



Mia's Botanicals Auto Subscription Service

How to Enroll And Frequently Asked Questions

Mia's Botanicals customers that reside in the 50 United States may subscribe to receive regular shipments of their favorite aromatherapy products by:

- Step 1: Select your products from the Mia's Botanicals Subscription page.
- Step 2: Chose the frequency of delivery that you want.
- Step 3: Start receiving your Mia's Botanicals aromatherapy personal care products.

Frequently Asked Questions:

Q: How do I receive 20% or more off my products?

A: The price is reduced for each product listed on the Subscription page.

Q: Do I pay for shipping?

A: No, shipping on subscriptions is free. If you purchase regular items along with your subscription, the shipping for these items is free as well.

Q: When is my subscription order processed?

A: Orders received will be processed on 20th of month and shipped within 7 business days. Why? Because we formulate our aromatherapy products in small batches. *NOTE: The Two-Month Gift Subscription Order is processed upon purchase.*

Q: What if a product that I want is not on the subscription page?

A: Contact us via email to request that it is made available there contactus@miabotanicals.com

Q: Is there a contract for this service?

A: No, there is no obligation to continue with the service. You can change your delivery frequency, and preferences at any time.

Q: May I cancel a specific delivery?

A: Cancellation of a delivery is accepted within 48 hours of the scheduled order shipment date.

Q: May I change my subscription (products)?

A: You can change your products within 48 hours of the scheduled order shipment date.

Q: May I cancel my subscription?

A: Yes; your cancellation will take effect for your next billing cycle (for monthly subscriptions).

Refer to [terms of use](#) for more information (NOTE for BW: need link to terms of use).

Q: Do I earn Petal Points for subscription orders?

A: Yes, Garden Club members will earn Petal Points on subscription orders. The points earned are slightly less than normal purchases. Refer to [Garden Club members](#) page for more information. (NOTE for BW: need a link to Garden Club page here).