



Return / Exchange Form

How to return items

If you are not completely satisfied with your purchase for any reason please complete this form in full and return item unworn and in perfect condition with tags attached and original packaging, within 14 days for an exchange or refund.

***Bespoke, custom made or personalised items cannot be exchanged unless faulty. Absolutely under no circumstance bespoke, custom made or personalised items will be refunded**

NAME _____ **ORDER NUMBER** _____
(Please enter full name used for the original purchase) (This can be found on your payment receipt/invoice)

DELIVERY ADDRESS _____
_____ **POST CODE** _____

TELEPHONE NUMBER _____ **EMAIL** _____

ITEMS BEING RETURNED _____ **REASON FOR RETURN** _____

PLEASE TELL US WHAT YOU WOULD LIKE US TO DO _____

- Refund _____
- Exchange for a different size _____
- Size required _____

REFUNDS

Refunds will be made against the original payment method and usually takes 5-7 days to show in your account. If there is a problem with your refund we will contact you via phone or email.

FAULTY ITEMS

We do our best to ensure we only provide you with the very best quality products if your product hasn't met our usual high standards please call us before you send your items back. We can then decide the best course of action and resolve any problems as quickly and efficiently as possible. Please call Andrea on 07522260960.

Exchange Information

We will aim to process your exchange within 5 working. Your replacement item will be sent via our standard FREE shipping service (UK MAINLAND ONLY). Non-UK residence will be subject to additional return shipping charges. If there is a problem fulfilling your replacement we will contact you via phone or email.

CONTACT US

Tel: 07522260960
Info@bks-gymnastics-wear.com
www.bks-gymnastics-wear.com

RETURN ADDRESS

BK's Gymnastics Wear
17 Highwood Ridge
Basingstoke
United Kingdom RG22 4UU