



KLASS JEWELERS 15 DAY RETURN POLICY

Klass Jewelers 15 Day Return Policy

Customer satisfaction is top priority at Klass Jewelers. If you are not satisfied with your purchase, returns may be made within 15 days of the purchase date. Item(s) can be returned by mail or to the store. Item must NOT be worn, damaged or altered in any way. Personalized and custom pieces are not eligible for return and considered final sale. If the item is in its original condition, your refund will be issued less any shipping and handling charges.

15 Day Return Policy Terms & Conditions

- Any return item(s) must be received within 15 days from the original shipping date.
- Any return item(s) requires a completed Return Code (obtained from Klass Jewelers) and Return Form (below).
- Any return item(s) must be shipped and insured according to our procedures.
- Any return item(s) must be returned in their original condition.
- Any return item(s) must be without alterations or signs of wear.
- Any custom orders or special orders are non-refundable costs.
- Any custom service or special service such as engraving, are subject to non refundable costs.
- Any damaged item(s) will be subject to non-refundable cost.
- Any missing content(s) are subject to replacement fees.
- Any missing certificate(s) and/or appraisal(s) are subject to replacement fees.
- Any improperly packaged return item(s) and/or uninsured return item(s) will not be accepted.

RETURN INSTUCTIONS

1. Email us at sales@klassjewelers.com or call 859-525-7500 or 800-421-0077 with any questions regarding Return Authorization Form below.
2. Complete the Return Authorization Form and enclose with the returned item(s). Item(s) must be in original packaging/box in proper packaging with a copy of the invoice.
3. Package item(s) for shipping and send to:

RETURNS
KLASS JEWELERS
7365 BURLINGTON PIKE
FLORENCE, KY 41042

4. Item(s) must be properly packaged, fully insured and require delivery confirmation signature. Klass Jewelers is not responsible for lost or damaged return shipments. TERMS & CONDITIONS APPLY.
5. Once your item(s) is received in its original condition, we will contact you to confirm your refund amount.

RETURN AUTHORIZATION FORM

Billing Contact Information	Shipping Contact Info (if different from billing)
Name:	Name:
Address:	Address:
City, St, Zip:	City, St, Zip:
Contact Number:	Contact Number:
Email:	Email:

REASON FOR RETURN: _____

REFUND TYPE: Store Credit OR Original Form of Payment (Cash will be refunded by check.)

We will contact you with refund amount before issuing refund.