

Returns & Exchanges

1. Since Mia's Botanicals & Gifts, LLC does not control storage conditions shelf life is not guaranteed.
2. No Returns will be accepted without a RMA Number. Returns Shipped to us without an RMA number will Not be Refunded. Do not Ship us a Return without an RMA Number
3. We have a 100% Customer Satisfaction Policy. Any item can be returned within two weeks (10 Business days) of receipt of shipment for a full refund on the cost of goods (excluding shipping charges), if returned intact. Similarly, all returns must be received by us within 15 business days to qualify for a refund.
Please note that items that are 1 oz or smaller in size, final sale or liquidation cannot be returned, refunded, or exchanged.
4. All product returns require an authorization number. This R.A number must be clearly marked on the outside of the box. Boxes without this number may be refused at the cost of the shipper.
5. All products must be returned in saleable condition. Partially used products will not be credited. If we do not receive the merchandise or if it is damaged, we will not issue a refund or credit.
6. If the cost of a returned item is \$5 or less, a credit will be applied to the customers' account. There will be no refunds or replacement for that product.
7. **Subscriptions:** You can easily cancel your subscription at any time. There are no cancellation fees, though no refunds are provided for prorated periods.

All of our products go through intense quality testing before being released to our customers. Please take advantage of our economically priced smaller sizes if you are unsure.

To request a return, contact us by emailing your order number and information regarding your return request to returns@miabotanicals.com