

A few simple steps to ensure
perfect water, every time.



We're Here to Help



We are also available
for live video chat!

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Live Chat:

Monday–Thursday: 9 a.m.–5:30 p.m.

Friday: 9 a.m.–4:30 p.m.

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Avalon Water Coolers



Avalonh2o

www.avalonh2o.com

Use and Care Guide

MODELS: A8CTBOTTLELESSWHT • A8CTBOTTLELESSBLK
AVALON ITEM #: B8WHT • B8BLK

Registration

Please visit the website below to register your new water cooler within the first 30 days of purchase. Registration within the first 30 days will activate your one year warranty.

www.avalonh2o.com/register-my-avalon-cooler

Please keep your model number, order number and purchase date for future support. You can reach us at 1-800-256-0695.

Model Number _____

Order Number _____

Purchase Date _____



Tested and Certified by NSF International against NSF/ANSI Standard 42 & 53 in model A8FILTER for the reduction of lead, chlorine, cyst.

REPLACEMENT ELEMENT



This A8FILTER is Tested and Certified by NSF International against NSF/ANSI Standard 42 for materials and structural integrity requirements.

COMPONENT

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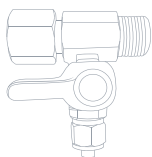
Troubleshooting

Safety

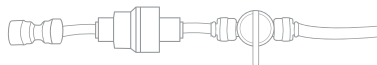
Warranty

Meet Your Avalon Product

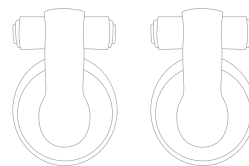
Inside the box, you'll find:



Metal Adapter with Valve
(3/8" compression)



**Valve and
Tube Assembly**



**2 Filter
Flushing Adapters**



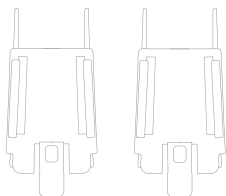
Carbon Block Filter



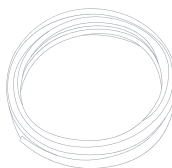
Sediment Filter



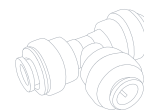
2 Small PE Tubing



2 Mounting Brackets



PE Tubing
(20' length, 1/4" diameter)



**Three Way
Plastic Adapter**
(1/4")

Meet Your Avalon Product



Attractive Design

Modern countertop design with press-paddle spouts



Custom Temperature

Piping hot or crisp cold water



Dual Stage Filtration

Double the filtration for twice the peace of mind



Built-in Nightlight

Makes late night water trips a breeze



NSF Certified Filters

We meet strict standards for public health protection



UL Listed

We design & manufacture with your safety in mind



Energy Star Approved

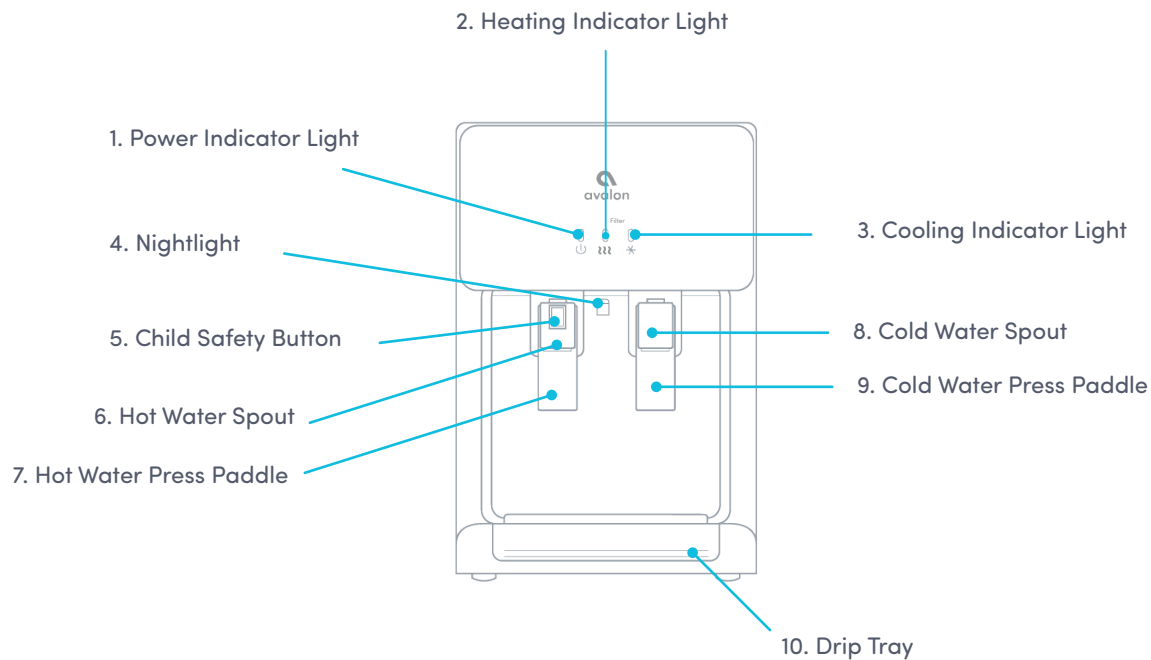
Saves the environment & your wallet



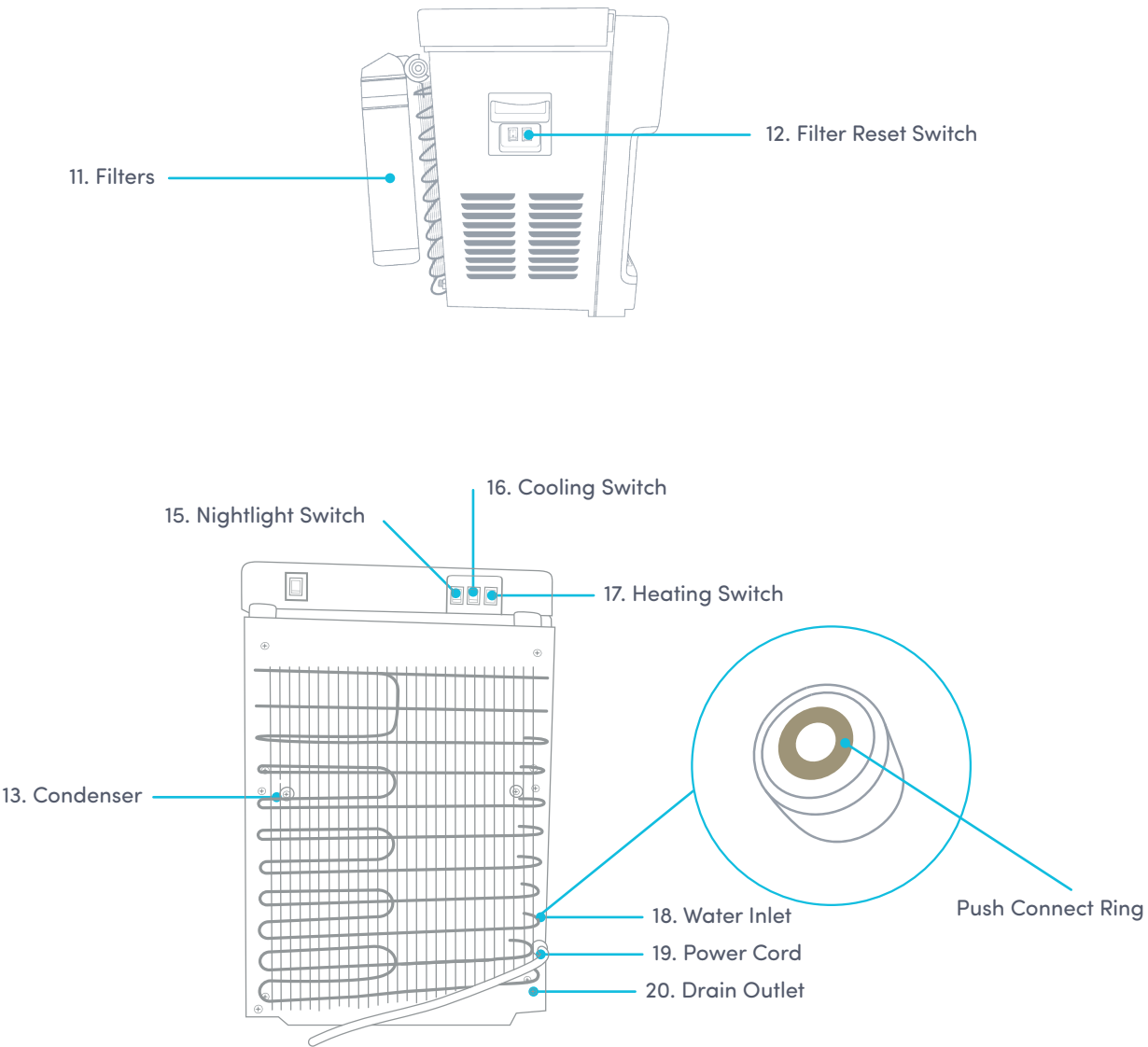
Child Safety Feature

Ensures safe hot water flow for the entire family

Part Names



Part Names



Indicator Lights

Power Indicator Light



This light will remain steady on to indicate that the unit is plugged in and the power is on.

Heating Indicator Light



This light will indicate when the water is heating. The light will remain on while the water is heating and will turn off when it has reached the correct temperature of 185°F. As the water is dispensed the hot tank will refill and the water will heat. As the water reheats this indicator light will turn on.

Cooling Indicator Light



This light will indicate when the water is cooling. The light will remain on while the water is cooling and will turn off when it has reached the correct temperature of 47°F. As the water is dispensed the cold tank will refill and the water will cool. As the water cools this indicator light will turn on.

Filter Indicator Light



The Heating Indicator Light and the Cooling Indicator Light will blink together to alert you that the filter needs to be replaced soon. They will continue to blink and a beep will sound to let you know to change the filter now.

Tech Specs

Model	A8CTBOTTLELESSWHT • A8CTBOTTLELESSBLK
Avalon Item #	B8WHT • B8BLK
Hot/Cold Temp Output	1.8L/min / 2.2L/min
Hot Water Capacity	4 L/H (≥ 185°F)
Hot Tank Volume	1.16 Liters
Cold Water Capacity	2.5 L/H (≤ 47°F)
Cold Tank Volume	3.6 Liters
Applicable Water Pressure	0.1–0.4 MPa
Applicable Water	Tap Water
Stage 1 Filtration	Sediment Filter
Stage 2 Filtration	Carbon Block Filter
Product Size	13”(L)x12”(W)x19”(H)
Packing Size	16.18”(L)x15.07”(W)x28.34”(H)
Net Weight/Gross Weight	35.27 lb / 39.70 lb
Voltage/Frequency	115 V 60Hz
Cooling Method	Compressor
Heating Method	Internal Element
Heating Watts / Cooling Watts	420W / 100 W
Power Consumption	520 W



Benefits:

The drip tray is the most unsanitary part of a water cooler. Water is constantly collecting in the drip tray and most people do not empty or clean the drip tray unless it is full. This can lead to unwanted bacteria and viruses building up in the drip tray. The dispensing area and spout can also be areas of unwanted bacteria growth. These bacteria or viruses can easily spread to drinking cups or other parts of the cooler. The press buttons are touched by so many people and can lead to bacteria growth as well. With our anti-microbial coating, you can be assured that the drip tray, dispensing area, spout, and press buttons all remain bacteria free all the time.

- Certain parts of the water cooler, such as the drip tray, dispensing area, spout, press buttons or press paddles have been treated with a unique anti-microbial coating using the BioGuard technology.
- This BioGuard technology is injected into the ABS material through a complex technique during the injection molding process creating an anti-microbial coating which has been tested to prevent bacteria such as Escherichia coli from forming on its surface.
- Unlike many other anti-bacterial coatings, BioGuard will not be affected by heat. It will not affect the strength of the given plastic. It will also not cause the plastic material to become discolored over time.
- This technology has been tested to be safe and non-toxic according to EPA standards.
- This technology will prevent viruses from remaining on the treated surfaces.

How It Works:

BioGuard is a soluble glass containing anti-microbial metal ions.

Glass is generally considered to be a material with high chemical inertness due to its strong network structure. It is possible though, to lower this chemical inertness by continuously altering its structure.

Glass also has another interesting property which retains metal as ions. We have combined this property along with our unique anti-microbial technology enabling the glass to have a low chemical inertness by retaining anti-microbial metal ions. With the presence of water or moisture, the glass with BioGuard will release metal ions gradually to function as anti-microbial material. This happens as Ag ions with positive charges are drawn toward microbes with negative charge and disturb their electrical balance causing their cell wall to burst and extinguish. It also can cause the Ag ions to bond to microbes inhibiting the enzyme activity and multiplication of microbes causing them to be destroyed.

Filter Function Introduction

Stage	Filter	Function
Stage 1	Sediment Filter	Course filtration of raw water to remove rust, dirt and sediment
Stage 2	Carbon Block Filter	Removes the water odor, residual chlorine, organic matter, and lead to improve taste

Getting Started

Unpacking Your Avalon Water Cooler

Locating Dispenser

- Do NOT plug in the power cord yet.
- Place dispenser upright on a hard and level surface in a cool and shaded location near a grounded wall outlet. Position the dispenser so there is about 4 inches of clearance from the wall on the back and both sides.

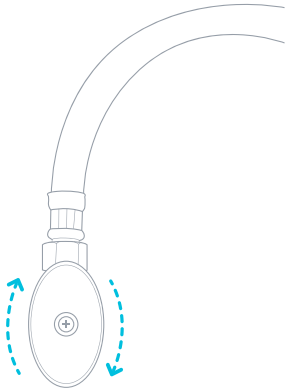
Locating Accessories

- Open the top of the packaging and remove the top foam piece along with accessories and place them aside. (The filters will be located in this foam piece located on the top of the cooler.)
- Unpack the product and install the drip tray by inserting it into place.

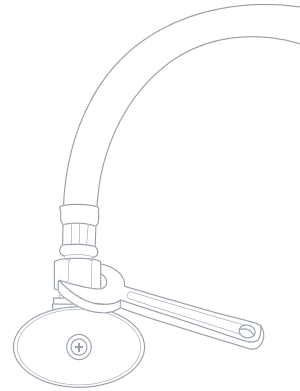
Installation (Under the Sink)

Installing the Metal Adapter with Valve

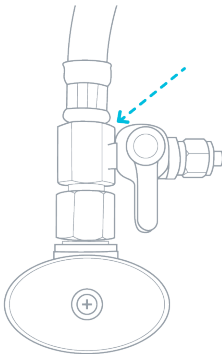
1. Turn off the current cold water supply that is the source of water to your sink.



2. Disconnect the current cold water supply line under your sink.



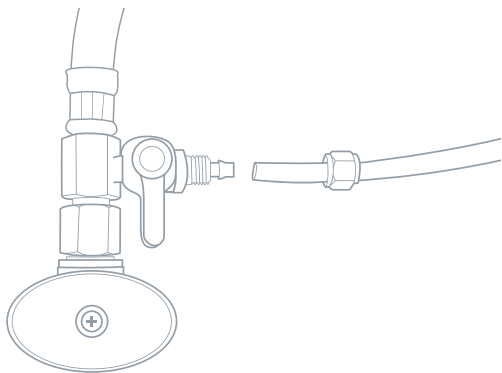
3. Connect the Metal Adapter with valve between the cold water supply line and cold water valve.



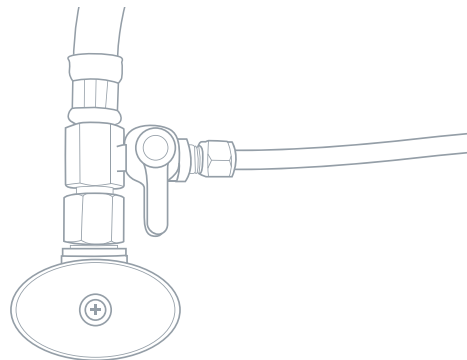
Installation (Under the Sink)

Installing the Metal Adapter with Valve

4. Remove the nut from the Metal Adapter and insert the PE Tubing through the nut. Slide the PE Tubing onto the protruding part of the Metal Adapter where the nut was located until it reaches the threading.



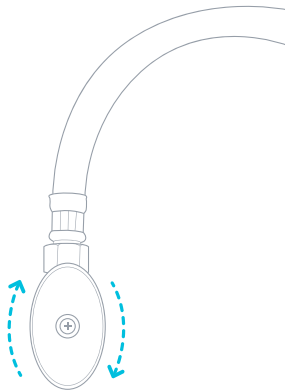
5. Screw the nut tightly into place to keep the PE Tubing securely connected to the Metal Adapter with Valve. Make sure the valve is in the off position (perpendicular to the PE Tubing).



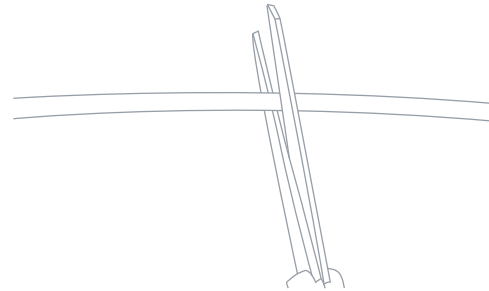
Installation (Refrigerator Water Line)

Installing the Three Way Plastic Adapter

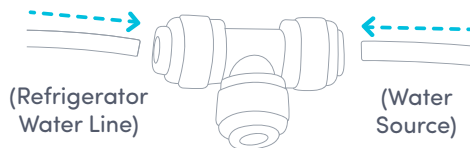
1. Turn off the current cold water supply that is the source of water to your refrigerator line.



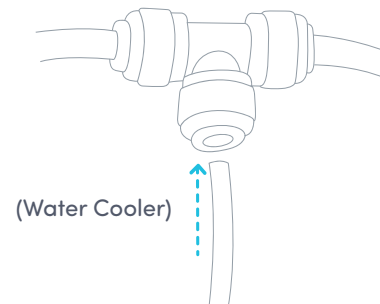
2. Cut the current 1/4" tubing that is connected to the back of your refrigerator or ice maker near the end of it that is currently inserted into the refrigerator.



3. Insert each cut end of the existing 1/4" tubing into one of the holes of the Three Way Plastic Adapter.



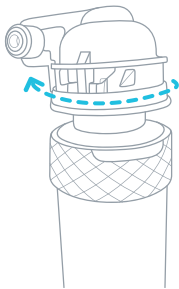
4. Insert one end of the PE Tubing that is supplied with the water cooler into the third opening of the Three Way Plastic Adapter.



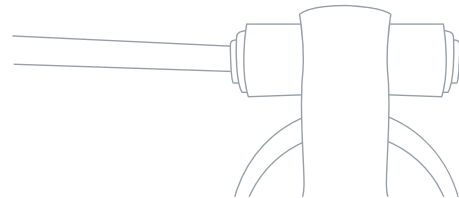
Flushing Filters Prior to Use

Before continuing with installation, it is recommended that you flush both filters for approximately 2 minutes.

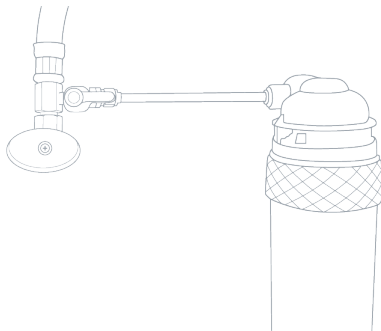
1. Twist the filter into the provided Filter Flushing Adapter by rotating it clockwise.



2. Take the open end of the PE Tubing that is now connected to your water supply and insert it into the left inlet hole on the Filter Flushing Adapter in the direction of the arrow.

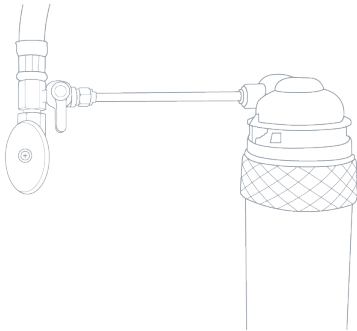


3. Hold the filter with the Filter Flushing Adapter in place over a sink. Turn the Valve of the Metal Adapter at the water source to the on position (the on position is parallel to the PE Tubing) and allow the water to flow through the Adapter and the filter for approximately 2 minutes to flush the new filter.

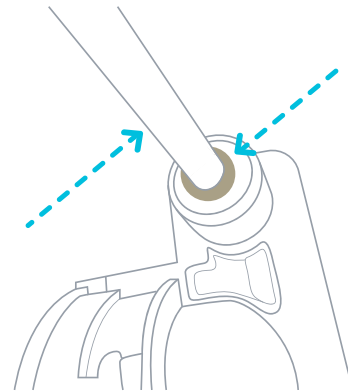


Flushing Filters Prior to Use

4. Turn the Valve of the Metal Adapter at the water source back to the off position, remove the filter from the Filter Flushing Adapter.



5. Remove the end of the PE Tubing from the Filter Flushing Adapter by pressing in on the push connect ring and pulling out the PE Tubing.

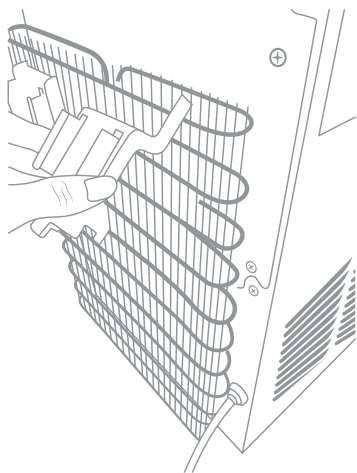


Repeat steps 1-5 for flushing the Carbon Block Filter.

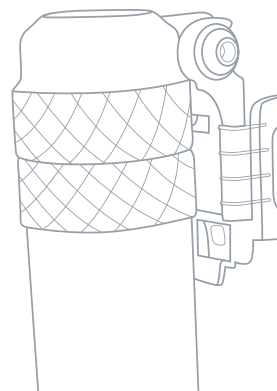
Finishing the Water Cooler Installation

Once you have flushed the filters and removed the filters and PE Tubing from the Filter Flushing Adaptor, you are ready to complete the installation process.

1. Locate the two black Mounting Brackets. Clip each bracket, one next to the other, onto the top of the back of the cooler by inserting the longer pegs upward into the slots of the condenser then click the shorter pegs into place.

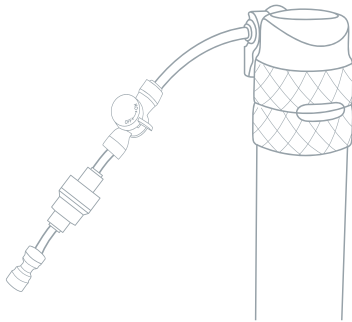


2. Slide the 2 Filter Adapters into each of the Mounting Brackets. Twist the Sediment Filter into the left Filter Adapter and the Carbon Block Filter into the right Filter Adapter. Rotate the filters clockwise to twist them into place.

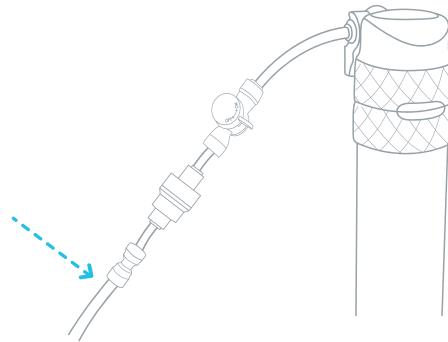


Finishing the Water Cooler Installation

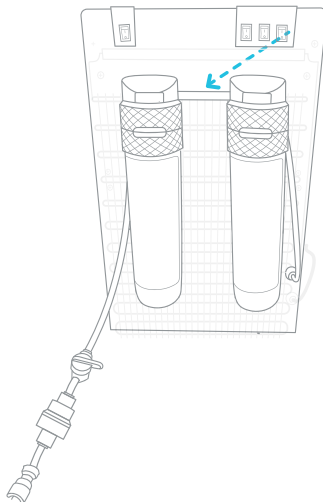
3. Locate the Valve and Tube Assembly. Connect the tube end of this assembly to the left insert on the left Filter Adapter.



4. Connect the PE Tubing (20'), that is connected to the water source, to the open end of the Valve and Tube Assembly. Make sure that the valve is in the off position (perpendicular to the PE Tubing).

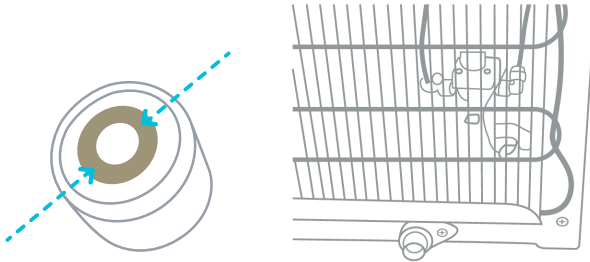


5. Using the Small PE Tubing, connect the right side inlet of the first Filter Adapter to the left side inlet of the second Filter Adapter.

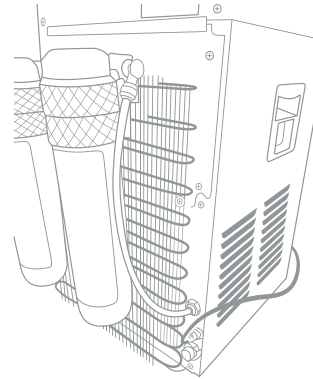


Finishing the Water Cooler Installation

6. Remove the plug from the water inlet (#18) located on the back of the unit. To do this press on the push connect ring in towards the cooler and remove the plug at the same time.



7. Locate the second Small PE Tubing. Connect one end of the Small PE Tubing to the right side inlet of the right Filter Adapter. Connect the other end of that Small PE Tubing to the water inlet (#18).

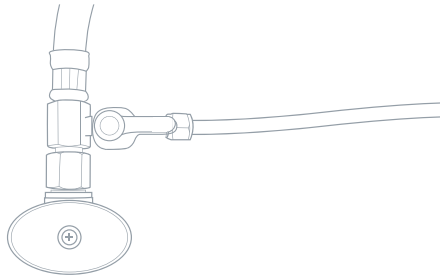


8. Locate the valve on the Valve and Tube Assembly. Turn this valve to the on position (parallel to the PE Tubing) to allow water to flow through.

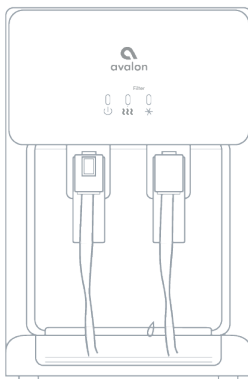


Finishing the Water Cooler Installation

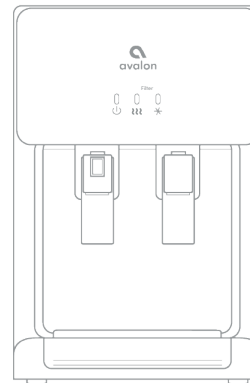
9. Locate the Adapter with Valve that is connected to the water source. Turn this valve to the on position (parallel to the PE Tubing) to allow the water to flow through.



11. Be sure to dispense a little water from both the cold and hot water spouts (#8, #6) prior to turning on the cooling and heating switches (#16, #17) located on the back of the cooler.



10. After the installation of the water line and filters is complete, plug the power cord into a grounded wall outlet and begin to use the machine. Please allow the machine about 10-15 minutes for the water to fill in the tanks before use.

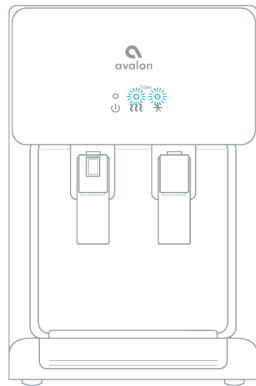


15-20
min
Hot

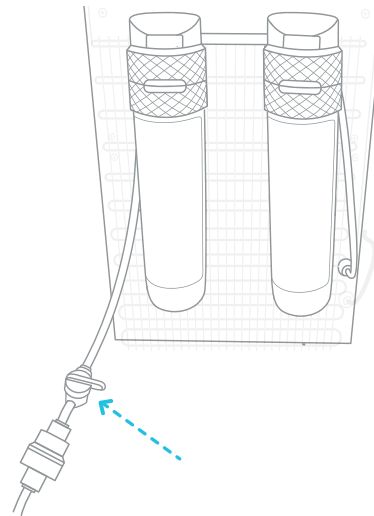
User Guide and Maintenance

Replacing the Filters

1. When lifetime of the filter is near its end, either by means of water flow or after 6 months time, the heating (#2) and cooling (#3) indicator lights will blink as a warning. When the filter lifetime is up, the heating (#2) and cooling (#3) indicator lights will continue to blink and the machine will beep to let you know that the filters need to be changed. Water flow may also stop until the filters are replaced.

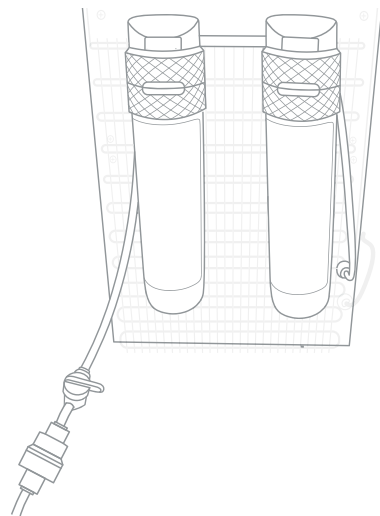


2. Shut off the valve located at the connection to the water source or the valve located to the left of the Sediment Filter on the back of the unit.

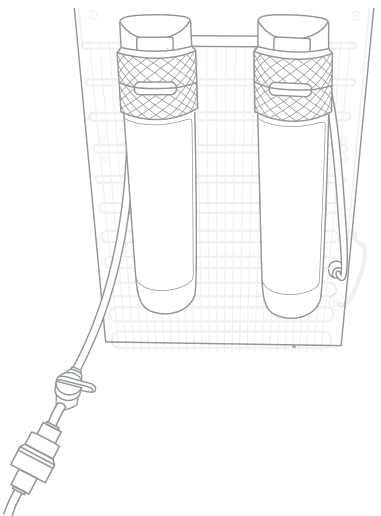


Replacing the Filters

3. Twist the expired filters to remove them from the Filter Adapters at the back on the unit. Insert the new filters into the Filter Adapters by twisting them into place and rotating them clockwise. Make sure the Sediment Filter is on the left and Carbon Block Filter is on the right.

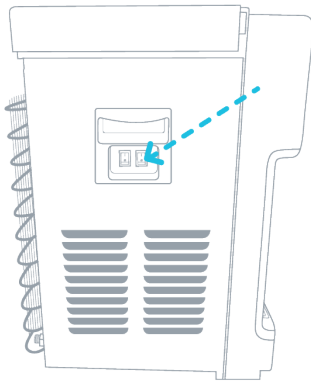


4. Turn on the Valve that was previously shut off. This valve will be located at the connection to the water source or located to the left of the Sediment Filter on the back of the unit.

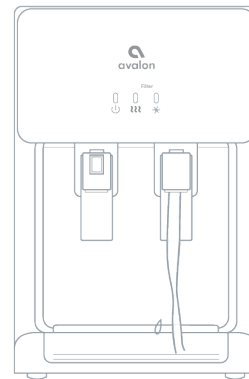


Replacing the Filters

5. After replacing the filters, press and hold the filter reset button (#12) located on the left side of the unit. Press and hold this button until the heating (#2) and cooling (#3) indicator lights stop blinking.



6. In order to flush the new filters, allow the water to flow from the cold water spout for approximately 2 minutes.



Leak Detection



Our machines are equipped with a high-tech leak detector that will alert you of any potential leak. At the same time the machine will automatically shut off any intake of water to prevent a potential flood. In the event of a possible leak, power/self-cleaning indicator light (#1), the heating indicator light (#2) and cooling indicator light (#3) will start blinking and a beep will sound. Please check around the machine for any leaking water and determine the source of it. If you find the source of the leak, you can call our support line for assistance in fixing it. If you do not find the source of this leak, it may have been caused by accidental spillage of water or from a filter change. The leak detector is inside the machine and will need to be left to dry by itself once any excess water is removed.

Cleaning

Rinsing, Cleaning, and Draining

To prolong the lifetime of the machine, it is recommended that the unit be cleaned and sanitized manually about every six months.

To clean the outside of the unit

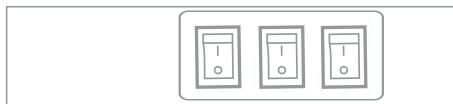
Use a disinfectant of your choice to wipe down the outside of the machine.

Disinfectant does not come with this unit. It can be purchased separately from a local store.

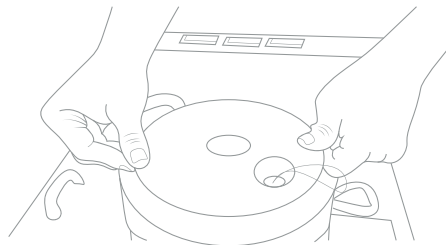
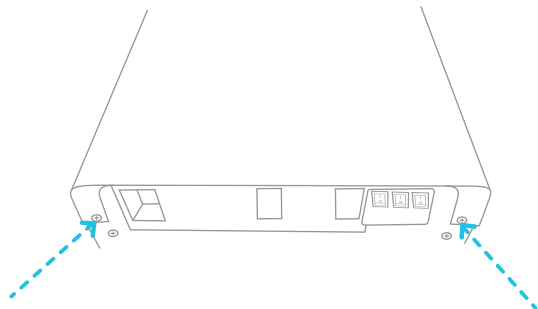
To rinse the inside of the unit

The machine has been disinfected prior to departing from the factory. However, it is recommended to rinse and drain the unit prior to installation.

1. Before cleaning, make sure that the cooling switch (#16) and heating switch (#17) are in the off (O) position and unplug the machine.

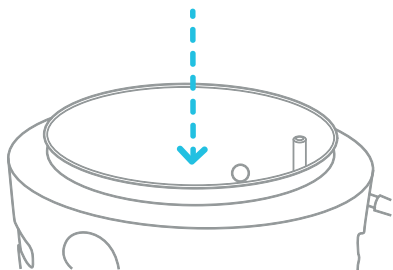


2. Remove the two screws located on the back (at the top, in line with the switches) of the cooler. Remove the top cover by lifting at an angle and pull off. Remove the white cold water tank cover and the separator.

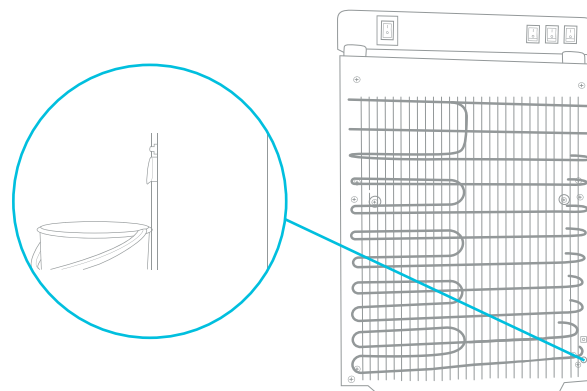


Rinsing, Cleaning, and Draining

3. Pour 0.6 gallons of clean water into the cold tank. (The cold water tank is the open cylinder that the white cover was removed from).



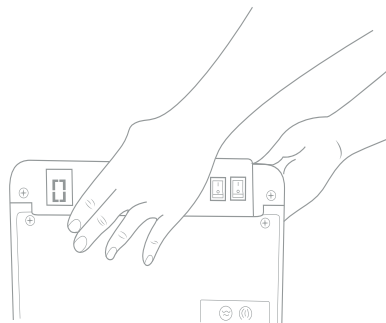
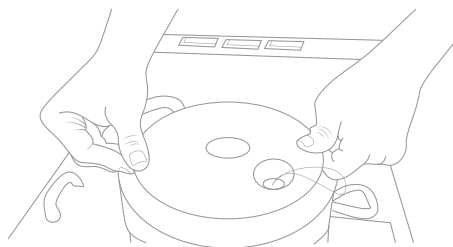
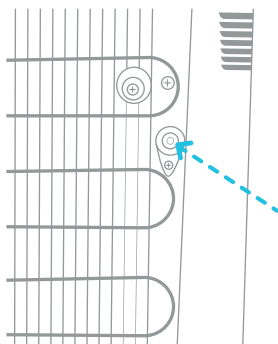
4. Place a large bucket beneath the drain outlet (#20) located on the back of the unit. Remove the drain cover and allow the water to drain from the unit. Water will start flowing as soon as the drain cover is removed.



Caution: The dispenser will heat water to a temperature of approximately 185°F. It can cause severe burns if not handled carefully. Please use caution while operating and cleaning. Please allow ample time for any hot water inside the machine to cool down before draining it.

Rinsing, Cleaning, and Draining

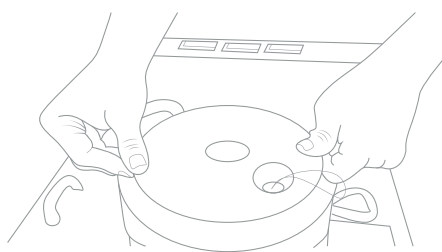
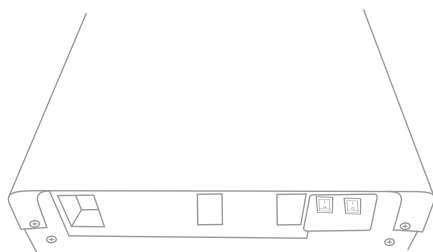
5. Once water is completely drained, reposition the drain cover, cold tank cover and the top cover. Ensure that the pipes and wires are connected properly and you may use the dispenser as normal.



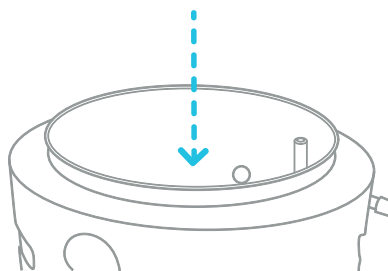
Cleaning

To remove mineral deposits that may have built up inside the the cold tank, mix 4 L of water with 200 g of citric acid crystals (not included) or a cleaning solution of your choice.

1. Unscrew the top cover and lift off the cold tank lid.

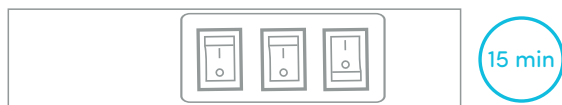


2. Put the mixture into the machine's cold tank and make sure the water can flow out of the hot water spout (#6).



Cleaning

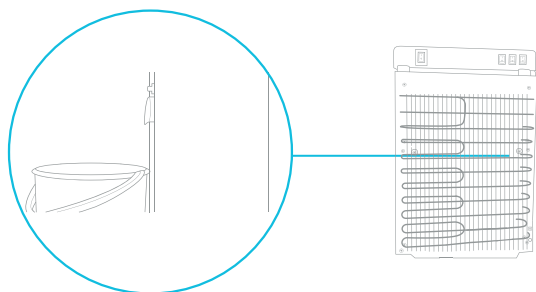
3. Plug in the power cord and turn on (I) the heating switch (#17). Allow the water to heat for 15 minutes.



4. Turn off (O) the heating switch (#17) and allow the liquid mixture to cool down for 20 minutes.



5. Drain the liquid from the drain outlet (#20), then flush with water two or three times by following the rinsing instructions above. Only disassemble parts mentioned to avoid damaging the machine.



Troubleshooting

Troubleshooting

If you are having trouble with your water cooler please see the following solutions. You can also view our trouble shooting videos at the website below. Please feel free to contact us with any questions.



1-800-256-0695



support@avalonh2o.com



www.avalonh2o.com

Troubleshooting

Indicator lights are flashing and unit is beeping

If indicator lights #1, #2, #3 are flashing and the unit is making a slow beeping sound, it is alerting you that there may be a leak in the unit. Please refer to page 24.

Please turn off the switches on the back of the unit and unplug the unit.

Ensure that the bottom of the cabinet is completely dry. The sensor is located in the back left corner. Make sure there is no water on the sensor.

Once the unit is dry you may plug it back in and turn the switches to the on position and continue normal use.

Water leaking from unit

- Check to make sure that pipes are connected properly.
- Inspect the adapter to ensure that it is connected properly.
- Water pipe may need to be replaced.

Water not dispensing at a hot or cold temperature

This could be caused by an over consumption of water in a short period of time causing the tanks to empty. Please allow 5 to 10 minutes for the water cooler tanks to refill. Allow the proper time for the water to heat and cool.

This could be caused by an interruption in the power supply. Please ensure that the power cord is connected to an outlet. Please make sure that the heating (#17) and cooling (#16) switches are in the on (I) position.

Safety

Safety

To reduce risk of injury and property damage, user must read this entire guide before assembling, installing and operating the dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

This product dispenses water at very high temperatures. Failure to use this properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including the following:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the dispenser other than known microbiologically safe tap water.
- For indoor use only. Keep water dispenser in a dry place away from direct sunlight. Do NOT use outdoors.
- Install and use only on a hard, flat and level surface.
- Do NOT place dispenser in an enclosed space or cabinet.
- Do NOT operate the dispenser in the presence of explosive fumes.
- Position back of dispenser no closer than 20 cm from wall and permit free airflow between wall and dispenser. There must be at least 20 cm clearance on the sides of the dispenser to permit airflow.
- Use only properly grounded outlets.
- Do not use an extension cord with your water dispenser.
- Always grasp plug and pull straight out from outlet. Never unplug by pulling on power cord.
- To protect against electric shock, do NOT immerse cord, plug or any other part of the dispenser in water or other liquid.

Safety

- Ensure dispenser is unplugged prior to cleaning.
- Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.
- Service should be performed only by a certified technician.
- Warning: Do not damage the refrigerant circuit.
- This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 and supervised. Keep the appliance and its cord out of reach of children less than 8 years.
- Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- This appliance is intended to be used in a household and similar applications such as: kitchen area in shops, offices and other working environments, bed and breakfast type environments, catering and similar non-retail applications.
- Do not store explosive substances such as aerosol cans with flammable propellant in this appliance.
- If the supply cord is damaged, it must be replaced by a special cord assembly available from the manufacturer or its service agent.
- Never turn the machine upside down or lean it more than 45°.
- Thermostat has been adjusted. There is no need to adjust it by yourself. When the matching is below the freezing point and blocked by ice, the cooling switch should be turned off for 4 hours before turning it on again to continue its operation.
- This machine should not be plugged back in until 3 minutes after it has been unplugged.

Warranty

Warranty

Models included are:

A1TLWATERCOOLER, A2TLWATERCOOLER, A3BLOZONEWTRCLR, A3F, A3F-SC, A4BLWTRCLR, A4F, A1BOTTLELESS, A5BOTTLELESS, A5BLK, A6BLWTRCLRWH, A6BLWTRCLRBLK, A7BOTTLELESS, A7BOTTLELESSBLK, A8CTBOTTLELESSWHT, A8CTBOTTLELESSBLK, A9ELECTRICSS, A9ELECTRICBLK, A9ELECTRICWHT, A10-TL, A11-CTTL, A12-CTPOU, A13, A14, A15, A1CTWTRCLRBLK, A1CTWTRCLRWH, A3BLK, A4F, A5BLK, A6SC-WHT, A6SC-BLK, A10BLK, A11BLK, A12BLK, A13BLK, A14BLK, A13CT, A13-S, B8WHT, B8BLK, A9

Products listed above are covered by the terms of this Limited Warranty. For purposes of this Limited Warranty, the term "product" means any water cooler bottled or bottleless manufactured for Avalon. Avalon warrants that it will, at Avalon's option, replace or repair the Purchaser's Avalon product sold in the U.S. or Canada by an authorized retailer if that product is defective due to faulty workmanship or materials, subject to the limitations described in this Limited Warranty. Avalon undertakes no responsibility for the quality of the goods except as otherwise provided in this warranty. There are no warranties that extend beyond the description on the face hereof. This Limited Warranty is valid only in connection with the original purchase of new products from authorized retailers and extends from the original purchase date of the original product purchased. This warranty extends only to the original purchaser of the product and lasts for one (1) year from the date of the original purchase or until the original purchaser of the product sells or transfers the product, whichever first occurs. An "original purchaser," for the purposes of this Limited Warranty, is an individual or entity who purchases the product directly from Avalon or an authorized retailer of Avalon with the intent to use the product for personal consumer use and commercial or industrial use and not with the intent to resell the product. An "authorized retailer," for purposes of this Limited Warranty, is an individual or entity authorized by Avalon to sell the product directly to original purchasers. An individual or entity that purchases the product from whatever source with the intent to resell the product is an unauthorized reseller ("unauthorized reseller"). For the purpose of this Limited Warranty a "Third Party" would be considered any plumber, maintenance company, or individual hired by the Purchaser.

This Limited Warranty does not apply to used, refurbished, renewed, floor model or "demo" products, or to products sold by unauthorized resellers, including without limitation, unauthorized resellers on third party websites, including, without limitation, Craigslist, eBay, Amazon, etc. Unauthorized resellers are not "original purchasers" for the purpose of this Limited Warranty. If the purchaser is not the original purchaser of this product, the purchaser takes the product "AS IS," "with all faults" and without warranty. Avalon reserves the right to require a valid serial number located on your product to submit a valid claim under this Limited Warranty. Products where the serial number has been removed or evidence showing the removal or attempted removal of the serial number label will not be eligible to make a claim under this Limited Warranty. IF THE PURCHASE OF THIS PRODUCT WAS NOT DIRECTLY FROM AVALON, PROOF OF PURCHASE WILL BE REQUIRED TO DEMONSTRATE THAT PURCHASER IS THE ORIGINAL PURCHASER AND THE PRODUCT WAS PURCHASED FROM AN AUTHORIZED RETAILER, AND ELIGIBLE TO MAKE A VALID CLAIM UNDER THIS LIMITED WARRANTY.

Your purchase date is established from the date of your sales receipt. Avalon may require the purchaser to provide proof of the quality and condition of the water cooler if the purchaser makes a claim under this Limited Warranty. Avalon reserves the right to invalidate this Limited Warranty if the water cooler is determined, in Avalon's reasonable discretion, to be inadequate or if the water cooler is found to be in an unsanitary condition. This warranty does not apply if the product was damaged or failed because of accident, improper handling or operation, relocation, abuse, misuse, unauthorized repairs made or attempted, or improper installation or maintenance. Under this Limited Warranty, products are required to be plugged directly into a grounded wall outlet. Plugging a product into an extension cord or surge protector will be considered misuse and will void this Limited Warranty. If damage to the product has occurred during shipping, the damage must be reported to Avalon within the first 30 days from the original purchase date to be eligible to make a claim under the Limited Warranty. Shipping damage reported to Avalon outside of the first 30 days from the original purchase date will not be eligible for a valid claim under this Limited Warranty. This warranty does not cover shipping costs for the return of products to Avalon for repair or replacement.

To submit a valid claim under this Limited Warranty, troubleshooting the product with an Avalon Customer Success Expert is required. If troubleshooting the product is refused by the Purchaser, Avalon reserves the right to deny the Limited Warranty Claim. In the event a part is necessary to correct the problem with a Product, Avalon will provide the part at no cost to the original purchaser under this Limited Warranty. Replacing parts or attempting to correct an issue with the Product is required prior to submitting a claim for a replacement product under this Limited Warranty. Instructions for troubleshooting a Product or replacing a part will be provided by Avalon. Troubleshooting, repairs, part replacement, installation, and proper maintenance are the responsibility of the Purchaser. Instructions for proper installation and maintenance will be provided in the user manual.

Installation, maintenance, or repairs of the Product is the responsibility of the Purchaser. The Purchaser reserves the right to use a Third Party for installation, maintenance, and repair at their own risk. Avalon is not responsible for any additional cost incurred for installation, maintenance, or repair of the Product including but not limited to additional material needed for installation or the cost of a Third Party. Damage or failure of the Product due to improper installation, maintenance, or repair caused by a Third Party or the Purchaser is not the responsibility of Avalon and will not be covered under this Limited Warranty. Instructions for proper installation and maintenance will be provided in the user manual.

ANY AND ALL WARRANTIES, EXPRESSED OR IMPLIED (INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY), LAST ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE OR UNTIL THE ORIGINAL PURCHASER OF THE PRODUCT SELLS OR TRANSFERS THE PRODUCT, WHICHEVER FIRST OCCURS. IN NO EVENT SHALL AVALON'S LIABILITY UNDER ANY EXPRESS OR IMPLIED WARRANTY INCLUDE (I) INCIDENTAL OR CONSEQUENTIAL DAMAGES FROM ANY CAUSE WHATSOEVER, INCLUDING BUT NOT LIMITED TO ELECTRICAL OR WATER DAMAGE, OR (II) REPLACEMENT OR REPAIR OF ANY HOUSE FUSES, CIRCUIT BREAKERS OR RECEPTACLES. NOTWITHSTANDING ANYTHING TO THE CONTRARY, IN NO EVENT SHALL AVALON'S LIABILITY UNDER ANY EXPRESS OR IMPLIED WARRANTY EXCEED THE PURCHASE PRICE OF THE PRODUCT AND ANY SUCH LIABILITY SHALL TERMINATE UPON THE EXPIRATION OF THE WARRANTY PERIOD.

Except as otherwise provided, Avalon will not charge Original Purchaser to repair or replace the purchaser's Product if it is deemed defective during the length of this Limited Warranty, but any transportation costs associated with repairs or replacements are Purchaser's responsibility. No new warranty is provided with a replacement product. The warranty for the replacement product runs from the date of the original purchase of the original product. In the event that repair is necessary, such repair will be at no charge to the Purchaser except for transportation costs associated with such repair or replacement of a product in compliance with the terms of this Limited Warranty.

In the event, a warranty claim is filed and a warranty replacement is deemed necessary, the purchaser will be required to surrender the original product to Avalon at the time of replacement.

Some states and provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so these exclusions or limitations may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state to state and province to province.

