

BLUEBELLA®

YOUR EXCHANGE/ RETURN FORM

Please fill in the form below with the items you wish to return, and specify if you would like a **REFUND** or an **EXCHANGE**.

If you are returning an item for **EXCHANGE**, please specify the exchange item you wish to receive.

Order Number: _____

Full Name: _____

Address: _____

Email: _____

Phone Number: _____

Returns policy: We will offer an exchange or refund on all goods if you are not satisfied within 21 days of your goods arriving. Returns will only be accepted if the items are returned unworn, with tags attached and in perfect condition. We reserve the right to refuse the return/exchange of any goods that do not meet the above requirement. If you exchange for alternative items, we will pay the shipping of your replacement order.

ITEM	QUANTITY	RETURN OR EXCHANGE?	EXCHANGE ITEM REQUESTED	EXCHANGE ITEM COLOUR	EXCHANGE ITEM SIZE	REASON FOR RETURN CODE

REASON FOR RETURN CODE:

- 1) Too big
- 2) Too small
- 3) Too long
- 4) Too short
- 5) Ordered more than one size
- 6) Style doesn't suit
- 7) Arrived too late
- 8) Looks different to the image on the site
- 9) Incorrect item received
- 10) Unwanted gift
- 11) Faulty item/package
- 12) Changed my mind

Please place the form above inside your return parcel and stick the address label below on the outside.

Please ensure the package is sent on a tracked service or with 'proof of postage'.

All returned goods remain the responsibility of the customer until they reach Bluebella.

BLUEBELLA
c/o TORQUE
Wortley Moor Road
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