

Returns Request Form

Before returning the shoes please read our Returns Policy at cienta.com.au

After reading the Returns Policy please complete this form and send it to us via email at info@cienta.com.au or by fax to 07 5531 2245 within 30 days of the date of purchase. We will contact you shortly thereafter to assist you with the next steps.

Please write in block letters.

Date _____

CUSTOMER INFORMATION

Name and Surname:		Contact Phone:
Email:		
Delivery address as per original order:		
Suburb:	State:	Postcode:

REASON FOR RETURNING THE SHOES

Faulty (please specify below) <input type="checkbox"/>	Wrong shoe size (specify below) <input type="checkbox"/>

RETURNING SHOES

Shoe name and description	Quantity	Colour	Size	Total Price Paid (including shipping)

DESIRED OUTCOME

Replacement (faulty items or wrong shoe size) <input type="checkbox"/>	Refund (faulty items only) <input type="checkbox"/>
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REPLACEMENT SHOE. I would like to replace the shoe I have purchased with:

Name and Description	Quantity	Colour	Size