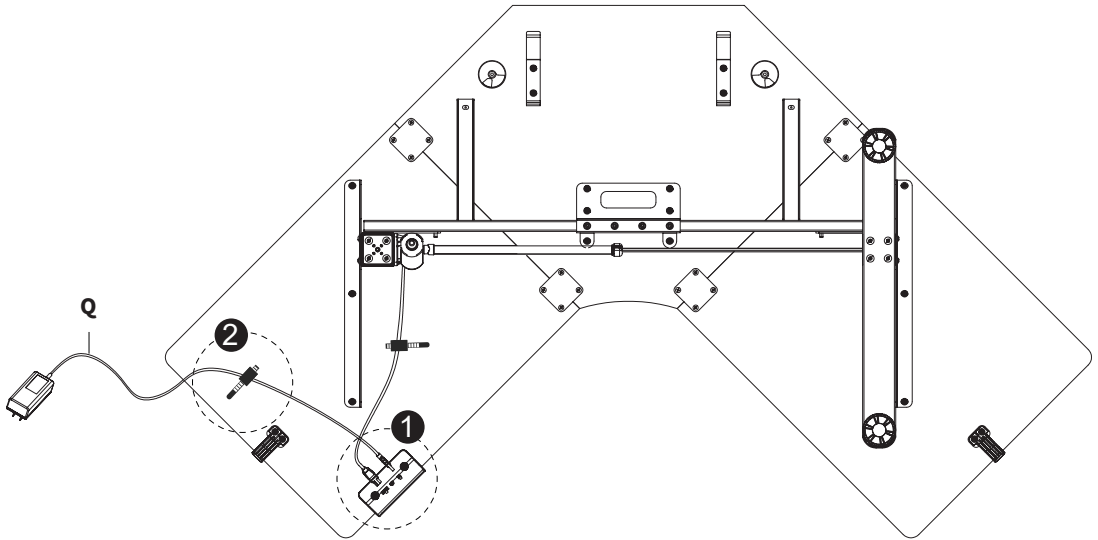
Optional

For added stability, Foot Extensions **(M)** can be added to the back of each Foot **(J).** To do so, twist and remove the existing Foot Pad **(J1).** Then, install Foot Extension using M8x16mm Screws **(S-D)** and 5mm Allen Wrench **(T-B)**. Replace Foot Pads.
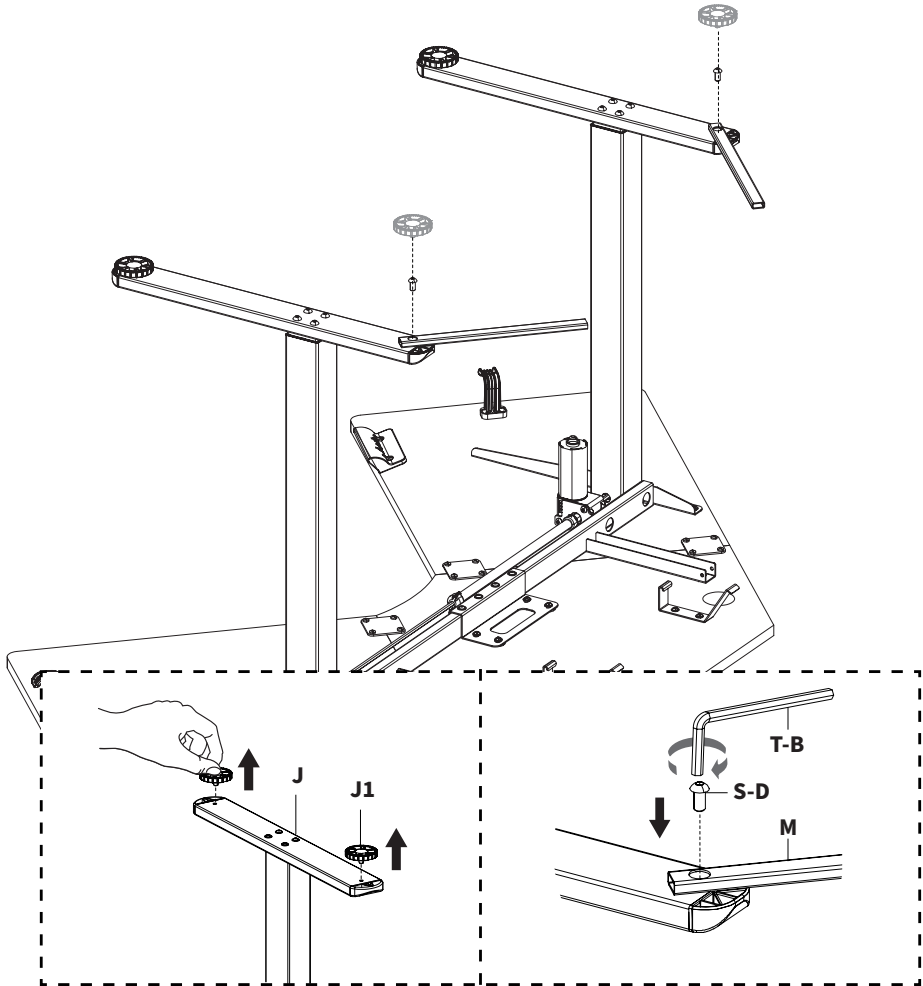
S-D (x2)   T-B

Set desk upright. Hang Shelf **(N)** on vertical part of Shelf Brackets **(O)** and secure onto the angled part.

- -
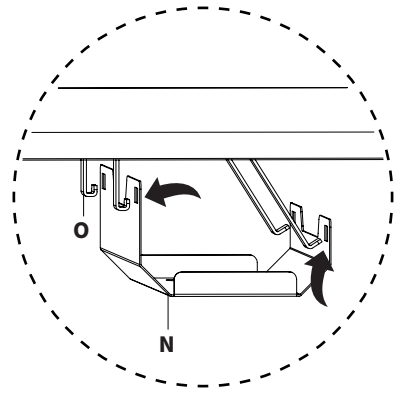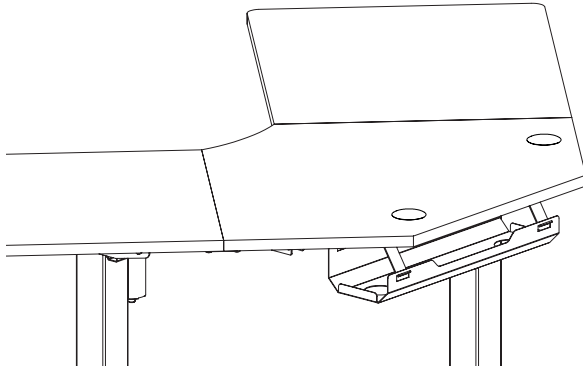
Place Grommet Covers **(S)** into the holes on Middle Panel (**B**).
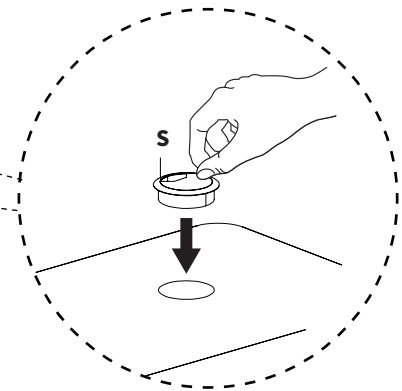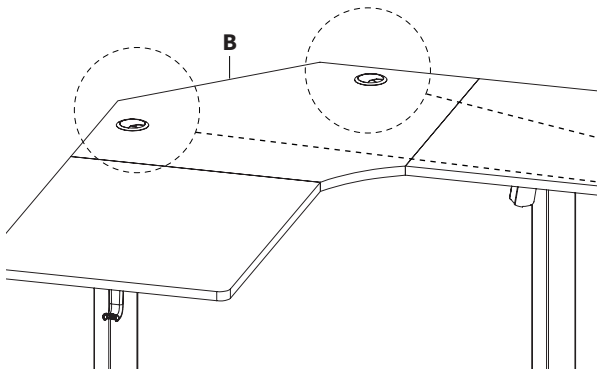
LED CONTROLLER
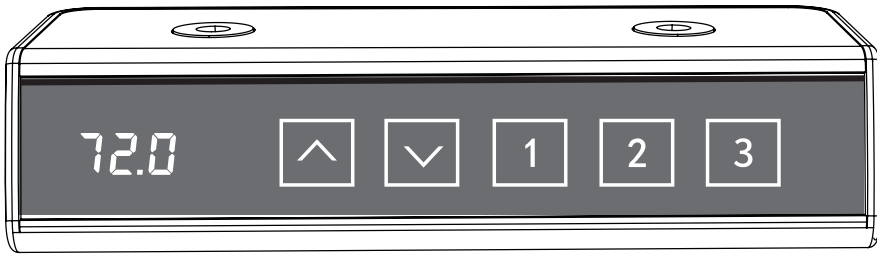
OPERATION

LED Panel
Displays the current desk height

Up Arrow
Press and hold to raise the desk. Release when desired height is reached.

Down Arrow
Press and hold to lower the desk. Release when desired height is reached.

Memory Settings
Use these settings to save and return to your desired height. These can be used to save a sititng and standing height for easy sit-to-stand transitions.

Programming A Memory Setting
To program, use the arrows key to raise or lower the desk to your desired height, then press and hold the number key that you want to assign that height to. LED Panel will display "H1", "H2", or "H3" for 3 seconds, and will then return to the displayed height.

Reset Process
Press and hold the ⌄ and the LED Panel will display "RES". Continue to hold until the desk lowers down all the way, then raises up again slightly. The desk is now reset.

Error Codes:

| CODE	Description/Solution
HOT	**Overheated:** If the desk motor has been running continously for 5 more minutes, the motor will automatically shut off prevent damage from overheating. Wait at least 15mins before attempting any furth height adjustments.
E10	**Sensor Malfunction:** Motor safety sensor cannot be detected. Power off the desk, unplug the cables, and wait 5mins. Reconnect cables and restore power to the desk. Perform RESET process before proceeding with height adjustments.
E20	**Overload Warning:** The 154lbs/70kg weight capacity of the desk has been exceeded. Unplug the desk and remove extra items on desk. Restore power to the desk and attempt height adjustment again.
E02	**Operation Warning:** If vibration, collison, or incline is detected the desk will stop raising/lowering. If the warning in error, follow the RESET process before attemping height adjustments.
E32	**Overvoltage Warning**: The input voltage is too high. If correct AC adapter is being used, unplug the desk from the wall and disconnect all cables from the controller. Wait 5 minutes then plug the cables back in and restore power. Perform RESET process. If error presists, please contact our Product Support Team at 309-278-5303 or help@vivo-us.com for further assistance
E31	**Undervoltage Warning:** The input voltage is too low. f correct AC adapter is being used, unplug the desk from the wall and disconnect all cables from the controller. Wait 5 minutes then plug the cables back in and restore power. Perform RESET process. If error presists, please contact our Product Support Team at 309-278-5303 or help@vivo-us.com for further assistance
-	**Cable Disconnection Warning:** There may be an incomplete cable connection to controller. Unplug the desk, unplug all cables, and wait 5 minutes. Reconnect cables to controller and restore power, then perfrom RESET process.

CHECK OUT OTHER GREAT PRODUCTS FROM

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We offer a wide array of home & office products to fit your needs. From height adjustable desks to monitor mounts to keyboard trays and more!
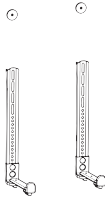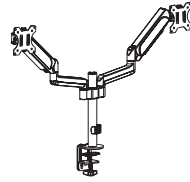
SPEAKER MOUNTS & STANDS

Whether you're mounting a soundbar or surround sound system, we've got a mounting solution to fit your needs
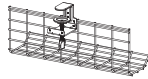
CABLE MANAGEMENT

From single monitor mounts to hex mount, gromment or clamp-ons, we've got a mounting solution for your setup.

MONITOR MOUNTS

From single monitor mounts to hex mount, gromment or clamp-ons, we've got a mounting solution for your setup.

WHO WE ARE

VIVO is more than a brand of ergonomic office furniture. We are a team of creative and innovative indivuduals working together to offer high quality, affordable ergonomic solutions. We think and work outside of the box to serve you, our customer, to the best of our abilitiy.

Need Assistance?

We Would Love to Help!

Personable Customer Support | Mon-Fri 7am-7pm
We offer immediate assistance with rapid response times from customer service agents and product techncians to help you every step of the way!

Call Us: **309-278-5303**
Average Resolution Time: **5m 4s**

Chat Us: **www.vivo-us.com**
Average Resolution Time: **< 15m**

Email Us: **help@vivo-us.com**
Average Resolution Time: **1HR 8M**

23% within < 15m
38% within < 30m
61% within < 1hr
83% within <2hr
92% within < 3hr

Need Help? Get In Touch
Monday-Friday from 7:00am-7:00pm CST

help@vivo-us.com   www.vivo-us.com   309-278-5303
                          Chat live with an agent!

VIVO-us   @vivo_us