

BLUEBELLA®

YOUR EXCHANGE/ RETURN FORM

Please fill in the form below with the items you wish to return, and specify if you would like a **REFUND** or an **EXCHANGE**.

If you are returning an item for **EXCHANGE**, please specify the exchange item you wish to receive.

Order Number: _____

Full Name: _____

Address: _____

Email: _____

Phone Number: _____

Returns policy: We will offer an exchange or refund on all goods if you are not satisfied within 14 days of your goods arriving for UK orders and 21 days for orders outside of the UK. Returns will only be accepted if the items are returned unworn, with tags attached and in perfect condition. We reserve the right to refuse the return/exchange of any goods that do not meet the above requirement. Please ensure that you obtain a receipt as proof of postage as you are responsible for any loss. If you exchange for alternative items, we will pay the shipping of your replacement order.

ITEM	QUANTITY	RETURN OR EXCHANGE?	EXCHANGE ITEM REQUESTED	EXCHANGE ITEM COLOUR	EXCHANGE ITEM SIZE	REASON FOR RETURN CODE

REASON FOR RETURN CODE:

- 1) Too big
- 2) Too small
- 3) Too long
- 4) Too short
- 5) Ordered more than one size
- 6) Style doesn't suit
- 7) Arrived too late
- 8) Looks different to the image on the site
- 9) Incorrect item received
- 10) Unwanted gift
- 11) Faulty item/package
- 12) Changed my mind

Please place the form above inside your return parcel and stick the freepost label below on your parcel

FREEPOST

RTUG-KKSG-RCUB

**BLUEBELLA
c/o TORQUE
Wortley Moor Road
LEEDS
LS12 4JH**