North America Limited Warranty

VANA, LTD (VANA) is pleased to offer the Audio Physic (AP) manufacturers warranty that protects the owner of an Audio Physic product for 10 (TEN) years from the date of purchase.

This warranty covers all defects in material and workmanship with the following specific exceptions. These are:

▶ Damage caused by improper installation or adjustment
▶ Damage caused by accident, unreasonable use or neglect, or acts of God
▶ Damage from failure to follow instructions contained in the Owner’s Manual
▶ Damage from the performance of repairs by someone not authorized by AP or VANA Ltd
▶ Any unit on which the serial number has been effaced, modified, or removed
▶ Damage occurring during shipment
▶ Units which have been altered or modified in design, appearance or construction

This warranty covers only the actual defects within the PRODUCT itself. IT DOES NOT cover any installation or removal costs, normal setup costs, claims based on any misrepresentation by the seller, or performance variations resulting from installation related circumstances such as signal quality, AC power or incompatibilities with speakers and/or other system components.

During the warranty period, AP/VANA will, at its sole discretion, either repair the defect, or replace the defective product, or the defective parts, or components thereof at no charge to the owner for parts and labor covered by this warranty. If non-warranty repairs are required, you will be notified of the estimated cost and ask for your authorization to perform said repairs.

To obtain warranty service, please bring your unit along with the original invoice or bill of sale to your AP dealer and they will direct you to an authorized warranty service center or you may call VANA at (631) 246-4412 for information on how to obtain warranty service.

You must pay any shipping charges if it is necessary to return the product to an authorized AP dealer warranty repair facility. If the repairs are covered under the terms of the limited warranty, VANA, or the current authorized distributor, will pay the return shipping charges.

This warranty is non-transferrable and only available for the first purchaser from an authorized dealer.

AP shall not be liable for, or in any way responsible for, any incidental or consequential damages of any kind. Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, therefore, the limitations and exclusions stated herein may not apply to you. This warranty gives you specific legal rights; and you may also have other rights which vary from state to state.

THERE ARE NO WARRANTIES GIVEN BY AUDIO PHYSIC WHICH EXTEND BEYOND THE DESCRIPTION GIVEN HEREIN. ANY IMPLIED WARRANTIES OF FITNESS FOR PURPOSE SOLD, MERCHANTABILITY, DESCRIPTION, QUALITY OR ANY OTHER MATTERS ARE LIMITED TO THE TERMS OF THE EXPRESSED LIMITED WARRANTY STATED HEREIN.

This warranty is only applicable in North America.