

## SIZE EXCHANGE APPLICATION

### CUSTOMER DETAILS

Name: _____	Return Address: _____
Order Number: _____	_____
Email Address: _____	Town/City: _____
Phone Number: _____	State: _____
Date: _____	Postcode: _____

### ITEMS BEING EXCHANGED

Item:	Size:	Colour:	Reason for return:

### ITEMS TO EXCHANGE FOR

Item:	Size:	Colour:

I understand and agree that to be replaced, the products being returned: (Please tick)

- Have not been used or worn.
- Are not soiled, damaged, or have odour.
- Have their original tags attached.
- Are returned with original undamaged packaging.
- Were not purchased as a discounted or sale item.

Coco & Pud do not offer refunds for change of mind or if an item does not fit your pet.

We reserve the right to refuse an exchange if goods are returned in a soiled or damaged condition.

These terms do not negate your rights under Australian Consumer Law.

Please place this form, a prepaid return satchel, and the products to exchange, in a satchel and mail to:

Coco & Pud Enterprises Pty Ltd  
 PO BOX 3345  
 Robertson  
 NSW 2577  
 Australia

Please note that different sizes are usually different prices. You will be invoiced accordingly.  
 We strongly advise that the return satchel should be tracked. Please retain a copy of this tracking number.  
 If a prepaid return satchel is not included you will be invoiced for return postage.