

Inspiring the Restaurateur



Premium Tableware from Leading European Brands 2019 -2020

















For over 40 years we have built a strong reputation in selecting a comprehensive range of tableware sourced from major manufacturers worldwide, reflecting both quality and innovative design.

We have an extensive portfolio providing tableware to some of the most exclusive hotels and restaurants throughout the UK.

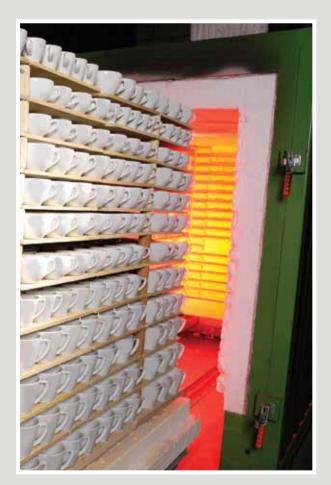
Specialists in Personalised Tableware

With our own In-House design, printing studio and decorating workshop,

La Porcellana offers the most cost-effective production for personalised tableware.

This ensures a quality product and a prompt service to all our customers.





In-House Decoration

Should you choose to have your tableware uniquely decorated to your specification, our purpose-built In-House Design, Print and Decoration Workshop, coupled with our on-site kiln firing, allows us to offer you the most cost-effective production and fastest turnaround of Personalised Tableware.

3,000 Sq Ft Showroom

Our newly refurbished 3,000 sq ft London showroom provides the best environment for you to view our vast collection of tableware. Here you will be able to meet with one of our sales representatives and discuss your requirements in more detail.

10,000 Sq Ft Stock Holding

We have carefully selected all the products featured within this brochure, sourced from leading manufacturers worldwide, and the vast majority of items are stocked at our purpose-built 10,000 sq ft warehouse in London.

No Minimum Order Requirements

This applies to all Nationwide deliveries. We only ask that you order in the appropriate pack quantities.

Pricing

We aim to offer the best and most competitive prices across all our products. Should you find any product cheaper elsewhere, please contact a member of our team and we will seek to match, if not improve on the price you have been quoted.

All prices are exclusive of VAT and are valid until 1st April 2020.

How to Order

Call our Sales office on 020 8671 5959 to place your order or request to meet with one of our sales representatives to discuss your requirements in more detail.



ORDERLINE 020 8671 5959





Seltmann Weiden

Diamant	
Mandarin	
Venice	
Organic	
Brasserie	
Meran	
No Limits	
Savoy	
Showtime	

1. FLAT PLATE WITH RIM

2. DEEP PLATE WITH RIM

3. PLATTER WITH RIM - OVAL

17cm

19cm

22cm

26cm

29cm

31cm

33cm

23cm

27cm

30cm

33cm

38cm

24cm

28cm

10cm

14cm

18cm

22cm

18cm

29cm

18cl

6. BOWL WITH RIM - ROUND

4. DEEP RELISH DISH WITH RIM-OVAL

£7.39

£7.99

£11.43

f31 66

£14.05

£18.00

£21.80

£34.02

£21.69

£26.32

£11.94

£16.45

£20.04

£31.66

£8.38

£15.38

£21.20

DIAMFP17

DIAMFP19

DIAMFP22

DIAMFP26

DIAMFP29

DIAMFP31

DIAMEP33

DIAMDP23

DIAMDPP27

DIAMDPP30

DIAMOP33

DIAMOP38

DIAMRDO24

DIAMRDO28

DIAMEBS14

DIAMEBS18

DIAMEBS22

DIAMRB15

DIAMRB18

DIAMRB23

DIAMRB26 DIAMRB29

7. BOWL - OVAL

5. SLOPING BOWL DIAMEBS10

Cup Saucer Seltmann Weiden

8. SOUP CUP & SAUCER

Diamant Seltmann

Seltmann have been researching and experimenting with materials for many years to achive a porcelain which combines the strength and durability of hard porcelain with the translucency and soft colour of the finest bone china. The result achieved is porcelain which, as well as having a cream-coloured appearance and silky-smooth



Hard porcelain with the translucency & soft colour of the finest bone china









9. GRAVY BOAT DIAMGB50	50cl	£30.17
10. TEA POT DIAMTP45	45cl	£29.48
11. COFFEE POT DIAMCP38	38cl	£25.15
12. CREAMER No Handle DIAMCRNH03 With Handle	3cl	£7.69
DIAMCR15 DIAMCR25	15cl 25cl	£12.42 £16.76
13. SUGAR BOW	/L & LID	
DIAMSB21	21cl	£15.09
14. CUPS & SAU	CERS - TALL	
Cup DIAMCC08 DIAMTC23 DIAMBC37	8cl 23cl 37cl	£6.80 £9.37 £10.17
Saucer DIAMCS08 DIAMTS18	8cl Universal	£4.54 £5.23
15. TEA CUPS &	SAUCERS - LC	w
Cup DIAMTCL21 DIAMTC25 DIAMTC32 Saucer	21cl 25cl 32cl	£9.37 £10.19 £10.75
DIAMTS18	Universal	£5.23
16. CUPS & SAU Cup	CERS - STACK	ABLE
DIAMCCK08 DIAMCC16 DIAMTC18 DIAMBC25 DIAMBC32	8cl 16cl 18cl 25cl 32cl	£6.80 £7.80 £7.80 £10.17 £10.19
Saucer DIAMCS08 DIAMTS18	8cl Universal	£4.54 £5.23
17. COFFEE MUC DIAMCM30	G 30cl	£10.16
18. SALT & PEPP DIAMSPS00	PER SET Set	£17.56

MANDOB24

MANDOB27

1. FLAT PLATE WITH RIM - ROUND MANDFP16 16cm £5.79 MANDFP23 23cm £9.63 MANDFP26 26cm £11.27 MANDFP28 28cm £15.90 MANDFP30 30cm £19.51 2. FLAT PLATE WITH RIM - OVAL MANDFPO18 18cm £6.16 MANDFPO24 £8.07 24cm MANDFPO30 30cm £15.90 MANDFPO34 34cm £19.51 MANDFP037 37cm £26.42 3. DEEP GOURMET PLATE MANDGPD23 23cm £10.71 MANDGPD27 27cm £13.16 MANDGPD30 30cm £18.15 4. DEEP PLATE WITH RIM - OVAL MANDDPO25 25cm £10.80 5. PLATTER - OVAL MANDOP28 28cm £20.06 MANDOP31 31cm £22.97 MANDOP35 £26.05 35cm 6. BOWL WITH FLARED RIM MANDBOF14 £5.26 14cm MANDBOF21 21cm £9.89 7. BOWL - OVAL MANDOB15 15cm £5.26 MANDOB17 £7.00 17cm MANDOB20 £9.89 20cm



24cm

27cm

£12.79

£14.78

Mandarin Seltmann

Oval and round dishes with broad rims work in harmony to produce a refined range. Complimented with conical style serving items this range is suited to most gastronomic environments.



£4.73

£5.08

Venice Seltmann

Inspired by the canals of Venice, this highly durable, yet affordable porcelain shows a delicately crafted structure to the surface of the rim that resemble gentle waves.





Organic Seltmann

Organic by Seltmann is manufactured in a choice of white or soft cream. The white porcelain items compliment the 'Meran' range of tableware where as the soft cream items are suited to the 'Diamant' range by Seltmann.



8. FLAT PLATE \ SELTVENFP17	WITH RIM 17cm	£3.44
SELTVENFP22	22cm	£4.05
SELTVENFP28 SELTVENFP33	28cm 33cm	£5.53 £8.12
9. DEEP PLATE		20112
SELTVENDP23	23cm	£4.42
SELTVENDP27	27cm	£8.12

10. FLAT PLATE		
	19cm	£4.73
ORGAFP24		£6.50
ORGAFP30		£11.48
ORGAFP19 ORGAFP24 ORGAFP30 ORGAFP34	34cm	£18.95
11. DEEP BOWL		
ORGABO08	8cm	£5.08
ORGABO12	12cm	£5.91
ORGABO16		£6.15
ORGABO20	20cm	£6.50
ORGABO26	26cm	£14.79
12. CUPS & SAU	CERS - TALL	
12. CUPS & SAU Cup	CERS - TALL	
		£4.37
Cup		£4.37 £5.08
Cup ORGACCT10	10cl	
Cup ORGACCT10 ORGATCT21	10cl 21cl	£5.08
Cup ORGACCT10 ORGATCT21 ORGATCT28	10cl 21cl 28cl	£5.08 £5.91
Cup ORGACCT10 ORGATCT21 ORGATCT28 ORGABCT40 Saucer	10cl 21cl 28cl	£5.08 £5.91
Cup ORGACCT10 ORGATCT21 ORGATCT28 ORGABCT40 Saucer	10cl 21cl 28cl 40cl	£5.08 £5.91 £6.50
Cup ORGACCT10 ORGATCT21 ORGATCT28 ORGABCT40 Saucer ORGACS10 ORGATS40	10cl 21cl 28cl 40cl 10 Universal	£5.08 £5.91 £6.50 £4.73
Cup ORGACCT10 ORGATCT21 ORGATCT28 ORGABCT40 Saucer ORGACS10 ORGATS40 13. CUPS & SAU	10cl 21cl 28cl 40cl 10 Universal	£5.08 £5.91 £6.50 £4.73
Cup ORGACCT10 ORGATCT21 ORGATCT28 ORGABCT40 Saucer ORGACS10 ORGATS40	10cl 21cl 28cl 40cl 10 Universal	£5.08 £5.91 £6.50 £4.73

10

Universal

Saucer ORGACS10

ORGATS40

Meran/Brasserie Seltmann 1. COUPE PLATE - ROUND MERAFPC15 £5.23

A very popular choice for Gastro Pubs and Brasseries.

MERAFPC21	21cm	£7.39
MERAFPC25	25cm	£8.66
MERAFPC29	29cm	£12.95
2. COUPE PLAT		212.55

2. COUPE PLA	TE - OVAL	
MERAOPC21	21cm	£7.97
MERAOPC25	25cm	£8.66
MERAOPC27	27cm	£10.04
MERAOPC29	29cm	£13.58
MFRAOPC34	34cm	£17.07

3. DIVIDER PL	ATE - OVAL	
MERAOPD34	34cm	£19.11

4. SALAD BOW	L - OVAL	
MERAOSB16	16cm	£6.68
MERAOSB21	21cm	£12.39
MFRAOSR25	25cm	£18.81

5. SALAD BOW	L - ROUND	
MERARSB23	23cm	£8.1
MERARSB29	29cm	£16.0







COUPE PLATE OVAL

3. **DIVIDER PLATE** OVAL



4. SALAD BOWL OVAL



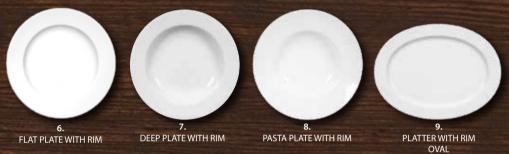
Brasserie Style Couped Plates





Meran Seltmann

A sophisticated and elegant porcelain. Broad rimmed plates and a selection of accessories. A range ideal for both hotel and fine dining environments.



Broad Rimmed Plates



10. PASTA BOWL OVAL



11. CUPS & SAUCERS LOW



12. CUPS & SAUCERS TALL







6. FLAT PLATE	WITH RIM	
MERAFP17	17cm	£3.15
MERAFP20	20cm	£3.31
MERAFP23	23cm	£4.36
MERAFP26	26cm	£5.13
MERAFP28	28cm	£7.12
MERAFP30	30cm	£11.95
MERAFP33	33cm	£16.53

5.23
3.77
1.83

8. PASTA PLATE WITH RIM		
SELTPP23	23cm	£7.79
SELTPP29	27cm	£12.23
SELTPP30	30cm	£16.91

9. PLATTER WI	TH RIM - OV	AL
MERAOP25	25cm	£10.50
MERAOP28	28cm	£17.07
MERAOP31	31cm	£19.50
MERAOP35	35cm	£22.17

10. PASTA BOY	NL - OVAL	
MERAOPB32	32cm	£24.8

11. CUPS &	SAUCERS - LOW	
Cup		
SELTCC10	9cl	£5.11
SELTTC18	18cl	£5.25
SELTTC22	22cl	£5.72
SELTBC29	29cl	£6.02
SELTJC37	37cl	£6.34
Saucer		
SELTCS10	9	£3.40
SELTTS22	18/22	£3.75
SELTJS37	29/37	£4.20

12. CUPS & SA	UCERS - IALL	
Cup		
MERAECT09	9cl	£5.11
MERATCT25	25cl	£5.72
MERABCT35	35cl	£6.34
Saucer		
SELTCS10	9	£3.40
SELTTS22	18/22/25	£3.75
SELTJS37	29/35/37	£4.20







Seltmann Weiden



No Limits Seltmann

Whether you seek a more 'trendy' dining experience, or a space-saving, versatile solution for your table setting, No Limits can be adapted to suit any modern dining environment.













1. GOURMET FLAT PLATE - RECT. NOLIGRP3624 36x24cm £21.90

2. GOURMET FLAT PLATE -RECT. NOLIGRP36 36x12cm £15.60

3. GOURMET FLAT PLATE - RECT. NOLIMRFP24 24x12cm f6 67

4. GOURMET FLAT PLATE - SOUARE NOLIMSOFP24 24cm f9.54

5. GOURMET DEEP PLATE - RECT. NOLIRDP24 24x12cm f6 67

6. GOURMET DEEP PLATE - SOUARE NOLISODP24 24cm £9.54

7. CUPS & SAUCERS - SOUARE Cup

NOLIEC09 9cl £5.88 NOLICC25 25cl £6.47 NOLIMU37 37cl Saucer NOLISAUC19 Universal £5.76

8. CREAMER NOLICR21 21cl

f10.86

9. BARISTA JUG NOLIBJ26

26cl f17.92

10. SUGAR BOWL WITH LID NOLISB00 23cl

11. SMALL BOWL £3.89 NOLISB08 8cm

12. SMALL PITCHER WITH LID NOLISP18 18cl £17.29





CREAMER







SAVORPN30

SAVORP36

1. FLAT PLATE		
SAVOFP16	16cm	£5.68
SAVOFP18	18cm	£6.05
SAVOFP21	21cm	£7.91
SAVOFP23	23cm	£9.42
SAVOFP25	25cm	£10.73
SAVOFP26	26cm	£11.00
SAVOFP28	28cm	£15.53
SAVOFP30	30cm	£19.09
SAVOFP33	33cm	£25.83
SAVOFP34	34cm	£27.24
3/101134	34CIII	LZ/.Z4
2. DEEP PLATE		
SAVODP19 SAVODP23	19cm	£7.91
SAVODP23	23cm	£10.04
3. DEEP GOURM	ET PLATE	
SAVOGDP12	12cm	£5.68
SAVOGDP12 SAVOGDP16 SAVOGDP18	16cm	£6.83
SAVOGDP18	18cm	£7.91
SAVOGDP21	21cm	£10.04
SAVOGDP27 SAVOGDP30	27cm	£12.87
SAVOGDP30	30cm	£17.76
4. PLATTER - OV	ΔΙ	
		£15.90
SAVOOP28	28cm	£19.61
SAVOOP32	32cm	£22.46
SAVOOP28 SAVOOP32 SAVOOP36	36cm	£25.46
3/11/00/130	300111	223.10
5. FLAT PLATE -	SQUARE	
SAVOFPS17	17cm	£6.57
$\langle \Delta M \rangle = P \langle J \rangle$	22cm	£12.60
SAVOFPS28	22cm 28cm	£19.52
SAVOFPS32	32cm	£31.50
6. DEEP GOURM	ET DI ATE . S	OLIARE
SAVOGDS12 SAVOGDS15	15cm	f9 31
SAVOGDS13	20cm	£12.34
SAVOGD320 SAVOGDS27	27cm	£18.78
-5-11 O G D 5-21	27 CIII	
7. SLIM PLATTER	R - RECTANG	ULAR
SAVORP16	16x12cm	£11.44

£20.51

£25.83

30x14cm

36x14cm

Savoy Seltmann

A flexible range with square, round and oval plates or platters emphasised by their broad bowing rims. This is complimented with an assortment of bowls and serving dishes.







£28.23

£42.46

Showtime Seltmann

A collection of contemporary porcelain items that can be used as signature pieces to compliment your choice of Seltmann tableware.



1. FLAT PLATE WITH RIM - OVAL												
MANDSPO22												
MANDSPO25	25cm	£7.16 £9.27										
	250											
2. DEEP PLATE												
MANDSDO19	19cm	£7.16										
MANDSDO22	22cm	£9.27										
MANDSDO25	25cm	£13.16										
2 DEED DI ATE I	WITH DIM D	OLIND										
MANDSDP26	3. DEEP PLATE WITH RIM - ROI MANDSDP26 26cm											
MANDSDP26	20CM	£12.76										
4. SLOPING BO	WL											
MANDSBS14	14cm	£13.70										
MANDSBS18	18cm	£16.70										
MANDSBS22	22cm	£26.42										
5. SPOON												
MANDSS12	12cm	£6.71										
MANDSS18	18cm	£8.16										
MANDSS25	25cm	£16.70										
6. BOWL												
MANDSB09	9cm	£6.35										
MANDSB11	11cm	£7.43										
MANDSB16	16cm	£14.78										
MANDSB21	21cm	£17.26										
7. PLATTER - RE	CTANGULAR											
MANDRP12	13x9cm	£9.35										
MANDRP20	21x14cm	£12.88										
MANDRP25	26x14cm	£19.24										
MANDRP34	34x14cm	£28.70										
8. SAUCER												
MANDSSC14	14cm	£5.79										
MANDSSC11	16cm	£6.45										
9. BOWL - OVAL												
MANDSBO12	- 12cm	£10.43										
MANDSBO16	16cm	£15.51										
Wirthballo	TOCTII	215.51										

10. CLOCHEMANDCLOCH1

MANDCLOCH2

Personalising your Tableware

Personalise your tableware for a distinctive & individual look.

No minimum order & very competitive prices.

With our own in-house 'Design & Print Studio' & decorating workshop, La Porcellana offers a costeffective production for personalised tableware. If your corporate image is important to you, consider personalising your tableware at a minimal added cost. Our portfolio of branded & decorated tableware include many well known establishments, amongs these are grand hotels, michelin star restaurants & coffee bars.







You pay a one-off origination & set-up charge. We then print & stock your decals for all future orders. There is **no minimum order** & because we decorate your porcelain & glass on our pemises, you can bet on getting your goods guickly!

...That's it!

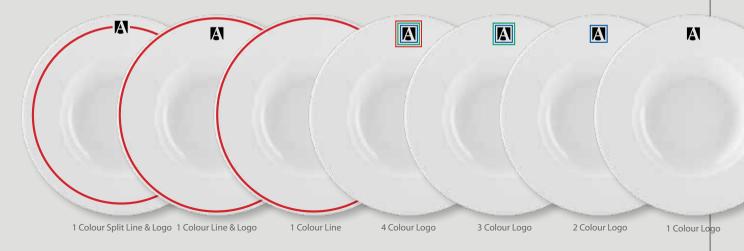








In-house branding & lining on porcelain & glass





Product Awards

iF product design award - The iF Industrial Forum Design is joined by other design professional organizations around the world to increase public awareness about design.

Schonwald Grace 34 - 35 • Signature 52 - 53

Red dot design award - An international product design and communication design prize awarded by the Design Zentrum Nordrhein Westfalen in Essen, Germany, It attracts over 15,000 sumbissions from

Schonwald Event 28 - 29 • Fine Dining 30 - 33 • Island 38 - 39 Rosenthal In.Gredienti 56 - 57 Sambonet Sphera 155, 179 • Twist 163

German design award - The official design award for Germany presented by the German Ministry for Economics and Technology. A company can only enter the competition for the Design Award if its product has already been awarded a national or international design prize.

Schonwald Island 38 - 39

Good Design - The oldest and the most prestigious Awards Program organized worldwide. Founded in Chicago in 1950, GOOD DESIGN® honors the yearly achievements of the best industrial and graphic designers and world manufacturers for their pursuit of extraordinary design excellence.

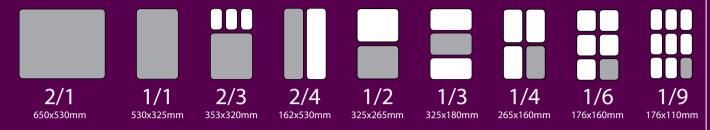
Sambonet Sphera 155, 179

Premio Compasso d'oro ADI was set up in 1954 in Italy. It is now one of the highest honors in the industrial design world and is as renownd as the Red Dot Design Award. The award was the first of its kind in Europe and soon took on an international dimension and relevance when exhibitions were held in the United States, Canada and Japan.

Sambonet Hannah 160

Size Guide & Conversions

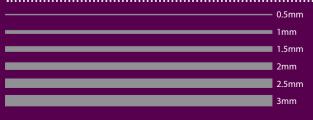
Gastronorm



Capacity & Length

ES	OUNCE	CL	OUNCE	CL		PINTS	LITRES	RS	INCH	CM	INCH	CM	S	CM	INCH	CM	INCH	CM	INCH	CM	INCH
Œ	1	2.84	11	31.25	S	1	0.57	2	1	2.54	11	27.94	ΙËΙ	1	0.393	11	4.330	21	8.267	31	12.204
闖	2	5.68	12	34.08	E	2	1.14	ᇤ	2	5.08	12	30.48		2	0.787	12	4.724	22	8.661	32	12.598
	3	8.52	13	36.94		3	1.70	E	3	7.62	13	33.02	STC	3	1.181	13	5.118	23	9.055	33	12.992
잍	4	11.36	14	39.77	LST	4	2.27	틜	4	10.16	14	35.56	뛜	4	1.574	14	5.511	24	9.448	34	13.385
e e	5	14.20	15	42.60	Ξ	5	2.84	õ	5	12.70	15	38.10	¥	5	1.968	15	5.905	25	9.842	35	13.779
3	6	17.04	16	45.46	Ż	6	3.41	ES	6	15.24	16	40.64	틸	6	2.362	16	6.299	26	10.236	36	14.173
- 0	7	19.88	17	48.30	5	7	3.98	ž	7	17.78	17	43.18	Ü	7	2.755	17	6.692	27	10.629	37	14.566
E	8	22.72	18	51.14	APA	8	4.54	Ė	8	20.32	18	45.72	圓	8	3.149	18	7.086	28	11.023	38	14.960
PA	9	25.56	19	53.98	U	9	5.11	N G	9	22.86	19	48.26	I S	9	3.543	19	7.480	29	11.417	39	15.354
5	10	28.40	20	56.80		10	5.70	Ë	10	25.40	20	50.80	ы	10	3.937	20	7.874	30	11.811	40	15.748

Decorating Line Thickness



Your porcelain and glass can be decorated with a line or lines in a colour or colours selected from our swatch library. Opposite are standard line thicknesses for your reference.

We decorate all products in our workshop and fire them in our kilns at temperatures ranging from 500°c to 1200°c, ensuring a vibrant and long lasting colour.

As a guide, add 25% to the product price for a line or logo.



How to Find Us / Deliveries & Returns

Office, Showroom & Warehouse

The Windsor Centre, Units 7-8 Advance Road, London, SE27 9LT. You are welcome to visit our showroom where most of the items in this brochure can be viewed. Please call us to arrange an appointment. Alternatively, we can arrange a meeting with a member of our sales team at your premises to discuss your needs in more detail.

How to Find Us By Bus or Railway

• Regular trains from London Bridge, Victoria, Sutton & Beckenham to West Norwood Railway Station.

• Buses 2, 196, 315, 432, 468, 690, N2, N68 & X68 to Norwood Bus Garage.



Delivery

- All orders over £150 excluding vat are FREE from delivery charges for UK mainland customers. A Standard Delivery Charge of £8.50 excluding vat will be applicable to all orders that fall below this amount.
- We offer Next Day Delivery, provided you place your order before 11am, subject to stock availability. A surcharge will be added to your order for this service.
- For Next Day Delivery please contact our offices on 020 8671 5959 so we can check stock levels and arrange this for you.
- The Lead times featured on our website for all our products are only to be used as a guide and in some cases they can of course be improved.
- In some rare circumstances, there may be an increased delay in getting your order to you, but we will endeavour to inform you as soon as possible.

Returns

- Claims for non-receipt, discrepancies or damaged goods must be notified in writing to us within 48hrs from receipt of delivery.
- In the event that goods need to be returned, please contact us to arrange this
- Should you wish to return any unwanted item (provided the item is in its original condition and original packaging) please notify us within 48hrs of receipt of delivery.
- Any unwanted item (provided it meets the above mentioned criteria) will be subject to a 25% restocking charge.
- · We cannot accept returns of personalised items.

General

- **1. Application of Conditions.** Unless otherwise agreed in writing by us these conditions of sale and business arrangements (which supercedes any earlier sets of conditions) shall apply to all contracts between us and our customers and shall override any terms stipulated, incorporated or referred to by the customers.
- **2. Representations etc.** We shall not be bound by any oral condition, warranty; guarantee or representation made or purported to be made on our behalf unless the same is in writing.
- **3. Catalogues, Price Lists etc.** All descriptions and illustrations contained in any of our advertising or sales literature are intended for information only and accordingly none of such particulars shall form part of any contract between us and a customer.
- **4. Prices and Specification.** We shall be entitled to invoice goods at the prices ruling at the date of despatch and we shall charge Value added tax at the rate prescribed at the date of invoicing, and any other tax or duty based on or related to the supply of goods or services or turnover whether or not included in any quotation or invoice for which we may be liable in respect of any contract. Sizes, capacities and colours are descriptive only but are accurate within the normal standards applicable in the industry.
- **5. Passing of Risk.** The risk in the goods contracted to be sold by us shall pass to the customer when the goods are delivered to the customer in accordance with the customer's instructions.
- **6. Passing of Property.** Notwithstanding the preceding clause, the property in and title to the goods contracted to be sold by us shall only pass when full payment has been made for such goods.
- **7. Terms of Payment.** All First orders are to be paid on pro-forma basis prior to receipt of goods and thereafter a 30 day account may be opened subject to bank and trade references. All goods should be paid for 30 days after invoice unless otherwise agreed. If payment terms are not adhered to we reserve the right not to supply goods or carry out repairs subject to warranty.

If maturity is overdrawn, interest will accrue at the rate of 2% per month.

8. Complaints Following Delivery. Subject as aforesaid, the customer shall immediately on their arrival unpack and inspect goods and give a clear signature. All claims must be made within 3 working days of delivery. If the customer fails to such notice we shall be entitled to assume that the goods are in all respect s in accordance with the contract and that the customer shall be bound to accept and pay for the same accordingly. If the customer shall make any complaint within the time stipulated we shall, after we have had reasonable time to investigate the same be entitled at our option;

A) To replace goods (if defective) or B) To accept the return of the goods (if defective) and credit the customer with the price thereof.

A re-stocking charge of 25% will be applicable to any goods returned with prior consent from La Porcellana Ltd. Return charges may also apply. Decorated items cannot be returned.

- **9. Insolvency.** If the customer, being an individual, shall at any time become bankrupt or shall have a receiving order or administration order made against him or shall make any composition or arrangement with his creditors or, being a company, shall enter into liquidation, have a winding up order made against it, or have appointed a receiver if its assets income or any part thereof we shall be entitled forthwith to determine any contract then subsisting by giving written notice to the customer's last known address. Any such goods then in possession of the customer (if not paid in full) shall forthwith be returned to us or (at our option) made available for collection by us and we shall have the right to enter on the premises of the customer to collect such goods.
- 10. Force Majeure. If the performance of any contract between us and a customer shall be rendered impossible or affected in consequences of any inability to secure labour, materials or supplies, Act of Government, war, riot or civil commotion, strike. Lock-out, fire, flood, drought, or other cause (whether or not similar in kind to all or any of the foregoing) beyond our control, we shall be entitled (without prejudice to any of our other rights against the customer) by notice in writing to rescind the contract or to elect or impose such variation in the contract as may in our opinion be necessary.
- **11. Legal Costs.** We reserve the right to charge any legal or other costs incurred collecting outstanding accounts.
- **12. Effect of Headings.** The headings in these, Condition of Sale and Business arrangements, are included for convenience only and shall not in any way affect their interpretation.
- **13. Samples.** Any sample goods delivered to a customer shall be returned by the customer to our premises within 14 days of delivery. Otherwise goods will be charged to the customer at the prices ruling at date of the original despatch.
- **14.** The Company will not accept the return of any goods not stocked by ourselves that have been ordered on behalf of customers unless they are found to be defective.

All prices in this catalogue are exclusive of VAT

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