

Parsun Local Marine Shop Service Agreement

Parsun Marine Distributor and Service Center

Address: 120-11791 Machrina Way, Richmond, BC, Canada V7A4V3
Toll Free: 1-888-573-2629 Fax: 604-277-3360 email: support@parsunoutboard.com

Customer Purchase Information

Purchase Date: _____ Original Order ID: _____
Purchaser: _____ Original Purchase Price: _____
Model: _____ Serial Number: _____
Email: _____ Phone & Fax: _____

Description

We have provided you the **Parsun Outboard Manual, Parts Catalog, and DIY Service Guides**. Those documents will help you operate and maintain Parsun 4-stroke outboards. If you have sufficient outboard motor knowledge and experience, you can service the Parsun outboard by yourself.

If the motor experienced a bigger technical problem, you can report it to us. Or you may contact a local certified marine shop or any outboard dealers nearby for service. You may use Google Map, phone book and marine magazines to find outboard service depots' location. Please notice us ahead in writing about your selected marine shop. We will allow your selected marine shop a 30 days period to bring us the inspection report and repair cost estimate. We will provide our **Parsun Outboard Motor Inspection Report form** for this ship repair service.

The marine shop or outboard dealer can directly send us the motor's inspection report and repair cost estimate. A detailed inspection report must include at least the following: 1) Name of the service shop or dealer, business address and contact info. 2) The certified outboard technician's full name and signature. 3) The motor model and serial number. 4) Customer name and date of service. 5) Detailed description of the motor problem and suggested solution. 6) New replacement parts list and Estimated labor cost. 7) Other necessary information.

We will review the report and determine if the issue is covered by the manufacturer limited warranty. If applicable, we will contact the marine shop to provide necessary replacement parts and pay for the service cost based on manufacturer's service guideline. If the issue or motor damage are not covered by the limited warranty, the marine shop can order the parts from us, and you (user) will pay for the service labor cost.

If you agree above service terms, please fill up your information in this page, print it out and sign down below, fax or email this page back to us. Once we receive it, we will send you the "**Parsun Outboard Motor Inspection Report form – Marine Shop Use**" form with your issued case ID. Then you can bring your motor to the marine shop for service.

Signature: _____ Date: _____