

Warranty terms of moll Funktionsmöbel GmbH

Quality is an essential part of our corporate philosophy. Due to the well thought-out design and high-quality production in Germany, our products are particularly durable

5 years of guaranteed quality

moll Funktionsmöbel GmbH, Rechbergstraße 7, 73344 Gruibingen, Germany, provides all customers who have purchased products from moll at commercial furniture retailers

for the period of 5 years

a guarantee for the execution, condition and functionality of the material and components used, starting from the date of purchase which has to be proven by the respective claimant. Irrespective of the above, the warranty period ends at the latest five years after moll has discontinued production of the product.

Excluded from the warranty are parts subject to wear and tear and cover materials, as well as electrical and electronic assemblies and devices.

Within the warranty period, moll supplies spare parts free of charge ex works in the context of this warranty. The warranty period is not extended by the claiming or granting of warranty services.

moll can charge a reasonable freight charge for the shipment. There is no entitlement to assembly and reimbursement of assembly costs.

In some cases, the actual taxes and freight costs may be invoiced for shipment abroad. Further claims do not exist within the scope of this guarantee.

The warranty claim is excluded if:

- the defect is due to improper use or handling
- the product has not been assembled, maintained or operated in accordance with our assembly, operating and care instructions
- the product has not been used as intended
- the product is a piece of furniture no longer produced by moll when the claimant acquires it (discontinued model)
- the product is a limited special edition which is only available for a limited period of time
- for damage caused by unusual environmental influences (e.g. extreme climatic conditions, acidity, wetness, etc.)

Deviations of the parts delivered within the scope of this guarantee in structure and colour compared to exhibits or other specimens or furniture parts of a series are possible and remain reserved, as far as these are customary in trade. This is in particular the case if deviations in the nature of the materials used.

This guarantee does not affect existing legal warranty claims.

If claims are made against moll and a guarantee is given, the following information must be provided:

Description of the damage or defect, model name and serial number of the furniture concerned, date of purchase, person from whom the furniture was purchased, original or copy of the invoice. If this information is not available, this warranty claim is void.

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