

RETURNS FORM

STEP
1



Please tell us if you would like a **Refund or Exchange** by ticking the applicable box below.

STEP
2



Pack your return parcel well with appropriate packaging material – you can even use the original packaging.

STEP
3



Don't forget to include this form with your return parcel

PAUL JAMES

EST. 1976

RETURNS ADDRESS

CUSTOMER RETURNS

Paul James Knitwear Limited
Lifeguard Building
129 Grace Road
Leicester
LE2 8AJ
United Kingdom

Name:
Order No:
Order date:
Email / Contact Telephone:

REASON

- 1 – Does not fit properly
- 2 – Does not suit me
- 2 – Poor quality
- 3 – Arrived too late
- 4 – Not as expected
- 5 – Item faulty

Product Code	Product Description	Refund or exchange	Reason for return (pick from list)	Replacement size	Replacement colour

If you have received an incorrect item please fill this section

Product ordered	Product received	Refund	Exchange

NEED HELP?

Email us at sales@pauljamesknitwear.com or contact us on + 44 (0) 0116 283 7300