

# BLUEBELLA®

## YOUR EXCHANGE/ RETURN FORM

Please fill in the form below with the items you wish to return, and specify if you would like a **REFUND** or an **EXCHANGE**.

If you are returning an item for **EXCHANGE**, please specify the exchange item you wish to receive.

**Order Number:** \_\_\_\_\_

**Full Name:** \_\_\_\_\_

**Address:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**Phone Number:** \_\_\_\_\_

**Returns policy:** We will offer an exchange or refund on all goods if you are not satisfied within **30 days** of your goods arriving. Returns will only be accepted if the items are returned unworn, with tags attached and in perfect condition. We reserve the right to refuse the return/exchange of any goods that do not meet the above requirement. If you exchange for alternative items, we will pay the shipping of your replacement order.

Please allow up to 14 working days for us to receive and process returned items.

ITEM	QUANTITY	RETURN OR EXCHANGE?	EXCHANGE ITEM REQUESTED	EXCHANGE ITEM COLOUR	EXCHANGE ITEM SIZE	REASON FOR RETURN CODE

### REASON FOR RETURN CODE:

- 1) Too big
- 2) Too small
- 3) Too long
- 4) Too short
- 5) Ordered more than one size
- 6) Style doesn't suit
- 7) Arrived too late
- 8) Looks different to the image on the site
- 9) Incorrect item received
- 10) Unwanted gift
- 11) Faulty item/package
- 12) Changed my mind

When you post your return, please use a service that provides a receipt as a proof of postage, as **we cannot take responsibility for any items that are lost in transit.**

Please place the form above inside your return parcel and stick the freepost label below on your parcel

**FREEPOST**

**RTUG-KKSG-RCUB**

**BLUEBELLA**  
**c/o TORQUE**  
**Wortley Moor Road**  
**LEEDS**  
**LS12 4JH**

If you have any questions, please contact the Customer Care team at [customercare@bluebella.com](mailto:customercare@bluebella.com)

Or call +44 (0)203 176 7769  
Monday-Friday 8:30-18:00 (UK time)