

# RETURNS FORM

STEP  
1



Please tell us if you would like a **Refund or Exchange** by ticking the applicable box below.

STEP  
2



Pack your return parcel well with appropriate packaging material – you can even use the original packaging.

STEP  
3



Don't forget to include this form with your return parcel



**PAUL JAMES**

19 | LEICESTERSHIRE. ENGLAND | 76

## RETURNS ADDRESS

### CUSTOMER RETURNS

Paul James Knitwear  
Lifeguard Building  
129 Grace Road  
Leicester  
LE2 8AJ  
United Kingdom

Name:
Order number:
Order date:
Email / Contact Telephone

### REASON

- 1 - Does not fit properly
- 2 - Does not suit me
- 3 - Poor quality
- 5 - Arrived too late
- 5 - Not as expected
- 6 - Item faulty

Product Code	Product Description	Refund or exchange	Reason for return (pick from list)	Replacement size	Replacement colour

If you have received an incorrect item please fill this section

Product ordered	Product received	Refund	Exchange

### NEED HELP?

Email us at [hello@pauljamesknitwear.com](mailto:hello@pauljamesknitwear.com) or contact us on + 44 (0) 0116 402 9993