

Returns & Exchanges

1. Since Mia's Botanicals & Gifts, LLC does not control storage conditions shelf life is not guaranteed.
2. No Returns will be accepted without a RMA Number. Returns Shipped to us without an RMA number will Not be Refunded. Do not Ship us a Return without an RMA Number
3. We have a 100% Customer Satisfaction Policy. Any item can be returned within 30 calendar days of receipt of shipment for a full refund on the cost of goods (excluding shipping charges), if returned intact. Similarly, all returns must be received by us within 15 business days to qualify for a refund.
Please note that items that are 1 oz or smaller in size, final sale or liquidation cannot be returned, refunded, or exchanged.
4. All product returns require an authorization number. This R.A number must be clearly marked on the outside of the box. Boxes without this number may be refused at the cost of the shipper.
5. All products must be returned in saleable condition. Partially used products will not be credited. If we do not receive the merchandise or if it is damaged, we will not issue a refund or credit.
6. If the cost of a returned item is \$5 or less, a credit will be applied to the customers' account. There will be no refunds or replacement for that product.

All of our products go through intense quality testing before being released to our customers. Please take advantage of our economically priced smaller sizes if you are unsure.

To request a return, contact us by emailing your order number and information regarding your return request to contactus@miabotanicals.com

Payment

Mia Botanicals.com accepts Visa, MasterCard, American Express, JCB, Discover and Diners Club Debit and Credit Cards.

Mia Botanicals.com brings you the latest in internet security technology, through our Shopify Payment Gateway.

Orders are not shipped until full payment can be verified.

Fees

A 20% restocking fee is applied to all canceled bulk orders. To cancel an order, please contact us at cancelorder@miabotanicals.com

Coupon Codes

Please note that discount coupon codes cannot be combined. Only one coupon code can be used per order.

Out of Stock Policy

You will be notified of any out of stock or discontinued items either via e-mail, on your packing slip or invoice. You may reorder out of stock items at a later date.

Information

We will not send unsolicited email. If you do get an unsolicited email from us, please contact us immediately at contactus@miabotanicals.com and we will look into it. You may subscribe to newsletters or product notifications (and always have the option to unsubscribe).

Privacy Policy Overview

Our Privacy Policy is simple.

- 1) Your information, including your E-mail is never sold or given to any other organization or third party, unless demanded by federal or state law.
- 2) Your information is used only to process your order to your specifications. It may also be used to follow up on that order to ensure your satisfaction.
- 3) Your information will not be used for any purpose unless requested and/or authorized by you.

For more information, go to [Privacy Policy](#)

Terms of Service

Warranties and Limitation of Liability

We do our best to keep our site as accurate as possible, however... We do not make any express or implied warranties, representations or endorsements of any kind whatsoever (including without limitation, warranties of title or no infringement, or any warranties of merchantability or fitness for a particular purpose) with regard to the service, or with respect to any information, product, service, merchandise or other material provided on or through the service. We do not warrant or guarantee the accuracy, completeness, correctness, timeliness or usefulness, of any information, products, services, merchandise or the material provided through the service or on the internet generally. We make no warranty or guarantee that the service will be uninterrupted, timely, secure or error-free. We are not liable to any user or anyone else for any decision made or action taken by based on reliance upon the information contained on or provided through the service.

Mia's Botanicals & Gifts, LLC will not under any circumstances be liable for any damages whatsoever, including any special, indirect, incidental, consequential or exemplary damages resulting from the use or loss of use of products or service, due to any cause, even if Mia's Botanicals & Gifts, LLC has been advised of the possibility of such damages. In any event, Mia's Botanicals & Gifts, LLC total liability to you for all damages (Whether based on contract, tort or other theories) will be limited to the amount you actually paid for the product or service in question.

Damages/Errors

We have several internal checks to make sure your order is perfect. However, in the case of a rare error, Mia's Botanicals & Gifts, LLC will either reimburse or replace the products in question. We are not responsible for any additional losses resulting from the error, this includes wasted product, or lost business. All replacements are shipped ground at Mia's Botanicals & Gifts, LLC discretion. Replacements are not shipped express regardless of situation. Always check your order for accuracy before use. Mia's Botanicals & Gifts, LLC reserves the right to request proof of issues. Issue must be reported within 3 business days.

User's Agreement

By registering to use this site, users will create a personal profile account. Users agree to maintain the security of all user identification, password and other confidential information relating to the use of their Service account.

Users will not upload or transmit any communications or content of any type that infringes or violates any rights of any party.

Users will use products purchased at MiaBotanicals.com externally only. Mia's Botanicals is not regulated by the FDA and our products are not for internal use.

Users will not use this site for any purpose in violation of local, state, national or international laws.

Users will not use this site as a means to distribute advertising or other unsolicited material to any third party.

Users will not post material that is unlawful, obscene, defamatory, threatening, harassing, abusive, slanderous, hateful or embarrassing to any other person or entity as determined by us in our sole discretion.

Users will not impersonate another person or create any false account information for themselves or others.

Users will not hold us, or any of our affiliates, subsidiaries or parent company liable for damages including (but not limited to) loss of wages, revenue or business because of any services related to or provided by this site. The sole and exclusive remedy for dissatisfaction with the services of this site will be to stop

using the Service.

Users will indemnify us and any of our parent or subsidiary companies or organizations, and any of our successors, assigns or licensees, together with any of their respective officers, directors and employees, against any damages, losses, liabilities, judgments, costs or expenses (including reasonable attorneys' fees and costs) arising out of a claim by a third party relating to use of the Service, or any breach or violation of this Agreement or any other term or condition contained on the Service.

Users agree to comply with all user responsibilities and obligations as stated in these Terms of Service.

User's Representations

All site users represent and warrant that they are at least 18 years of age and that they possess the legal right and ability to agree to these Terms of Service and to use this site in accordance with these Terms of Service.

No Professional Advice

The information provided on this Website is intended to be a general information resource regarding the matters covered. You should not construe this as medical or other professional advice. The user of this site understands and agree to all of the following:

The statements made on Mia Botanicals.com website are for educational purposes and have not been evaluated by the Food and Drug Administration. None of the products contained on this site are not intended to diagnose, treat, cure, or prevent any disease. The information on this website is not considered complete and is not guaranteed to be accurate. Essential oils are not a substitute for professional medical care.

Mia Botanicals.com does not promote the use of essential oils on any animals without the advice of a veterinarian and an experienced Aromatherapist.

Essential oils must be stored away from the reach of children, and that oils can irritate the skin. Essential oils and all Mia's Botanicals & Gifts products are for external use only.

Termination of Services

If you violate these Terms and Conditions of Use, your use of this site will terminate. We may notify you that you have breached the Agreement and your account is being terminated. We may, in our sole discretion, terminate your access to this site, or any portion thereof, or discontinue providing the site, or any portion thereof. These actions are in addition to and not in lieu or limitation of any other right or remedy we may have available at law. Further, we shall not be liable to you or any third party for any such termination or discontinuance.