

From: _____

**POSTAGE DUE COMPUTED
BY POSTAGE DUE UNIT**

POSTAGE _____
 TOTAL POSTAGE AND FEES DUE \$ _____

PARCEL POST
 0005

**NO POSTAGE
NECESSARY IF
MAILED
IN THE
UNITED STATES**

MERCHANDISE RETURN LABEL
 PERMIT NO: 5 SIMI VALLEY CA
 GW LITTLE 80 W COCHRAN ST. STE A

POSTAGE DUE UNIT
 US POSTAL SERVICE
 225 SIMI VILLAGE DR
 SIMI VALLEY CA 93065-7426

|||||



80 W Cochran St Ste A happydogs@gwlittle.com
 Simi Valley, CA 93065 866-495-4885 (toll-free)

Use the label above for packages over
2 pounds through the USPS.



**** Contact GW Little before returning: CAR SEATS, STAIRS, RAMPS, CARRIERS, GATES, STROLLERS, COZY CAVES, or CRATES. All (D/S) Drop Ship Items ****

Please read instructions BEFORE using label

- » You are responsible for all shipping charges using this label unless pre-authorized by GW Little or items are covered by our Right-Size Promise (see our website or call to see what's covered)
- » Charges will be deducted from your refund or exchange.
- » Return postage is determined by your zip code and the size and weight of the package. If used on any package with Priority Mail markings those rates will apply and can be quite expensive.
- » We **strongly recommend** you provide insurance from a Post Office window clerk for the value of the contents to protect you in case of loss or damage.
- » Visit <http://postcalc.usps.gov> to review shipping rates.

REMINDER:

- Remove all pet hair to avoid rejected returns
- Items should be sellable in original packaging.
- No returns on Rack, Closeout, or custom made items.

Other Return Options

You may use the carrier of your choice. Please provide adequate padding and tracking for your protection. For **Drop Ship** items (D/S) please call for return instructions.

Use INSTRUCTIONS for PRE-PAID LABEL

1. Adhere shipping label to package, please – DO NOT TAPE OVER BARCODES or WHERE POSTAGE FEES ARE RECORDED. Be sure edges are secure and all previous addresses and barcodes are covered. **Cover all Priority Mail markings.**
2. Include your return address, city, state, and zip code.
3. Packages over 16 ounces may not be placed in collection boxes.
4. For your protection please insure at a Post Office window for the value of the contents.



How to make a return

1) Determine from the package label if the shipment came from our warehouse in CA, or if it was shipped direct from a factory. Drop Ship (D/S) items have different return procedures. Lookup the item number on our website and refer to the Shipping tab for instructions or contact our office for assistance. Some factory direct items require a return authorization number.

2) Is the item eligible for return. Monogrammed items, Custom Orders, Sale Rack, and Closeout items are non-returnable. Used items or items missing the original sales packaging or tags cut off are not eligible. We reserve the right to refuse items which have dog hair, smell of smoke, or have been abused or damaged in any way.

Return / Exchange Instructions

Please repack the item in the original display packaging in sellable condition free from pet hair or damages. Use a sturdy approved shipping container and provide adequate padding for fragile items.

Please obtain a tracking number and insurance for your protection. You are the shipper at this point and we can't be responsible for lost or damaged packages caused by the carrier.

Pre-Paid Return Service: Use our pre-paid return mailer, if included, or visit the "Returns" section of our website for options to print pre-paid return labels for use through the Post Office. Exchanges may be eligible for our Right-Size Promise of free shipping (see website for details), otherwise, return shipping charges will be deducted from your refund.

You may also use the postage required return label below for use with the carrier of your choice.

Returning:

Item #	Size	Description	Price ea.	Total	Reason Code	Action Code

Reason Codes:

AL...Arrived too late

CM...Changed mind

DF...Defective

DS...Damaged in shipping

Other: _____

DW...Dog won't wear

NE...Not as expected

PQ...Poor quality

TL...Too large

TS...Too small

WI...Wrong item on invoice

WS...Wrong item shipped

Action Codes:

RF...Refund

ES...Exchange for same item

ED...Exchange for different item

Exchange for, or process the following new order:

Item #	Size	Description and color	Qty.	Price ea.	Total

Credit refunds will be issued by original payment method. For exchange orders that exceed return credit:

☐ Check enclosed

☐ Charge my credit card: _____ Exp: _____ CVV Code: _____

Signature: _____

Your Name: _____

Order #: _____ (speeds processing)

Reminders: Please send hair-free returns or we may reject them for sanitary reasons.

Please save a copy of this form for your reference and we recommend obtaining a tracking number for your protection.

V.072017

Return Label - Postage Required

From:



G.W. LITTLE - RETURNS
80 W COCHRAN ST, STE A
SIMI VALLEY, CA 93065-6219